



**Creating
Change,
Generating
Impact**

Annual Report

2025



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Beyond Slogans, Children



Giorgio Zagami
President of Helpcode

2025 was, among other things, a year of slogans. Slogans have a very specific characteristic: they are easy to understand, easy to share, and almost always wrong.

The United States government cut billions of dollars in international cooperation funding and revived a powerful slogan: Trade, not Aid. Three words, a stark contrast, and the tone of those who believe they cannot be fooled by the good intentions of the naïve. The problem is that it is, above all, false.

Who exactly do you want to trade with? A country where half the population cannot read the contract they are signing? A market where children die from preventable diseases before they can become consumers, workers, or entrepreneurs? Most importantly: what kind of world are you building through slogans?

Trade does not emerge in a vacuum. It grows from literate communities, healthy people, and social infrastructure that someone has had the determination and perseverance to build. Every school that Helpcode builds in Mozambique or Cambodia is not an act of sentimental charity: it is a foundation. It is the ground upon which, one day, someone will be able to stand long enough to shake your hand and enter into a fair agreement. Aid and Trade are not opposites. They are a sequence.

Since 1988, we have worked alongside children: children in Gorongosa returning to the classroom after years of conflict; children in Sihanoukville learning how to swim; children in Genoa teaching older generations how to navigate the digital world. We have never met a child who needed a slogan. We have met children who needed a pencil, a vaccine, and caring adults to grow up with. This report tells the story of what we achieved together with you in 2025. You will find the numbers—and they matter. But before the numbers, we want to tell you this: the world is complex, and children deserve responses that match that complexity. Not oversimplifications that ignore them. Thank you for standing by our side.

Giorgio Zagami, President of Helpcode

If you want to contact me, you can write to:
giorgio.zagami@helpcode.org



Between Global Crises and Collective Responsibility



Matteo Cavalleroni
Secretary General of Helpcode

Dear readers, as we present our 2025 Social Report, I cannot help but reflect on the global situation surrounding us. Among the many countries where we operate, there is not one that has not been affected by conflict or instability, highlighting an increasingly fragile international context.

In Mozambique, the elections held at the end of 2024 were followed by violent clashes which, combined with severe climate-related events, led to a further deterioration in the living conditions of the most vulnerable communities. In the Democratic Republic of the Congo, the fragile stability achieved in recent years has once again been severely tested by renewed outbreaks of violence, with significant consequences for the civilian population. In Ukraine, an absurd conflict continues. International media coverage may suggest that its intensity has diminished, but I can assure you that for civilians, every day is a challenge. This escalation of conflicts and instability across different parts of the world, combined with a systemic shortage of funding for international cooperation—resources increasingly redirected towards profit-oriented sectors and military expenditure rather than support for vulnerable populations—is fostering a sense of collective numbness. It is as though we have become accustomed to living in a world at war, where some conflicts are considered more important than others, receiving far greater media attention and public awareness.

Our role is to keep a light shining in this growing darkness through advocacy initiatives, fundraising campaigns, new projects, and unwavering commitment. At a time when institutions are no longer providing adequate support to the international cooperation sector, individual citizens must become the final guarantee of humanity and solidarity—the last safeguard against indifference and irrationality. Participation matters. Being present matters. If you are reading this report, it means that you are present, and for that I would like to thank you in a particularly special way—for your courage and your clarity of vision. Within this increasingly complex environment, Helpcode is embarking on its transition to a Foundation, an important step that will enable us to face future challenges with greater strength and resilience. We will continue to work side by side with the most vulnerable communities, never losing sight of our mission: building a more equitable world. Thank you for your support.

Matteo Cavalleroni, Secretary General of Helpcode

Contact email: matteo.cavalleroni@helpcode.org

2. Methodological Note

The 2025 Social Report of Helpcode has been prepared in compliance with the regulations introduced by the Italian Third Sector Reform and the related guidelines established by the Ministerial Decree of 4 July 2019. All areas of Helpcode contributed to its preparation, both in Italy and in the countries where the organisation operates.

Like previous editions, this report is guided by the principles of truthfulness and transparency. The document aims to provide our stakeholders with a concise yet comprehensive overview of the activities carried out during the year and their impact on the communities with which we engage. Through data and testimonies, it reports on our work—highlighting achievements and objectives reached, as well as challenges and difficulties encountered—in line with our mission.

At the same time, the Social Report serves as an opportunity for reflection and evaluation for the entire Helpcode team, supporting a process of continuous improvement.

The 2025 edition builds on the approach adopted in recent years, providing an in-depth presentation of the projects implemented, promoting stakeholder engagement—particularly involving institutional partners and local authorities with whom we collaborate—and maintaining the graphic layout introduced in 2022.



Mariachiara Montero



The 2025 Social Report is structured as follows:

Part 1 - Opening messages from the President and the Secretary General.

Part 2 - Methodological Note

Part 3 - Who we are: information on the organisation, mission, vision, values, history, areas of intervention, reference standards, and strategic directions.

Part 4 - Ecosystem, dedicated to strategy, governance and organisational structure, as well as relationships with stakeholders. This section presents stakeholder categories, key objectives and metrics relevant to each stakeholder group, our advocacy activities, and a dedicated focus on communication.

Part 5 - People at Helpcode. The staff and volunteers who carry forward our mission through their expertise, commitment, and professionalism.

Part 6 - Contexts and Areas of Intervention, this section provides an in-depth overview of the countries where we operate, our sectors of intervention, and the different types of programmes implemented, including development, emergency, and post-emergency initiatives.

Part 7 - An overview of our fundraising activities and the contribution of the different categories of donors who support our work.

Part 8 - Financial Statements 2025. This section includes the Statement of Financial Performance, Statement of Financial Position, the Independent Auditor's Report issued by Crowe Bompani, and the Supervisory Body's Report.

The report concludes with information on how individuals and organisations can join Helpcode and support its activities.

3. Identity

We are Helpcode

Children can change the world.

Since 1988, we have been committed, in Italy and around the world, to protecting the rights of girls and boys. We support their families and the communities they belong to, working to ensure that every child can grow and thrive, becoming free, aware, and responsible adults towards others and the environment.

What We Do

Helpcode is an International Cooperation and Humanitarian Aid Non-Governmental Organization dedicated to promoting the rights and well-being of girls and boys, their families, and the communities in which they live.

Helpcode initiates and supports long-term, sustainable development projects - focused on social, environmental, and economic growth - while also providing rapid humanitarian aid in response to natural disasters and conflicts.

We design and implement our interventions in close collaboration with local institutions, civil society associations, and the communities we serve. Our approach is always adapted to the specific socio-political, economic, and cultural context.

Helpcode recognizes the principles of humanity, impartiality, neutrality, and independence of the International Red Cross and is inspired by the principles of efficiency, effectiveness, relevance, coherence, and sustainability.

Helpcode believes that both women and men are responsible for transforming unequal gender relations and for combating gender-discriminatory norms and practices.

Our Vision

VISION

Creating a tomorrow that wasn't there yesterday.
For all the girls and boys of the world.

MISSION

Helpcode's mission is to empower children globally through innovative and practical solutions that ensure their physical and intellectual well-being.

We support their education and development in both daily life and emergencies, actively working to improve the social and economic conditions of their communities with courage and transparency.

Name: HELP CODE ITALIA

Tax Code: 95017350109

VAT Numbe: 02422730990

Legal form and qualification under the Third Sector Code:

Third Sector Entity (ETS) registered in the National Single Register of the Third Sector (RUNTS).

Registered Address:

Via XXV Aprile 12B, Genoa (GE), 16123 - ITALY

Areas of Operation

Europe: Italy, Switzerland, Ukraine



Africa: Libya, Mozambique, Democratic Republic of Congo, Tunisia

Asia: Cambodia, Nepal, Yemen

Links with other Third Sector entities:

- AOI – Italian Association of NGOs
- Janua Forum
- CoLomba
- Ricibo Network
- Pidida Liguria
- Liguria Third Sector Forum

"The Association, established for the non-profit pursuit of civic, solidarity, and social utility purposes through the exclusive or principal conduct of activities of general interest pursuant to Article 5 of Legislative Decree No. 117 of 2017, is independent, secular, non-partisan, and non-denominational."

(Helpcode Italia ETS Statute, Article 2 – helpcode.org)





"The association in the pursuit of its aims promotes the improvement of the living conditions of people with particular vulnerabilities and, in particular, of girls and children within the communities in which they live through concrete initiatives, direct and indirect, to support their education, well-being and development."

(Helpcode Italia ETS Statute, Article 2 – helpcode.org)

Our Values

COURAGE

In seeking new and creative solutions to every challenge

INNOVATION

In our methods of intervention

TRUTH AND TRANSPARENCY

In all choices, in the management of financial resources and donations, in communication

RECIPROCAL HAPPINESS

That of the beneficiaries and that of the donors

EFFECTIVENESS AND CONCRETENESS

In making real a tomorrow that was not there yesterday

TRUST

In what the Association does, in a different future

Our History

Since 1988, for Children, Their Families, and Their Communities

Helpcode was founded in Genoa by a group who, after a trip to Mozambique, decided to take action. During the final years of the Mozambican Civil War (1977-1992), we began providing support, primarily helping children return to school. This initial work, which included Sponsorship Programmes, served as a foundation.

From these first efforts, our work expanded across Africa and into Asia. We broadened our interventions beyond school education to include projects that support the economic, health, and social well-being of families and communities. Since **2000**, we've also been active in Italy and across Europe, with a focus on education and training projects in schools.

In **2016**, Helpcode began a process of renewal and repositioning. As a result, we expanded our operations to new areas of conflict and humanitarian emergency.

In **2019**, Helpcode expanded the activities in Mozambique to assist people in regions devastated by Cyclone Idai and in Yemen to respond to the humanitarian crisis caused by war.

In 2020, Helpcode responded to the SARS-CoV-2 pandemic in Italy and all the countries where it operates.

The following year, **2021**, it carried out a new emergency intervention in Mozambique to address the consequences of the conflict in Cabo Delgado.

Since **2022**, it has been committed to supporting the most vulnerable segments of the Ukrainian population affected by the conflict.

2024: Our drowning prevention programme in Cambodia was consolidated with nationwide advocacy. Helpcode was also selected as the international NGO Co-Coordinator for the Protection Cluster in Mozambique (2024-2025), working alongside UNHCR.

2025 Launch of **collaboration with Swiss institutions** on peace education and school integration initiatives. Beginning of the transition process towards **becoming a Foundation**.



Starting
activities in
Mozambique

1988

Starting
activities
in Italy

2000

Starting
activities
in Nepal

2003

Starting
activities
in Cambodia

2006

Starting
activities in
Democratic
Republic of
Congo

2016

Starting
activities
in Libya
and Tunisia

2018



Responding to the emergency caused by **Cyclone Idai** in **Mozambique**
Starting activities in **Yemen**

2019

Responding to the emergency caused by the **Covid19** pandemic

2020

Responding to the emergency in **Cabo Delgado** crisis, **Mozambique**

2021

Responding to the emergency caused by the conflict in **Ukraine**

2022

Appointment as co-coordinator of the **Protection Cluster** in **Mozambique**

2024

Launch of **collaboration with Swiss institutions** on peace education and school integration initiatives. Beginning of the transition process towards becoming a **Foundation**

2025

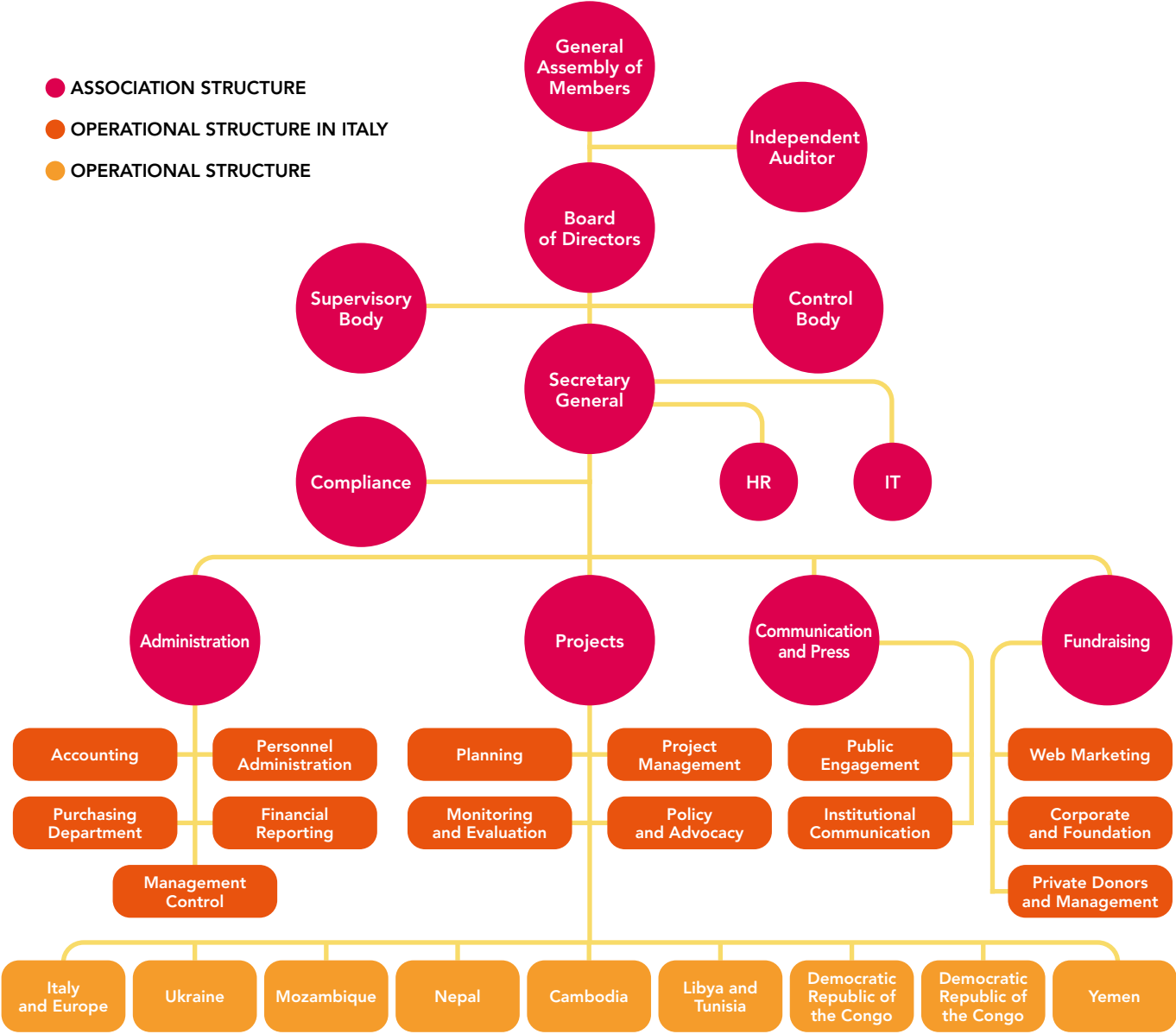


Governance

Helpcode’s operations and development are built upon a governance structure and a set of organizational and operational policies inspired by ethical values and principles that ensure transparency and efficient management. Governance and oversight are essential for a nongovernmental organisation operating in complex and potentially emergency-prone contexts, where every technical and tactical decision can have a significant impact on the communities involved.

Organisational Structure

The activities of Helpcode are governed by several governing bodies. First of all, **the Members’ Assembly**, which appoints the Board of Directors. The Board delegates the operational management of the entire organisation to the Secretary General. Becoming a member means signing the Statute, the Code of Ethics, and the internal regulations. Helpcode’s operations are subject to monitoring and oversight by the Auditor, the Supervisory Body, and the Supervisory Board.



The **Members' Assembly** is the highest governing body of Helpcode. It elects the Board of Directors and the President, appoints the Independent Auditors, assigns responsibilities and mandates, and approves the annual Financial Statements. In 2025, the Members' Assembly was convened twice in a hybrid format, combining in-person and online participation, with an average attendance rate of 75% of members.

The **Board of Directors** is Helpcode's strategic leadership and oversight body. It consists of between three and seven unpaid members, who serve a three-year term. Board members do not hold permanent operational roles within the organisation. Their responsibilities include providing strategic direction and ensuring that all applicable laws, regulations, and internal policies are fully respected by the organisation. The Board is also responsible for ensuring that Helpcode operates effectively and efficiently in accordance with its Statute and the operational and budgetary objectives approved by the Members' Assembly. In 2025, the Board of Directors consisted of four members, of whom 25% were women.

During 2025, the Board met four times in a hybrid format, both in person and via videoconference.

As of 31 December 2025, the Board of Directors was composed of:

- **Giorgio Zagami**, President
- **Anna Maria Saiano**, Member
- **Alessandro Cavo**, Member
- **Enzo Scalia**, Member
- **Matteo Cavalleroni** has served as Secretary General since February 2022.

The **Board of Auditors**, appointed in December 2023 for a three-year term, is primarily responsible for verifying the financial management, ensuring proper accounting practices, and preparing reports on the financial statements. The control Body consists of a single member appointed for a three-year term. It was appointed by the Members' Assembly in December 2023.

Its responsibilities include monitoring compliance with applicable laws and the Statute, ensuring adherence to the organisation's solidarity and social utility purposes, and overseeing the application of sound management principles. Particular attention is given to the adequacy and effectiveness of the organisational, administrative, and accounting systems.

Among its responsibilities is also certifying that the Social Report is prepared in accordance with the guidelines set out in Article 14 of Legislative Decree 117/2017.

The Supervisory Body, consisting of two members with a three-year mandate, was appointed by the Board of Directors in March 2021, to align Helpcode's organizational





system with Legislative Decree 231/2001, which governs the administrative liability of organizations.

Helpcode requires all stakeholders to comply with the principles outlined in its Code of Ethics and the “Organizational, Management, and Control Model” mandated by the Decree.

Among the tools provided by this Model is the whistleblowing mechanism, which allows employees to report violations of the Code of Ethics or the Model, as well as any fraud, crimes, or irregular conduct committed by individuals within the organization.

Since 2021, Helpcode has included a compliance function. The compliance officer is responsible for: overseeing risk management standards and ensuring quality across offices and projects, strengthening internal capacities for risk management, accreditation with donors, and adherence to policies, operating and updating the internal control system, ensuring compliance and continuous improvement of safeguarding, safety, and workplace risk management policies, conducting due diligence processes (including anti-corruption, child protection, PSEA, conflict of interest, anti-money laundering, and counter-terrorism financing) with international partners, supporting the implementation of third-party evaluation mechanisms, interfacing with the Supervisory Body.

For full details regarding the General Assembly, the Board of Directors, and Helpcode’s other governing bodies, please refer to Sections 1 and 2 of the Helpcode Statute.

WHISTLEBLOWING

Among the tools provided by the Legislative Decree 231/2001 Model is the whistleblowing mechanism, which allows employees to report any violations of the Code of Ethics, the Model itself, or incidents of fraud, crimes, misconduct, or any irregular behavior committed by individuals within the Organization:

- Via regular mail to:
OdV 231 Help Code Italia ETS,
Via XXV Aprile 12/B, 16123 Genoa (GE), Italy
- By email to:
odv@helpcode.org
safeguarding@helpcode.org



How We Work

Helpcode's Path to the Well-being of Children and Communities

Our working method is carefully tailored to each specific context and based on an in-depth analysis of the needs of children and their communities. Every project is developed with the primary goal of ensuring their well-being, placing them at the heart of our actions.

We operate through an integrated approach that protects and promotes fundamental rights: access to education, gender equity, protection, healthcare, adequate nutrition, and safe water.

Partners and Projects

IDENTIFYING NEEDS, MOBILIZING CIVIL SOCIETY

Our projects identification follows a precise strategy adopted at the global level and adapted to the specific contexts of the countries where we operate. It is based on participatory processes to identify clear and measurable needs, together with the beneficiaries, local counterparts, and potential partners.

Before submitting any proposal to institutional or private donors, we conduct a thorough assessment of the potential benefits and risks of each intervention.

Helpcode often works with other non-governmental organisations, third-sector entities, and civil society associations, both Italian and international, and at times with private sector actors. These collaborations seek to increase the effectiveness and impact of development cooperation and emergency response.

Supporting civil society organizations in the countries where we operate is a central element of our model. This support is carried out on different levels, with the aim of strengthening local networks and building the capacities of civil society within communities.

Before any collaboration, potential par principles of ethics, transparency, and efficiency.ners are subject to a due diligence process to ensure consistency with Helpcode's

Our Standards

OUR GOVERNANCE MODEL

Helpcode's governance architecture is aligned with the reference standards defined by the procedures we apply daily in our operations. In 2025, the organisation continued to follow the guidelines which identifies six key areas for assessing whether an organisation is inclusive and gender-equal: culture and strategy, governance, human resources processes, opportunities for women's growth and inclusion, gender pay equity, parental protection and work-life balance.

Below is a list of current procedures and guidelines in place: Code of Conduct, including the Code of Ethics and the Organisational, Management and Control Model pursuant to Legislative Decree 231/2001;

- Whistleblowing Protection Policy;
- Child Safeguarding Policy;
- Prevention of Sexual Exploitation and Abuse (PSEA) Policy;
- Transparency, Fraud Prevention and Anti-Corruption Policy;
- Environmental Policy and Guidelines;
- Security Guidelines;
- Risk Management and Compliance Framework;
- Human Resources Operational Manual;
- Administration and Finance Operational Manual;
- Communication and Fundraising Operational Manual;
- Distance Support Programme (Sponsorship Programme) Operational Manual;
- IT and Knowledge Management Operational Manual;
- Project Management Operational Manual;
- Procurement Procedures;
- Gender Equality Certification (UNI/PdR 125:2022).

SECURITY: AN EXAMPLE OF OPERATIONAL RISK MANAGEMENT IN MOZAMBIQUE

In Mozambique, to ensure the safety of staff and operations in the provinces of Cabo Delgado and Nampula, and to guarantee business continuity in a context affected by armed conflict and widespread instability, Helpcode maintains a dedicated security structure composed of a Security Officer supported by a Security Advisor.

This structure is responsible for maintaining and regularly updating security plans and procedures, training and supporting staff through continuous and dynamic risk assessments, and ensuring ongoing coordination with key actors operating in the field, including INSO (International NGO Safety Organisation), other non-governmental organisations, and the relevant local authorities and security institutions.

Through this system, Helpcode seeks to minimise operational risks while ensuring the continuity, effectiveness, and accountability of its humanitarian and development interventions.

Code of Ethics and Safeguarding Procedures

ETHICS AND INTEGRITY TO PREVENT ABUSE AND EXPLOITATION

Helpcode has adopted its own Code of Ethics, updated in 2021, which all members and collaborators are required to observe in their daily work, according to their roles and responsibilities.

The Code of Ethics mandates compliance with principles of legality and ethical-conduct standards.

- **Legality:** Respecting the laws of the country of operation, including supranational and international laws adopted by the State, as well as codified regulations issued by international, national, regional, and local institutions— especially in the areas of corporate law, data protection, and health and safety.
- **Ethical-behavioural principles:** Fairness, Equality, Protection and Enhancement of the Individual, Diligence, Honesty, Transparency, Impartiality, Confidentiality, Equal Opportunity, Health Protection, and Environmental Responsibility.

In addition to the binding principles of compliance and integrity, there are also essential procedures and practices for the protection of individuals (safeguarding). Operating in contexts of severe inequality, where the most vulnerable members of society - children, girls, women, the elderly, and people with disabilities - are at greater risk of abuse, mistreatment, harassment, and exploitation, Helpcode is committed every day to ensuring inclusion, respect for personal dignity, and justice for its staff, partners, and all the communities with which it works. Thanks to its extensive field experience, Helpcode has established effective safeguarding procedures, including policies for the Prevention of Sexual Exploitation and Abuse (PSEA) and Child Protection. These complement the Code of Ethics and the Whistleblowing Mechanism, aiming to prevent abuse and enable timely response to any reports, protecting victims and their privacy while building a safe and protective working environment. of Ethics and Whistleblowing, aim to prevent abuse and ensure timely responses to reports, protecting victims and their privacy and building a safe and secure working environment.

Sustainable Development Goals

REDUCING INEQUALITIES FOR A MORE JUST SOCIETY

Helpcode projects are designed and implemented in line with the 2030 Agenda for Sustainable Development, which encompasses 17 Sustainable Development Goals (SDGs) and 169 targets.

These aim to eradicate poverty, reduce inequality, and

To view the Code of Ethics:



foster socio-economic progress while addressing global challenges such as climate change and the promotion of peace. In the low-income contexts where we work, particular attention is given to tackling deep-rooted social and economic inequalities that restrict access to education, food, water, livelihood opportunities, information, equal rights, and overall well-being, for both individuals and communities.



THE GLOBAL GOALS

For Sustainable Development

3 GOOD HEALTH
AND WELL-BEING



4 QUALITY
EDUCATION



5 GENDER
EQUALITY



6 CLEAN WATER
AND SANITATION



9 INDUSTRY, INNOVATION
AND INFRASTRUCTURE



10 REDUCED
INEQUALITIES



11 SUSTAINABLE CITIES
AND COMMUNITIES



12 RESPONSIBLE
CONSUMPTION
AND PRODUCTION



15 LIFE
ON LAND



16 PEACE, JUSTICE
AND STRONG
INSTITUTIONS



17 PARTNERSHIPS
FOR THE GOALS



THE GLOBAL GOALS
For Sustainable Development





4. Ecosystem

Our Strategy

Adapting to a Changing Context

The year 2025 marks the end of a cycle. A cycle of growth, consolidation, and expansion of Helpcode's presence within the field of international cooperation. At the same time, it increasingly signals the end of a broader historical phase for the sector itself.

The international geopolitical landscape has undergone profound and accelerated transformations. The intensification of conflicts, the growing frequency of extreme climate events, increasing migration pressures, and the fragmentation of multilateral frameworks are reshaping the priorities, instruments, and operational approaches of supranational institutions, governments, and, consequently, the international cooperation sector.

Within this context, a general contraction of resources available for international cooperation can be observed, accompanied by a growing concentration of funding on specific emergencies. This trend creates a dual challenge: on the one hand, the difficulty of sustaining medium- and long-term interventions; on the other, a collective overexposure to highly visible crises, with the risk that other equally fragile contexts receive insufficient attention despite their significant needs.

At the same time, the role of private-sector actors is also evolving. Following an initial phase driven by regulatory requirements and a growing commitment to sustainability, a natural adjustment is now taking place, influenced in part by market uncertainties. Companies and investors are becoming increasingly selective in defining their areas of engagement, reducing initiatives driven primarily by external pressures or short-term opportunities.

This creates a more demanding but also more mature environment, in which forward-looking companies

increasingly assess the value of partnerships based on the quality, consistency, and long-term impact they generate. It is within this framework that Helpcode has progressively refined and adapted its strategy, focusing on several key priorities: diversifying funding sources, strengthening its positioning within large-scale institutional programmes, developing partnerships that integrate social and environmental dimensions, and consolidating an operational presence capable of connecting local needs with global priorities. This commitment translates into stronger engagement in partner countries through stable relationships with institutions and local stakeholders, alongside an increasing focus on localisation processes that recognise the central role of local actors in the design and implementation of interventions.

At the same time, greater attention is being devoted to beneficiaries, viewed not only as recipients of assistance but as active agents of change. Understanding and responding more effectively to the needs of communities is essential to ensuring the quality, relevance, and sustainability of impact over time. The end of a cycle, therefore, does not represent a conclusion but rather a transition: towards an international cooperation system that is increasingly selective, interconnected, and resilience-oriented. In a context where traditional grant-based cooperation is showing signs of gradual contraction and where models assigning a growing role to the private sector and to the economic sustainability of interventions are gaining prominence, Helpcode's strategy continues to evolve as a dynamic tool capable of navigating change while remaining focused on its core objective: generating lasting value for the communities with which it works.

Our Stakeholders

Promoter of the Common Good

At the centre of Helpcode's stakeholder map are the beneficiaries of our activities around the world: children, their families, and their communities. It is for their well-being that Helpcode designs and implements targeted interventions, engaging other stakeholders according to their respective roles and capacity to contribute to the organisation's mission.

BENEFICIARIES

Beneficiaries are actively involved in the design, monitoring, and evaluation of projects through continuous formal and informal feedback collection processes, using participatory methodologies adapted to local contexts.

PARTNERS

Partners contribute to project design, implementation, and impact assessment. Strategic partners are also consulted during the development of both country-level and global strategies.

GOVERNMENTS AND LOCAL AUTHORITIES

Local institutions play a key role in ensuring the sustainability of interventions. They are involved from the earliest stages of project design and actively participate in monitoring activities, strengthening local ownership and long-term impact.

INSTITUTIONAL DONORS

Institutional donors, including foundations, are engaged through dedicated meetings, coordination platforms, thematic publications, and ongoing dialogue.

INDIVIDUAL DONORS

Individual donors receive regular updates through newsletters, direct email communications, and a biannual magazine. They are also involved through awareness-raising events and engagement initiatives and can submit requests or provide feedback through telephone and WhatsApp channels.

COMPANIES

Companies are invited to co-design interventions and identify synergies, particularly within the framework of



Partner

Governments

Board of Directors

Volunteers

Members

Staff

Public opinion and media

Institutional Donors

Individual Donors

Companies

Suppliers

Corporate Social Responsibility (CSR) initiatives, while also providing financial support for projects and programmes.

MEDIA

Media outlets and the broader public are engaged through public events, communication campaigns, and awareness-raising initiatives, including collaborations with communicators, educators, and social media influencers.

MEMBERS

Members constitute the organisation’s most important institutional body, the Members’ Assembly. They are therefore systematically engaged and informed through Assembly meetings and continuous communication activities.

BOARD OF DIRECTORS

The Board of Directors contributes to major strategic decisions, including the launch of operations in new countries. It is consulted on a regular basis, in accordance with the Statute, and whenever specific circumstances require its involvement. Its composition provides the organisation

with a broad and diversified strategic perspective.

STAFF

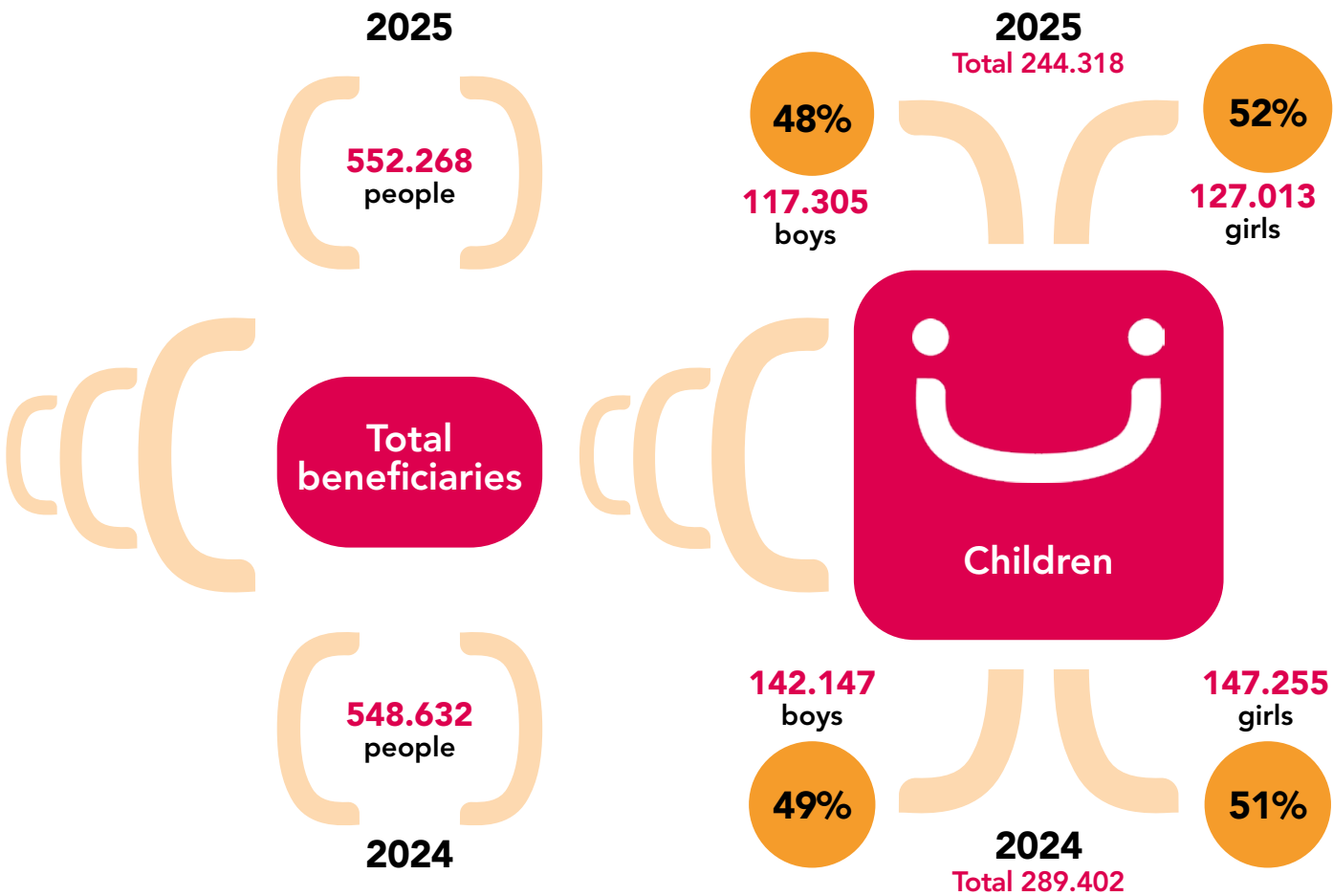
Employees and collaborators participate in regular meetings and discussions aimed at fostering dialogue, learning, and continuous improvement. Particular attention is dedicated to staff safety policies, employee welfare initiatives, and team-building activities.

VOLUNTEERS

In Italy and abroad, volunteers contribute to organisational activities and are actively involved in the life of the organisation through regular meetings, project updates, and opportunities to support initiatives according to their skills, expertise, and availability.

SUPPLIERS

Helpcode engages suppliers through verification processes aimed at ensuring compliance with the standards required by the principal institutional donors with whom the organisation works, as well as with relevant regulations applicable in the countries of intervention.

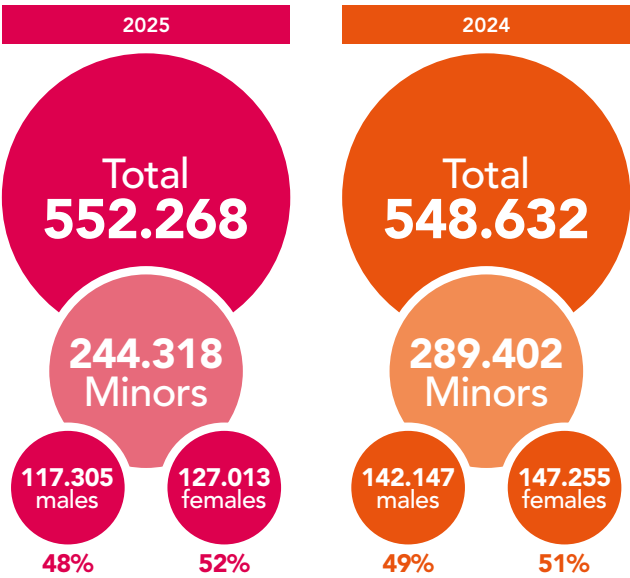




Our Beneficiaries

Over one million people reached worldwide

In 2025, more than 550,000 people benefited from Helpcode's programmes and projects. These figures are consistent with those recorded in the previous year, confirming the organisation's ability to maintain a broad level of outreach and engagement despite an evolving operational environment.



DETAILS OF DIRECT BENEFICIARIES

	MINORS				ADULTS				TOTAL			
	DIRECT BENEFICIARIES											
PROJECTS	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL
CAMBODIA	3.490	3.263	0	6.753	1.408	898	0	2.306	4.898	4.161	0	9.059
DR OF CONGO	540	247	0	787	244	56	0	300	784	303	0	1.087
ITALY	1.384	1.477	0	2.861	53.136	52.847	0	105.983	54.520	54.324	0	108.844
LIBYA	16.497	18.263	0	34.760	32.192	35.879	0	68.071	48.689	54.142	0	102.831
MOZAMBIQUE	98.184	86.000	0	184.184	68.848	58.973	0	127.821	167.032	144.973	0	312.005
NEPAL	3.054	3.781	0	6.835	946	601	0	1.547	4.000	4.382	0	8.382
TUNISIA	0	0	0	0	97	10	0	107	97	10	0	107
UKRAINE	1.807	1.849	0	3.656	298	21	0	319	2.105	1.870	0	3.975
YEMEN	2.057	2.425	0	4.482	699	797	0	1.496	2.756	3.222	0	5.978
TOTAL	127.013	117.305	0	244.318	105.339	97.553	0	202.892	232.352	214.858	0	552.268

DETAILS OF BENEFICIARIES OF THE LONG-DISTANCE SUPPORT PROGRAM

PROJECTS	MINORS				ADULTS				TOTAL				
	CHILD SPONSORSHIP												
	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL	
CAMBODIA	1.127	826	0	1.953	0	0	0	0	1.127	826	0	1.953	
DR OF CONGO	540	247	0	787	244	56	0	300	784	303	0	1.087	
MOZAMBIQUE	10.003	12.261	0	22.264	981	664	0	1.645	10.984	12.925	0	23.909	
NEPAL	3.054	3.781	0	6.835	946	601		1.547	4.000	4.382	0	8.382	
TOTAL													35.331

Partners and Network

A Network That Makes Us Stronger

To enhance the efficiency and impact of its interventions, Helpcode collaborates with other NGOs, third-sector entities, and associations - both Italian and international - through individual projects as well as long-term strategies across multiple countries.

These collaborations may focus on individual projects or form part of long-term intervention strategies implemented across one or more countries.

Helpcode also participates in coordination mechanisms for international NGOs, including those operating in Libya, Mozambique, Ukraine, and Yemen. In Mozambique, since 2024, Helpcode has served as Co-Coordinator of the Protection Cluster. In humanitarian settings, the Organisation actively participates in sectoral clusters coordinated by UN OCHA (United Nations Office for the Coordination of Humanitarian Affairs).

Collaboration with local institutions is equally essential, as it often represents a key factor in ensuring the sustainability and long-term effectiveness of interventions.

HELPCODE SWITZERLAND

Founded in 2014, Helpcode Switzerland is an independent NGO that works in close coordination with Helpcode Italy. Its activities include raising awareness of Helpcode's mission and programmes, actively contributing to fundraising efforts for Helpcode Italy's projects, managing relationships with partners and institutions based in Geneva, and monitoring activities implemented through funds raised in Switzerland.

In 2025, Helpcode Switzerland also launched projects within Switzerland itself, leveraging the expertise and capacities of the wider Helpcode network.

In 2025, 8 Helpcode projects received funding through Helpcode Switzerland.



Social and Environmental Impact

A Balance That Creates Integrated Value

In 2025, Helpcode further consolidated a vision in which the protection of children's rights and environmental sustainability are no longer viewed as separate areas of action, but rather as two complementary pillars of a single mission: ensuring that every child has the opportunity to become a free, aware, and responsible adult, capable of living in a healthy and resilient world. This perspective is rooted in the organisation's core values and guides Helpcode in reporting not only on activities implemented, but above all on the tangible and lasting impact generated for people, communities, and ecosystems.

Helpcode's social impact in 2025 was reflected in its efforts to combat educational poverty and inequality, both in Italy and in some of the world's most fragile contexts. In particular, it became increasingly evident that social justice and climate justice are inseparable.

In highly vulnerable contexts such as Mozambique and Yemen, climate change represents a direct barrier to education, contributing to challenges such as early school dropout, child marriage, and forced displacement. Helpcode's interventions therefore sought to address these issues through integrated approaches that combine education, child protection, and environmental resilience. Within this framework, environmental impact became a cross-cutting and strategic dimension of all programmes and projects. The objective was not only to reduce the environmental footprint of operations through sustainable procurement practices and resource-efficiency measures, but also to strengthen climate resilience through integrated territorial interventions.

Initiatives such as the **AGEO Project** (see project profile on page XX) in the Macaneta area strengthened the sustainable management of marine and coastal resources, actively engaging local communities, students, and economic operators in environmental protection and inclusive development processes.

Through reforestation activities, coastal mitigation measures, support to local livelihoods, and environmental awareness-raising initiatives, Helpcode achieved tangible results in terms of knowledge, participation, and behavioural change, contributing to the creation of more resilient ecosystems and more environmentally responsible communities.

The year 2025 also marked the further consolidation of an innovative partnership model with the corporate sector, evolving beyond traditional philanthropy towards strategic





value-based collaboration. Companies committed to Environmental, Social and Governance (ESG) principles increasingly acted not merely as donors but as co-designers of interventions capable of integrating social and environmental objectives into their business models. This approach enables impact to be measured and documented more rigorously, creating a virtuous cycle in which businesses become active contributors to social and environmental transformation, in line with the Sustainable Development Goals (SDGs) promoted by the United Nations and the principles of the United Nations Global Compact. At the same time, Helpcode continued investing in the promotion of a culture of shared responsibility among stakeholders, communities, and local organisations. Solidarity is understood not simply as an act of support, but as a system of relationships, skills, and collective choices. Promoting responsible behaviours through networks of companies and partners contributes to the distribution of opportunities, equity, and shared well-being, particularly for the most vulnerable groups.

The year 2025 also represented a period of methodological preparation for the "Misurare per crescere" (Measuring to Grow) initiative, which will be fully implemented in 2026. Helpcode conducted an extensive analysis of territorial needs and national and international regulatory frameworks in order to develop an accessible digital platform designed for small and medium-sized enterprises (SMEs) and Third Sector organisations.

The platform will go beyond being a simple technical assessment tool. It is intended to become a system-level infrastructure capable of measuring social, environmental, and governance (ESG) impact in an integrated manner, transforming impact measurement from a regulatory requirement into a strategic instrument for learning, continuous improvement, and collective accountability. Through indicators tailored to different types of interventions, the platform will make it possible to demonstrate how investments in education can also generate benefits in terms of environmental awareness, sustainable resource management, and strengthened social capital.

Helpcode's impact in 2025 ultimately lies in its ability to generate relationships based on trust and mutual responsibility, creating communities of care in which transparency, innovation, and sound methodology become practical tools for change. The concept of shared happiness—the connection between those who give and those who benefit—thus becomes the ultimate measure of our work. It reflects Helpcode's commitment to building a future in which no one is left behind and where social justice and climate justice advance together towards a more equitable, resilient, and sustainable world.

Advocacy

Promoting Systemic Change

Helpcode carries out advocacy activities both directly and through its contribution to the initiatives promoted by second-level networks, particularly **AOI – the Association of Italian Organisations for International Cooperation and Solidarity**. During 2025, Helpcode decided to transition from AOI to the **Link 2007 Network**, reflecting the organisation's growth and evolving strategic needs over recent years. This dual approach enables Helpcode to influence decision-making processes at multiple levels, strengthening the voice of civil society and contributing to the development of public policies that are more equitable, inclusive, and rights-based.

In Italy, Helpcode implements advocacy initiatives grounded in evidence and data. A notable example is the **National Observatory on Childhood Obesity (ONOI)**, established in partnership with scientific and healthcare institutions.

Through the production and dissemination of up-to-date data on children's nutritional status, ONOI serves as an important tool for raising awareness among institutions, professionals, and the wider public, while supporting the development of prevention strategies and policy responses.

Advocacy efforts are also implemented in partner countries, including Mozambique, where Helpcode promotes information and awareness-raising activities targeting communities and local stakeholders on issues related to emergencies, food security, and the protection of rights. These initiatives contribute to strengthening local awareness, preparedness, and community resilience. Significant progress has also been achieved at the institutional level.

In 2025, with the technical support of Helpcode, the Cambodian Government launched the country's first **National Drowning Prevention Strategic Plan (2025–2030)**, marking a

major policy shift following years without a dedicated national strategy on drowning prevention. Helpcode also worked closely with government counterparts, **UNICEF**, the World Health Organization (WHO), and other international stakeholders in the development of national prevention policies, helping to strengthen a coordinated and systemic approach to a critical public health issue. Alongside its advocacy work, Helpcode promotes opportunities for direct dialogue with public decision-makers and institutional stakeholders. An example of this approach was the workshop organised in Perugia as part of the **The Water Code** project, which brought together institutional representatives and key stakeholders to promote the sustainable management of water resources and encourage discussion on effective policies and practices. Through these initiatives, Helpcode seeks not only to address immediate needs but also to influence the structural conditions that generate inequalities and vulnerabilities, contributing to lasting and systemic change at local, national, and international levels.



Communication

The Voice of Helpcode: Events, Ambassadors and Communities

Throughout 2025, Helpcode strengthened its communication activities through a series of local events that reinforced the organisation's presence and its dialogue with local communities. This journey culminated in the annual Christmas event, organised in collaboration with the Teatro della Tosse and hosted at La Claque theatre venue in Genoa, providing a new setting compared to the organisation's traditional headquarters. Several events were also linked to specific projects. Among these was **Every Drop Counts**, the closing event of the multi-year **The Water Code** project, dedicated to the protection of marine, river, and freshwater ecosystems. Hosted in the historic Palazzo Tursi, the event highlighted the power of science communication and public engagement through the participation of prominent cultural and scientific figures, including **Alex Bellini**, **Massimo Temporelli**, and **Stefano Collizzolli**.

Another project-related event was **Cybernauts – Generations Connected**, organised within the framework of the **DigitALL** digital education project. The event featured renowned

psychotherapist **Alberto Pellai** and provided an important opportunity for public discussion and intergenerational dialogue on digital citizenship and education. Collaboration with ambassadors and prominent supporters also continued throughout the year. Among them, comedian and performer **Edoardo Ferrario**, who had already supported Helpcode in the previous year, hosted Helpcode information stands during several stops of his Performante Tour in Rome, Genoa, and Milan. During his performances, he shared his personal involvement in Helpcode's Distance Support Programme through an engaging and humorous appeal to audiences. In line with this approach, the Communications Team also worked to strengthen the organisation's visual and narrative identity. Staff members in Italy and abroad actively contributed as protagonists of digital content, helping to present an authentic and up-to-date representation of Helpcode across all communication channels where supporters, friends, and stakeholders engage with the organisation's activities.

AL POLITEAMA L'HELPCODE TOUR

Ferrario, l'anti performante

«Io, bravo a perdere tempo»

Lucia Compagnino

La tournée di "Performante", il nuovo spettacolo di stand up comedy di Edoardo Ferrario, sta collezionando una serie di sold out e Genova non fa eccezione. L'appuntamento è domani alle 21 al Politeama Genovese, con le riflessioni sull'attualità e le considerazioni autobiografiche del comico, attore e imitatore romano, 37 anni, ospite

fisso del Gialappa Show su Tv8 nei panni del motivatore Maicol Pirozzi.

«Lo spunto di partenza è la nostra mania di porerci sempre in versione performativa, soprattutto sui social, anche quando siamo in vacanza. Quasi come se, senza promuoverci, non esistessimo» spiega Ferrario. E prosegue «per chi fa il comico come me potrebbe anche essere normale, ma è lo stesso per il for-

naio, il farmacista, il benzinaio. È una stortura. Il mito del lavoro a tutti i costi ci fa perdere il senso del tempo. Il vero lusso ormai è il tempo perso». Per quanto lo riguarda, Ferrario si dichiara «bravissimo a perdere tempo, cerco ogni occasione per ritagliarmi la possibilità». Con una laurea in Giurisprudenza, che definisce «un incidente di percorso», Ferrario ha sempre voluto far ridere: «Il mio

lavoro serio è questo. Avevo creduto al falso mito: "studiare Giurisprudenza apre tutte le porte". In realtà ho scoperto che certe porte non si aprono per tutti e altre si aprono su stanze già piene di gente. Ma l'università ha fat-

to crescere la mia voglia di cogliere le cose buffe della vita. Forse per contrasto a tutte quelle norme».

A Genova si esibirà più volte, al Teatro Stradanuova, e ora arriva al Politeama, dove, promette «porterò una pillola di Maicol e tanta interazione con il pubblico. È un grande onore essere così ben accolti in una città che ha una grande tradizione nella comicità e che amo molto». Genova è anche la prima tappa del suo **Helpcode tour**, per promuovere l'adozione a distanza: «Ho incontrato i volontari dell'associazione, che saranno presenti in teatro, una decina di anni fa in Cambogia. Apprezzo la loro attività e io stesso ho adottato a distanza una bambina

to crescere la mia voglia di cogliere le cose buffe della vita. Forse per contrasto a tutte quelle norme».

Il suo debutto in televisione risale al 2012, quando Sabina Guzzanti lo ha coinvolto nel cast e come collaboratore ai testi di "Un, due, tre, stella" su La7. Tra le varie attività, è nel cast di "Prova prova sa sa", il game show condotto da Frank Matano, e di "Lol - Chi ride è fuori", entrambi su Prime Video e con lo spettacolo "Il dittatore sanitario" ha registrato il tutto esaurito in Italia e nei club di Amsterdam, Berlino, Londra, Bruxelles e Parigi. A ottobre ha interpretato per Sky il produttore Pier Paolo Peroni nella serie "Hanno ucciso l'uomo ragno - La vera storia degli 883" diretta da Sidney Sibilla. politeamagenovese.it



Ferrario è anche testimonial per l'associazione "Helpcode"

PRESS OFFICE

The Press Office secured **28 media placements** during 2025, ensuring solid visibility at both local and regional levels.

DIGITAL COMMUNICATION

WEBSITE

- **21,000 unique users** reached through helpcode.org
- **31 articles** published in the News and Stories section

SOCIAL MEDIA

- **600 pieces of content** published
- **2.5 million people** reached

- **33,033 total followers** across social media platforms

Breakdown by platform:

- **Facebook:** 25,568 followers
- **Instagram:** 2,557 followers
- **X:** 1,406 followers
- **LinkedIn:** 3,502 followers

EMAIL

- **455,901 recipients** reached
- **90 newsletters and direct email campaigns (DEM)** distributed

EVENTS

In 2025, Helpcode organised or participated in eight in-person events:

- **Launch Event for the Growing at the Table Report**
Press conference presenting the report Growing at the Table, produced by the National Observatory on Childhood Obesity (ONOI), established through the collaboration between Helpcode, the Italian Federation of Paediatricians (FIMP), the Paediatric and Endocrinology Department of the IRCCS Giannina Gaslini Institute, and the University of Genoa.
- **GeMUN 2025 – Genoa Model United Nations**
Helpcode once again served as the charity partner of the international conference organised by the Deledda International School in Genoa. The event enables students to simulate the work of the United Nations, discussing global issues while developing skills in diplomacy, negotiation, and international cooperation.
- **Every Drop Counts** Closing event of the multi-year **The Water Code** project, dedicated to raising awareness about the protection of water resources in seas, rivers, and lakes.
- **States General of Participation** An event dedicated to children and young people involved in the Municipal Youth Councils (CCRR) of Liguria, aimed at promoting active citizenship, listening to the perspectives of children and adolescents, and sharing good practices on rights and participation. The initiative was organised

within the framework of the Subsidiarity Pact established between Helpcode, other Third Sector organisations, and the Liguria Regional Authority.

- **IntegrAZIONE – Beyond Prejudice** project, funded by the Tonino Archetti Association. The initiative aimed to raise awareness among younger generations and encourage dialogue and understanding on migration-related issues.
- **Cybernauts – Generations Connected** Final event of the DigitALL project, dedicated to digital education and responsible use of technology.
- **Where It Is Needed** – A theatrical performance organised in collaboration with the Teatro della Tosse in Genoa (see dedicated feature in this section).
- **Aliseo Theatre Performance** Five classes from the Istituto Comprensivo S. Teodoro in Genoa staged a theatrical performance inspired by five remarkable women who have shaped the history of STEM disciplines. The event represented the culmination of a theatre-based educational pathway focused on orientation towards scientific subjects, funded by **ALISEO** (Liguria Regional Agency for Students and Career Guidance).

Through a series of workshops led by Helpcode educators, participants explored the relationship between creativity, scientific knowledge, and theatrical expression, discovering new ways to engage with STEM disciplines.





helpcode

WHERE IT IS NEEDED: INTERNATIONAL COOPERATION AND HELPCODE'S WORK THROUGH REFLECTION AND HUMOUR

On 17 December 2025, La Claque, the theatre venue of Genoa's Teatro della Tosse, hosted **Where It Is Needed**, a performance specially created to tell the story of international cooperation and Helpcode's daily commitment in some of the world's most vulnerable contexts through the language of theatre. The event was conceived as an innovative way to communicate the values and impact of international cooperation, highlighting the strong connection between culture, solidarity, and civic participation. The performance was developed in collaboration with **Amedeo Romeo**, Artistic Director of Teatro della Tosse, and brought to life through the energy and talent of **Alessandro Bergallo**, who hosted the evening, accompanied by original music composed by **Federico Bagnasco**. Adding further significance to the initiative was the participation of several distinguished supporters and ambassadors of the organisation. **Claudia Gerini**, **Edoardo Ferrario**, and **Massimo Ghini** contributed through video messages, helping to amplify the event's message and strengthen its impact.

The evening provided an opportunity for reflection, dialogue, and shared experiences, bringing together friends, supporters, partners, and companies connected to Helpcode's mission. Looking ahead, **Where It Is Needed** is expected to evolve into a replicable format that can be offered to companies as part of social team-building initiatives, as well as used for awareness-raising events focused on international cooperation and fundraising activities supporting specific projects and programmes. By combining storytelling, humour, and social engagement, the initiative demonstrated how culture can serve as a powerful tool for fostering awareness, encouraging participation, and promoting collective responsibility towards global challenges.



*Federico Bagnasco and Alessandro Bergallo
in a scene from Li dove serve.*

Helpcode is an organisation made up of people who share ideas, projects, and visions. Our employees, collaborators, and volunteers make our mission tangible by working to improve the living conditions of our beneficiaries in Italy and around the world. Our team members manage intervention programmes in close contact with beneficiaries, define operational strategies, and play an active role in project monitoring and evaluation. They regularly participate in training courses, contributing to the growth of the Association's skills and experience, and engage in team building and knowledge-sharing activities.

5. People

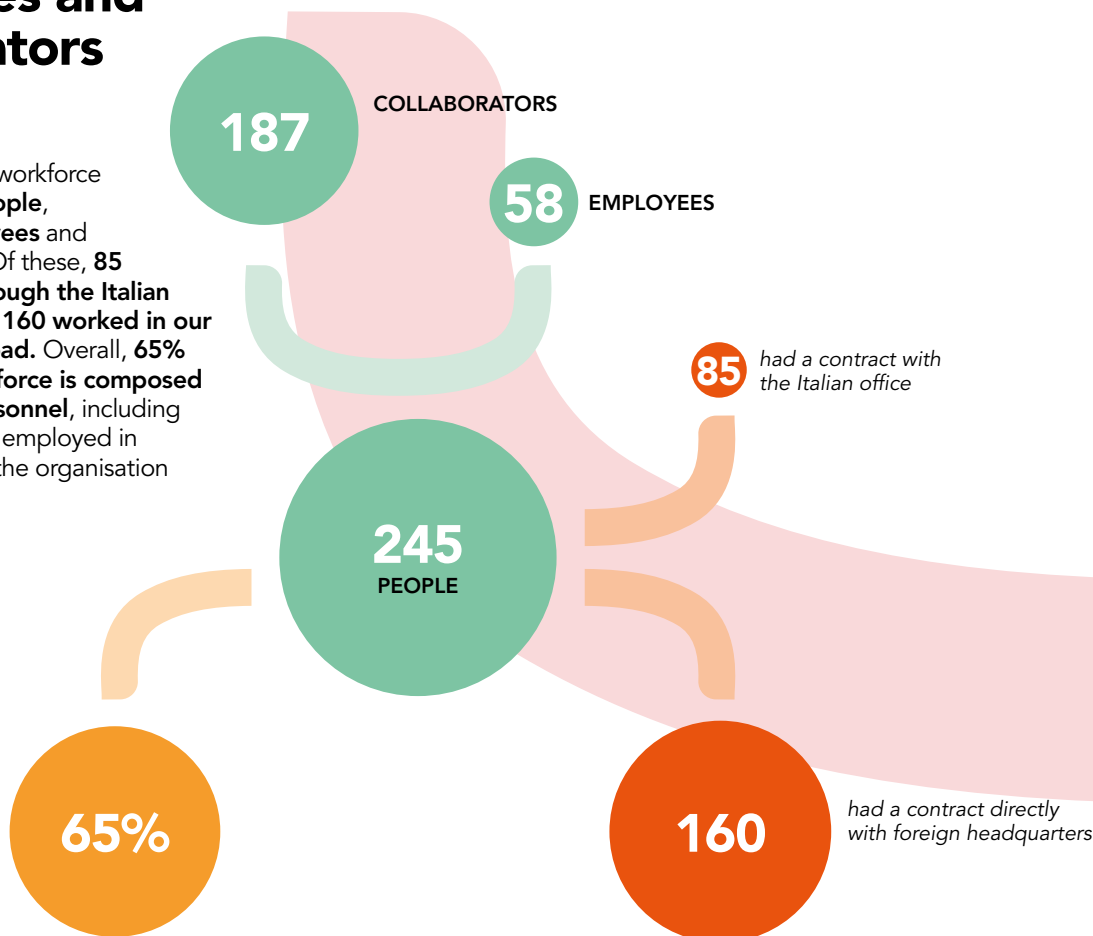
The People of Helpcode

Staff distribution
as of 31/12/2024

Employees and Collaborators

Staff

In 2025, Helpcode's workforce consisted of **245 people**, including **58 employees** and **187 collaborators**. Of these, **85** were employed through the Italian headquarters, while **160** worked in our country offices abroad. Overall, **65%** of Helpcode's workforce is composed of international personnel, including locally recruited staff employed in the countries where the organisation operates.



		COUNTRY									TOTAL
COLLABORATORS	EMPLOYEES	Cambodia	Italy	Libya	Mozambique	Nepal	DRC	Tunisia	Ukraine	Yemen	
		0	26	0	19	6	0	0	7	0	58
		5	59	2	100	2	3	1	5	10	187

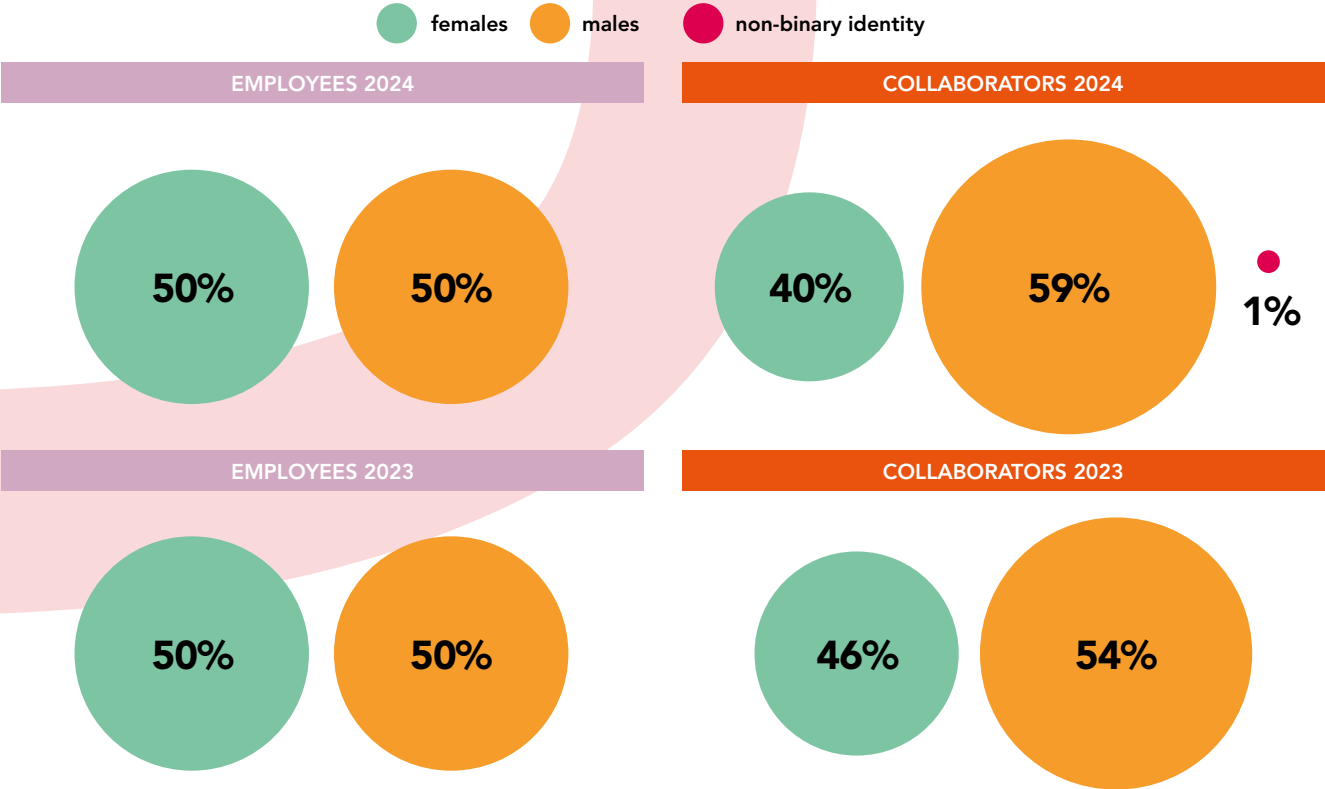
The data provided is updated as of 31/12/2025.

The data provided is updated as of 31/12/2025.

Gender Equality

Helpcode is committed to promoting gender balance across its workforce and to fostering an inclusive working environment based on equal opportunities and mutual respect. The organisation invests in staff training and

awareness-raising initiatives on topics such as gender equality, fair treatment, diversity and inclusion, and the prevention of all forms of abuse, discrimination, and harassment.





Age Distribution

At Helpcode, we believe that age is not a limitation but a source of value and diversity. Our workforce reflects a balanced representation across different age groups, creating opportunities for intergenerational exchange and enabling the organisation to benefit from a wide range of experiences, perspectives, and skills.

	20-29 YEARS	30-39 YEARS	40-49 YEARS	50-59 YEARS	60-69 YEARS	OVER 69
2025	61	100	45	33	5	1
2024	88	111	57	35	15	1

Annual Remuneration*

The highest annual remuneration within the organisation is **€89,845** (Manager), while the lowest is **€22,747** (Employee, Level V under the National Collective Labour Agreement for the Commerce and Services Sector).

**Remuneration figures refer to full-time contracts at Helpcode's headquarters in Italy. Employment contracts are governed by the Italian National Collective Labour Agreement for the Commerce and Services Sector.*

Training

Continuous learning is a key priority for Helpcode. Maintaining a high standard of professionalism requires constant investment in the development of skills, knowledge, and expertise across the organisation. Training activities cover a wide range of topics, including occupational health and safety, cybersecurity, security management for international missions, digital marketing and fundraising, project cycle management, specialised training for Universal Civil Service volunteers, and thematic sessions addressing critical issues such as the prevention of sexual exploitation and abuse. In 2025, Helpcode provided a total of **2,074 hours of professional training**. The distribution across the main training categories was as follows:

- Mentoring training: 60 hours
- Safety and security training: 168 hours
- Technical training: 1,322 hours
- Administration and compliance training: 84 hours
- Universal Civil Service training: 190 hours
- PSEA (Prevention of Sexual Exploitation and Abuse) training: 250 hours

Occupational Safety

In addition to ensuring compliance with and promoting the adoption of adequate safety measures, as required by Law No. 81/2008 and the corresponding procedures and regulations in force in the countries where we operate, Helpcode completed in 2023 the update of its security procedure for personnel working abroad. This new procedure was implemented in 2024. It defines the overall governance and the processes related to the management of international missions carried out on behalf of Helpcode by employees, collaborators, consultants, volunteers, and guests. The procedure also outlines the Organization's responsibilities toward travelers, by identifying roles and tasks necessary to mitigate the inherent risks of the contexts in which travel takes place.



Volunteers

Turning Commitment into Impact

Some people choose to step forward, offering their time, skills, and enthusiasm for something greater than themselves. At Helpcode, these people are our volunteers: a valuable and tangible presence that helps transform ideas into action and projects into reality.

In 2025, 23 volunteers supported the organisation's activities, making an active contribution to Helpcode's work and community life. They helped organise and manage the solidarity market hosted at our headquarters, supported the planning and implementation of the Christmas event, distributed information materials to raise awareness of our initiatives, and assisted the Fundraising Team with database management and supporter engagement activities.

Alongside them, volunteers participating in the **Universal Civil Service Programme** strengthened several strategic areas of the organisation, bringing skills, dedication, and fresh perspectives.

- One Universal Civil Service volunteer contributed to the work of the Communications Team, supporting the dissemination of Helpcode's projects and values across different communication channels.

The contribution of our volunteers extended far beyond operational support. They acted as ambassadors of our values, building relationships, generating trust, and expanding our network of supporters and stakeholders. Their commitment was essential not only to the results achieved, but also to the sense of humanity, solidarity, and passion they brought to the organisation every day.

Suppliers

Procurement Aligned with Our Values

Helpcode selects suppliers through dedicated procurement procedures developed in accordance with the standards established by the principal institutional donors with whom we work, as well as with applicable regulations in the countries where programmes are implemented. Procurement and supplier-selection procedures vary according to the value and nature of the purchase, ensuring transparency, accountability, and the identification of the most advantageous offer. In line with the organisation's Environmental Policy, all purchasing decisions must seek to minimise environmental impact. Procurement processes therefore include assessments related to sourcing practices, transportation methods, material selection, land use, and the responsible consumption of natural resources.

Nicoletta, Volunteer

"My first experience as a volunteer was a complete success. I found a welcoming environment and people who were always kind, supportive, and available. I had the opportunity to discover a world where solidarity is considered a core value, where people work to improve the lives of those most in need without seeking recognition. Personally, I feel that the experience has helped me grow. I hope to continue dedicating part of my time to this commitment."







6. Scenarios

Introduction

Helpcode is committed to ensuring universal access to education, health, and social and economic development, both in Italy and in the countries where it operates. Our approach is multidimensional and multisectoral. Starting from an analysis of the needs of children and families, we implement targeted interventions aimed at strengthening local communities and improving living conditions in the short, medium, and long term. We actively collaborate with associations, community groups, and institutions to promote peace, protect human rights, and foster a culture of environmental and social responsibility.

Strategic Objectives

Ensure **education, learning and training** for all.

Initiate and **support sustainable social and economic** development processes through a multidimensional approach centred on families and local communities.

Carry out emergency response actions and post-crisis recovery initiatives aimed at revitalizing **resources for sustainable development and fostering peaceful coexistence**.

Areas of intervention

EDUCATION

Support for schools through teacher training, school kit distribution, and infrastructure projects, alongside global citizenship education focused on rights, peace, and equity. Includes emergency education programmes to ensure learning continuity in crisis contexts.

PROTECTION

Programmes for adults and children, including multi-purpose centres for minors, genderbased violence support, and mental health and psychological assistance services.

AGRICULTURE

Technical support and assistance for efficient, equitable, productive, and climate-resilient agriculture.

HEALTH

Mobile and in-residence clinical services, health promotion and prevention programs, training of doctors and local healthcare workers.

WATER AND HYGIENE

Opening and restoring wells to secure access to safe drinking water, alongside the construction and upgrading of public sanitation facilities to improve community health and hygiene.

ENVIRONMENT AND CLIMATE CHANGE

Actions to promote sustainable development and responsible, rational use of natural resources.

DROWNING PREVENTION

Promotion of water safety awareness among children, with training on drowning risk prevention and safe practices in schools and communities.

PEACE

Cooperation with local communities for the resolution of social and political conflicts, peace education, and cultural mediation initiatives.

JOB CREATION

Support for businesses and start-up creation, professional training and placement programs, support for farmers' cooperatives.

FIRST EMERGENCY RESPONSE

Distribution of food and essential supplies, financial assistance, and support for populations living in vulnerable conditions.

GENDER EQUALITY

Education programs on gender equity and initiatives that promote women's rights, protection, and empowerment pathways.



EDUCATION

Helpcode considers education a fundamental human right and a key driver of human and social development. For this reason, education lies at the heart of the organisation's mandate and remains one of the main pillars of its work. In international contexts, Helpcode supports the construction and rehabilitation of school infrastructure, the provision of educational materials, school feeding programmes, teacher training, and school-fee support for the most vulnerable children. These interventions aim to improve access to quality education, reduce school dropout rates, and promote school retention among children and young people.

In Italy, Helpcode focuses on tackling educational poverty through inclusion initiatives, digital literacy programmes, and STEAM-based educational activities. Across all areas of intervention, the organisation promotes global citizenship education, peace education in post-conflict settings, and equal access to education for girls and boys, contributing to more inclusive, equitable, and resilient communities.



HIGHLIGHTS
Child Sponsorship Programme



**Additional interventions were carried out in a further 63 schools through other projects and programmes.*

Among our projects in the field of Education:

EDUCATION AND TRAINING IN VULNERABLE COMMUNITIES (CHILD SPONSORSHIP)	
LOCATION	Cambodia, Nepal, Mozambique, Democratic Republic of the Congo
DONOR	Individual Donors – Child Sponsorship
DURATION	01/01/2025 – 31/12/2025
OBJECTIVES	Ensure access to quality education and training for the most vulnerable children in Cambodia, Nepal, Mozambique, and the Democratic Republic of the Congo
ACTIVITIES	- Distribution of educational and school supplies - Teacher training - School canteens (Mozambique) - Awareness raising on good nutritional practices for families and communities - Tackling school dropout rates
BENEFICIARIES	35,331 children (boys and girls)
PARTNER	Ministries of Education of the target countries, primary and secondary schools

Paolo, Child Sponsorship Supporter, after meeting Sreykia, the child he sponsors

"As soon as we arrived in the school courtyard, a crowd of children came running to welcome us. After taking many photos together, we went to Sreykia's classroom. The moment we saw her, so shy and intimidated, we were deeply moved. We both struggled to find the words because, in that moment, we found ourselves thinking back to the day we received her very first photograph and letter. She was only five years old then, and now she has grown into a young girl. We were so happy to be there with her and her classmates, and we involved all the children by sharing the photo albums we had brought from home. (...) We were truly impressed by the enthusiasm and dedication of the Helpcode staff, both in Italy and in Cambodia. Thank you! Letizia (my wife) and I are committed to promoting the Child Sponsorship Programme with the organisation, in the hope that many more children will be able to enjoy their fundamental right to education."

EDUCATION IN EMERGENCIES: THE UKRAINIAN EXAMPLE

Adolescence, together with the life stages immediately surrounding it, is a crucial period in human development. It is during these years that young people gradually prepare to leave the family environment, shape their adult identity, and develop the skills and relationships needed to enter the wider world. At this stage, relationships with peers become particularly important, often taking on a greater role than interactions with adults. At the end of 2023, Helpcode’s team in Ukraine identified a recurring pattern across the southern and eastern oblasts of the country—those most heavily affected by the conflict. Adolescents were increasingly being deprived of the opportunities for social interaction that are essential to healthy development. The consequences of war had forced many young people into prolonged isolation or limited them to the partial substitute of remote interaction. In the most severe cases, this condition had persisted for more than four years, combining the effects of two years of pandemic-related restrictions with two years of armed conflict. In response to this situation, Helpcode developed the Back to School

project. Through the rehabilitation of school bomb shelters and the creation of community gathering spaces known as Multi-Purpose Community Hubs (PTMs), the project enabled children and adolescents to regain part of the educational and social experiences they had lost. Beyond the direct benefits of the PTMs, the project fostered spontaneous collaboration among members of local educational communities, generating significant added value and strengthening community networks. Encouraged by these results, Helpcode decided to replicate and further enhance the model. In October 2025, the organisation launched the Safe Spaces to Grow project (see project profile on page XX), introducing additional components, including expanded psychosocial support for children, adolescents, and families affected by the conflict, as well as healthcare services for preschool-aged children. Together, these two projects address both Education and Protection needs simultaneously, within a complex humanitarian context, demonstrating the importance of integrated interventions that support children’s learning, wellbeing, and resilience in times of crisis.

EVERYONE TO SCHOOL - Inclusive, equitable, and protected access to safe, quality learning environments (online and offline) and socialization for students and teachers	
LOCATION	Ukraine: Odesa, Mykolaiv, and Dnipropetrovsk Oblasts
DONOR	AICS – Italian Agency for Development Cooperation
DURATION	07/02/2024 – 07/07/2025
OBJECTIVES	Ensure inclusive, equitable, and protected access to safe, quality, gender-sensitive, and conflict-sensitive learning (online and offline) and socialization environments for students, teachers, and members of the educational community in the Odesa, Mykolaiv, and Dnipropetrovsk regions.
ACTIVITIES	- Distribution of food, school kits, winter kits, and electronic devices - Improvement of school facilities with a focus on bomb shelters - Teacher training on digital distance-learning techniques - Training for youth and adults on explosive ordnance (mine) risks and the prevention of sexual exploitation and abuse - Activation of three Multi-Service Territorial Hubs (PTMs) providing protection services, developmental support, and peer socialization opportunities
BENEFICIARIES	- 5,526 students, teachers, and other school staff gained access to offline education - 2,330 beneficiaries accessed socialization and protection services - 2,340 beneficiaries improved their access to ONLINE education - 2,309 students, teachers, and other school staff received psychosocial support services
PARTNER	Tree of Life Foundation (FADV), Oleksandr Pedan Movement “Junior” (Junior Movement), Association of Digital & Innovative Education (AIDE)

Andrii, Logistics Officer, Helpcode Kyiv Office

“It was mid-January when I received a phone call from the principal of a secondary school in Samar, in the Dnipropetrovsk Oblast. She was almost in tears as she told me about the delivery of computer monitors, laptops, multifunction printers, and routers to the school. For months, she had been knocking on every possible door in search of the equipment they desperately needed. Now, it was finally there in front of her. ‘The best New Year’s gift you could have given us—and of the highest quality!’ she said. Before ending the call, the principal asked me to convey her gratitude to ‘Helpcode’s Italian friends.’”

PROTECTION

In line with the United Nations Convention on the Rights of the Child, Helpcode considers child protection a cornerstone of its mandate and an essential prerequisite for children's full development. In the countries where it operates, the organisation works to protect girls and boys from abuse and violence, with particular attention to areas affected by natural disasters, political instability, and emergencies. It focuses on the most vulnerable children and collaborates with governments,

international organisations, and civil society partners. Helpcode combats all forms of child abuse, as well as discrimination and gender stereotypes, and supports children affected by conflict, displacement, and child labour. In Italy, Helpcode works with schools to help children and adolescents manage emotions, develop empathy, and exercise active citizenship, while addressing poverty, social exclusion, and marginalisation.

Among our projects in the field of Protection:

PROMOTING INCLUSION AND SOCIAL CHANGE THROUGH SPORT IN YEMEN	
LOCATION	Yemen - Lahj and Ad Dhale'e Governorates
DONOR	Adidas Foundation
DURATION	01/01/2025 – 30/06/2026
OBJECTIVES	- Strengthen the capacity and leadership of local authorities, NGOs, and community structures in combating discrimination and violence - Create safer and more inclusive sports environments by training coaches and sports professionals on anti-discrimination approaches - Upgrade three sports facilities to ensure accessibility and anti-discrimination measures - Enhance knowledge and advocacy initiatives to integrate anti-discrimination measures into community development plans and sports policies - Implement sports initiatives in 32 vulnerable areas to promote the social inclusion of refugees and displaced persons - Provide psychosocial support and protection services to children and victims of discrimination and violence
ACTIVITIES	- Orientation sessions and training programs for local stakeholders, authorities, and community structures - Training for coaches and sports professionals on anti-discrimination techniques and approaches - Advocacy workshops and campaigns to integrate anti-discrimination measures into local policies - Assessment and rehabilitation of three sports facilities for accessibility and inclusion - Adaptive sports programs for persons with disabilities - Organization of six sports tournaments (football, basketball, volleyball) in vulnerable areas - 120 awareness-raising thematic days with sports clubs to promote social inclusion messages - 450 community sensitization sessions on discrimination, rights, and protection - Development and distribution of 512 educational materials - Individual and group psychosocial support sessions for survivors of violence and discrimination - Provision of sports equipment and recreational materials to target communities - Monitoring, evaluation, learning, and accountability activities
BENEFICIARIES	- 13,280 direct beneficiaries: 2,845 men, 2,733 women, 3,928 boys, and 3,774 girls - Internally displaced persons (IDPs) and refugees residing in 32 camps and settlements across the Lahj and Ad Dhale'e governorates - Women and girls at risk of gender-based violence and multiple forms of discrimination - Children and youth aged 8 to 18 in formal and non-formal educational settings - Persons with disabilities with limited access to sports facilities and programs - Marginalized groups (Muhamasheen) and ethnic minorities - 1,632 survivors of violence targeted for psychosocial support - 3,175 indirect beneficiaries in the host community
PARTNERS	Yemeni Ministry of Youth and Sports (MoYS), Local Authorities of Lahj and Ad Dhale'e, Schools, Community Protection Networks, Yemen Protection Cluster





AGRICULTURE

Helpcode considers food security a fundamental prerequisite for community development. In the countries where it operates, the organisation supports small-scale agricultural production by strengthening agronomic skills and technologies, promotes the recovery of local economies affected by disasters through the revitalisation of the agri-food sector, and creates market opportunities for isolated

communities, including through the establishment and support of cooperatives. Helpcode also tackles child malnutrition in Italy and abroad through nutrition education initiatives and by supporting school feeding programmes for children living in the most vulnerable conditions.

Among our projects in the field of Agriculture:

DELPAZ – Peacebuilding and Social Cohesion Through Economic Development, Social, and Gender Inclusion	
LOCATION	Manica Province – Barué, Gondola, Guro, Macossa, and Tambara Districts
DONOR	Italian Agency for Development Cooperation (AICS) – Maputo Office, European Union
DURATION	11/11/2022 – 30/09/2025
OBJECTIVES	- Contribute to subnational peacebuilding in Mozambique - Improve the living conditions of rural communities in conflict-affected districts, with a special focus on women and disadvantaged groups
ACTIVITIES	- Creation of 12 irrigation systems and water infrastructure to reduce rain dependency and ensure year-round agricultural production - Establishment of “Pontos Verdes” (Green Points) as centers of excellence for promoting climate-smart agricultural techniques and collective resource management - Distribution of certified seeds and agricultural inputs to thousands of farmers to increase crop yields - Women’s economic empowerment through support for savings groups, business management training, and the organization of “Acampamentos Solidários” (Solidarity Camps) to strengthen women’s leadership - Vocational training and job placement for over 500 young people in technical fields (mechanics, construction, electricity) and agriculture to combat social exclusion - Socio-economic reintegration of 184 DDR (Disarmament, Demobilization, and Reintegration) beneficiaries and their families into community-level productive activities
BENEFICIARIES	- 65,273 people benefited from infrastructure and services (34,227 women and 31,046 men) - 1,600 smallholder farmers trained in sustainable practices - 500+ youth trained through technical and vocational courses - 184 DDR beneficiaries socially and economically reintegrated
PARTNER	Fundação para o Desenvolvimento da Comunidade (FDC), Grupo de Mulheres pela Partilha de Ideias de Sofala (GMPIS), Progettomondo, Universidade Eduardo Mondlane (UEM)

Evelina Zacarias, Former Combatant Reintegrated in Gondola District

“Learning new agricultural techniques and gaining access to certified seeds has transformed my life. Understanding how to cope with drought through new production methods has improved my family’s income and allowed me to care for my children with greater dignity.”

HEALTH

In line with the World Health Organization’s principle that health is a fundamental human right, Helpcode works to improve access to healthcare services in the most vulnerable communities. In the countries where it operates, the organisation safeguards maternal and child health through medical check-ups, vaccination

campaigns, and the training of healthcare personnel. In crisis contexts, it provides emergency assistance and psychosocial support to populations affected by conflicts and disasters. In Italy, Helpcode promotes the physical and mental well-being of children and families living in vulnerable and marginalised conditions.



Among our projects in the field of Health:

IMPROVING WASH FACILITIES AND HYGIENE PRACTICES FOR SUDANESE REFUGEES AND HOST COMMUNITIES IN AL KUFRA, LIBYA	
LOCATION	Al Kufra
DONOR	Canton of Geneva
DURATION	01/12/2024 – 15/08/2025
OBJECTIVES	- Improve access to safe and reliable water sources for refugees and host communities - Strengthen hygiene practices and prevent communicable diseases - Support health facilities with upgraded water, sanitation, and hygiene (WASH) systems - Raise awareness on hygiene and waste management among communities and healthcare staff
ACTIVITIES	- Install a water desalination plant at Hawari Hospital - Install a high-capacity submersible pump at the Alzumi well - Distribute hygiene kits to refugee families - Conduct hygiene promotion sessions in refugee camps - Organize a waste management awareness campaign for healthcare personnel - Provide hygiene supplies and cleaning equipment to Hawari Hospital
BENEFICIARIES	- Sudanese refugees in Al Kufra - Host community - Medical and healthcare staff at Hawari Hospital
PARTNER	ODP (Organization of Development Pioneers)

WATER, SANITATION AND HYGIENE (WASH)

Helpcode considers access to clean water and sanitation services an inalienable right and a prerequisite for health, education, and development. In the countries where it operates, the organisation builds wells and water infrastructure, installs desalination systems, and provides

gender-segregated sanitation facilities in schools, with particular attention to the needs of people with disabilities. Helpcode also promotes safe hygiene practices through community awareness campaigns and works with local authorities to strengthen the sustainable management of water resources.

Among our projects in the field of Water, Sanitation and Hygiene (WASH):

Protected Access to WASH for Vulnerable Populations Affected by Tropical Cyclone CHIDO	
LOCATION	Cabo Delgado Province: Mecufi, Ancuabe, Metuge, and Chiúre Districts
DONOR	UNICEF
DURATION	20/12/2024 – 31/12/2025
OBJECTIVES	- Provide inclusive and gender-sensitive water, sanitation, and hygiene (WASH) services - Prevent the spread of cholera and improve health infrastructure affected by the cyclone
ACTIVITIES	- Hygiene and Health: Handwashing promotion campaigns; training of healthcare workers on cholera prevention; distribution of menstrual hygiene management kits - Water Infrastructure: Rehabilitation of hand pumps and training of management committees (although some water-related activities were limited or canceled by local authorities) - Protection and PSEA: Creation of community safety committees; staff training on codes of conduct and feedback mechanisms
BENEFICIARIES	- 41,263 people reached with prevention and hygiene messages - 20,060 people engaged in handwashing programs - 18,526 children and adults with access to safe reporting mechanisms - 2,000 people with access to primary care services in rehabilitated health facilities

WATER, SANITATION AND HYGIENE IN CAMBODIAN SCHOOLS

*In Cambodia, access to adequate water, sanitation, and hygiene facilities in rural schools remains one of the main factors contributing to absenteeism, the spread of preventable diseases, and school dropout, particularly among girls. In the provinces of Sihanoukville and Kampot, where Helpcode operates, many public schools still do not meet the national minimum standards for **Water, Sanitation and Hygiene (WASH)**. In 2025, through the Strengthening Education and Health project, implemented with the support of the **Hirzel Foundation**, Helpcode constructed **two sanitation blocks** and **four handwashing stations** across six primary and secondary schools. Each*

*facility was designed to be inclusive and accessible, featuring wheelchair-accessible ramps, non-slip surfaces, multiple water taps, individual soap holders, and covered areas to ensure continued use during the rainy season. Alongside these infrastructure improvements, Helpcode delivered hygiene education sessions in **37 schools**, training **34 teachers** and reaching **2,058 students**. Each student received a personal hygiene kit containing soap and a towel. The educational programme focused on handwashing practices, oral hygiene, and the proper use of sanitation facilities. Learning materials were delivered through illustrated posters in the Khmer language, which remain displayed in classrooms as permanent educational resources, helping to reinforce positive hygiene behaviours over time.*

ENVIRONMENT AND CLIMATE CHANGE

Helpcode promotes a vision of responsible global citizenship, grounded in the awareness that the climate crisis disproportionately affects the most vulnerable communities. In the countries where it operates, it supports sustainable agricultural practices and the efficient management of natural resources, contributing to community resilience in the face of the impacts of climate change, and works

alongside local authorities to promote low-environmental-impact development models. In Italy, it educates children, young people, and communities on sustainable development through hands-on workshops, school-based programmes, and awareness campaigns on environmental and energy issues, as well as responsible lifestyles.

Among our projects in the field of environment and climate change:

A-GEO ONE MACANETA FOR ALL: INTEGRATED COASTAL RESOURCE MANAGEMENT FOR ECONOMIC AND SOCIAL EMPOWERMENT

LOCATION	Macaneta Peninsula, Marracuene District
DONOR	AICS - Italian Agency for Development Cooperation. Maputo Office
DURATION	01/01/2023 – 30/09/2026
OBJECTIVES	- Strengthen the Government of Mozambique's commitment to implementing actions against climate change by promoting inclusive, sustainable growth and job creation, thereby contributing to sustainable socio-economic development - Promote the sustainable and integrated management of marine and coastal natural resources through a blue and green economy approach in the Macaneta Peninsula
ACTIVITIES	Coastal Governance and Management - Development and consolidation of the Integrated Coastal Zone Management Plan (PGIZC) and the Integrated Municipal Solid Waste Management Plan (PGIRSU) - Coastal erosion mitigation measures utilizing bioengineering techniques - Mangrove reforestation and coastal zone protection Sustainable Economy - Construction and operationalization of the Fish Preservation Unit (UCP) - Promotion of aquaculture using floating cages - Distribution of tools, seeds, and provision of support to farmers' associations - Cleaning and restoration of drainage channels - Development of economic activities related to sustainable tourism - Training and employment of certified lifeguards - Support for local micro-entrepreneurs (women and men) Environmental Awareness and Education - Collection and recycling/upcycling of solid waste in coastal communities - Construction of the Community Eco-Point and launch of the municipal waste collection system - Distribution of fuel-efficient cookstoves - Environmental workshops in primary and secondary schools - Awareness campaigns for local communities and tourists
BENEFICIARIES	7,505 people reached through awareness campaigns (54.7% women, 45.3% men), 1,764 students involved in school environmental workshops, 443 people active in waste collection (90.7% women), 328 beneficiaries of new sustainable productive activities (172 women), 116 youth receiving kits for beach-based economic activities, 18 trained and certified lifeguards, 594 families receiving charcoal-saving cookstoves
PARTNER	Agricoltori Solidarietà e Sviluppo (ASeS), Progettomondo Mozambique, Mozambican Recycling Association (AMOR)

Lidia José, 42 years old "I am a mother of five children and a grandmother of one grandchild. Our life used to revolve around my husband's work as a bricklayer and my vegetable garden. Thanks to the A-GEO Project, I started collecting and selling recyclable waste. With the profits, we began building our house with bricks, replacing our former straw dwelling. Despite the prejudice I face for collecting waste, I remain firm in my choice, as this activity has been essential to meeting my family's needs. I have also taught two other elderly women in the community to take part, promoting a spirit of sharing and solidarity. I am grateful to the A-GEO Project for this opportunity that has transformed our lives. With improvements in transport and in the valorisation of waste, even more families will be able to benefit."



DROWNING PREVENTION

Drowning is one of the leading causes of death among children in developing countries, and is often overlooked on international humanitarian agendas. Helpcode prioritises this issue by promoting risk prevention education in schools and local communities. Through survival swimming courses, first aid training, awareness-raising campaigns, and advocacy activities aimed at engaging national and local authorities, the organisation works to save lives and build safer, more informed communities. This intervention is particularly significant in Cambodia, one of the countries most affected by this phenomenon in the world.



Among our projects in the field of drowning prevention:

SAFE WATERS, RESILIENT COMMUNITIES: DROWNING PREVENTION IN CAMBODIA	
LOCATION	Kampot, Kep, Phnom Penh, Sihanoukville, and the islands of Koh Rong and Koh Rong Sanloem
DONOR	Princess Charlene of Monaco Foundation
DURATION	01/01/2025 – 30/11/2027
OBJECTIVES	- Reduce the frequency and severity of drownings in the most vulnerable communities - Strengthen local capacities to manage water-related risks and seasonal flooding
ACTIVITIES	- Water Safety and CPR training (4,500 children) - Swim for Survival lessons (700 children) - Training of Trainers (ToT) for teachers and community members - Risk mapping in 32 communities - Online and media awareness campaigns
BENEFICIARIES	6,072 direct beneficiaries: Children (ages 6–16), teachers, and Community Focal Points
PARTNER	Khmer Swimming Federation, Blue Dolphin Swim School, Educational Broadcasting Cambodia, MoEYS (Ministry of Education, Youth and Sport of Cambodia)

Pean BunThern, Head Teacher of Prey Nub Primary School

"Thanks to this project, children are acquiring the knowledge and confidence needed to respond calmly and safely should a dangerous situation in the water occur. This can make a significant difference in protecting their lives and the lives of others."

LIFEGUARDS

In 2025, within the framework of the A-GEO project (see fact sheet on page ...), Helpcode promoted a pioneering initiative for coastal safety on the Macaneta Peninsula, focused on drowning prevention and emergency response. In partnership with the Clube Desporto Tubarões in Maputo, 18 young people completed a professional training programme as certified lifeguards. Thanks to the strong commitment of the Municipality of Marracuene, they were integrated into municipal services as of December 2025. The impact on safety was immediate: during the peak holiday season, the team carried out 12 sea rescues and found 7 children lost in the crowd, bringing the number of drowning-related deaths to zero, compared to an average of 8–10 victims recorded in previous years.

Beyond beach surveillance, this group of young people has become a key resource for civil protection and emergency response to climate-related disasters. During the severe floods of January 2026 caused by the overflow of the Incomati River, the lifeguards were integrated into official rescue teams, working tirelessly across the districts of Manhica and Marracuene to assist more than 1,200 people affected by the flooding. Thanks to equipment provided by the A-GEO project and the Italian Agency for Development Cooperation, this intervention demonstrated how professional training linked to environmental protection can become a cornerstone of community resilience, ensuring not only tourist safety but also the protection of human lives during natural disasters.



PEACE

Helpcode promotes peace education as an essential tool to rebuild the social fabric in contexts affected by conflict, tension, and instability. The organisation works with young people, women, and civil society organisations to develop capacities for dialogue, non-violent conflict transformation, and the construction of peace narratives. In the countries where it operates, it supports communities towards reconciliation and social cohesion, recognising peace as a fundamental prerequisite for the sustainable recovery of basic social services.



Among our projects in the field of peace:

REGIONAL SUBSIDIARITY PACT “SEMPRE DIRITTI” 2024/2025	
LOCATION	Liguria (Italy)
DONOR	Liguria Region
DURATION	01/02/2024 – 31/12/2025
OBJECTIVES	- Promote children and minors’ right to participation in democratic processes - Strengthen the experience and operations of Children’s Municipal Councils (CCRR) in Liguria - Establish and pilot the Children’s Regional Council (C3R) - Foster dialogue among youth, public institutions, and local communities - Spread a culture of rights as a foundation for peaceful coexistence
ACTIVITIES	- Establishment and guidance of the Children’s Regional Council (C3R) - Implementation of the regional initiative “Partecipa in Azione” (Participation in Action) - Organization of the General Estates of Participation (2024 and 2025 editions) - Support and networking for active Children’s Municipal Councils (CCRR) across the Liguria region - Advocacy and capacity-building actions focused on children’s and adolescents’ rights - Collection and systematization of regional best practices in youth participation
BENEFICIARIES	- Children and adolescents serving on Ligurian Children’s Municipal Councils (CCRR) - Members of the Children’s Regional Council (C3R) - Third Sector Entities (NGOs/NPOs) participating in the regional network - Local administrators and educational communities involved in participatory processes
PARTNER	APS Consorzio Sportivo Pianacci, Associazione Marco Rossi APS, Associazione Matern magna, Baba Jaga Arte e Spettacolo APS, Circolo Arciragazzi Prometeo, Circolo Vega APS, CISEF Società Cooperativa Sociale, Cittadini Digitali OdV, Comitato Territoriale CSI Genova APS, Cooperativa Sociale C.O.C.E.A., Cooperativa Sociale La Giostra della Fantasia, Cooperativa Sociale Mondo Aperto, Coordinamento Regionale Ligure Arciragazzi, Il Laboratorio Società Cooperativa Sociale, Il Sentiero di Arianna Cooperativa Sociale A.R.L. Onlus, Il Sogno di Tommi APS, PIDIDÀ Liguria ETS, Trillargento APS

Martina, participant in the C3R Liguria Regional Council for Children, 14 years old

“In the Regional Council for Children and Young People, we were able to engage with other territories and bring our ideas to the Region. Feeling heard helps us understand that we can truly contribute to the decisions that shape our future.”

PEACE EDUCATION THROUGH DIFFERENT FORMS OF ART

Peace education is a transformative process aimed at building a culture of peace by strengthening social cohesion and social skills within communities, starting with children. Unlike the idea of peace as merely the absence of conflict, this perspective recognises that conflict is an integral part of life and, when managed non-violently through dialogue and negotiation, can become an opportunity for growth and for strengthening relationships.

Helpcode Italy supported Helpcode Switzerland in the implementation of the pilot project Paix à Genève, which integrates this vision into both school and extracurricular contexts, creating a free space where children can

express themselves and experience different ways of living together.

Through a critical and participatory pedagogy, the project uses play and art as mediating tools to address complex topics, deconstruct prejudices, and develop essential relational skills such as empathy, tolerance, and non-competitive collaboration. The approach is based on principles such as horizontal authority (grounded in respect for a collective framework), dialogue, the right to make mistakes, and the acceptance of all emotions. The project was funded by Swiss donors Fondation Chuh Teh Chun, Fondation Sandoz, Fondation Migros, a private foundation, SLR (Service de lutte contre le racisme, DFI), and Caran d'Ache.



JOB CREATION

Helpcode considers decent work a fundamental right and a driver of individual and collective empowerment. In contexts affected by crisis, post-conflict situations, and development challenges, the organisation supports the most vulnerable families by promoting sustainable employment opportunities, vocational training pathways,

and entrepreneurship initiatives — with a particular focus on young people, women, and rural communities. In countries such as Tunisia and Mozambique, it fosters labour market inclusion through the development of productive value chains, cooperatives, and partnerships with the private sector and local institutions.

Tra i nostri progetti in ambito creazione di impiego:

TRADition and Innovation for new Jobs in sustainable tourism in Tunisia – TRAME	
AREA	Jendouba Region, Tunisia
DONOR	Italian Agency for Development Cooperation (AICS)
DURATION	17/10/2025 – 16/10/2028
OBJECTIVES	- Contribute to sustained, inclusive, and sustainable economic growth, full employment, and decent work for all through the promotion of sustainable tourism in Tunisia. - Increase employment opportunities in the sustainable tourism sector by strengthening the training of young women and sector operators, enhancing the cultural and environmental heritage of the Jendouba region.
ACTIVITIES	- Training of new artisans in basketry, woodworking, clay, essential oils, and coral supply chains, along with strengthening an existing group of artisans. - Design and delivery of a nature guide training course - the first of its kind in Tunisia - in collaboration with the Ministry of Tourism and Handicrafts at the vocational school for tourism trades in Ain Draham, Jendouba region. - Implementation of technical training in outdoor trades to enhance the potential of active local associations in Tabarka and contribute to diversifying income-generating activities. - Guidance and support for newly trained artisans and their internship supervisors in establishing a network capable of representing them- a Economic Interest Grouping (GIE). - Guidance and support for students who have completed their training at the vocational school for tourism trades in Ain Draham to assist them in defining job market entry strategies. - Strengthening income-generating activities in ecotourism in Tabarka: support for the Tabarka water sports association to diversify income sources by providing suitable water sports equipment and safety gear (SUPs, kayaks, vests, paddles) and setting up Tunisia's first "blue trail." - Support for local tourism operators motivated and willing to launch a Destination Management Organisation (DMO) in the North-West. - Creation of the "North-West Sustainable Tourism Destination," starting with a mapping study of sustainable tourism attractions in the region. - Capacity building for institutional actors through promotion, collaboration with peer partners, and the realization of two operational seminars. - Awareness-raising among relevant stakeholders and the local community on sustainable tourism to foster a favorable environment for regional tourism promotion.
BENEFICIARIES	666 people (436 women and 230 men)
PARTNER	Association Invest Jendouba 2050, AITR - Associazione Italiana Turismo Responsabile, Ente Acli Istruzione Professionale: En.A.I.P. Piemonte ETS, D.A.F.N.E. Società Cooperativa Impresa Sociale, Municipality and Marine Protected Area of Bergeggi

Director of the Ain Draham Hotel School "Environmental guides does not yet fully exist in Tunisia. Experiencing a training course for the first time is an important step forward!"



InTRA – Innovation and Tradition for the Creation of Vocational Training, Employment and Social Inclusion Pathways for Vulnerable and Marginalised Young People in Tunisia

AREA	Jendouba Governorate, Tunisia
DONOR	Italian Ministry of the Interior
DURATION	1/10/2025 – 31/09/2028
OBJECTIVES	- Contribute to Tunisia's socio-economic development by promoting employment, inclusion and integration for vulnerable groups at risk of marginalisation and irregular migration. - Increase opportunities for decent employment for young Tunisians in the tourism and handicraft sectors by strengthening their skills, as well as social protection and inclusion mechanisms in the Jendouba region.
ACTIVITIES	- Conduct a needs assessment to identify skills gaps in the handicraft and ecotourism sectors and employment opportunities for young people. - Provide training and skills development in handicraft value chains. - Provide training in outdoor sports, ecotourism and responsible tourism activities. - Organise 3 regional employment forums – “Job Open Days” (“Journées Portes Ouvertes”). - Support the establishment of 3 cooperatives in the handicraft value chain. - Support the creation of start-ups in outdoor sports and ecotourism. - Organise 3 capacity-building programmes for staff of the Regional Directorate of Youth. - Organise 60 discussion groups with young people at risk of irregular migration. - Deliver training workshops on soft skills and life/transferable skills. - Conduct an awareness-raising campaign on the risks associated with irregular migration.
BENEFICIARIES	768 people (378 women and 390 men)
PARTNER	• Italian Association for Responsible Tourism (AITR) • Fondazione Terre des Hommes Italia Onlus (TDH IT) • EnAIP – Vocational Training Organisation • Jendouba2050 • Tunisian Forum for Youth Empowerment (TFYE)

Kamel, Regional Director of the Craftsmanship Department, Jendouba

“Craftsmanship is one of the main activities in the region. People come here from all over Tunisia for raw materials used in all forms of craftsmanship: clay, wood, leather. Everything is found here! Traditional knowledge must be promoted so that it is not lost. This is what we will do through the project, by training many young people in the area.”

EMERGENCY

Helpcode responds to acute crisis situations caused by natural disasters, armed conflicts, and health emergencies, with the aim of saving lives and meeting the basic needs of affected populations. The organisation ensures the distribution of essential goods, access to water, healthcare assistance, and psychosocial support, with particular attention to the most vulnerable groups - children, women, displaced people, and migrants. Emergency interventions are always designed with a focus on continuity, ensuring a smooth transition into rehabilitation phases and long-term development processes.



Among our projects in the field of emergency:

SAFE SPACES TO GROW Education, Protection and Health for Vulnerable Children and Families in Mykolaiv and Odesa Oblasts	
AREA	Odesa, Mykolaiv and Dnipropetrovsk Oblasts, Ukraine
DONOR	AICS – Italian Agency for Development Cooperation
DURATION	13/10/2025 – 12/01/2027
OBJECTIVES	Improve the quality and safety of education, healthcare and protection systems for local communities in Mykolaiv and Odesa Oblasts.
ACTIVITIES	- Distribution of food, school kits, winter kits and electronic devices. - Establishment of two Multi-Service Territorial Hubs (MSTHs) providing protection services, support for children’s development and opportunities for peer socialisation. - Expand access to protection services and psychosocial well-being support for children affected by the conflict. - Provision of rehabilitation services and targeted activities for children aged 0–3 wi
BENEFICIARIES	
PARTNER	

Stefano Moschini, Country Manager Ukraine, Helpcode

“During our visit to a school in Mykolaiv, we were surprised by air raid alarms. While taking shelter together with students and teachers in underground spaces, we saw how, despite the difficulties and the limited space, lessons continued with discipline and determination. This moment strengthened our awareness that ensuring safe spaces for learning is not only a project objective, but a concrete responsibility towards the future of children and their communities.”

GENDER EQUITY

In line with Sustainable Development Goal 5 of the 2030 Agenda, Helpcode considers gender equity a cross-cutting principle across all its interventions. In the countries where it operates, the organisation works to combat gender-based discrimination and stereotypes, promote equal access to education, healthcare, and employment, and support the empowerment of women and girls in the most vulnerable contexts, removing the cultural and structural barriers that limit their full development.

In contexts of crisis and conflict, Helpcode supports survivors of gender-based violence (GBV) through awareness-raising campaigns, psychosocial assistance, and the strengthening of local communities' capacity to recognise and prevent such phenomena. In Italy, it promotes educational pathways aimed at deconstructing gender stereotypes, fostering a culture of equality and respect from early childhood. Building on this approach, Helpcode's commitment translates into concrete and tailored interventions across different operational contexts, with the aim of strengthening the autonomy, participation, and resilience of women and girls. In the countries where it works, the organisation promotes women's empowerment pathways that combine access to education, training, and skills development, creating favourable conditions for greater participation in economic and social life. In several contexts, safe spaces and dedicated educational programmes for girls are established, where they can acquire knowledge, exchange experiences, and develop awareness of their rights.

At the same time, Helpcode works with communities to foster long-term cultural change, engaging families and local leaders in promoting more inclusive and equal models. A key component is skills development, including vocational training, to support women's economic independence. Through training activities and income-generating initiatives, beneficiaries are given the opportunity to develop market-relevant skills, contributing not only to their own wellbeing but also to that of their communities. In fragile and unstable contexts, these actions represent a key resilience factor, enabling women to become active agents in local development processes.

In Italy, this commitment is complemented by targeted educational work, with particular attention to younger generations. In addition to initiatives aimed at deconstructing stereotypes, Helpcode implements awareness-raising activities to promote bias-free access to STEAM disciplines (Science, Technology, Engineering, Arts and Mathematics) for girls. The goal is to challenge cultural conditioning from early childhood that influences educational and career choices, broadening opportunities and fostering more equitable participation in scientific and technological fields. In a rapidly changing global context, gender equity thus stands not only as a guiding principle but also as a strategic lever for generating sustainable and long-lasting impact, capable of shaping the development pathways of individuals and communities.



Where we work

Helpcode in the world

Italy

Cambodia

Libya

Mozambique

Nepal

Democratic Republic
of Congo

Switzerland

Tunisia

Ukraine

Yemen





ITALY



Country context

The main social challenge that Helpcode is addressing in Italy is the fight against educational poverty, an old and multidimensional phenomenon that cannot be reduced solely to a consequence of the economic crisis and the progressive impoverishment of families, even though it is also shaped by these dynamics. To address this issue, we adopt a participatory approach grounded not in duplication, but in the enhancement of existing initiatives and in strong complementarity with local communities, with the aim of contributing to the strengthening of their resilience by acting on the components that will shape their future.

Helpcode's history in the country

The organisation has been operating in a structured and continuous way in Italy since 2019, with programmes tailored to emerging educational and social needs in the national context. The objective of our interventions is to support children and educational institutions across Italy through initiatives aimed at alleviating the hardship experienced by children, adolescents, and their families, providing opportunities for educational, physical, and socio-emotional growth that would otherwise not be accessible to them.

Helpcode interventions in 2025

To achieve this, we have developed three thematic intervention programmes in response to the needs identified in the territories where we operate, while maintaining a constant focus on global developments and the broader challenges of achieving truly equitable and sustainable development:

1. Promotion of sustainability and Global Citizenship Education, enabling children and young people to exercise active and responsible citizenship and to become agents of positive change in society and in the world
2. Digital education and promotion of STEAM subjects, in response to new challenges linked to the risks of the digital world and to inequalities in access highlighted by the pandemic
3. Deconstruction of stereotypes and fight against prejudice, to build a more supportive and inclusive future

We have been present since

2019

In 2025 we invested

257.982 euro

In these sectors

Education

We have contributed to the following SDGs:

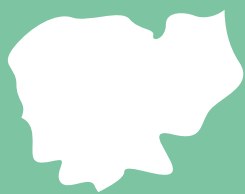
Goal 4: Quality Education
Goal 5: Gender Equality
Goal 6: Clean Water and Sanitation
Goal 10: Reduce Inequalities
Goal 13: Climate Action
Goal 14: Life Below Water
Goal 15: Life on Land

Active projects in 2025	16
Areas of intervention	Calabria, Liguria, Lombardy, Molise, Piedmont, Apulia, Sicily, Tuscany, Trentino-Alto Adige, Umbria, Emilia-Romagna, Lazio, Campania
Partners (local and international)	CISV, Step4, AnLaDi, Fondazione Feltrinelli, Genoa Aquarium Foundation, TAMAT, Marevivo, New Horizon, CNR-IAS, FOCSIV, LUMSA University, University of Milan-Bicocca, University of Genoa, University of Turin, ImpactSkills srl, Fondazione Compagnia di San Paolo, Progetto domani:cultura e solidarietà, CONNGI, CODIASCO, Scuola di Robotica, ARCI Genova, ARCI Ragazzi, Il sogno di Tommi, UISP Genova, Coop Il Laboratorio, Consorzio Tassano, CISEF, Ass. Marco Rossi, Coop. COCEA, Ass. Baba Jaga, Agorà, Coop. L'ancora, Coop. Il Biscione, FOS spa, Goodwill, La terra di Piero, Rossano Purpurea, Covent Center, Ass. Prometeo APS, Ass Zanshint.ech, No Panic Agency, Associazione Dragolago, ASNU, TooPlay.
Donors	Liguria Region, Municipality of Genoa, AICS, ENEL S.p.A., European Union (Erasmus+), Archetti Foundation, Cariplo Foundation, Compagnia di San Paolo Foundation, Intesa Sanpaolo Charity Fund, Impresa Sociale Con I Bambini, Cassa Depositi e Prestiti, Aliseo, PSA.
Team	13
Outputs	• 35 schools supported • Over 1,700 hours of training delivered to students • 64 regional pacts and regional councils activated
Minors beneficiaries:	2.861
Total beneficiaries:	108.844



ITALY





CAMBODIA



Country context

Cambodia has experienced significant economic growth, reaching lower-middle-income country status in 2015, yet the gains of recent decades have not yet reached the most vulnerable children. Around 17.8% of Cambodians live below the poverty line, and nearly half of all children — 48.7% of the population aged 0–17 — fall under the definition of multidimensional poverty, facing deprivation in access to education, healthcare, and sanitation.

Approximately 300,000 children of primary and lower secondary school age were out of school in 2022. These are primarily girls in rural areas and children from the poorest households, who are the first to be left behind. Schools often lack adequate sanitation facilities and safe drinking water, conditions that discourage attendance and pose serious health risks.

To this is added a silent tragedy: drowning causes around 1,300 deaths per year in Cambodia, disproportionately affecting children — it is the leading cause of death among children aged 5 to 14, with a rate of 7.6 deaths per 100,000 inhabitants, almost twice the regional average and more than double the global rate.

On this front, however, progress is being made: in 2025, the Cambodian government, also with the support of Helpcode, launched the first National Strategic Plan for Drowning Prevention (2025–2030), marking a turning point after a prolonged absence of any national strategy.

Helpcode's history in the country

Helpcode has been active in Cambodia since 2006, working to improve access to education, protect children's rights, and reduce the risk of child drowning.

The organisation operates in rural areas of Kampot, Kep, Sihanoukville, and Phnom Penh, supporting schools with teaching materials, teacher training, and improvements to the learning environment.

Since 2019, Helpcode has been implementing a drowning prevention programme, addressing one of the leading causes of death among children. The Pink Bicycle initiative enables vulnerable children to reach school safely.

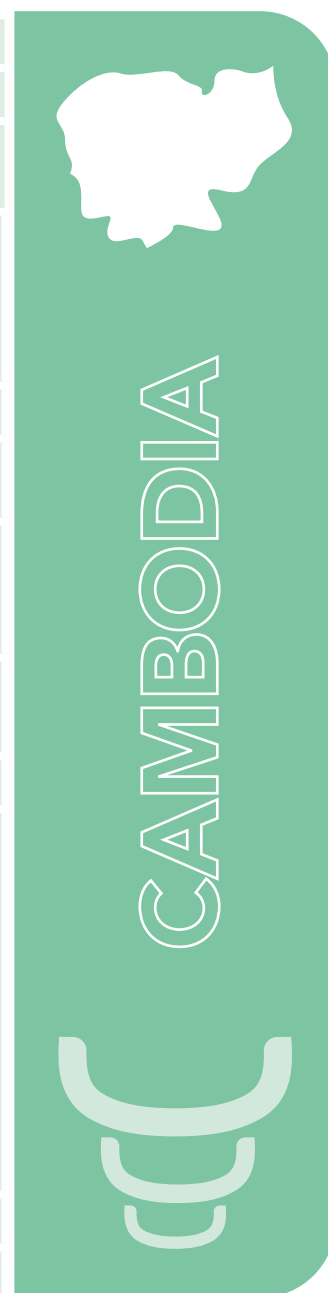
Helpcode interventions in 2025

In 2025, Helpcode worked in Cambodia along two main lines: drowning prevention and education for the most vulnerable children.

In the area of drowning prevention, water safety and cardiopulmonary resuscitation (CPR) courses were conducted in 13 schools and 15 communities, reaching over 2,500 children and 2,400 adults, alongside awareness-raising campaigns. Helpcode also worked closely with government counterparts, UNICEF, WHO, and other actors in the development of national prevention policies.

On the education side, the organisation ensured school continuity for hundreds of sponsored children, distributing educational materials and hygiene kits in 37 schools, training 34 teachers on school hygiene, and strengthening infrastructure through the installation of latrines and handwashing stations. Sessions on health and adolescent reproductive health were also organised for teenage girls.

We have been present since	2006
In 2025 we invested	142.642 euro
in these sectors	Education, Health, WASH, Child Protection, Drowning Prevention
We have contributed to these SDGs	Goal 3: Good Health and Well-being Goal 4: Quality Education Goal 5: Gender Equality Goal 6: Clean Water and Sanitation Goal 16: Peace, Justice and Strong Institutions
Active projects 2024	4
Regions of intervention	Sihanoukville, Kampot, Kep, Phnom Penh
Partners (local and international)	Ministry of Education, Youth and Sport (MoEYS), Khmer Swimming Federation, Blue Dolphin Swimming Club
Donors	Princess Charlene of Monaco Foundation, Municipality of Meyrin, Municipality of Hirzel
Team	5
Output	• 1,000 school kits distributed in 37 schools in the provinces of Sihanoukville and Kampot • 6 schools equipped with new WASH infrastructure (2 latrine blocks and 4 handwashing stations) • 68 water safety and CPR courses for 2,524 children in 13 schools • 2,405 adults reached through drowning prevention awareness sessions in 15 communities • 375 adolescent girls involved in reproductive health and menstrual hygiene sessions • 459 children supported through the sponsorship programme in 32 schools
Underage beneficiaries	6.753
Total beneficiaries	9.059





Country context

Years after the 2011 revolution, Libya remains unstable, facing political conflict, economic challenges, and damaged infrastructure. The country has become a key transit hub for migrants and refugees, including Sudanese fleeing the crisis that began in their country in 2023. More than half a million Sudanese refugees have entered Libya, many through Al Kufra, and are often hosted in overcrowded and poorly equipped facilities. Local authorities struggle to meet growing needs due to limited resources and weak institutional capacity.

Helpcode's history in the country

Helpcode has been active in Libya since 2017, implementing projects mainly in the southern region and along the coastal area. The organisation works in emergency response and development across several sectors, including health, WASH, solar energy, infrastructure rehabilitation, and multi-sectoral interventions.

Activities also include awareness-raising campaigns, capacity strengthening, and training programmes. Helpcode works closely with local communities, displaced populations, migrants, and other vulnerable groups to improve access to essential services and promote resilience.

Thanks to partnerships with donors such as AICS, ECHO, EUTF, the Canton of Geneva, and the City of Geneva, Helpcode ensures sustainable and impactful interventions that respond to urgent needs while fostering long-term development.

Helpcode interventions in 2025

In 2025, Helpcode implemented two projects in the country.

The first, Tawafuq, funded by the EU, is a 24-month project aimed at strengthening the capacities of civil society, youth, and women in Libya and Tunisia to lead peacebuilding and conflict transformation processes. Through capacity building, community initiatives, and communication campaigns, it promotes dialogue and social cohesion to address the root causes of instability.

The second, TA'AFY, also funded by the Canton of Geneva, is a WASH project in Al Kufra that improves the living conditions of Sudanese refugees and host communities. Activities included the installation of water pumps, desalination systems at Al Hawari Hospital, awareness-raising campaigns, and the distribution of essential relief kits. A second phase began in December 2025, with activities planned for 2026.

We have been present since	2017
In 2025 we invested	70.846 euro
In these sectors	Wash, Health
We contributed to these SDGs	Goal 5: Gender Equality Goal 6: Clean Water and Sanitation Goal 7: Affordable and Clean Energy Goal 9: Industry, Innovation and Infrastructure Goal 10: Reduced Inequalities Goal 11: Sustainable Cities and Communities Goal 13: Climate Action Goal 16: Peace, Justice and Strong Institutions Goal 17: Partnerships for the Goals
Active projects 2025	2
Areas of intervention	South-East: Al Kufra, North-West: Zawiya
Partners (local and international)	Organisation for Development Pioneers, ICCG
Donors	European Union, Canton of Geneva
Team	1
Outputs	• 1 hospital supported • 2 water systems improved • 250 hygiene kits distributed to vulnerable families displaced from Sudan • 84 awareness sessions on good hygiene practices conducted
Minors beneficiaries	34.760
Total beneficiaries	102.831





MOZAMBIQUE



Country context

Mozambique remains among the countries with the lowest Human Development Index in the world. According to the 2025 UNDP Human Development Report, it ranks 182nd globally, with more than 60% of the population living in multidimensional poverty. This structural fragility is compounded by a persistent economic and financial crisis, leaving limited resources available for education, healthcare, and infrastructure, as well as by a deep political crisis. On the climate front, severe flooding between late 2025 and early 2026 heavily affected the central and southern regions of the country, causing mass displacement and extensive damage to infrastructure.

Mozambique ranks seventh globally in terms of disaster risk, and the reduction in international aid makes it increasingly urgent to strengthen structural social protection mechanisms, such as school feeding programmes.

Helpcode's history in the country

Helpcode has been operating in Mozambique since 1988, adopting an integrated, community-based approach that combines humanitarian response with development cooperation. Its areas of intervention range from support to education and food security, agricultural development, biodiversity protection, and the promotion of a green economy, to vocational training for young people, maternal and child health, protection and prevention of gender-based violence, WASH, and the strengthening of local civil society.

Helpcode interventions in 2025

In 2025, Helpcode implemented both humanitarian response projects—addressing the impacts of natural disasters and conflict—and long-term development initiatives. In Cabo Delgado Province, activities targeted vulnerable groups of internally displaced people through interventions focused on protection, prevention of gender-based violence, psychosocial support, and WASH services. In other provinces, Helpcode implemented educational interventions—including school feeding programmes—agricultural development initiatives, market access and food security activities for smallholder farmers, and maternal and child health programmes benefiting mothers, children, and local healthcare workers. The organisation also carried out projects aimed at the sustainable management of coastal areas on the Macaneta Peninsula, promoting climate resilience among coastal communities.

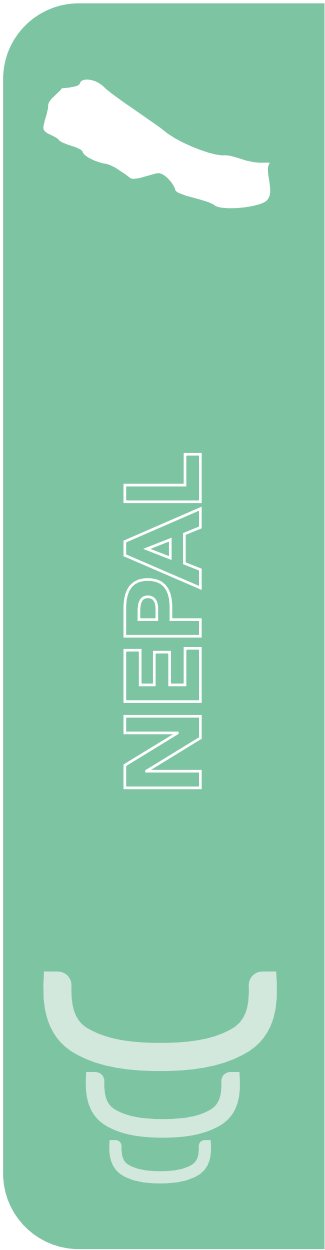
We have been present since	1988
In 2025 we invested	3.784.698 euro
In these sectors	Education, Protection, Agriculture, Water, Sanitation and Hygiene (WASH), Environment and Climate Change, Conflict Prevention and Mitigation, Employment, Support to Local Civil Society, Distribution of Emergency Relief Items, Food Security, Gender Equality.
We contributed to these SDGs	Goal 1: No Poverty Goal 2: Zero Hunger Goal 4: Quality Education Goal 5: Gender Equality Goal 6: Clean Water and Sanitation Goal 13: Climate Action Goal 16: Peace, Justice and Strong Institutions
Active projects 2025	11

Areas of intervention	• Maputo Province: Marracuene, Manhiça, Moamba, Magude • Inhambane Province: Vilankulos • Sofala Province: Gorongosa, Maríngue • Manica Province: Gondola, Bárue, Guro, Tambara, Macossa • Cabo Delgado Province: Ancuabe, Balama, Chiúre, Ibo, Macomia, Mecúfi, Meluco, Metuge, Mocímboa da Praia, Montepuez, Mueda, Muidumbe, Namuno, Nangade, Palma, Pemba, Quissanga • Nampula Province: Eráti
Partners (local and international)	Fundação para o Desenvolvimento da Comunidade (FDC), Grupo de Mulheres de Partilha de Ideias (GMPIS), Eduardo Mondlane University, Progettomondo, Agricoltori Solidarietà e Sviluppo (ASes), Associação Moçambicana de Reciclagem (AMOR), Gnucoop Soc. Coop., Plan International, PROMURA.
Donors	UNHCR, UNICEF, EU ECHO, Italian Agency for Development Cooperation (AICS), ENI, City of Geneva, Coromandel Foundation, Waldensian Church (Tavola Valdese), Manlife, Search for Common Ground, EU-AICS, Municipality of Plan-les-Ouates, Fundeca, Municipality of Troinex, Municipality of Collonge-Bellerive, Rosyland Foundation.
Team	213
Output	• 13.350 internally displaced people gained safe access to drinking water and sanitation services • 373,53 hectares cultivated productively and sustainably by associations of smallholder farmers • 12.000 community members reached through awareness-raising activities on GBV, PSEA, and protection-related issues • 57 schools supported • 37,841 students, teachers and other educational staff receive psychosocial support • 4,981 mothers have improved their nutrition status and that of their children through awareness campaigns and the installation of hospital gardens
Minor beneficiaries	188.432
Total beneficiaries	296.517



MOZAMBIQUE





Country context

Nepal continues to face persistent socio-economic challenges, including poverty, limited access to quality education, and inadequate healthcare services, particularly in rural and marginalised communities. Dalit and Janajati groups, as well as economically disadvantaged families, face discrimination and barriers that contribute to school dropout and social exclusion. Governance challenges and natural disasters such as landslides, floods, and earthquakes further hinder development and exacerbate existing vulnerabilities. Despite progress in infrastructure development, social services remain underfunded, with significant consequences for children’s education and wellbeing. In this context, community-based programmes and international partnerships play a crucial role in improving education, child protection, and economic opportunities for vulnerable groups.

Helpcode’s history in the country

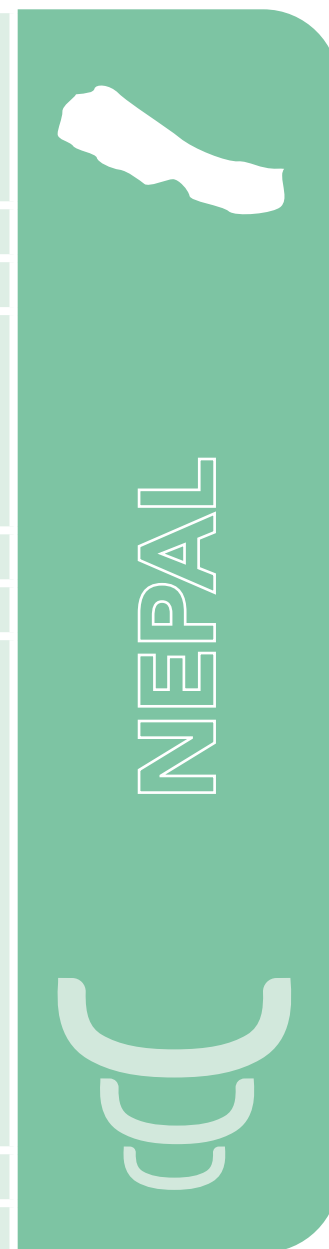
Helpcode has been present in Nepal since 2003, with the objective of improving the quality of education for marginalised children. Its initial activities focused on child protection, the improvement of school infrastructure, and educational support programmes. Over the years, the organisation expanded its approach to include teacher training, Early Childhood Education and Development (ECED), and community-based initiatives aimed at strengthening children’s rights and access to education. Helpcode actively collaborates with local governments, rural municipalities, and schools to ensure the sustainability of its interventions. Through multi-sectoral programmes, it continues to improve educational opportunities, health conditions, and livelihood prospects for the most disadvantaged communities.

Helpcode interventions in 2025

In 2025, Helpcode Nepal consolidated and expanded its interventions in the fields of education, child protection, school health, and community development across the districts of Chitwan, Makwanpur, and Kathmandu. In addition to distributing educational materials and school uniforms, children’s clubs were strengthened in all partner schools as spaces for active participation and the promotion of children’s rights. Teacher training on active methodologies for Early Childhood Education and Development (ECED), together with parenting education sessions, reinforced an integrated school-family approach. Targeted WASH interventions improved access to safe drinking water and sanitation facilities, while social audits and institutional meetings ensured transparency, accountability, and strong community ownership of programme activities.

We have been present since	2016
In 2025 we invested	67.179 euro
in these sectors	Education, Child Protection, WASH (Water, Sanitation and Hygiene), Community Development, Health.

We have contributed to the following SDGs	Goal 3: Good Health and Well-being Goal 4: Quality Education Goal 5: Gender Equality Goal 6: Clean Water and Sanitation Goal 10: Reduced Inequalities Goal 16: Peace, Justice and Strong Institutions
Active projects in 2025	1
Areas of intervention	Chitwan, Makwanpur, Kathmandu
Partners (local and international)	Social Welfare Council (SWC), District Development Committee (DDC), Ward Committees, Ichchhakamana and Manahari Rural Municipalities, Kathmandu Metropolitan City, Nagarjun Municipality, Helpcode Switzerland, School Management Committees (SMCs), Parent-Teacher Associations (PTAs), Schools, Mothers' Groups, and Children's Clubs.
Donors	Helpcode Italy, Helpcode Switzerland
Team	8
Outputs	• 18 schools supported across the districts of Chitwan, Makwanpur, and Kathmandu, with the distribution of educational materials, school uniforms, and hygiene supplies to more than 1,000 vulnerable sponsored students. • 40 teachers trained in active learning methodologies and Early Childhood Education and Development (ECED), with early childhood classrooms upgraded in 2 schools. • Mothers' groups and parenting workshops established in 14 rural schools, engaging more than 750 parents and caregivers. • Children's clubs reorganised in 18 schools, involving 363 students in leadership, child rights protection, and community development activities. • 2 WASH interventions completed, including the installation of safe drinking water systems, a water storage tank, and sanitation facilities.
Minors beneficiaries:	6.835
Total beneficiaries:	8.382



DEMOCRATIC REPUBLIC OF THE CONGO



Country context

The Democratic Republic of the Congo (DRC) continues to face one of the world's most complex humanitarian crises, ranking among the lowest countries on the Human Development Index. Between late 2024 and early 2025, the M23 armed group captured Goma and subsequently Bukavu, the capital of South Kivu Province, further deepening an already severe crisis. Today, more than 7 million people are internally displaced across the country, including approximately half a million refugees. Food insecurity affects nearly 28 million people, while recurrent cholera outbreaks and widespread gender-based violence continue to threaten vulnerable populations. Almost half of all children under the age of five suffer from chronic malnutrition, with serious consequences for their physical and cognitive development. International humanitarian assistance remains largely insufficient compared to the scale of existing needs.

Helpcode's history in the country

Helpcode has been present in the DRC since 2016, focusing its interventions in the urban area of Bukavu, at the heart of the Great Lakes region, in partnership with the local organisation Ek'abana. The organisation's work primarily supports marginalised girls and adolescents—often victims of accusations of witchcraft—by promoting their social and professional reintegration and supporting their educational pathways. Together, Helpcode and Ek'abana have welcomed and supported hundreds of children who were separated from their families, ensuring their protection and access to quality education.

Helpcode interventions in 2025

In 2025, Helpcode's intervention continued to focus on the urban area of Bukavu, in partnership with the local organisation Ek'abana, supporting marginalised children and adolescents—often victims of accusations of witchcraft—in their social, educational, and vocational reintegration. A total of 366 children supported by Helpcode were enrolled in 48 schools, benefiting from the payment of school fees, the distribution of 300 school uniforms, and the provision of educational materials to 40 schools. An additional 184 children participated in an after-school homework support programme. The Ek'abana Centre currently hosts 35 children aged between 2 and 16 years, including 3 children with disabilities, providing daily meals, access to education, and extracurricular activities such as dance, theatre, and choir programmes.

We have been present since	2016
In 2025 we invested	40.787 euro
In these sectors	Education, Protection
We have contributed to the following SDGs	Goal 1: No Poverty Goal 3: Good Health and Well-being Goal 4: Quality Education Goal 5: Gender Equality
Active projects in 2025	1
Areas of intervention	Bukavu - Great Lakes Region
Partners (local and international)	Ek'abana, Ministry of Education
Donors	Sponsorship Programme
Team	3
Output	• 300 school kits distributed • Contribution to 3 daily meals for 40 children
Minors beneficiaries	787
Total beneficiaries	1.087





TUNISIA



Country context

Tunisia continues to face persistent economic and social challenges, with high public debt, inflation around 5.3%, and structurally high unemployment, which stood at approximately 15.4% in 2025. Negotiations with the IMF remain suspended, and the country continues to rely on domestic financing, including through the Central Bank. GDP growth, estimated at 1.2% in 2024, is expected to rise to 1.8% in 2025 and 2.2% in 2026, supported by a recovery in exports and tourism revenues.

The government has adopted a 2026–2030 development plan focused on reducing regional inequalities and creating employment opportunities, particularly for young people and graduates. Social tensions and migration pressures remain high, with many Tunisians and sub-Saharan migrants attempting to reach Europe. Border areas with Libya and Algeria remain particularly sensitive.

Helpcode's history in the country

Helpcode has been active in Tunisia since 2018, focusing on key sectors such as vocational training, youth empowerment, gender equality, and sustainable economic development. The organisation works to improve employability, support entrepreneurship, and promote local economic growth, particularly in rural areas. Helpcode collaborates closely with local and national stakeholders, including public institutions, NGOs, and private actors. Its initiatives are funded by donors such as the Italian Agency for Development Cooperation (AICS), the Waldensian Churches, the European Union (EU), AICS Rome, and the Italian Ministry of Interior.

Helpcode interventions in 2025

In 2025, Helpcode implemented multi-sectoral programmes in Tunisia.

Through FORMER, funded by AICS, the organisation promotes youth employment via labour market-oriented vocational training, support for entrepreneurship in the agri-food sector - particularly dairy and honey production- and strengthened cooperation between public and private actors.

Through Tawafuq, funded by the EU, Helpcode works over a 24-month period to strengthen civil society, youth, and women in Tunisia and Libya, promoting dialogue, peacebuilding, and social cohesion through capacity building and communication campaigns. In Tabarka, with the support of the Waldensian Church, Helpcode supports three local agricultural associations by providing equipment and training.

At the end of 2025, two additional projects - **TRAME** and **INTRA** - were launched in the Governorate of Jendouba, focusing on crafts, responsible tourism, and the valorisation of cultural heritage in Tabarka, funded by the 8x1000 scheme of the Waldensian Church.

We have been present since	2025
In 2025 we invested	206.566 euro
In these sectors	Peace, Agriculture, Education and Vocational Training, Job Creation, Environment
We have contributed to the following SDGs	Goal 4: Quality Education Goal 5: Gender Equality Goal 8: Decent Work and Economic Growth Goal 9: Industry, Innovation and Infrastructure Goal 10: Reduced Inequalities Goal 12: Responsible Consumption and Production Goal 17: Partnerships for the Goals

Active projects in 2025	5
Areas of intervention	Jendouba (Tabarka), Béja, Siliana, Kairouan, Tunis, Medenine
Partners (local and international)	TAMAT, TdH Italia, ARCS, EnAIP, TFYE (Tunisian Forum for Youth Engagement)
Donors	European Union, Italian Agency for Development Cooperation (AICS), Waldensian Churches, Italian Ministry of the Interior
Team	2
Output	• 3 agricultural associations supported • 3 local CSOs engaged in capacity-building processes
Minors beneficiaries	0
Total beneficiaries	107



TUNISIA



UKRAINE



Country context

2025 has been one of the most difficult years since the beginning of the conflict in 2022, marked by an intensification of attacks on energy infrastructure aimed at weakening Ukraine's resilience. Critical infrastructure has suffered extensive damage due to the large-scale use of missiles and drones, although a significant share has been intercepted by air defence systems. Civilian casualties continue to rise, with thousands killed or injured, while millions of people remain exposed to extremely precarious living conditions. From a humanitarian funding perspective, resources have declined. The decision by the United States administration to significantly reduce USAID funding has led to a substantial decrease in international resources supporting humanitarian operations in the country.

Helpcode's history in the country

Helpcode began working in Ukraine in 2022, responding to the urgent needs of vulnerable populations, particularly children and displaced families.

Initial interventions focused on emergency education, child protection, and psychosocial support delivered through local partners. Between 2023 and 2024, Helpcode consolidated its presence, expanding activities in inclusive education, protection, and support to social services.

Today, the organisation works through an integrated approach combining direct assistance with the strengthening of local partners.

Helpcode interventions in 2025

In 2025, Helpcode implemented four projects in Ukraine, two of which were completed in the first part of the year and two launched in October, in collaboration with FADV and various local NGOs. The projects initiated in the second half of the year focus on promoting accessible education by supporting schools requiring urgent repairs and ensuring the availability of safe shelters.

In collaboration with local NGOs, activities also include psychosocial support and the establishment of youth hubs, where adolescents can socialise after school, receive specialist support, and participate in recreational activities.

One of the projects also includes a specific component supporting Children New Generation in the evacuation of entire families from areas close to the frontline.

We have been present since	2022
In 2024 we invested	1.340.160 euro
In these sectors	Humanitarian Aid, Emergency Education, Protection, Mental Health and Psychosocial Support (MHPSS), Transition and Development, Inclusive Education, Capacity Sharing, Community Empowerment
We have contributed to these SDGs	• Goal 4: Quality Education • Goal 10: Reduced Inequalities • Goal 16: Peace, Justice and Strong Institutions • Goal 17: Partnerships for the Goals
Active projects in 2025	5
Areas of intervention	Dnipropetrovsk, Odesa, Mykolaiv, Kharkiv

Partners (local and international)	Fondazione Albero della Vita (FADV), All-Ukrainian Foundation "Protection of Children Rights" (AUFGR), Montessori UA, Charity Fund "Children of New Generation" (CNG), Charity Fund "Street Child Ukraine", Association of Innovative and Digital Education (AIDE), Charitable Fund "Myrne Nebo Kharkova" (PHK)
Donors	Italian Agency for Development Cooperation (AICS), Hapag-Lloyd.
Team	12
Output	• 22 schools supported through renovation and rehabilitation interventions • 1,401 school kits distributed (976 + 425), of which 70% were provided to internally displaced children (IDPs) • 3 Digital Learning Centres (DLCs) and 4 Multi-Service Community Hubs established • 2,309 students, teachers, and education staff reached through psychosocial support sessions • 2,572 food kits, 326 hygiene kits, and 188 winter kits distributed to 1,593 individuals/families • 273 people reached through 10 Explosive Ordnance Risk Education (EORE) sessions
Minors beneficiaries	3.656
Total beneficiaries	3.975



UKRAINE





YEMEN



Country context

Yemen has been experiencing one of the world's most severe humanitarian crises for over nine years. The conflict has deeply eroded the country's social and economic fabric: more than 17 million people depend on humanitarian assistance to survive, while around 4.5 million have been displaced from their homes, 80% of whom are women and children. Inflation, unemployment, and the collapse of public services have made access to education and healthcare a luxury for millions of families. In 2024, a nationwide cholera outbreak affected all 22 governorates, with approximately 250,000 suspected cases and 861 deaths—the highest global toll that year.

The approximately 3 million Muhamasheen, already marginalised before the war, face even deeper vulnerability today. In displacement camps, children and young people are exposed to exclusion, child labour, and recruitment into armed groups. For them, access to safe spaces and inclusion pathways is not optional—it is the starting point for recovery.

Helpcode's history in the country

Helpcode has been operating in Yemen since 2019, with a base in Aden and interventions in the governorates of Aden, Lahj, and Al Dhale'e.

In a highly unstable context, the organisation has strengthened partnerships with local authorities and community-based organisations, implementing initiatives in food security, education, child protection, and psychosocial support.

Its approach integrates humanitarian response with capacity strengthening, promoting participation, inclusion, and resilience.

Helpcode interventions in 2025

In 2025, Helpcode worked in the governorate of Lahj across two main areas.

In response to the cholera outbreak, the organisation distributed 450 hygiene kits to vulnerable families in displacement camps and conducted 24 awareness sessions on hygiene, safe water, and disease prevention.

In parallel, with the support of the Adidas Foundation, FIFA Foundation, and UEFA Foundation, Helpcode promoted inclusion and social cohesion through sport in 20 vulnerable areas across Aden and Lahj, organising tournaments and activities for children and young people aged 10 to 24.

Coaches and facilitators were trained on discrimination prevention and inclusive practices, while community committees strengthened dialogue and youth participation, alongside the distribution of hygiene kits and awareness-raising activities to prevent infection.

We have been present since	2019
In 2025 we invested	179.702 euro
In these sectors	Child Protection, Sport and Social Inclusion, Anti-Discrimination, Health Emergency Response, Water, Sanitation and Hygiene (WASH)
We have contributed to the following SDGs	Goal 3: Good Health and Well-being Goal 4: Quality Education Goal 5: Gender Equality Goal 6: Clean Water and Sanitation Goal 10: Reduced Inequalities Goal 16: Peace, Justice and Strong Institutions Goal 17: Partnerships for the Goals

Active projects in 2025	2
Areas of intervention	Aden Governorate, Lahj Governorate
Partners (local and international)	Yamany Foundation (YDH), Ministry of Planning and International Cooperation
Donors	Adidas Foundation, City of Geneva, Plan-les-Ouates
Team	10
Output	• 2 sports facilities rehabilitated for inclusive and anti-discrimination activities • 32 coaches and teachers trained on the "Unite Against Hate & Discrimination" programme • 28 child protection workers trained on case management • 69 community committees activated, engaging 2,786 children in safe sports activities • Awareness-raising sessions on discrimination and inclusion conducted in 20 underserved areas
Minors beneficiaries	4.482
Total beneficiaries	5.978



YEMEN



All Our Projects

COUNTRY	PROJECT
CAMBODIA	Safe Water - Preventing Drowning Among Children in Cambodia: Promoting Water Safety in Sihanoukville Province, Cambodia
	Safe Water - Preventing Drowning Among Children in Cambodia: Promoting Water Safety in Sihanoukville Province, Cambodia
	Strengthening Education and Health Care: Improving School Environments and Sanitation Conditions in Cambodian Schools
	Improving access to inclusive, high-quality education for vulnerable children by improving the economic conditions of their families in Cambodia
TUNISIA	FORMER: Training and Career Guidance to Strengthen Skilled Trades and Employment in Rural Areas of Tunisia
	TAWAFQ - Supporting Youth Engagement at the Local Level in Conflict Prevention and Peacebuilding in Libya and Tunisia
	Rural Development for Women in Tabarka
	InTra: Innovation and Tradition in the Development of Vocational Training, Employment, and Social Inclusion Programs for Vulnerable and Marginalized Tunisian Youth
	TRAME -Tradition and Innovation for New Careers in Sustainable Tourism in Tunisia
LIBYA	Improving the Living Conditions of Refugees and the Host Community in Al Kufra (Phase One)
YEMEN	Support for the livelihoods and skills development of vulnerable families in Yemen
	Promoting Inclusion Through Sports in Yemen
	Response to cholera outbreak in Yemen
	Inclusion Through Sports in Yemen
NEPAL	Improving access to inclusive, high-quality education for vulnerable children by improving their families’ economic conditions in Nepal

SECTOR	DONOR	DURATA	VALUE	COSTS
Development	Princess Charlene of Monaco Foundation	01.08.2023 - 31.07.2025	EUR 70.000,00	EUR 8.299,18
Development	Helpcode Switzerland - Fondazione Meyrin Foundation	01.09.2024 - 31.07.2025	EUR 58.905,00	EUR 30.764,23
Development	Helpcode Switzerland - Hirzel Foundation	01.11.2024 - 30.09.2025	EUR 44.364	EUR 40.727,63
Development	Private donors	01.01.2025 - 31.12.2025	EUR 72.805,00	EUR 62.851,01
TOTAL CAMBODIA				EUR 142.642,05
Development	AICS - Italian Agency for Development Cooperation	01.10.2024 - 30.09.2026	EUR 599.997,50	EUR 146.574,76
Development	European Union	01.02.2025 - 31.01.2027	EUR 106.870,32	EUR 29.700,41
Development	8x1000 Waldensian Church	01.01.2025 - 30.04.2026	EUR 30.450,00	EUR 8.669,95
Development	Ministry of the Interior	01.10.2025 - 30.09.2028	EUR 1.492.238,15	EUR 12.814,45
Development	AICS - Italian Agency for Development Cooperation Cooperazione allo Sviluppo	01.09.2025 - 31.08.2028	EUR 1.314.060,08	EUR 8.806,63
TOTAL TUNISIA				EUR 206.566,20
Emergency	Helpcode Switzerland - Municipality of Geneva	01.12.2024 - 15.08.2025	EUR 74.328,00	EUR 70.846,00
TOTAL LIBYA				EUR 70.846,00
Development	Helpcode Switzerland/ Municipality of Geneva (cofunded by Plan les Oates, Lancy and Onex)	01.06.2023-31.05.2025	EUR 117.877,00	EUR 13.683,28
Post-emergency	Adidas Foundation	01.01.2025 - 30.06.2026	EUR 388.472,00	EUR 145.501,06
Emergency	Helpcode Switzerland - Municipality of Carouge	01.01.2025 - 31.05.2025	EUR 15.237,00	EUR 9.945,18
Post-emergency	FIFA Foundation	01.01.2025 - 31.12.2027	EUR 85.448,00	EUR 10.573,04
TOTAL YEMEN				EUR 179.702,56
Development	Private donors	01.01.2025 - 31.12.2025	EUR 71.341,92	EUR 67.179,45
TOTAL NEPAL				EUR 67.179,45

COUNTRY	PROJECT
MOZAMBIQUE	DELPAZ Manica - Peace and social cohesion through economic, social and gender inclusion
	From Field to Market F2M: support to farmers and youth producers for sustainable economic, social and environmental inclusion
	Support for internally displaced persons (IDPs) and returning families through community-based monitoring and protection in the provinces of Cabo Delgado, Zambezia, Nampula, and Niassa, and coordination of the response to gender-based violence (GBV) through national partners
	Reducing Barriers to Accessible, High-Quality, and Protective Education for Children and Adolescents Affected by Conflicts and Disasters in Northern Mozambique
	GBV prevention, mitigation and response in Palma
	Maternal and child health improvement in Maputo province
	A-GEO A Macaneta for all: integrated coastal resource management
	Improving access to inclusive, high-quality education for vulnerable children by improving the economic conditions of their families in Maputo
	Improving access to inclusive, high-quality education for vulnerable children by improving the economic conditions of their families in Sofala
	Improving access to inclusive, high-quality education for vulnerable children by improving the economic conditions of their families in Vilankulo
	Education, peace and culture in Gorongosa for the inclusion of vulnerable groups
	Manica for Women: Women's Leadership and Empowerment in the Barue, Macossa, Guro, and Tambara Districts
UKRAINE	Secure Access to Water for Vulnerable Populations Affected by Tropical Cyclone Chido
	PROTEGE: An integrated, multisectoral protection response to the needs of children, adolescents, and women affected by conflict and crises in disadvantaged communities in Cabo Delgado.
	Everyone to school. Inclusive and safe access to learning (online & offline) and socialization for students and teachers
	"Integrated response to ensure inclusive education and protection for children and vulnerable people affected by the crisis "
	Safe Spaces to Grow: Education, Protection and Health
	Multisectoral Humanitarian Emergency Response in the Zaporizhzhia and Dnipropetrovsk Oblasts

SECTOR	DONOR	DURATA	VALUE	COSTS
Development	AICS - Italian Agency for Development Cooperation	11.11.2022 - 30.09.2025	EUR 3.925.000,00	EUR 788.522,25
Development	AICS - Italian Agency for Development Cooperation	25.07.2022 - 24.12.2025	EUR 1.883.331,61	EUR 618.600,03
Development	UNHCR - United Nations High Commissioner for Refugees	01.01.2025 - 31.12.2025	EUR 471.454,00	EUR 474.540,29
Development	ECHO - European Civil Protection and Humanitarian Aid Operations	01.05.2023 - 30.04.2025	EUR 789.473,68	EUR 177.978,50
Development	Search for Common Ground	09.07.2024 - 18.03.2025	EUR 265.199,00	EUR 174.407,12
Development	ENI	01.03.2023 - 30.09.2026	EUR 482.895,00	EUR 110.735,00
Development	AICS - Italian Agency for Development Cooperation	01.05.2023 - 30.09.2026	EUR 1.623.506,80	EUR 544.507,47
Development	Private donors	01.01.2025 - 31.12.2025	EUR 185.860,58	EUR 184.052,71
Development	Private donors	01.01.2025 - 31.12.2025	EUR 58.710,00	EUR 53.847,91
Development	Private donors	01.01.2025 - 31.12.2025	EUR 61.855,02	EUR 60.548,93
Development	Municipality of Geneva	01.07.2024 - 30.06.2026	EUR 148.441,91	EUR 60.252,00
Development	AICS - Italian Agency for Development Cooperation	01.12.2023 - 31.05.2026	EUR 45.851,00	EUR 18.412,34
Emergency	UNICEF	20.12.2024 - 31.12.2025	EUR 222.405,00	EUR 216.891,84
Development	ECHO - European Civil Protection and Humanitarian Aid Operations	01.05.2025 - 30.04.2026	EUR 710.526,04	EUR 301.402,43
TOTAL MOZAMBIQUE			EUR 3.784.698,82	
Emergency	AICS - Italian Agency for Development Cooperation	07.02.2024 - 07.07.2025	EUR 1.826.669,00	EUR 1.067.651,02
Emergency	AICS - Italian Agency for Development Cooperation	07.02.2024 - 06.05.2025	EUR 315.084,19	EUR 151.963,00
Emergency	AICS - Italian Agency for Development Cooperation	13.10.2025 - 13.01.2027	EUR 1.826.851,70	EUR 102.220,42
Emergency	AICS - Italian Agency for Development Cooperation	13.10.2025 - 12.01.2027	EUR 18.325,64	EUR 18.325,64
TOTAL UKRAINE			EUR 1.340.160,08	

COUNTRY	PROJECT
ITALY	A completely different story
	Changemaker
	The Water Code: A formula for sustainable water resource management
	Always Rights 2024-2025
	The Watering Can – for a Flourishing Community
	DigitALL: Building alliances for a conscious and inclusive digital community
	PLAYING THE BLUE
	A Council for Liguria in 500 Voices of Children and Teens
	POT UNIGE
DR OF CONGO	Improving access to inclusive, high-quality education for vulnerable children by improving the economic conditions of their families in Democratic Republic of the Congo

SECTOR	DONOR	IMPLEMENTATION PERIOD	VALUE	COSTS
Development	AICS - Italian Agency for Development Cooperation	01.12.2022 - 31.11.2024	EUR 25.003,67	EUR 1.913,92
Development	Con i bambini	04.09.2023 - 03.02.2027	EUR 98.883,19	EUR 27.301,79
Development	AICS - Italian Agency for Development Cooperation	11.11.2022 - 10.07.2025	EUR 777.703,78	EUR 118.773,55
Development	Liguria Region	12.12.2024 - 31.01.2026	EUR 108.000,00	EUR 33.007,86
Development	Fondazione Compagnia di San Paolo	01.05.2024 - 31.05.2025	EUR 1.505,00	EUR 536,72
Development	Intesa San Paolo Charity Fund	02.09.2024 - 31.03.2026	EUR 79.954,00	EUR 59.471,69
Development	European Union	18.12.2024 - 17.12.2026	EUR 15.784,00	EUR 436,86
Development	Fondazione Compagnia di San Paolo	02.12.2024 - 31.03.2026	EUR 27.750,00	EUR 9.920,26
Development	University of Genoa	01.02.2024 - 31.10.2025	EUR 6.620,00	EUR 6.620,00
			TOTAL ITALY	EUR 257.982,65
Emergency	Private donors	01.1.2025 - 31.12.2025	EUR 46.608,00	EUR 40.787,71
			TOTAL RD OF CONGO	EUR 40.787,71





7. Fundraising

Individuals

Foundations of the new acquisition strategy

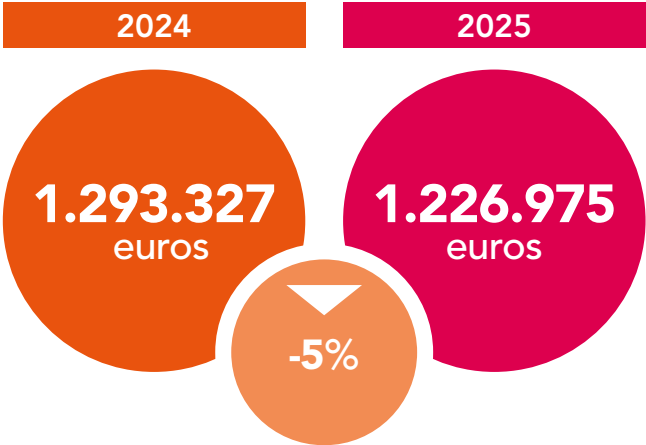
The 2025 donor acquisition campaign

showed encouraging signals, despite operational challenges that limited its full development.

A first sign of a positive reversal was recorded: for the first time in several years, the number of new regular donors exceeded the number of cancellations. These are still limited figures, with no significant impact on the overall total, but they represent an important indicator of the effectiveness of - and the need to continue investing in - acquisition activities. However, due to the delayed launch of the campaign (caused by technical and logistical issues), the overall results were not fully satisfactory. In 2025, 130 new regular donors were acquired, with an average monthly donation of approximately €20. Early monitoring data highlights a positive donor profile: the average age is 44, and the attrition rate is low, suggesting strong potential in terms of lifetime value. At the same time, the downward trend in sponsorship (Sostegno a Distanza – SAD) donations was confirmed. The number of cancellations remained stable compared to the previous year (158), but overall revenue volumes declined significantly. Only through acquisition activity, considering income from regular donors, a total growth of +2% was recorded compared to the previous year. On the digital side, at the end of 2025 a more strategic structuring of activities was launched, which will continue in 2026 through the ongoing collaboration with the agency already involved, with the aim of leveraging acquired expertise and progressively improving performance. In particular, an email marketing plan was introduced based on audience segmentation and multi-channel automation, alongside an initial corporate outreach test, which has already generated early contacts. Overall, the 2025 experience has laid the foundations

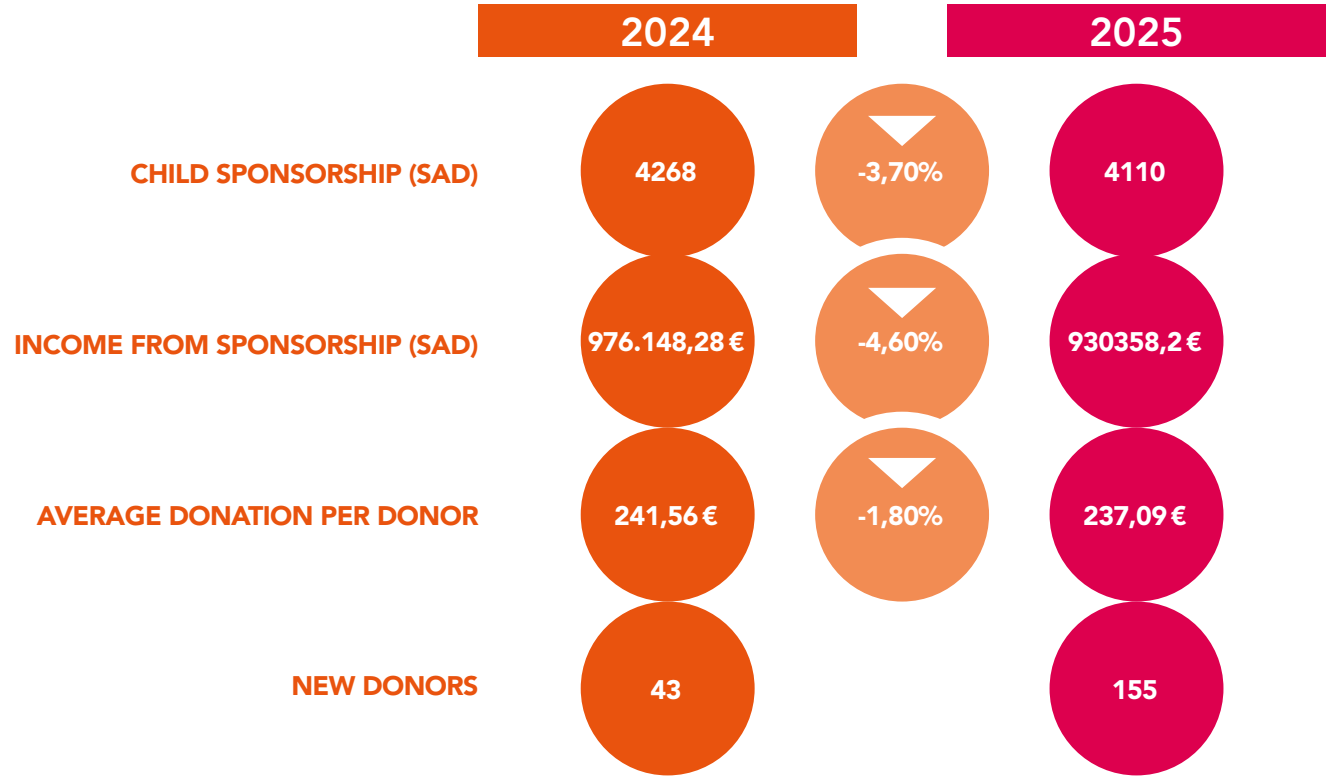
for strengthening the fundraising strategy in 2026, focused on consolidating the experiments initiated and progressively developing acquisition and retention channels. The objective is to build more stable growth in regular income through the diversification of tools (from face-to-face to digital) and the development of new corporate partnerships, while fostering more stable and long-term relationships with key stakeholder groups.

INDIVIDUAL DONOR FUNDRAISING



**For further details on received funding, please refer to the following chapter.*

INDIVIDUAL FUNDRAISING: SPONSORSHIPS AND ONE-OFF DONATIONS







5X1000

A signature that costs nothing but is worth so much

In 2025, thanks to the contribution of 1,027 people who chose to donate 5x1000 of their income tax to Helpcode, we raised €43,260.

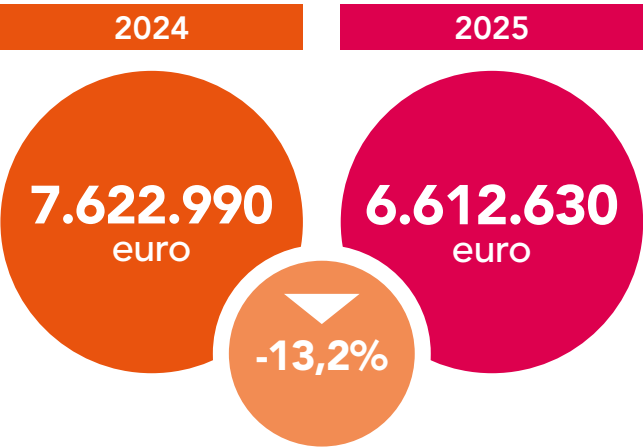


Institutional Donors

Foundations for meaningful impact

Institutional donors are governmental agencies, institutions, and international organisations that fund or co-fund Helpcode projects through competitive calls for proposals. The design and implementation of initiatives funded or co-funded by institutional donors are based on the principles of efficiency, effectiveness, relevance, coherence, and sustainability established by the Development Assistance Committee (DAC) of the Organisation for Economic Co-operation and Development (OECD). Within this framework, narrative and financial reporting of initiatives—through periodic reports prepared in line with donor guidelines—is essential to ensure compliance with these principles and to demonstrate the proper management of financial resources in accordance with transparency and cost-efficiency standards. Projects are also monitored by Helpcode staff, by donors themselves, and by external evaluators, in order to provide recommendations to project teams for effective implementation and to identify best practices and lessons learned.

INSTITUTIONAL FUNDRAISING



* For further details on received funding, please refer to the following chapter.

INSTITUTIONAL DONORS 2025
AICS – Italian Agency for Development Cooperation
EU – European Union
EU-ECHO – Directorate-General for European Civil Protection and Humanitarian Aid Operations
UNHCR / UN Refugee Agency
UNICEF – United Nations Children’s Fund
8x1000 Waldensian Church
University of Genoa
Search for Common Ground
Canton of Geneva (CH)
Municipalities of Geneva, Meyrin, Plan-les-Ouates, Lancy and Onex (CH)
Italian Ministry of the Interior
Canton of Geneva (CH)
Municipalities of Geneva, Meyrin, Plan-les-Ouates, Lancy and Onex (CH)

Companies

Strategic relationships to generate impact

In 2025, Helpcode consolidated its corporate strategy, focusing on two main areas: strengthening relationships with companies and local actors, and developing innovative tools to create new collaboration opportunities. During the year, partnerships with the private sector contributed to the development of educational initiatives in various territories in Italy and abroad, and to the creation of strategic alliances between businesses and the Third Sector, based on the principle of shared responsibility and oriented towards generating social and environmental impact in local communities.

INNOVATION IN CORPORATE PARTNERSHIPS

Team building: from schools to companies

In 2025, Helpcode transformed its educational experiences with young people into corporate team-building programmes, bringing into the corporate world the social and educational themes that guide its work. The workshops address topics such as stereotypes, unconscious bias, communication, and international cooperation, using creative and narrative tools—such as theatre, stand-up comedy, games, and interactive workshops—to make content accessible and foster authentic dialogue. These programmes also represent a key area for future development of corporate collaborations, with the potential to integrate training activities, employee engagement moments, and awareness initiatives on social sustainability.

Words that Matter – a theatre-based workshop on communication and empathy, including simulations of real social cases to reflect on social impact.

Stand Up and Speak – a stand-up comedy workshop addressing stereotypes, unconscious bias, and workplace dynamics; through creative exercises, group work, and discussion, participants explore the power of storytelling and humour to look at everyday situations from new perspectives.

Where It's Needed – a theatre performance on international cooperation, developed in collaboration with Fondazione Luzzati – Teatro della Tosse in Genoa, presenting Helpcode's work with irony and participation (see page 37).

Cybernauts: Navigating the Digital World Together – a board game designed by Helpcode, based on an educational experience on conscious and responsible use of technology. Participants engage with simulations on fake news,

algorithms, online safety, and digital responsibility, reflecting on individual and collective responsibility in the digital world. These initiatives engage employees, communicate impact in an authentic way, strengthen corporate culture, and enhance companies' social commitment, transforming team building into a concrete opportunity for shared learning and reflection.

DEVELOPING RELATIONSHIPS WITH THE CORPORATE SECTOR

In 2025, Helpcode strengthened its approach to developing



relationships with the corporate sector, integrating digital tools and direct engagement activities to expand collaboration opportunities. In this context, professional online platforms were also used as one of the tools to initiate dialogue with new business entities. The key element is not the tool itself, but the methodology: each contact is followed through a targeted and personalised approach, highlighting Helpcode's social impact narrative and identifying potential areas for collaboration.



This approach allows an initial contact to evolve into a structured process of relationship-building and exchange, with the aim of creating strong and long-lasting partnerships over time.

HELPCODE AS A BRIDGE BETWEEN COMPANIES, SCHOOLS AND COMMUNITIES

This approach reflects the role Helpcode has progressively taken on in the Italian context: a bridge between the productive sector, institutions, schools and communities, capable of translating companies' sustainability strategies into concrete educational initiatives.

When we speak of shared responsibility, we mean bringing together different competencies—public, private and Third Sector—to generate real, measurable and lasting impact in local territories. Our experience over the years has shown that sustainability is not only taught: it is practiced, through jointly designed processes rooted in communities.

This vision was also at the centre of Helpcode's participation in the CSR and Social Innovation Fair (Salone della CSR e dell'Innovazione Sociale), where we presented the role of the Third Sector as a social infrastructure capable of connecting businesses, schools and territories, and of turning ESG commitments into concrete actions.

In Italy, we support schools, public administrations and companies in the development of educational programmes that integrate environmental sustainability, digital education, anti-stereotype education, and healthy nutrition education, involving students, teachers and families in collective pathways of awareness and participation.

PROJECTS THAT END, COLLABORATIONS THAT CONTINUE

The collaboration model takes concrete shape in projects developed together with companies. Some initiatives come to a close after achieving their educational objectives, while new ones are launched, keeping the dialogue alive between businesses, territories, and communities.

Among the collaborations developed in recent years, the project "È viva la scuola Labs", designed and implemented with the support of Enel, represents a successful example of a completed partnership. It brought workshops on renewable energy and sustainability into schools, engaging students and teachers in hands-on and participatory experiences across several Italian regions, including Lazio, Puglia, Molise, Emilia-Romagna, and Sicily.

At the same time, new partnerships continue to emerge, such as the one with PSA Italy, which led to the project "Il Porto del Futuro" (The Port of the Future), involving schools in the Genoa area in sustainability education pathways. These experiences demonstrate how partnerships between companies and the Third Sector

can evolve over time, generating new educational pathways and new opportunities for community engagement.

Alongside projects developed in Italy, corporate collaborations also extend to international contexts, contributing to educational and social initiatives in highly vulnerable areas.

In Mozambique, for example, support for school feeding programmes integrates nutritional and educational interventions at district level, promoting school attendance and helping reduce dropout rates in contexts marked by food insecurity and limited access to services.

In Cambodia, in 2025, we entered into a partnership with Smart Axiata, which will lead in 2026 to an important project supporting internally displaced people in the northern part of the country. The project includes the creation of a hub in Siem Reap where Helpcode will implement WASH activities, such as the construction of sanitation facilities, distribution of hygiene kits, and menstrual hygiene education.

In the country, partnerships with companies continue to support drowning prevention programmes—one of the leading causes of child mortality—and initiatives to improve access to education, such as the project “By Bike Beyond Barriers,” which addresses mobility-related barriers to schooling.

Within this framework, the collaboration with Giant also plays a role, developed through awareness-raising activities presented during the opening stage of the UCI Enduro World Cup 2025 in Pietra Ligure.

Companies of different sizes also contribute to these interventions: small and medium-sized enterprises such as C&C Marine and Cavo Luigi Beverage Solutions support prevention activities in Cambodia, while international companies such as Hapag-Lloyd have been supporting since 2023 interventions for populations affected by the conflict in Ukraine, with a particular focus on women and children.

These experiences show how partnerships can generate impact not only at local level but also in international contexts, strengthening trust between companies and the Third Sector and expanding opportunities to respond concretely to complex social challenges.

ESG AND THE ROLE OF THE THIRD SECTOR

In the current context, where commitment to ESG principles is increasingly a strategic choice for companies, Helpcode positions itself as a partner in the development of social sustainability initiatives capable of generating concrete impact in territories and communities.

The organisation works to place the Social dimension of ESG at the centre, supporting companies in the design of educational initiatives and engagement pathways that create real value both for beneficiaries and for organisations themselves. In this scenario, the contribution of the Third Sector becomes essential not only to meet reporting requirements, but above all to translate corporate commitments into concrete, participatory experiences rooted in local contexts. Our approach promotes “practised sustainability”: starting from measurable and verifiable elements, while always complementing them with an authentic narrative capable of conveying the human and social value of the initiatives. It is within this balance between evidence and storytelling that we build partnerships with companies, transforming shared responsibility into meaningful and long-lasting action.



Foundations

Philanthropic relationships and continuity in programme support

In 2025, Helpcode's work with foundations and grant-making entities continued along a path of continuity and consolidation, strengthening existing relationships and developing new ones within a broader process of institutional recognition.

Collaboration with foundations takes place within a context in which philanthropy is evolving towards increasingly structured models, requiring Third Sector organisations to demonstrate reliability, consistency over time, and organisational solidity. In this scenario, Helpcode continued to invest in positioning and accreditation efforts with corporate foundations and family foundations, through ongoing dialogue and continuous engagement in

relationship-building processes.

During the year, several key partnerships supported interventions across different geographical and thematic areas:

- With the Princess Charlène of Monaco Foundation, the Safe in Water project in Cambodia, aimed at preventing child drowning through water safety activities, swimming lessons, and community awareness programmes.
- With the Adidas Foundation, interventions in Yemen promoting inclusion and social change through sport, aiming to strengthen community engagement in programmes that address the effects and root causes of violence, hatred, and discrimination.
- With the Fondazione Compagnia di San Paolo – Philanthropy Fund, the DigitALL project in Italy, aimed at strengthening digital skills among children and adolescents and reducing educational gaps related to access to and conscious use of technology.

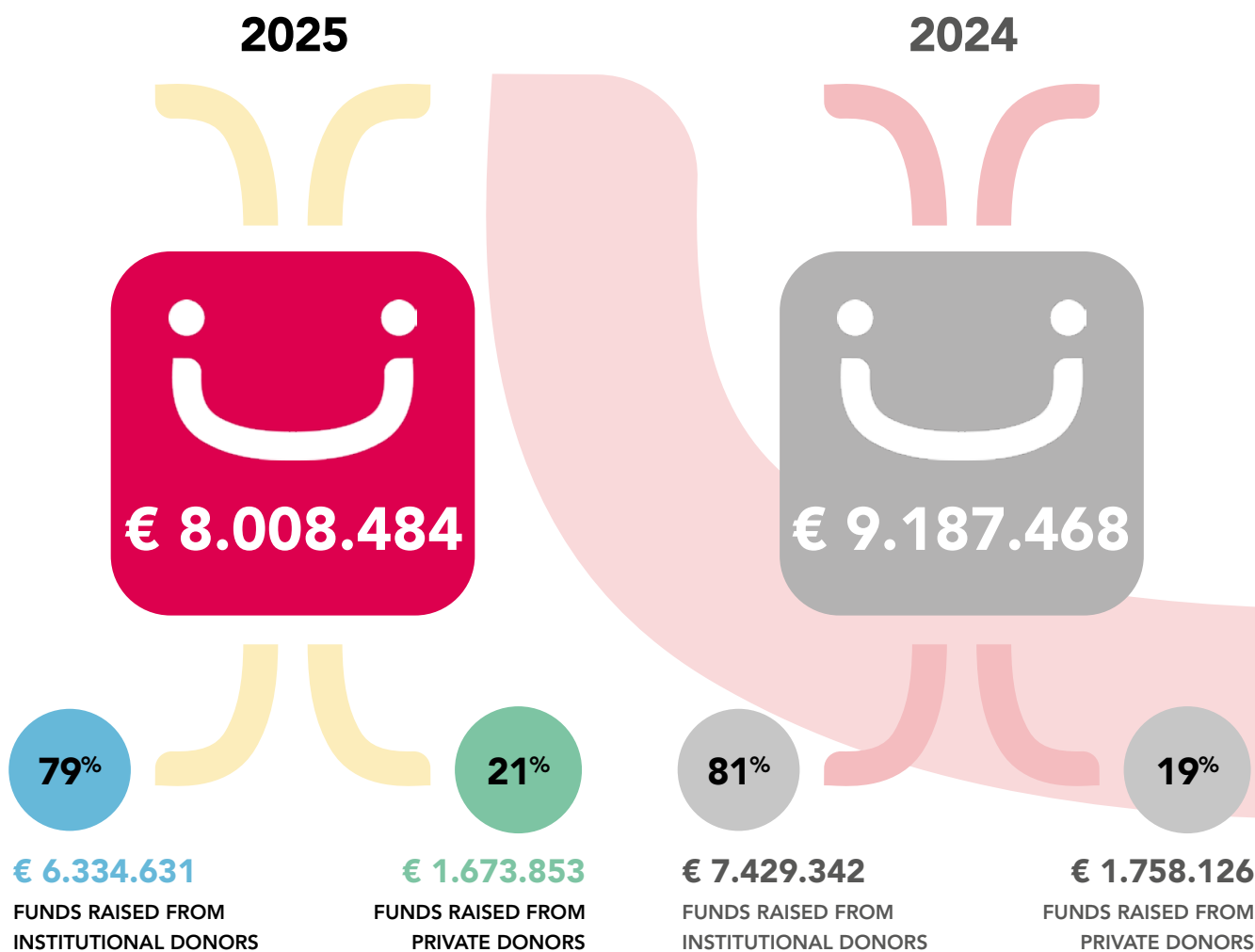
Beyond individual projects, the value of partnerships with foundations also lies in their continuity and in their ability to sustain programmes over time, accompanying communities through structured educational pathways. In the case of the collaboration with the Adidas Foundation, the partnership also marked the launch of a pilot corporate volunteering initiative with Adidas, currently under development. The initiative, based on a skills-based volunteering model, involves company professionals supporting Helpcode projects by contributing specialist expertise in areas such as communication, design, and digital.

This type of experience shows how collaborations with corporate foundations can naturally and progressively generate additional forms of engagement with the corporate world, opening up innovative participation models that strengthen the link between business and social impact.

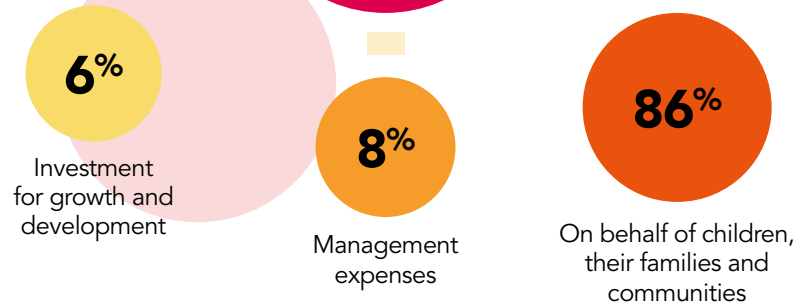
Relations with foundations also involve ongoing management, reporting, and technical coordination, which are essential components of partnership quality and of the organisation's credibility towards institutional partners. In this framework, 2025 confirms the role of foundations as key actors in supporting Helpcode's mission and enabling educational and social interventions in complex contexts, through relationships built on continuity, reliability, and long-term shared responsibility.



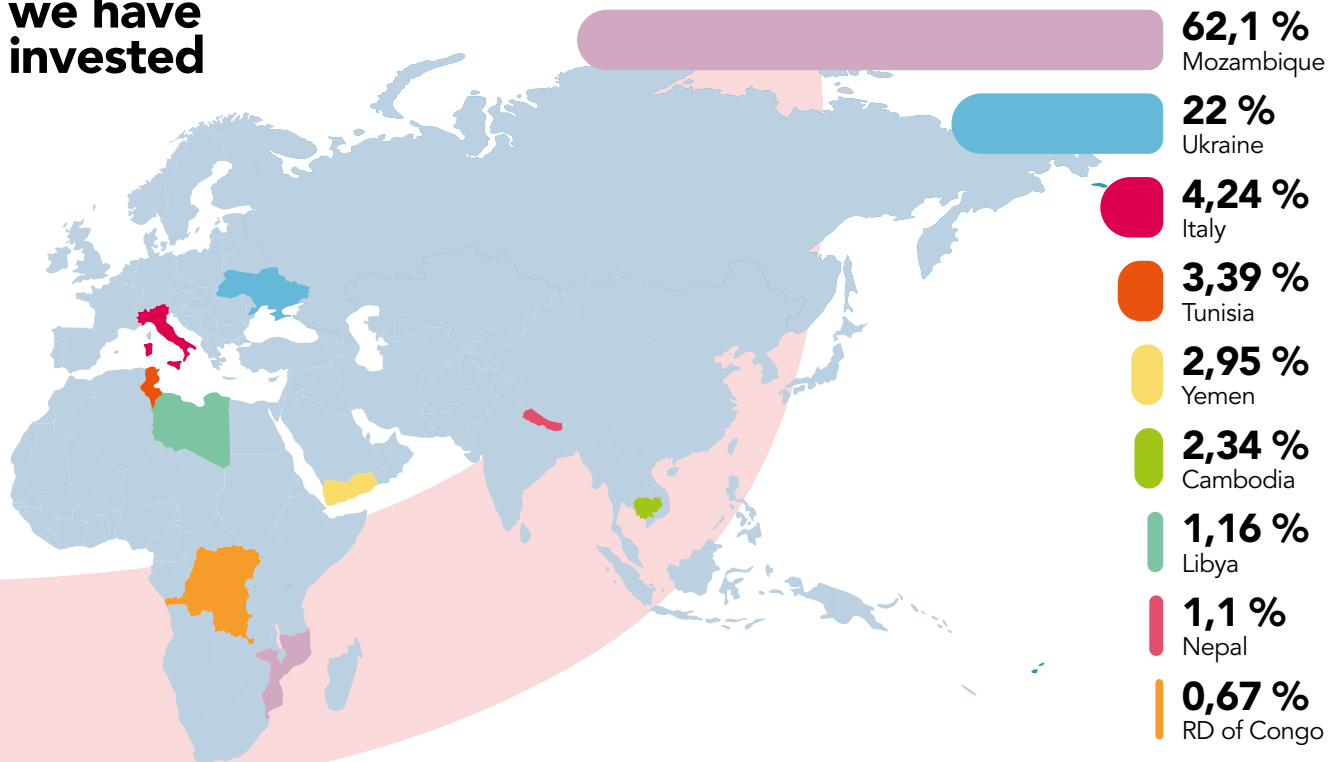
8. Financial Statement 2025



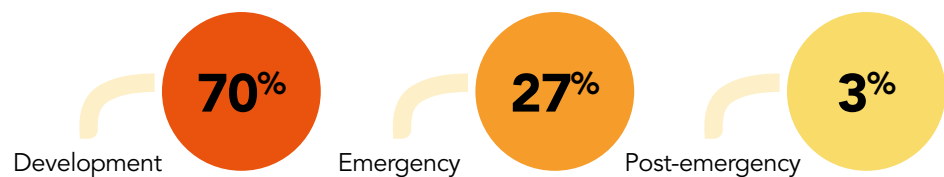
How we use the funds raised



Where we have invested



Projects we invested in by type



Management Report

	2025	2024
Attivo		
B) Immobilizzazioni		
I - Intangible fixed assets		
1) Initial setup and expansion costs	2.532 €	0 €
3) Industrial patent rights and rights to use intellectual works	729 €	2.645 €
4) Concessions, licenses, trademarks, and similar rights	1.484 €	4.882 €
7) Other	0 €	508 €
Total	4.745 €	8.035 €
II - Tangible Fixed Assets		
4) Other assets	7.111 €	11.141 €
Total	7.111 €	11.141 €
Total fixed assets	11.856 €	19.176 €
Active		
C) Current assets		
I - Inventories		
4) Finished products and goods	3.840 €	3.840 €
Total	3.840 €	3.840 €
II - Receivables with additional indication, for each item, of amounts collectible beyond the next financial year		
1) To users and clients	92.409 €	26.401 €
3) To public entities	4.515.240 €	3.810.781 €
4) To private entities for contributions	379.997 €	722.072 €
9) Tax receivables	32.422 €	25.848 €
12) To others	180.974 €	552.714 €
Total	5.201.042 €	5.137.816 €
III - Financial Assets, non-fixed		
3) Other securities	2.928 €	2.928 €
Total	2.928 €	2.928 €
IV - Cash and cash equivalents		
1) Bank and postal deposits	3.012.711 €	1.766.524 €
2) Cheques	0 €	0 €
3) Cash on hand	22.756 €	31.565 €
Total	3.035.467 €	1.798.089 €
Total current assets	8.243.277 €	6.942.673 €
D) Prepaid Expenses and Accrued Income	34.483 €	24.642 €
TOTAL ASSETS	8.289.616 €	6.986.491 €

	2025	2024
Liabilities		
A) Net assets		
I - Endowment Fund	12.491 €	12.491 €
III – Free equity	900 €	0 €
1) Profit reserves or operating surpluses	1.311 €	0 €
Retained earnings	11.540 €	9.516 €
IV - Operating Surplus/Deficit	19.347 €	2.023 €
Total Net Assets	45.589 €	24.031 €
B) Provisions for Risks and Charges		
Other	228.718 €	228.718 €
Total provisions for risks and charges	228.718 €	228.718 €
C) Severance Indemnities for Employees	155.184 €	123.186 €
D) Payables with additional indication, for each item, of amounts payable beyond the next financial year		
Payables to banks	531.588 €	266.114 €
Payables to suppliers	123.849 €	90.222 €
Tax payables	65.003 €	62.583 €
Payables to social security and welfare institutions	53.748 €	46.384 €
Payables to employees and collaborators	113.762 €	97.204 €
Other payables	37.586 €	2.956 €
Total payables	925.536 €	565.463 €
E) Accrued Expenses and Deferred Income	6.934.589 €	6.045.092 €
TOTAL LIABILITIES	8.289.616 €	6.986.491 €

Report on Operations

	2025	2024
Charges and costs		
A) Costs and Charges from General Interest Activities		
1) Raw materials, consumables, and goods	2.945.476 €	2.720.327 €
2) Services	1.641.091 €	2.370.881 €
3) Use of third-party assets	205.053 €	492.278 €
4) Personnel	2.078.403 €	2.449.226 €
5) Depreciation	0 €	0 €
6) Provisions for risks and charges	0 €	0 €
7) Other operating expenses	20.609 €	65.074 €
8) Opening inventories	0 €	0 €
9) Allocation to restricted reserve by decision of institutional bodies	0 €	0 €
10) Use of restricted reserve by decision of institutional bodies	0 €	0 €
Total	6.890.632 €	8.097.786 €
B) Costs and Charges from Other Activities		
1) Raw materials, consumables, and goods	154 €	495 €
2) Services	0 €	0 €
3) Use of third-party assets	0 €	0 €
4) Personnel	0 €	0 €
5) Depreciation	0 €	0 €
6) Provisions for risks and charges	0 €	0 €
7) Other operating expenses	0 €	0 €
8) Opening inventories	0 €	0 €
Total	154 €	495 €
C) Costs and expenses from fundraising activities		
1) Costs of regular fundraising	494.616 €	467.116 €
2) Costs of occasional fundraising	3.383 €	413 €
3) Other expenses	457 €	8.402 €
Total	498.457 €	475.931 €
D) Costs and charges from capital and financial assets		
1) On bank accounts	43.846 €	41.092 €
2) On loans	0 €	0 €
3) From building assets	0 €	0 €
4) From other assets	0 €	0 €
5) Provisions for risks and charges	0 €	0 €
6) Other expenses	27.595 €	105.104 €
Total	71.441 €	146.196 €

	2025	2024
Charges and costs		
E) General Support Costs and Charges		
1) Raw materials, consumables, and goods	6.203 €	7.113 €
2) Services	158.146 €	145.415 €
3) Use of third-party assets	30.157 €	29.828 €
4) Personnel	309.253 €	266.290 €
5) Depreciation	13.328 €	16.699 €
6) Provisions for risks and charges	30.000 €	0 €
7) Other expenses	23.520 €	83.024 €
8) Accant Allocation to restricted reserve by decision of institutional bodies	0 €	0 €
9) Use of restricted reserve by decision of institutional bodies	0 €	0 €
Total	570.607 €	548.369 €
TOTAL CHARGES AND COSTS	8.031.290 €	9.268.364 €
Income and revenues		
A) Revenues, income and proceeds from activities of general interest		
1) Income from membership fees and contributions from founders	0 €	0 €
2) Income from members for mutual activities	0 €	0 €
3) Revenues for services and transfers to members and founders	0 €	0 €
4) Liberal donations	0 €	0 €
5) Income from the "5 per mille" tax allocation	43.260 €	54.850 €
6) Contributions from private individuals	161.877 €	251.065 €
7) Revenues from services and transfers to third parties	0 €	0 €
8) Contributions from public bodies	6.291.370 €	7.263.713 €
9) Income from contracts with public bodies	0 €	0 €
10) Other revenues, income and proceeds	328.262 €	359.277 €
11) Closing balances	0 €	0 €
Total	6.824.769 €	7.928.905 €
Surplus/deficit from activities of general interest (+/-)	-65.862 €	-168.881 €
B) Revenue, income and proceeds from other activities		
1) Revenue from services and sales to members and founders	0 €	0 €
2) Contributions from private entities	0 €	0 €
3) Revenue from services and sales to third parties	0 €	0 €
4) Contributions from public entities	0 €	0 €
5) Proceeds from contracts with public entities	0 €	0 €
6) Other revenue, income and proceeds	0 €	16.027 €
7) Closing balances	0 €	0 €
Total	0 €	16.027 €
Surplus/deficit from various activities (+/-)	-154 €	15.532 €

	2025	2024
Income and revenues		
C) Revenue, income and proceeds from fundraising activities		
1) Proceeds from regular fundraising	1.183.715 €	1.258.562 €
2) Proceeds from occasional fundraising	0 €	0 €
3) Other proceeds	22.329 €	14.057 €
Total	1.206.044 €	1.272.619 €
Surplus/deficit fundraising activities (+/-)	707.586 €	796.688 €
D) Revenue, income and proceeds from financial and capital assets		
1) From bank accounts	87 €	2.327 €
2) From other financial investments	0 €	1.165 €
3) From real estate assets	0 €	0 €
4) From other capital assets	0 €	0 €
5) Other income	27.381 €	40.882 €
Total	27.468 €	44.374 €
Surplus/deficit capital and financial assets (+/-)	-43.974 €	-101.821 €
E) General support income		
1) Income from secondment of personnel	0 €	0 €
2) Other general support income	28.534 €	40.689 €
Total	28.534 €	40.689 €
Surplus/deficit general support activities (+/-)	-542.072 €	-507.679 €
Total income and revenues	8.086.814 €	9.302.616 €
Operating surplus/deficit before tax (+/-)	55.525 €	34.251 €
Taxes	36.178 €	32.228 €
Surplus/deficit for the year after tax (+/-)	19.347 €	2.023 €



Auditors' Report



HELP CODE Italia

Financial statements as at 31st December 2024

Independent Auditor's Report in accordance with article 14 of
Legislative Decree no. 39 of January 27, 2010

**INDEPENDENT AUDITOR'S REPORT
IN ACCORDANCE WITH ARTICLE 14 OF LEGISLATIVE DECREE NO. 39 OF JANUARY 27, 2010**

To the Members
of HELP CODE Italia

Report on the audit of the Financial Statements

Opinion

We have audited the financial statements of HELP CODE Italia (the 'Entity') which comprise the balance sheet as at December 31, 2024, the income statement for the year then ended and the sections "General" and 'Explanation of balance sheet items' included in the mission report.

In our opinion, the financial statements give a true and fair view of the Entity's financial position as at 31 December 2024 and of its financial performance for the year then ended in accordance with Italian standards governing the preparation of financial statements.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISA Italia). Our responsibilities under those standards are further described in the "Auditor's Responsibilities for the Audit of the Financial Statements" section of our report. We are independent of the Entity in accordance with ethical and independence regulations and standards applicable to audits of financial statements under Italian law. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Executive Board and Those Charged with Governance for the financial statements

The Executive Board is responsible for the preparation and fair presentation of the financial statements in accordance with Italian Law governing the criteria for their preparation and, in the terms established by law, for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing, in the terms prescribed by law, the Entity's financial reporting process.

MILANO ANCONA BARI BOLOGNA BRESCIA BRINDISI FIRENZE
GENOVA NAPOLI PADOVA PIACENZA PISA ROMA TORINO

Crowe Bompani Srl
Sede Legale e Amministrativa
Via Leone XIII, 14 – 20145 Milano

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Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISA Italia will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISA Italia, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control;
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Board;
- conclude on the appropriateness of the Executive Board's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern;
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance, identified at an appropriate level as requested by ISA Italia, regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on compliance with other laws and regulations**Opinion and statement pursuant to article 14.2.e)/(e-bis)/(e-ter) of Legislative decree no. 39/10**

The Executive Board of HELP CODE Italia is responsible for the preparation of the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives", included in the mission report of HELP CODE Italia as at 31 December 2024, and for the consistency of such section with the related financial statements and their compliance with the applicable law.

We have performed the procedures required under auditing standard (SA Italia) 720B in order to:

- express an opinion on the consistency of the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives", included in the mission report with the separate financial statements;
- express an opinion on the consistency of the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives" with the applicable law;
- issue a statement of any material misstatements in the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives".

In our opinion, the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives" included in the mission report is consistent with the financial statements of HELP CODE Italia as of 31 December 2024.

Moreover, in our opinion, the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives" has been prepared in compliance with the applicable law.

With reference to the statement referred to in article 14, paragraph 2, letter e-ter) of Legislative Decree 39/10 issued on the basis of our knowledge and understanding of the Entity obtained in the course of the audit, we have nothing to report.

Genoa, 2 May 2025

Crowe Bompani Srl

Alessandro Rebora
(Statutory Auditor)

This report has been translated into English from the Italian original solely for the convenience of international readers

Report of the Controlling Body

REPORT OF THE CONTROL BODY TO THE MEMBERS' MEETING ON THE APPROVAL OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024, PREPARED ON THE BASIS OF THE SUPERVISORY ACTIVITIES CARRIED OUT PURSUANT TO ART. 30 OF LEGISLATIVE DECREE NO. 117 OF 3 JULY 2017

To the members of HELP CODE ITALIA ETS

During the financial year ended 31 December 2024, my activities were guided by the provisions of the law and the Rules of Conduct for the supervisory body of third sector entities issued by the National Council of Chartered Accountants and Accounting Experts, published in December 2020.

We hereby inform you of these activities and the results achieved.

The financial statements of HELP CODE ITALIA ETS as at 31 December 2024, prepared in accordance with Article 13 of Legislative Decree No. 117 of 3 July 2017 and Ministerial Decree 5 March 2020 of the Ministry of Labour and Social Policies, as supplemented by OIC 35 ETS Accounting Principle governing their preparation; the financial statements show a surplus for the year of €2,023.

HELP CODE ITALIA ETS is a Third Sector Entity (ETS) registered in the Single National Register of the Third Sector under number 38804 in the Liguria Region.

In accordance with Article 13, paragraph 1, of the Third Sector Code, it consists of a balance sheet, management report and mission report.

The supervisory body was not responsible for conducting the statutory audit of the accounts, as this task was assigned to Crowe Bompani S.p.A., which issued an unqualified audit report on 2 May 2025. I therefore carried out the supervisory and control activities required by Standard 3.8. of the Rules of Conduct for the supervisory body of third sector entities, consisting of a summary overall check to verify that the financial statements had been correctly prepared. The activity carried out did not therefore constitute a statutory audit of the accounts.

1) Supervisory activities pursuant to Article 30, paragraph 7 of the Third Sector Code

I monitored compliance with the law and the articles of association, respect for the principles of proper administration and, in particular, the adequacy of the organisational structure, the administrative and accounting system, and their effective functioning. I also monitored compliance with civic, solidarity and social utility objectives, with particular regard to the provisions of Article 5 of the Third Sector Code, concerning the obligation to carry out, exclusively or principally, one or more activities of general interest, Article 6, concerning compliance with the limits on the performance of any other activities, Article 7, concerning fundraising, and Article 8, concerning the allocation of assets and the absence (direct and indirect) of profit-making purposes.

With regard to the monitoring of the above aspects and the related provisions, please refer to the mission report, highlighting the following:

- the entity carries out other activities provided for in Article 6 of the Third Sector Code, complying with the limits set out in Ministerial Decree No. 107 of 19 May 2021, as demonstrated in the mission report;
- the entity has carried out fundraising activities in accordance with the procedures and limits set out in Article 7 of the Third Sector Code and the related guidelines; it has also correctly reported the income and costs of these activities in the Mission Report;
- the entity complied with the prohibition on the direct or indirect distribution of surpluses and assets; in this regard, pursuant to Article 14 of the Third Sector Code, it published any emoluments,

compensation or fees, remuneration, for any reason attributed to members of corporate bodies, senior employees and associates;

- for the purposes of maintaining legal personality, the net assets resulting from the financial statements financial statements is higher than the minimum limit set out in Article 22 of the Third Sector Code and in the Articles of Association.

I attended the members' meetings and the meetings of the administrative body and, on the basis of the information available, I have no particular observations to report.

I have also obtained information from the administrative body during its meetings on the general performance of the management and its foreseeable evolution, as well as on the most significant transactions, in terms of size or characteristics, carried out by the entity and, based on the information obtained, I have no particular comments to report.

I have acquired knowledge of and monitored the adequacy of the organisational, administrative and accounting structure and its actual functioning.

2) Comments on the financial statements

As the control body is not responsible for the statutory audit, it carried out the supervisory activities provided for in Rule 3.8 of the 'Rules of conduct for the control body of third sector entities' on the financial statements, consisting of a summary overall check to verify that the financial statements have been correctly prepared.

To the best of my knowledge, in preparing the financial statements, the directors did not deviate from legal provisions pursuant to Article 2423, paragraph 5, of the Italian Civil Code.

3) Comments and proposals regarding the approval of the financial statements

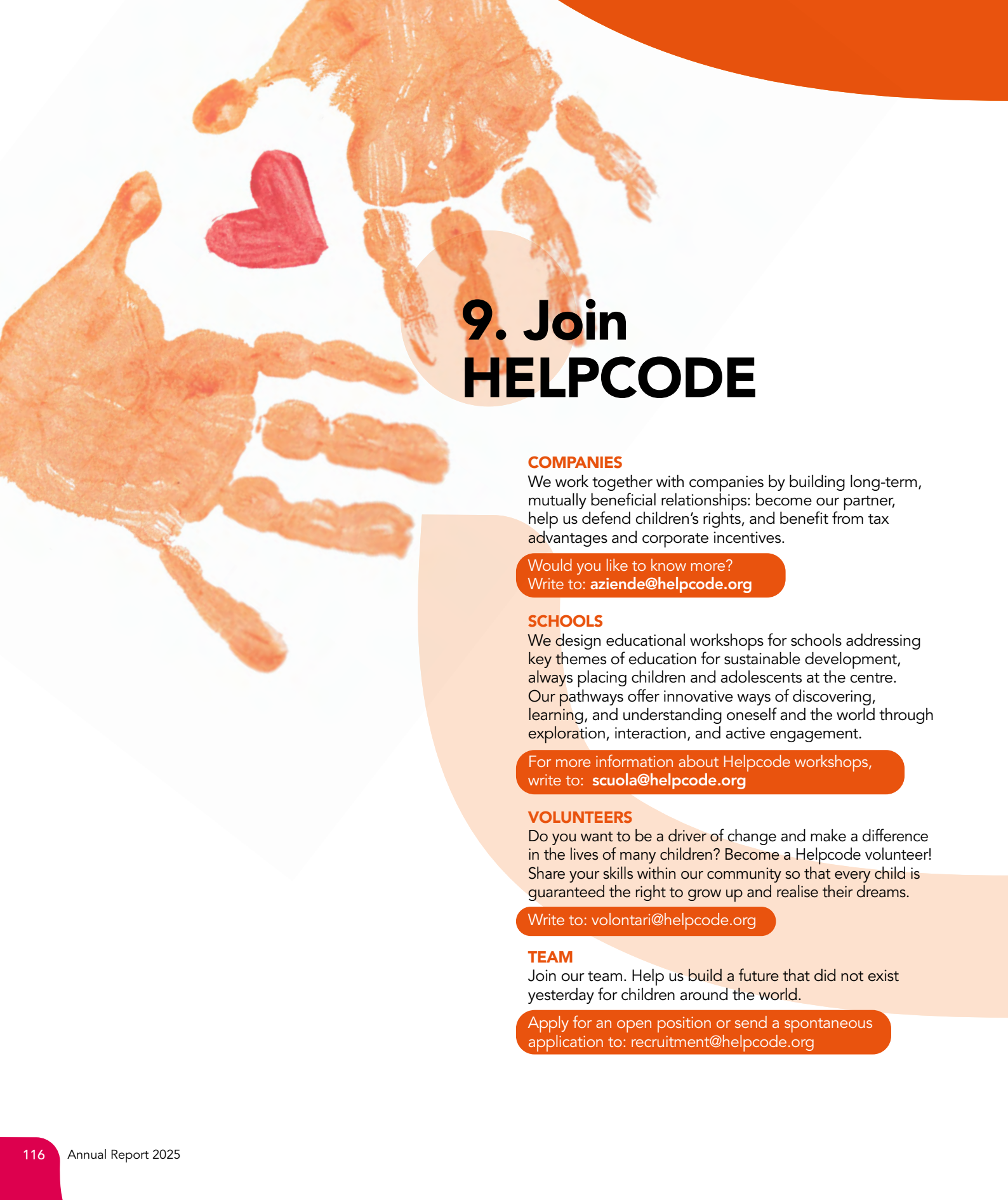
Considering the results of my work, I invite the members to approve the financial statements for the year ended 31 December 2024, as prepared by the directors. The control body agrees with the proposed allocation of the surplus.

Genoa, 2 May 2025

The supervisory body

Roberto Pischedda





9. Join HELPCODE

COMPANIES

We work together with companies by building long-term, mutually beneficial relationships: become our partner, help us defend children's rights, and benefit from tax advantages and corporate incentives.

Would you like to know more?

Write to: aziende@helpcode.org

SCHOOLS

We design educational workshops for schools addressing key themes of education for sustainable development, always placing children and adolescents at the centre. Our pathways offer innovative ways of discovering, learning, and understanding oneself and the world through exploration, interaction, and active engagement.

For more information about Helpcode workshops, write to: scuola@helpcode.org

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Do you want to be a driver of change and make a difference in the lives of many children? Become a Helpcode volunteer! Share your skills within our community so that every child is guaranteed the right to grow up and realise their dreams.

Write to: volontari@helpcode.org

TEAM

Join our team. Help us build a future that did not exist yesterday for children around the world.

Apply for an open position or send a spontaneous application to: recruitment@helpcode.org



SUPPORT HELPCODE



WITH A DONATION

Children can change the world only if their rights are guaranteed and recognised by adults. Help us make this happen. With a one-off donation, you support our projects and give a voice to the most vulnerable. With a regular donation, you enable Helpcode to respond quickly in emergencies and implement more effective and sustainable programmes.

Every contribution matters.

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With just €0.85 per day – €25 per month – you can support a child's future in the Democratic Republic of Congo, Nepal, Cambodia, or Mozambique. You help guarantee their right to education and a chance to grow up in a healthy family and a safe community.

For more information call **+39 010 5704843** or write to: donatori@helpcode.org

WITH YOUR 5X1000

Donate your 5x1000 to Helpcode and bring a smile to the lives of many children growing up in difficult situations. Just your signature and Helpcode's tax code: **95017350109**.

The 5x1000 is not a tax or an additional expense. It is a portion of your income tax that is already allocated to non-profit organisations. It costs you nothing, but it is essential for Helpcode to implement projects and protect children's rights.

WITH A LEGACY GIFT

With a legacy gift, you can help secure the future that children do not have today: access to education and the chance to become adults able to make decisions about their own lives.

For more information, email donatori@helpcode.org or call **+39 010 5704843**.

Helpcode Italia ETS

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