

helpcode

**Children**  
happy,  
as children  
should be



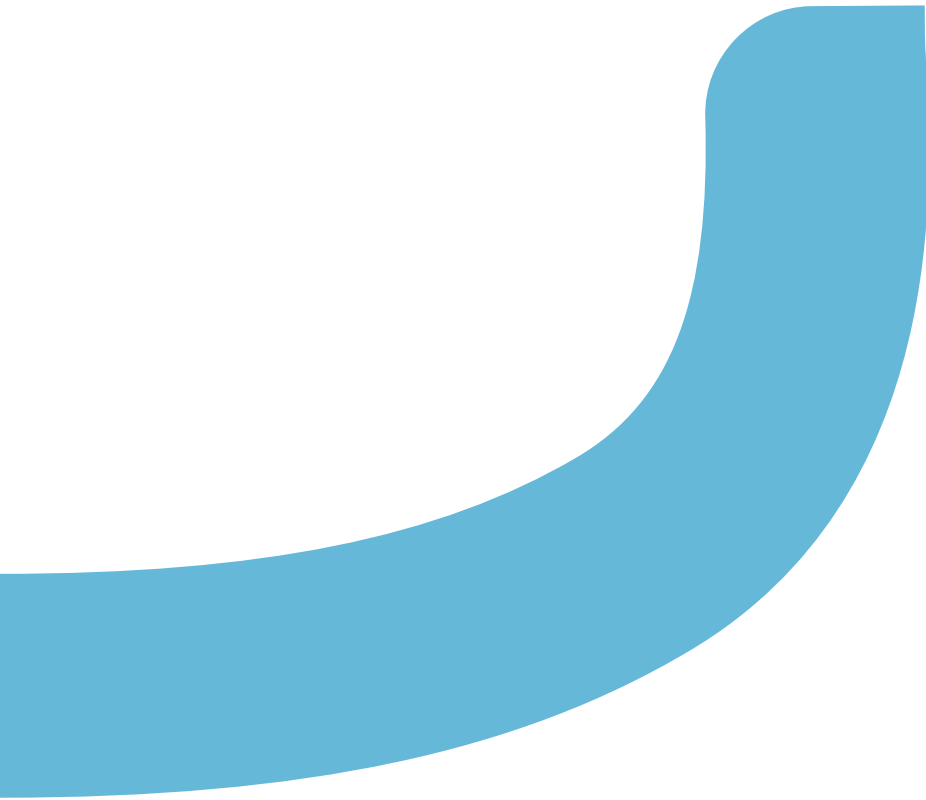
**2024**

helpcode

Annual Report **2024**



# Annual Report 2024



# Summary



## 1 – INTRODUCTION

How can we be happier? Giorgio Zagami, President	5
Revisiting the past to act on the future Matteo Cavalleroni, Secretary General	7

## 2 – METHODOLOGICAL NOTE 8

### 3 – IDENTITY

We are Helpcode	
• What We Do	10
• Our Vision	10
• Our Values	13
• Our Story	14
Governance	
• Organization Chart	17
• Whistleblowing	19
How We Work	
• Partners and Projects	21
• Our Standards	21
• Code of Ethics and Safeguarding Procedures	22
• Sustainable Development Goals	23

### 4 – ECOSYSTEM

Our Strategy	25
Our Stakeholders	26
Our Beneficiaries	28
Partners and Network	30
• Helpcode Switzerland	30
Social Impact	31
Environmental Impact	32
Advocacy	34
Communication	36

### 5 – PEOPLE

The People of Helpcode	40
Staff	40
• Composition	40
• Gender Equality	41
• Age	42
• Salary	42
• Training	42
• Occupational Safety	42
Volunteers	44
Suppliers	44

### 6 – SCENARIOS

Introduction	47
Strategic goals	48
Areas of Intervention	48
• Education	49
• Protection	52
• Agriculture	53
• Health	55
• Water and Hygiene	56
• Environment and Climate Change	57
• Drowning Prevention	60
• Peace	61
• Job Creation	62
• Emergency	64
• Gender Equality	67
Where We Operate	70
• All Our Projects	90

### 7 – FUNDRAISING

Individuals	95
5x1000	98
Institutional Donors	99
Companies	100
Foundations	102

### 8 – BUDGET 2024

Balance Sheet for the Year	104
Management Report	106
Report on Operations	108
Auditors' Report	112

### 9 – SUPPORT HELPCODE 118





# How can we be happier?



**Giorgio Zagami**  
President of Helpcode

There is one figure from the World Happiness Report 2025\* that particularly struck me: people believe that others are much less kind than they really are. It is a simple message, but a powerful one. And it is also an invitation. To look at ourselves with more confidence. To feel that we are part of a larger, often invisible, but real network of small gestures of care, generosity and closeness.

This fact is important because, as the Report shows, our happiness also depends on how kind we think others are. And because we underestimate them, we tend to be less happy. Having access to more truthful information about the kindness of others can improve personal well-being. This tells us that communication, transparency, and mutual trust can be important tools for social change. Another relevant finding is that **more supportive societies tend to distribute happiness more equitably**, especially benefiting less happy people. In this sense, promoting supportive behaviors - such as volunteering, donations, or even simple acts of kindness - is also a form of social justice.

Helpcode works every day **to reduce inequality and promote rights** because we believe that solidarity is not just an individual gesture but a system of relationships, culture and political choice. And when it is widespread, happiness is more equally distributed: it improves the lives especially of those who are worse off.

We believe that solidarity has a real, measurable impact, and affects everyone and everyone. Helpcode's Social Report 2024 tells about projects, stories, difficulties, but most of all about people caring for other people. With our Report we strive to be transparent and communicate the real impact of each project and the cost of each outcome. Thank you to all the people at Helpcode and to all our supporters. To all the people who give us support and their trust. We know that there is still much to be done. But we also know that we are not alone. And that is, perhaps, the best news.

*Giorgio Zagami, President of Helpcode*

If you want to contact me, you can write to:  
[giorgio.zagami@helpcode.org](mailto:giorgio.zagami@helpcode.org)

\* Reference: Helliwell, J. F., Layard, R., Sachs, J. D., De Neve, J.-E., Aknin, L. B., & Wang, S. (Eds.). (2025). *World Happiness Report 2025*.



Lorenz Berna - Travel Photo Spirit

# Revisiting the past to act on the future



**Matteo Cavalleroni**  
*Secretary General of Helpcode*

**Looking** ahead to 2024 today means reflecting on a year of profound changes that are redefining global balances and the context in which we operate. Some of their consequences are already evident in this 2025: the discontinuation of USAID funds to international cooperation is a tangible example **of the impact of choices, at all levels**, in the short term, but especially in the medium and long term. It reminds us how international cooperation is so necessary and at the same time so fragile, often taken for granted in its effects. In this context, it becomes essential to strengthen the role of civil society, so that it is more active, informed, participatory and aware of its ability to affect change. **Every action counts.** Every contribution, even the smallest, makes a difference. Every individual choice is future. In 2024 Helpcode made its contribution in emergency contexts that required rapid and targeted interventions. Think of what happened **in Derna, Libya**, hard hit in 2023 by Storm Daniel and the subsequent dam collapse, which left more than 6,000 dead and more than 40,000 people without access to water. Our staff intervened during 2024 by identifying strategic water distribution points, where machines were installed to purify and distribute drinking water. In response to the education crisis **in the conflict-affected Ukraine**, the Everybody back to School program was launched as part of emergency response efforts. The absence of in-person educational services and ongoing disruptions have significantly hindered children's access to learning. We have activated three Multipurpose Territorial Hubs that provide students and teachers with an equitable and inclusive learning and socialisation environment. Furthermore **in Mozambique**, we have been appointed as co-coordinator of the National Protection Cluster. In parallel, we continue to invest in development activities. **In Cambodia**, we are establishing ourselves in the area of drowning prevention, adding advocacy activities to our water safety promotion program, with a national outreach program. In this complex scenario, Helpcode continues to engage with determination in the countries in which it operates and also **in Italy where, increasingly, companies also recognize the value of our action:** we are working with companies aware and responsive to ESG issues, which choose to integrate in their sustainability paths a broader vision, capable of generating positive social impact and shared awareness. I invite you to read our **Social Report 2024** carefully, to understand the work we have done, the challenges we have faced, and the results we have achieved thanks to the support of those who support us. And above all to feel that you are part of a community, ours, that continues to work together to build, step by step, a more equitable world.

**Thank you for your support,**  
*Matteo Cavalleroni,*  
*Secretary General of Helpcode*

Contact email: [matteo.cavalleroni@helpcode.org](mailto:matteo.cavalleroni@helpcode.org)

## 2. Methodological Note

**Helpcode's** 2024 Social Report has been prepared in accordance with the legislation introducing the Third Sector Reform and the guidelines introduced by the same through the Ministerial Decree of July 4, 2019. All areas of Helpcode, both in Italy and in the countries where we operate, participated in its preparation.

Like the previous ones, this edition is inspired by the principles of truth and transparency. The document you will read aims to briefly and comprehensively inform our stakeholders about the activities of the past year and their impact on the communities we come into contact with, reporting with data and testimonies our work - successes and goals achieved, but also critical issues and difficulties - in coherence with our mission. At the same time, it represents a moment of reflection and verification for all Helpcode staff, with a view to continuous improvement.

The 2024 edition continues in the wake of the previous year's edition, providing for extensive depth in the exposition of the projects carried out, involvement of stakeholders, especially partners from institutions with which we collaborate at the local level, confirming the graphic layout designed for 2022 and also followed for 2023.





The Social Report 2024 is structured as follows:

**Part 1** - The opening messages from the President and the Secretary General.

**Part 2** - Dedicated to the methodological note.

**Part 3** - About Us, dedicated to the associative identity: general information about the Organization, mission and vision, values, history, areas of intervention, reference standards and work guidelines.

**Part 4** - Ecosystem, dedicated to strategy and structure (governance and organisational) and stakeholder relations, dedicated to stakeholders, containing a representation of relevant goals and metrics for each stakeholder category, our advocacy activities and an in-depth paragraph on communication.

**Part 5** - The people of Helpcode: Staff and Volunteers advancing our mission with their specific skills.

**Part 6** - Scenarios. In this section we present in depth the countries in which we operate, the sectors and types of intervention (development, emergency and post-emergency).

**Part 7** - An in-depth look at our fundraising activities and the contribution of different donors.

**Part 8** - The Financial Statements. This section includes the Income Statement, the Balance Sheet, the Report of the auditing firm Crowe Bompani, and the Report of the Audit Board.

The document concludes with information on how to join Helpcode and support its activities.

# 3. Identity

## We are Helpcode

Children can change the world.

Since 1988, we have been committed, in Italy and around the world, to protecting the rights of girls and boys. We support their families and the communities they belong to, working to ensure that every child can grow and thrive, becoming free, aware, and responsible adults towards others and the environment.

### What We Do

Helpcode is an International Cooperation and Humanitarian Aid Non-Governmental Organization dedicated to promoting the rights and well-being of girls and boys, their families, and the communities in which they live.

Helpcode initiates and supports long-term, sustainable development projects - focused on social, environmental, and economic growth - while also providing rapid humanitarian aid in response to natural disasters and conflicts.

We design and implement our interventions in close collaboration with local institutions, civil society associations, and the communities we serve. Our approach is always adapted to the specific socio-political, economic, and cultural context.

Helpcode recognizes the principles of humanity, impartiality, neutrality, and independence of the International Red Cross and is inspired by the principles of efficiency, effectiveness, relevance, coherence, and sustainability.

Helpcode believes that both women and men are responsible for transforming unequal gender relations and for combating gender-discriminatory norms and practices.

### Our Vision

#### VISION

Creating a tomorrow that wasn't there yesterday.  
For all the girls and boys of the world.

#### MISSION

Helpcode's mission is to empower children globally through innovative and practical solutions that ensure their physical and intellectual well-being.

We support their education and development in both daily life and emergencies, actively working to improve the social and economic conditions of their communities with courage and transparency.

**Name:** HELP CODE ITALIA

**Tax Code:** 95017350109

**VAT Numbe:** 02422730990

**Legal form and qualification under the Third Sector Code:**

ETS Third Sector entity registered in the RUNTS Single National Third Sector Register.

**Registered Address:**

Via XXV Aprile 12B, Genoa (GE), 16123 - ITALY

**Territorial areas of operation:**

Europe: Italy, Switzerland, Ukraine



**Africa:** Libya, Mozambique, Democratic Republic of Congo, Tunisia

**Asia:** Cambodia, Nepal, Yemen

**Links with other Third Sector entities:**

AOI - Italian NGO Association,

RECI – Swiss Network for Education & International Cooperation

Janua Forum, CoLomba, Ricibo network, Pidida Liguria, Forum del Terzo settore Liguria

**“The Association constituted for the non-profit pursuit of civic, solidaristic and socially useful purposes by carrying out, exclusively or principally, activities of general interest pursuant to of Art. 5 of Legislative Decree 117 of 2017, is independent, secular, nonpartisan and nondenominational.”**

(Statute Helpcode Italia ETS art. 2 - helpcode.org)





“The association in the pursuit of its aims promotes the improvement of the living conditions of people with particular vulnerabilities and, in particular, of girls and children within the communities in which they live through concrete initiatives, direct and indirect, to support their education, well-being and development.”

(Statute Helpcode Italia ETS art. 2 - helpcode.org)

## Our Values

**COURAGE**  
in seeking new and creative solutions to every challenge

**INNOVATION**  
in our methods of intervention

**TRUTH AND TRANSPARENCY**  
in all choices, in the management of financial resources and donations, in communication

**RECIPROCAL HAPPINESS**  
that of the beneficiaries and that of the donors

**EFFECTIVENESS AND CONCRETENESS**  
in making real a tomorrow that was not there yesterday

**TRUST**  
in what the Association does, in a different future



## Our Story

Since 1988 for children,  
their families, their communities

Helpcode was founded in Genoa by a group who, after a trip to Mozambique, decided to take action. During the final years of the Mozambican Civil War (1977-1992), we began providing support, primarily helping children return to school. This initial work, which included Sponsorship Programmes, served as a foundation.

From these first efforts, our work expanded across Africa and into Asia. We broadened our interventions beyond school education to include projects that support the economic, health, and social well-being of families and communities. Since 2000, we've also been active in Italy and across Europe, with a focus on education and training projects in schools.

In 2016, Helpcode began a process of renewal and repositioning. As a result, we expanded our operations to new areas of conflict and humanitarian emergency.

In 2019, Helpcode expanded the activities in Mozambique to assist people in regions devastated by Cyclone Idai and in Yemen to respond to the humanitarian crisis caused by war.

In 2020, Helpcode responded to the SARS-CoV-2 pandemic in Italy and all the countries where it operates. The following year, 2021, it carried out a new emergency intervention in Mozambique to address the consequences of the conflict in Cabo Delgado.

Since 2022, it has been committed to supporting the most vulnerable segments of the Ukrainian population affected by the conflict.

**2024:** Our drowning prevention programme in Cambodia was consolidated with nationwide advocacy. Helpcode was also selected as the international NGO Co-Coordinator for the Protection Cluster in Mozambique (2024-2025), working alongside UNHCR.

Starting activities in Mozambique

1988

Starting activities in Italy

2000

Starting activities in Nepal

2003

Starting activities in Cambodia

2006

Starting activities in Democratic Republic of Congo

2016

Starting activities in Libya and Tunisia

2018



Responding to the emergency caused by Cyclone Idai in Mozambique  
Starting activities in Yemen

2019

Responding to the emergency caused by the Covid19 pandemic

2020

Responding to the emergency in Cabo Delgado, Mozambique

2021

Responding to the emergency caused by the conflict in Ukraine

2022

Appointment as co-coordinator of the Protection Cluster in Mozambique

2024

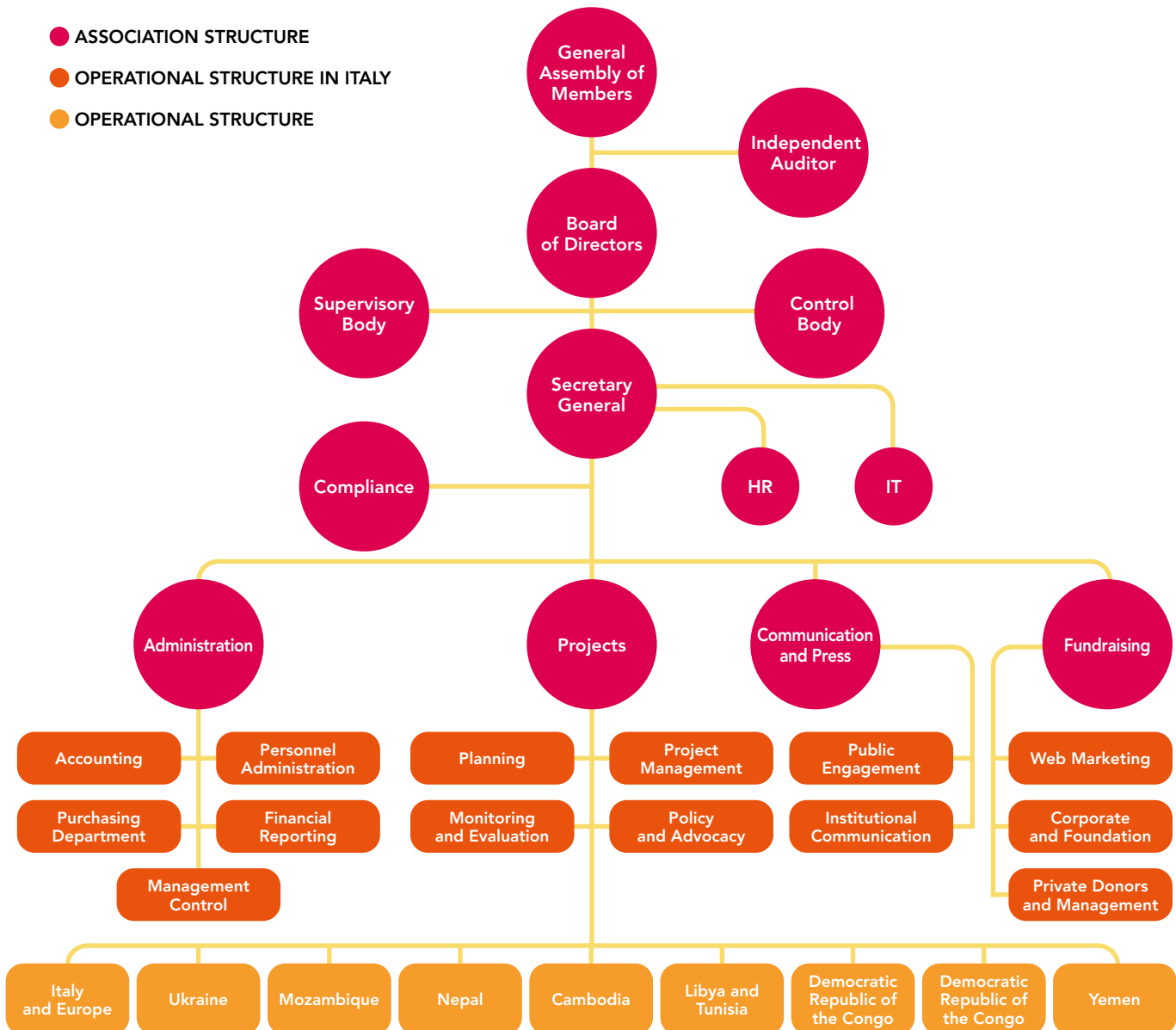


# Governance

Helpcode's operations and development are built upon a governance structure and a set of organisational and operational policies inspired by ethical values and principles that ensure transparency and efficient management.

Governance and oversight are essential for a non-governmental organisation operating in complex and potentially emergency-prone contexts, where every technical and tactical decision can have a significant impact on the communities involved.

## Organisational Chart



Helpcode's operations are overseen by various governing bodies. Supreme among them is the **General Assembly of Members**, which appoints the Board of Directors. The Board delegates the overall management of the organisation to the Secretary General. Becoming a Member means endorsing the Organization's Statute, Code of Ethics, and internal regulations. Helpcode's work is subject to supervision and verification by the Board of Auditors, the Supervisory Body, and the Control Body.

The General Assembly of Members is the supreme governing body of Helpcode. It elects the Board of Directors and the President, appoints auditors, assigns roles and responsibilities, and approves the annual financial statement.

In 2024, the General Assembly met once in a hybrid format - both in person and online - with 60% member participation.

The **Board of Directors** is Helpcode's executive body. It is composed of 3 to 7 unpaid members, elected for a three-year term. Board members do not hold operational roles within the organisation but advise and oversee the work of the Secretary General.

Appointed for the first time in 2016, the current Board is 25% female and consists of four members.

In 2024, the Board met four times, in hybrid format (in person and via video conference).

As of December 31, 2024, the Board of Directors includes:

- **Giorgio Zagami**, President
- **Anna Maria Saiano**, Member
- **Alessandro Cavo**, Member
- **Enzo Scalia**, Member
- **Matteo Cavalleroni** has served as Secretary General since February 2022.

The **Board of Auditors**, appointed in December 2023 for a three-year term, is primarily responsible for verifying the financial management, ensuring proper accounting practices, and preparing reports on the financial statements.

The **Control Body** is a single-member body with a three-year mandate. It was appointed by the General Assembly in December 2023. It monitors compliance with the Law and the Statute, the pursuit of public benefit purposes, the application of good governance principles, and the adequacy and effectiveness of the organisational, administrative, and accounting structure.

Among its responsibilities is also certifying that the Social Report is prepared in accordance with the guidelines set out in Article 14 of Legislative Decree 117/2017.





The **Supervisory Body**, consisting of two members with a three-year mandate, was appointed by the Board of Directors in March 2021, to align Helpcode's organizational system with Legislative Decree 231/2001, which governs the administrative liability of organizations.

Helpcode requires all stakeholders to comply with the principles outlined in its Code of Ethics and the "Organizational, Management, and Control Model" mandated by the Decree.

Among the tools provided by this Model is the whistleblowing mechanism, which allows employees to report violations of the Code of Ethics or the Model, as well as any fraud, crimes, or irregular conduct committed by individuals within the organization.

Since 2021, Helpcode has included a **compliance** function. The compliance officer is responsible for: overseeing risk management standards and ensuring quality across offices and projects, strengthening internal capacities for risk management, accreditation with donors, and adherence to policies, operating and updating the internal control system, ensuring compliance and continuous improvement of safeguarding, safety, and workplace risk management policies, conducting due diligence processes (including anti-corruption, child protection, PSEA, conflict of interest, anti-money laundering, and counter-terrorism financing) with international partners, supporting the implementation of third-party evaluation mechanisms, interfacing with the Supervisory Body.

*For full details regarding the General Assembly, the Board of Directors, and Helpcode's other governing bodies, please refer to Sections 1 and 2 of the Helpcode Statute.*

## WHISTLEBLOWING

Among the tools provided by the Legislative Decree 231/2001 Model is the whistleblowing mechanism, which allows employees to report any violations of the Code of Ethics, the Model itself, or incidents of fraud, crimes, misconduct, or any irregular behavior committed by individuals within the Organization:

- via regular mail to:  
OdV 231 Help Code Italia ETS,  
Via XXV Aprile 12/B, 16123 Genova (GE)
- by e-mail to:  
[odv@helpcode.org](mailto:odv@helpcode.org)  
and [safeguarding@helpcode.org](mailto:safeguarding@helpcode.org)



# How We Work

## Helpcode's Path to the Well-being of Children and Communities

Our working method is carefully tailored to each specific context and based on an in-depth analysis of the needs of children and their communities. Every project is developed with the primary goal of ensuring their well-being, placing them at the heart of our actions.

We operate through an integrated approach that protects and promotes fundamental rights: access to education, gender equity, protection, healthcare, adequate nutrition, and safe water.

### Partners and Projects

#### IDENTIFYING NEEDS, MOBILIZING CIVIL SOCIETY

Our projects identification follows a precise strategy adopted at the global level and adapted to the specific contexts of the countries where we operate. It is based on participatory processes to identify clear and measurable needs, together with the beneficiaries, local counterparts, and potential partners.

Before submitting any proposal to institutional or private donors, we conduct a thorough assessment of the potential benefits and risks of each intervention.

Helpcode often works with other non-governmental organisations, third-sector entities, and civil society associations, both Italian and international, and at times with private sector actors. These collaborations seek to increase the effectiveness and impact of development cooperation and emergency response.

Supporting civil society organizations in the countries where we operate is a central element of our model. This support is carried out on different levels, with the aim of strengthening local networks and building the capacities of civil society within communities.

Before any collaboration, potential partners are subject to a due diligence process to ensure consistency with Helpcode's principles of ethics, transparency, and efficiency.

### Reference Standards

#### OUR STANDARDS

#### OUR GOVERNANCE MODEL

Helpcode's governance architecture is aligned with the reference standards defined by the procedures we apply daily in our operations.

In 2024, the organisation continued to follow the guidelines set out in UNI/PdR 125:2022, which identifies six key areas for assessing whether an organisation is inclusive and gender-equal:

culture and strategy, governance, human resources processes, opportunities for women's growth and inclusion, gender pay equity, parental protection and work-life balance.

Below is a list of current procedures and guidelines in place:

- Code of Conduct, including the Code of Ethics and Organizational Model pursuant to Legislative Decree 231
- Whistleblowing Protection Policy
- Child Safeguarding Policy
- Policy for the Prevention of Sexual Exploitation and Abuse (PSEA)
- Transparency and Anti-Fraud/Corruption Risk Prevention Policy
- Environmental Policy and Guidelines
- Safety Guidelines
- Risk Management and Compliance Control
- Human Resources Operating Manual
- Administration Operating Manual
- Communications and Fundraising Operating Manual
- Child Sponsorship (SAD) Operating Manual
- IT & Knowledge Management Operating Manual
- Projects Operating Manual
- Procurement Procedures
- Gender Equality Certification (UNI/PdR 125:2022)

### SECURITY: AN EXAMPLE OF OPERATIONAL MANAGEMENT IN UKRAINE

To safeguard staff and ensure operational continuity in Ukraine, Helpcode relies on a dedicated Security Consultant/Advisor. His role includes developing comprehensive security plans and procedures (evacuation, crisis response, blackout protocols, etc.), providing in-person and online staff training, supporting the procurement of security kits based on risk assessments, monitoring the evolving operational context, liaising with other security actors, and managing clearances for staff movement. This integrated and flexible approach is tailored to the volatility of the Ukrainian context

# Code of Ethics and Safeguarding Procedures

To view the Code of Ethics:



## ETHICS AND INTEGRITY TO PREVENT ABUSE AND EXPLOITATION

Helpcode has adopted its own Code of Ethics, updated in 2021, which all members and collaborators are required to observe in their daily work, according to their roles and responsibilities.

The Code of Ethics mandates compliance with principles of legality and ethical-conduct standards.

- **Legality:** Respecting the laws of the country of operation, including supranational and international laws adopted by the State, as well as codified regulations issued by international, national, regional, and local institutions—especially in the areas of corporate law, data protection, and health and safety.
- **Ethical-behavioural principles:** Fairness, Equality, Protection and Enhancement of the Individual, Diligence, Honesty, Transparency, Impartiality, Confidentiality, Equal Opportunity, Health Protection, and Environmental Responsibility.

In addition to the binding principles of compliance and integrity, there are also essential procedures and practices for the protection of individuals (safeguarding). Operating in contexts of severe inequality, where the most vulnerable members of society - children, girls, women, the elderly, and people with disabilities - are at greater risk of abuse, mistreatment, harassment, and exploitation, Helpcode is committed every day to ensuring inclusion, respect for personal dignity, and justice for its staff, partners, and all the communities with which it works. Thanks to its extensive field experience, Helpcode has established effective safeguarding procedures, including policies for the Prevention of Sexual Exploitation and Abuse (PSEA) and Child Protection. These complement the Code of Ethics and the Whistleblowing Mechanism, aiming to prevent abuse and enable timely response to any reports, protecting victims and their privacy while building a safe and protective working environment. of Ethics and



**Goal 2**  
**ZERO HUNGER:**  
End hunger, achieve food security and improved nutrition, and promote sustainable agriculture.



**Objective 3**  
**GOOD HEALTH AND WELL-BEING:**  
Ensure healthy lives and promote well-being for all at all ages.



**Objective 4**  
**QUALITY EDUCATION:**  
Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.



**Goal 5**  
**GENDER EQUALITY:**  
Achieve gender equality and empower all women and girls..



**Goal 6**  
**CLEAN WATER AND SANITATION:**  
Ensure availability and sustainable management of water and sanitation for all.

Whistleblowing, aim to prevent abuse and ensure timely responses to reports, protecting victims and their privacy and building a safe and secure working environment.

## Sustainable Development Goals

### REDUCING INEQUALITIES FOR A FAIRER SOCIETY

Helpcode projects are designed and implemented in line with the 2030 Agenda for Sustainable Development, which encompasses 17 Sustainable Development Goals (SDGs) and 169 targets. These aim to eradicate poverty, reduce inequality, and foster socio-economic progress while addressing global challenges such as climate change and the promotion of peace.

In the low-income contexts where we work, particular attention is given to tackling deep-rooted social and economic inequalities that restrict access to education, food, water, livelihood opportunities, information, equal rights, and overall well-being, for both individuals and communities.

In line with our mission and strategy, **our initiatives are specifically focused on the following SDGs:**



### Goal 7 AFFORDABLE AND CLEAN ENERGY:

Ensure access to affordable, reliable, sustainable, and modern energy for all.



### Goal 8 DECENT WORK AND ECONOMIC GROWTH:

Promote sustained, inclusive, and sustainable economic growth, full and productive employment, and decent work for all.



### Goal 13 CLIMATE ACTION:

Take urgent action to combat climate change and its impacts.



### Goal 16 PEACE, JUSTICE AND STRONG INSTITUTIONS:

Promote peaceful and inclusive societies for sustainable development, provide access to justice for all, and build effective, accountable, and inclusive institutions at all levels.





## 4. Ecosystem

### Our Strategy Towards Sustainable Growth

In 2024, projects launched in previous years in countries such as Mozambique, Libya, and Italy became fully operational, requiring a significant commitment in terms of operational capacity, management, and accountability towards both beneficiary communities and donors.

At the same time, we expanded our intervention portfolio by exploring new sectors and contexts, as was the case in the second half of the year in Tunisia. We reinforced our commitment to child protection and strengthened emergency response efforts in Ukraine, Yemen, and Mozambique. At the strategic level, we capitalised on the expertise gained through previous projects, intensified dialogue with international foundations to operate in areas less covered by major donors, and continued engaging with the corporate sector by aligning our activities with ESG policies through tailor-made projects. Our strategic positioning - aligned with the 2023–2027 plan - was strengthened by a targeted selection of projects. Furthermore throughout the year, we boosted our communications efforts in the territories where Helpcode is active, by participating in and organizing local and national events, and launching campaigns focused on education and nutrition. Several of our Ambassadors continued to support us by lending their image, sharing content, and promoting our initiatives.

In the second half of the year, we initiated a collaboration with the agency that first introduced growth hacking in Italy - a methodology based on innovative, data-driven, and cost-effective marketing strategies. The initial six months focused on upgrading our tracking and analytics systems, creating a solid foundation for rapid and effective testing - essential for generating actionable data to optimize future strategies. As a result, 2024 was a year of consolidation and optimization, with strong emphasis on sustainability and future growth. Looking ahead to 2025, we will launch our first donor acquisition campaign through face-to-face engagement. Awareness and fundraising activities will be carried out in four major Italian cities - Rome, Genoa, Naples, and Milan - with the goal of acquiring around 400 new regular donors.

# Our Stakeholders

## Promoter of the Common Good

At the centre of Helpcode’s stakeholder map - those with a vested interest in the organisation’s global activities - are the beneficiaries of our work: children, along with their families and communities. Helpcode designs and implements targeted actions for their well-being, involving other stakeholders according to their role and capacity to contribute to the mission.

### BENEFICIARIES

They are involved in the design, monitoring, and evaluation of individual projects through continuous, formal and informal feedback collection using participatory methods appropriate to each specific context.

### PARTNERS

They contribute to project design, implementation, and impact analysis. Strategic partners are also consulted during the development of national and global strategies.

### GOVERNMENTS AND LOCAL AUTHORITIES

Local institutions are key actors in ensuring the sustainability of interventions. They are engaged from the initial project design phase and actively participate in monitoring activities, helping to strengthen local ownership and long-term impact.

### INSTITUTIONAL DONORS

All institutional donors (including foundations) are engaged through dedicated meetings, coordination platforms, and thematic publications.

### INDIVIDUAL DONORS

Donors are kept informed via regular email updates (newsletters and campaigns) and a biannual magazine. They are involved in awareness and engagement events, and can provide feedback or make enquiries via phone and WhatsApp.

### COMPANIES

Companies are invited to co-design interventions and identify synergies, especially within the framework of Corporate Social Responsibility, or to provide financial support for projects.

### MEDIA

The media and general public are engaged through public events and communication initiatives, as well as awareness-raising campaigns, often with the support of advocates and influencers.

### MEMBERS

Members make up the organization’s most important institutional body: the General Assembly. They are regularly

engaged and informed through assembly meetings and ongoing communications.

### BOARD OF DIRECTORS

The Board contributes to strategic decisions, such as launching operations in new countries. It is consulted on a regular basis, as required by the Statute, and whenever necessary. Its composition ensures the organization benefits from a well-rounded perspective.

### STAFF

Employees and collaborators participate in meetings and discussions. They benefit from dedicated safety policies, corporate welfare initiatives, and team-building activities.

### VOLUNTEERS

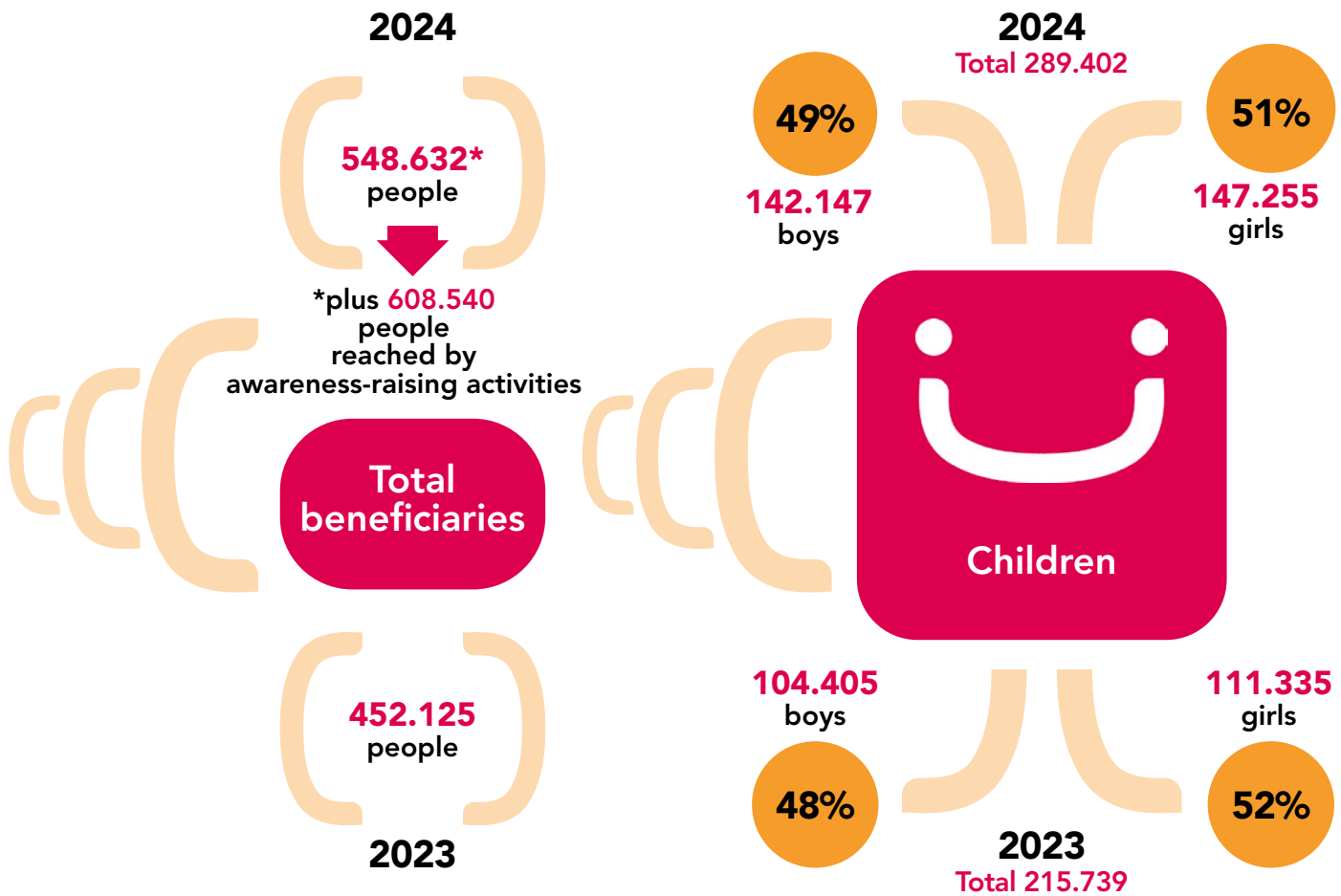
In Italy and abroad, volunteers contribute to activities and are engaged in the organization’s life through periodic meetings with updates on projects and events, to which they can contribute based on their skills and availability.

### SUPPLIERS

Suppliers are involved in compliance checks to ensure they meet the standards defined by the main institutional donors we work with, as well as local regulations in the countries where we operate.



- Partner
- Governments
- Board of Directors
- Volunteers
- Members
- Staff
- Public opinion and media
- Institutional Donors
- Individual Donors
- Companies
- Suppliers

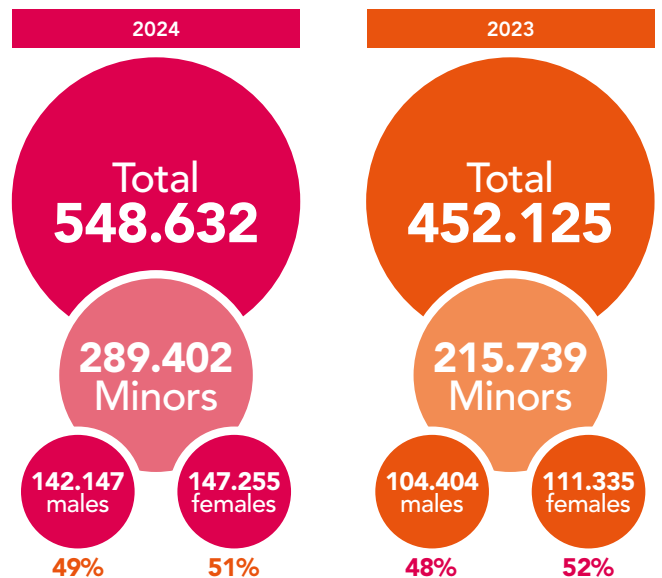




## Our Beneficiaries

Over one million people reached worldwide

In 2024, nearly 550,000 people - including around 290,000 children - directly benefited from our projects. In addition, more than 600,000 people were engaged, either in person or remotely, in awareness and dissemination activities carried out in Italy and in the countries where we operate, with women slightly outnumbering men. Compared to 2023, the total number of people reached more than doubled. To better capture the growing impact of awareness initiatives, in 2024 we began reporting separately on direct beneficiaries and participants in awareness activities



## DETAILS OF DIRECT BENEFICIARIES

PROJECTS	MINORS				ADULTS				TOTAL			
	DIRECT BENEFICIARIES											
	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL
CAMBODIA	4.465	3.988	0	8.453	1.009	530	0	1.539	5.474	4.518	0	9.992
CONGO DRC	541	250	0	791	250	62	0	312	791	312	0	1.103
ITALY	2.800	3.183	0	5.983	3.427	1.378	0	4.805	6.227	4.561	0	10.788
LIBYA	31.645	32.546	0	64.190	66.564	68.446	0	135.010	98.208	100.992	0	199.200
MOZAMBIQUE	96.525	91.906	0	188.432	60.990	47.095	0	108.085	157.515	139.002	0	296.517
NEPAL	2.433	2.280	0	4.713	47	10	0	57	2.480	2.290	0	4.770
TUNISIA	0	0	0	0	0	0	0	0	0	0	0	0
UKRAINE	2.762	2.089	0	4.851	803	120	0	923	3.565	2.209	0	5.774
YEMEN	6.084	5.905	0	11.989	4.105	4.394	0	8.499	10.189	10.299	0	20.488
<b>TOTAL</b>	<b>147.255</b>	<b>142.147</b>	<b>0</b>	<b>289.402</b>	<b>137.195</b>	<b>122.035</b>	<b>0</b>	<b>259.230</b>	<b>284.449</b>	<b>264.183</b>	<b>0</b>	<b>548.632</b>

## DETAILS OF BENEFICIARIES OF THE LONG-DISTANCE SUPPORT PROGRAM (MINORS)

PROJECTS	MINORS				ADULTS				TOTAL			
	SAD											
	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL	F	M	NB	SUBTOTAL
CAMBODIA	1.304	966	0	2.270	31	18	0	49	1.335	984	0	2.319
CONGO	541	250	0	791	250	62	0	312	791	312	0	1.103
MOZAMBIQUE	12.652	12.378	0	25.030	1.812	2.853	0	4.665	14.464	15.231	0	29.695
NEPAL	2.433	2.280	0	4.713	47	10	0	57	2.480	2.290	0	4.770
<b>TOTAL</b>												<b>37.887</b>

# Partners and Network

## A Network That Makes Us Stronger

To enhance the efficiency and impact of its interventions, Helpcode collaborates with other NGOs, third-sector entities, and associations - both Italian and international - through individual projects as well as long-term strategies across multiple countries.

Helpcode also takes part in international NGO coordination bodies in countries such as Libya, Mozambique, Ukraine, and Yemen, and in emergency contexts participates in the sectoral clusters led by UN-OCHA (United Nations Office for the Coordination of Humanitarian Affairs).

In 2024, Helpcode was appointed co-lead of the Protection Cluster in Mozambique, an important recognition of its role in the humanitarian field. This appointment reflected both the technical expertise developed over the years and the trust received from other agencies within the cluster. Collaboration with local institutions remains essential and, in many cases, is key to laying the groundwork for sustainable impact.

### HELPCODE SWITZERLAND

Founded in 2014, Helpcode Switzerland is an independent NGO that works in close coordination with Helpcode Italy. It promotes awareness of the organisation's activities, contributes actively to fundraising, manages relationships with partners and institutions based in Geneva, and monitors activities implemented through funds raised in Switzerland.

In 2024, 5 Helpcode projects were funded by Helpcode Switzerland.





## Social Impact

### Partnering with Companies to Promote a New Entrepreneurial and Social Model Aligned with ESG Principles

Helpcode's mission - to create positive change that reduces discrimination and social injustice, improves living conditions, and fosters social and environmental harmony - generates profound social and environmental impact in the areas where the organisation operates.

As more companies are now required to produce ESG Reports, there is a significant opportunity to raise awareness about social and environmental responsibility. Helpcode supports these companies by sharing its vision and mission, grounded in over 35 years of experience in international cooperation. The organisation offers opportunities to support impactful projects both in Italy and internationally, delivering tangible benefits for people and the planet.

The principles guiding these activities are echoed in several international frameworks, foremost among them the United Nations Global Compact, which encourages businesses worldwide to adopt sustainable and socially responsible policies that contribute to a healthy and inclusive global economy.

Helpcode also adheres to the Kampala Principles ("Kampala Principles on Effective Private Sector Engagement in Development Co-operation"), which define five core principles for engaging the private sector in development cooperation: ensure local ownership, focus on results, promote inclusive partnerships, adopt transparent and accountable systems, maintain responsible business conduct with social, environmental, and economic impact, ensuring that no one is left behind.

In this context, collaboration between Helpcode and the private sector enables integrated and coordinated action, sharing know-how and skills while working together across all levels. Companies that choose to support Helpcode's initiatives can be confident in generating verified impact and becoming part of meaningful action.

# Environmental Impact

## Sustainability to Mitigate the Impact of Climate Change

To reduce the environmental impact of its operations and projects, Helpcode has established its Environmental Policy and Guidelines, an operational framework that provides criteria for assessing how procurement, transportation, material selection, land use, and natural resource management influence the environment. The guidelines also detail methods for identifying and mitigating environmental risks in development and humanitarian programmes, as well as defining safety measures to protect staff and beneficiaries in the event of natural disasters.

Helpcode's strategy includes a wide range of actions involving staff, partners, beneficiaries, institutions, and donors:

- Adoption of best practices such as minimizing or eliminating plastic packaging during material distribution, utilizing **voucher systems** that reduce costs and environmental impact while supporting local economies.
- Incorporation of environmental sustainability principles into all interventions through **affordable technologies** and awareness activities in schools, radio programs, mobile cinema, and technical training.
- Development of **high-value partnerships**, such as collaborating with Novamont to promote biodegradable mulching sheets that significantly reduce water use for irrigation among smallholder farmers.
- Formulation of adaptation and **resilience strategies** to address the risks posed by increasingly frequent and unpredictable extreme weather events, especially in fragile contexts. These measures help communities respond effectively without resorting to harmful coping mechanisms like school dropout or early marriage, which particularly impact children.

## AN INTEGRATED APPROACH TO SUSTAINABLE DEVELOPMENT

In response to climate change in Mozambique, Helpcode adopted an integrated approach to support smallholder farmers' productivity: solar-powered irrigation systems, drought-resistant crops, circular economy models, and low-cost storage technologies.

These solutions were validated and developed in close cooperation with farmers, as Helpcode believes that innovation does not come from the top down—it emerges from dialogue with communities. These good practices were acknowledged during the visit of Reena Ghelani, UN Climate Crisis Coordinator, in March 2024.





# Advocacy

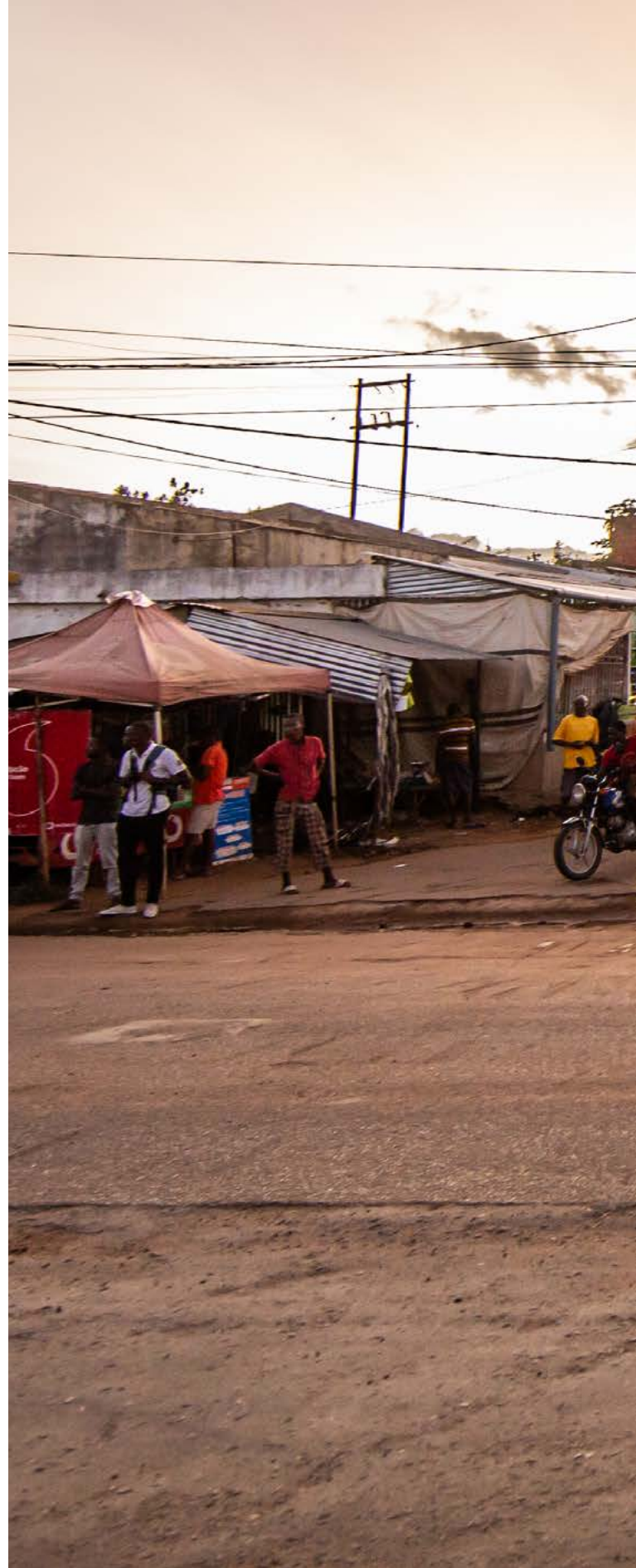
## Strengthening the Role of Local Actors in Humanitarian Response

As part of the global effort toward increasingly localized humanitarian responses, Helpcode - acting as co-lead of the Protection Cluster in Mozambique alongside UNHCR - contributes to a capacity-strengthening program for local and national humanitarian actors. The goal is to foster stronger leadership from Mozambican civil society in **addressing protection crises**. This initiative is aligned with the broader localization agenda promoted by the Grand Bargain, which seeks to elevate the role and recognition of local actors, enabling more effective, sustainable, and culturally appropriate responses.

In a complex context like northern Mozambique - marked by forced displacement, recurring natural disasters, and structural challenges - enhancing the capacity of local actors is essential to ensure durable, community-led, and participatory solutions. Helpcode contributed to the development of a participatory strategy for the **Protection Cluster for the 2024–25 period**. This includes promoting training activities on general protection, child protection, GBV, PSEA, and management, as well as the systematization and dissemination of training tools.

Following a comprehensive training needs assessment conducted with 21 local organizations, a tailored capacity-building programme was implemented from August to November 2024.

The investment in these activities aims to: strengthen the resilience of local organizations, improve the quality of protection responses, support the implementation of national risk management and humanitarian response policies, promote a coordinated and structured approach to localization.





# Communication

## A year of work filled with dedication and surprises

Helpcode's communication efforts in 2024 continued to reflect its dual nature. On one hand, our institutional communication - the organization's true calling card - was strengthened through efforts to make our visual identity more recognizable and consistent across all touchpoints. On the other hand, our project-focused communication saw significant growth, supported by dedicated budgets for several initiatives both in Italy and abroad. This investment enabled us to experiment and diversify our content, following social media trends and significantly increasing the production of short videos, which proved crucial in engaging our audience. These achievements were made possible thanks to strong teamwork, which also involved volunteers from the Universal Civil Service program, helping us enhance our capacity to effectively communicate Helpcode's work and values.

2024 also brought a remarkable surprise: Helpcode was featured in the final episode of LOL 4 – Chi ride è fuori, a popular Italian TV comedy show. The winner, Giorgio Panariello, decided to share the prize with runner-up Edoardo Ferrario, who donated €50,000 to Helpcode. Ferrario has long been one of our donors and sponsors a child through our child sponsorship program in Cambodia. It was this personal connection that inspired him to make such a generous contribution to our organization. This gesture brought significant visibility to our mission and marked the beginning of a new collaboration with Ferrario, who supported us through posts on his social media channels and will also feature Helpcode in his 2025 Performante tour, performing in major theaters across Italy.



Photo caption: Edoardo Ferrario on LOL 4 – Chi ride è fuori.

Iniziativa di Università di Genova e Milano-Bicocca con la ong Helpcode  
Coinvolti 4.500 ragazzi: «Dati e laboratori per sradicare i luoghi comuni»

# Gli studenti a lezione contro i pregiudizi «Tante false credenze su crimini e migranti»

## IL CASO

Silvia Pedemonte

**I**migranti «vengono soprattutto dall'Africa e sono musulmani». Chi delinque di più? «Gli stranieri». Non mancano i luoghi comuni, più o meno striscianti, nelle risposte ai questionari sottoposti ai 500 studenti delle scuole superiori - dalla seconda alla quinta - di Milano e Genova. Cosa accade, però, se que gli stessi ragazzi vengono coinvolti in lezioni specifiche, laboratori e anche giochi ad hoc? E se si analizzano i dati di fonti ufficiali quali Istat, ministeri e Ocse, che raccontano una realtà diversa? E se si approfondiscono i temi, informandosi?

C'è uno spazio temporale prezioso prima che il pregiudizio si sedimenti, si irrigidisca, si trasformi in qualcosa di ben più radicato e pericoloso. Ed è in questa finestra che si inserisce il progetto "Integrazione oltre i pregiudizi", realizzato dall'Università degli Studi di Milano-Bicocca, dall'Università di Genova e dalla ong Helpcode Italia Ets, che ha sede proprio nel capoluogo ligure, con il supporto economico della Fondazione Cariplo.

Le scuole superiori coinvolte a Genova sono state 19 (a Milano 22); 4.500 gli studenti che hanno partecipato, di 250 classi. Di questi, 2.200 hanno preso parte

ai laboratori. L'analisi dei dati è uno dei punti di partenza del progetto: nel territorio genovese gli alunni di cittadinanza non comunitaria censiti sono 12.550, l'1,8% del totale nazionale. La presenza è maggiore alle scuole elementari, dove il 35,7% della popolazione scolastica è di cittadinanza non comunitaria, poi alle superiori (con il 26,9%) e infine alle scuole medie (21,1%). La percentuale minore invece riguarda i piccoli dell'asilo, che sono il 16,3%.

La multietnicità è già realtà da anni. Eppure, questo ancora non sembra aiutare,

## Gli esiti dei questionari sono stati approfonditi in una serie di incontri laboratori e attività

in molti casi. «Ci sono elementi che "galleggiano" nella nostra quotidianità e che possono prendere derive pericolose. Zone grigie da individuare per tempo, prima che si radicino. Qui lavoriamo, per evitare il radicamento dei pregiudizi». Rossella Semino, 44 anni, genovese, ricopre per Helpcode diversi incarichi fra cui quello di educatrice alla cittadinanza globale. Ed è stato suo il coordinamento del percorso che ha portato a sondare gli istituti tra Milano e Genova. Gli esiti sono stati confortanti e ora lo

obiettivo è portare l'iniziativa anche nelle altre scuole.

Quali sono i luoghi comuni più ricorrenti, fra i ragazzi delle scuole superiori di Genova e Milano? Nei questionari somministrati nelle fasi iniziali del progetto un'ampia porzione dei partecipanti ha fatto riferimento agli immigrati, definendoli in prevalenza «musulmani e provenienti soprattutto dall'Africa». Così però non è. Nei laboratori, stitiche alla mano, è stato raccontato come la maggioranza delle persone non italiane sul territorio nazionale sia di provenienza europea (il 47,56%), seguiti dagli africani (22,2%), asiatici (22,64%) e da un 7,49% di immigrati provenienti dall'America (dati Istat, diffusi durante il progetto).

«Gli stranieri delinquono o portano via il lavoro» è un altro pregiudizio ricorrente. Con l'ultimo report del ministero della Giustizia (2023) gli studenti hanno potuto vedere questi dati, invece: il 31,4% della popolazione detenuta nelle carceri italiane è di origine straniera. Il 68,8%? Sono italiani. Ancora, sulla religione: con dati Istat, Orimed Eurostat è stato dimostrato che i migranti che arrivano in Italia sono soprattutto cristiani fra ortodossi (29,1%) e cattolici (17,1%). Seguono i musulmani (29,4%), coloro che si professano atei (9,9%), cristiani non ortodossi e non cattolici (6,9%), buddisti (3,5%).



In alto a fianco due momenti dei laboratori nell'ambito del progetto contro il razzismo; sopra: Rossella Semino

«Uno degli aspetti importanti di questo lavoro è stata la valutazione di impatto - continua Semino - ovvero: gli stessi studenti e le stesse studentesse, alla fine del percorso, hanno mostrato una maggiore conoscenza sugli argomenti. È calato di nove punti percentuali, ad esempio, la quota dei ragazzi e delle ragazze che credono che il numero di immigrati che vivono in Italia sia troppo alto, così come è calato dell'otto per cento il numero di studenti che pensano che gli immigrati aumentino il tasso di criminalità

nei loro quartieri. In generale, i ragazzi hanno dimostrato un comportamento meno discriminatorio». Quali sono le radici dei pregiudizi? «Originano soprattutto dall'ambito familiare e dai social network, ma anche dalle trasmissioni televisive e più in generale, dalla società», spiegano da Helpcode. I ragazzi delle scuole sono stati affiancati anche da tutor delle università, ossia da giovani poco più grandi di loro che li hanno accompagnati in questo percorso assieme agli insegnanti.

Siamo ancora razzisti allora, secondo quanto emerso da questo approfondimento? «È una domanda complessa, rispondere è difficile» afferma Semino - riuscite a eradicare del tutto le discriminazioni non è affatto semplice e, nel dubbio, meglio non allentare mai l'attenzione sul tema. Alla domanda: «Siamo ancora razzisti?» rispondo allora «Mi auguro di no», ma c'è sempre da lavorare. Mai abbassare l'attenzione su questi temi».

pedemonte@bicobois.it  
© Fondazione Cariplo

'Article from the Italian daily newspaper Il Secolo XIX about the ProceDi project, carried out by Helpcode with the aim of breaking down prejudices about migration.'

## PRESS OFFICE

The press office activities generated **72 media mentions**, ensuring solid local and regional coverage.

## DIGITAL WEB

- **34,966 unique users** on helpcode.org
- **21 articles** published in the News and Stories section
- **1,774 unique users** on regalaunsorriso.helpcode.org

## SOCIAL MEDIA

- **511 pieces of content** published
- **3.5 million people** reached
- **32,155 total social media followers**
  - Facebook: 25,529
  - Instagram: 2,161
  - X 1,406
  - LinkedIn 3,059

## EMAIL

- **450.020 recipients reached** through **114 newsletter and DEM (Direct Email Marketing)** campaigns.

## EVENTS

In 2024, we organized or participated in **6 in-person events**:

- **GeMUN 2024** - Genoa Model of United Nation -Charity partnership
- **Andersen Festival** - Charity partnership, workshops, talks, face-to-face staff presence
- **Water: Resources, Risks and Responsibilities** - Side event of Sebastião Salgado's Aqua Mater exhibition at the Palazzo Ducale Foundation in Genoa – awareness event for The Water Code project
- **Children's workshops** at Teatro della Tosse in Genoa
- **Closing event of the project Tutta un'altra storia** - An evening of music and discussion dedicated to integration
- **Portofino International Festival** - Charity partnership
- **Genoa Boat Show** - presence with face-to-face operators
- **Earthink Festival** - presence with workshops on the theme of sustainability
- **Roberto Buccilli art exhibition** - the artist donated part of the proceeds from the sale of his works to Helpcode
- **Christmas event** with staff and donors to inaugurate our holiday market and celebrate the end of the year together

## TUAS EVENT – TUTTA UN'ALTRA STORIA: A CONCERT TO REWRITE THE NARRATIVE ON MIGRATION

The TUAS – Tutta Un'Altra Storia project was created with the aim of rewriting the narrative around migration. Promoted by Helpcode in collaboration with various organizations and funded by the Italian Agency for Development Cooperation, the project seeks to overcome prejudice and stereotypes by giving voice to authentic and transformative stories.

The final event, held in October in the vibrant, multicultural alleys of Genoa, featured an opening session with speakers and testimonies that offered deep reflections, followed by a concert featuring: Samu L, a Genoese rapper engaged in social issues.

Sossy, member of Genova Arabe, a group born in Genoa from a blend of origins and traditions. Chilla, a Swiss rapper with a French mother and a father from Madagascar, a European-known artist with a strong social justice message.

The concert was made possible through collaboration with the Genova Hip Hop Festival. The panels and artistic performances created an open space for dialogue, where art, culture, and civic engagement played a key role in bringing forth new and unexpected perspectives. In particular, the direct exchange between those who experience migration challenges firsthand and sector experts highlighted how information and storytelling can dismantle old prejudices and promote a more just and supportive society. This event not only celebrated the path of TUAS, but also demonstrated how collaboration and intercultural dialogue are powerful tools to build alternative narratives that reshape how we view and experience migration.

Approximately 400 people participated throughout the evening.

Artist Chilla performing at the TUAS event

**Tutta un'altra storia**  
**Watch the event video:**





## CLAUDIA GERINI, A SPECIAL AMBASSADOR

In 2025, we renewed our presence as charity partner of the Andersen Festival in Sestri Levante, dedicated to unpublished fairy tales and celebrating its 27th edition. The well-known actress Claudia Gerini - a longtime Helpcode ambassador and supporter - delivered our message in her role as patron of the event and supported our fundraising efforts for the project #ilpiattocheconta, focused on improving school meals in Mozambique to enhance children's nutrition and support their educational path.

Among the activities featured, funds raised from Olivia Belli and Laura Masotto's Tribute to Puccini concert were directed towards the same Helpcode initiative. The association also authored and organised the panel "Gender Equity and Education: Challenges and Possible Solutions" held at the scenic Baia del Silenzio. In this session, prominent guests - moderated by Sky TG24 journalist Alessandra Baraghino - discussed the essential role of education and the challenges linked to achieving gender equity.

These activities made the Andersen Festival an important opportunity to promote the values of inclusion and solidarity, reinforcing Helpcode's commitment to children's rights and its strong presence in the Ligurian region. A true moment of sharing and support, where Claudia Gerini's contribution enhanced our ability to reach and engage an ever-wider audience.

**Helpcode** is an organisation made up of people who share ideas, projects, and visions. Our employees, collaborators, and volunteers make our mission tangible by working to improve the living conditions of our beneficiaries in Italy and around the world. Our team members manage intervention programmes in close contact with beneficiaries, define operational strategies, and play an active role in project monitoring and evaluation. They regularly participate in training courses, contributing to the growth of the Association's skills and experience, and engage in team building and knowledge-sharing activities.

## 5. People

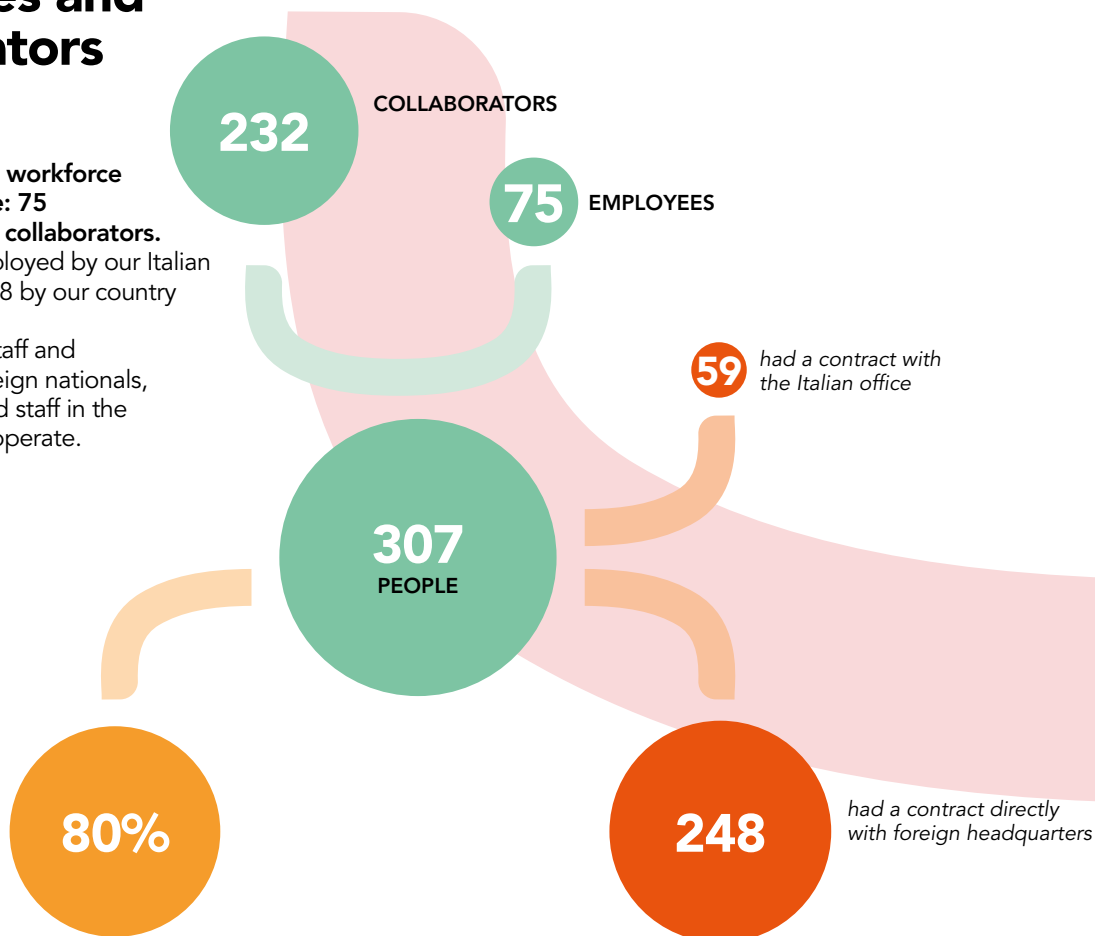
### The People of Helpcode

Staff distribution  
as of 31/12/2024

### Employees and Collaborators

#### Staff

In 2024, Helpcode's workforce includes 307 people: 75 employees and 232 collaborators. Of these, 59 are employed by our Italian headquarters and 248 by our country offices. 80% of Helpcode's staff and collaborators are foreign nationals, including locally hired staff in the countries where we operate.

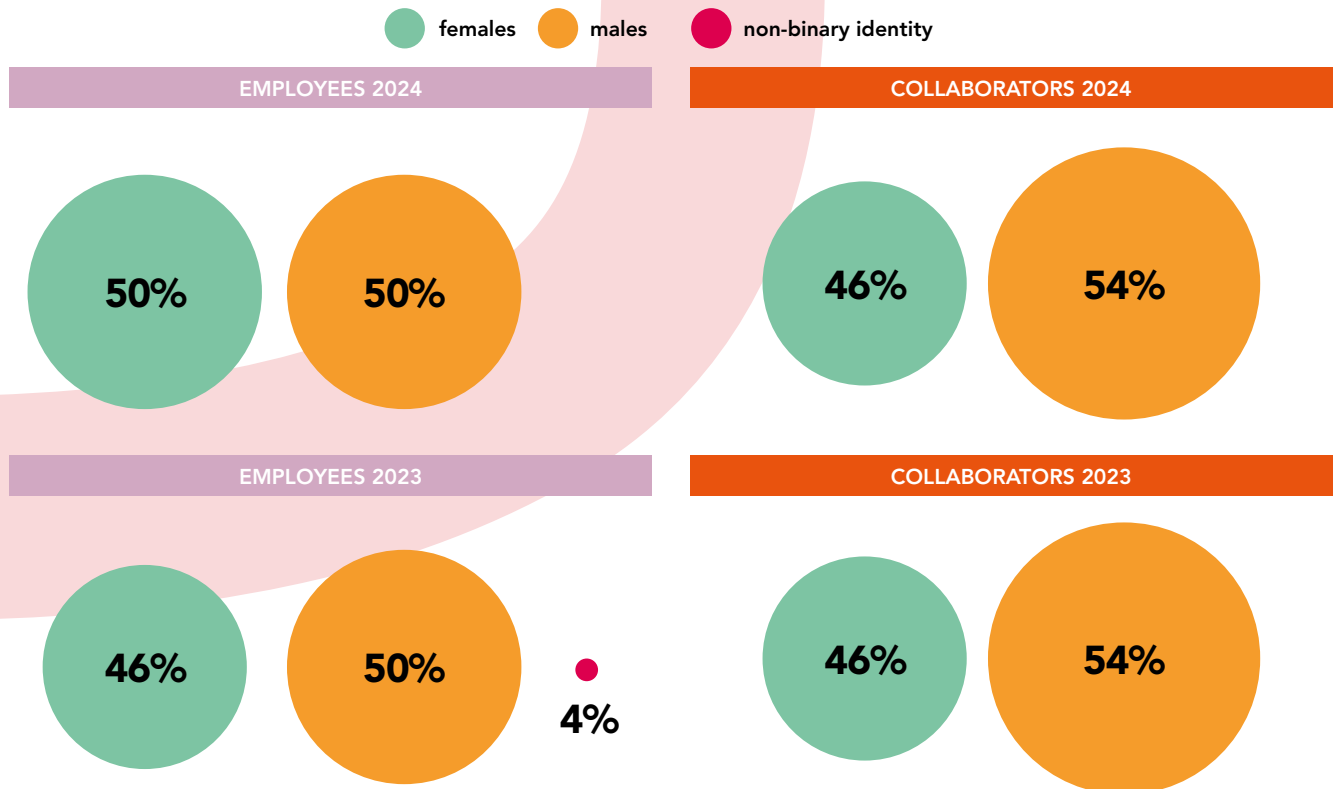


		COUNTRY									TOTAL
		Cambodia	Italy	Libya	Mozambique	Nepal	DRC	Tunisia	Ukraine	Yemen	
COLLABORATORS	EMPLOYEES	0	14	0	46	8	0	0	0	0	68
		5	45	8	167	0	3	0	5	6	239

The data provided is updated as of 31/12/2024.

## Gender Equality

Helpcode has achieved and maintained a **balanced gender distribution** among staff and promotes ongoing training on issues such as equal treatment and the prevention of all forms of abuse.





## Training

Continuous training is a particularly important area for the organization, as only through ongoing learning can the professional quality of our work be maintained. Topics include workplace safety, cybersecurity, safety during international missions, web marketing and fundraising, project cycle management, specific training for Universal Civil Service volunteers, and thematic sessions focused on key issues such as the prevention of sexual exploitation.

In 2024, a total of **1.005 hours of professional training** were provided. Below is a breakdown by main categories:

- Safety training: 224 hours
- Workplace safety training: 58 hours
- Procedures and compliance training: 214 hours
- Mentoring training: 210 hours
- Protection training: 48 hours
- Training for Universal Civil Service volunteers: 70 hours
- Training on Legislative Decree 231/2001 and the Code of Ethics: 60 hours
- Web marketing, communication and fundraising training: 63 hours
- PSEA (Prevention of Sexual Exploitation and Abuse) training: 58 hours

## Age

At Helpcode, we believe that age is not a limitation but a source of value. Our staff reflects a balanced representation across different age groups.

	20-29 YEARS	30-39 YEARS	40-49 YEARS	50-59 YEARS	60-69 YEARS	OVER 69
2024	88	111	57	35	15	1
2023	83	87	53	23	16	0

## Salary\*

The highest annual salary is €86,863 (manager) and the lowest is €22,229 (commerce sector employee, level V).

*\*Figures refer to full-time contracts at Helpcode's headquarters in Italy. Contracts follow the Italian national collective agreement for the commerce and services sector.*

## Occupational Safety

In addition to ensuring compliance with and promoting the adoption of adequate safety measures, as required by Law No. 81/2008 and the corresponding procedures and regulations in force in the countries where we operate, Helpcode completed in 2023 the update of its security procedure for personnel working abroad. This new procedure was implemented in 2024. It defines the overall governance and the processes related to the management of international missions carried out on behalf of Helpcode by employees, collaborators, consultants, volunteers, and guests. The procedure also outlines the Organization's responsibilities toward travelers, by identifying roles and tasks necessary to mitigate the inherent risks of the contexts in which travel takes place.



# Volunteers

## An invaluable contribution

Helpcode's volunteers represent a fundamental resource: with their enthusiasm and generosity, they dedicate time and energy to supporting our activities and applying their skills. Thanks to their commitment, we are able to organize events and initiatives that strengthen our impact and raise awareness within the community.

In 2024, we collaborated with 21 volunteers, who provided valuable support in various activities, including:

- organizing and managing the charity market at our headquarters;
- supporting the Christmas event;
- distributing flyers to promote our initiatives;
- supporting the Fundraising Team with database management.

In addition to these, we welcomed volunteers from the Universal Civil Service, who contributed in several strategic areas:

- 1 Civil Service volunteer assisted the Fundraising Team, supporting donor care activities;
- 1 Civil Service volunteer supported the Italy Projects Department, contributing to the management of local initiatives;
- 1 Civil Service volunteer worked in the Communications Department, helping to promote Helpcode's values and activities across various channels;
- 1 Civil Service volunteer contributed to the Administration Department, providing support in organisational and managerial tasks.

Beyond their tangible help, volunteers played a key role in building connections and raising awareness, strengthening our network of supporters. Their contribution was essential not only for the success of our activities, but also for the human value they brought to our journey.

Marina is one of the new volunteers who joined Helpcode in 2024. With enthusiasm and dedication, she made a valuable contribution to the charity market, taking care of setting up merchandise from the countries where we operate and arranging it with great taste and attention to detail. She also supported the management of the donor database, discovering the importance of maintaining a strong connection with those who choose to support our projects.

*"In 2024 I discovered Helpcode, I saw the Projects carried out in Italy and in several countries around the world, and I met many wonderful people who work seriously and passionately to truly bring a smile to the faces of children. I decided that a bit of my time should be dedicated to this cause. That's what I did, and I'm happy I did it."*

# Suppliers

## A choice aligned with our values

**At Helpcode, supplier selection is guided by structured procurement** procedures developed in accordance with the standards of our key institutional donors and aligned with applicable local regulations in the countries where we operate.

These procedures vary based on the value of the goods or services, ensuring full transparency and a thorough evaluation to identify the best offer.

In keeping with Helpcode environmental policy, all purchases are subject to sustainability assessments. Each procurement decision must aim to minimize environmental impact, taking into account factors such as sourcing, transportation, material selection, land use, and natural resource consumption.







## 6. Scenarios

### Introduction

**Helpcode** is dedicated to promoting universal access to education, healthcare, and sustainable social and economic development, both in Italy and across the countries where we operate. Our approach is multidimensional and multisectoral: we begin with a thorough analysis of the needs of children and families, enabling us to implement targeted interventions that improve living conditions in the short, medium, and long term. We actively collaborate with associations, groups, and institutions to promote peace, protect human rights, and foster a culture of environmental and social responsibility.

## Conceptual map with strategic objectives

Ensure **education, learning and training** for all.

Launch and **support sustainable social and economic** development processes with a multidimensional approach focused on families and local communities.

Carry out emergency response actions and post-crisis recovery initiatives aimed at revitalizing **resources for sustainable development and fostering peaceful coexistence.**



## Areas of intervention

### EDUCATION

Support for schools through teacher training, school kit distribution, and infrastructure projects, alongside global citizenship education focused on rights, peace, and equity. Includes emergency education programmes to ensure learning continuity in crisis contexts.

### PROTECTION

Programmes for adults and children, including multi-purpose centres for minors, gender-based violence support, and mental health and psychological assistance services.

### AGRICULTURE

Technical support and assistance for efficient, equitable, productive, and climate-resilient agriculture.

### HEALTH

Mobile and in-residence clinical services, health promotion and prevention programs, training of doctors and local healthcare workers.

### WATER AND HYGIENE

Opening and restoring wells to secure access to safe drinking water, alongside the construction and upgrading of public sanitation facilities to improve community health and hygiene.

### ENVIRONMENT AND CLIMATE CHANGE

Actions to promote sustainable development and responsible, rational use of natural resources.

### DROWNING PREVENTION

Promotion of water safety awareness among children, with training on drowning risk prevention and safe practices in schools and communities.

### PEACE

Cooperation with local communities for the resolution of social and political conflicts, peace education, and cultural mediation initiatives.

### JOB CREATION

Support for businesses and start-up creation, professional training and placement programs, support for farmers' cooperatives.

### FIRST EMERGENCY RESPONSE

Distribution of food and essential supplies, financial assistance, and support for populations living in vulnerable conditions.

### GENDER EQUALITY

Education programs on gender equity and initiatives that promote women's rights, protection, and empowerment pathways.



## EDUCATION

### Building a better future for girls and boys

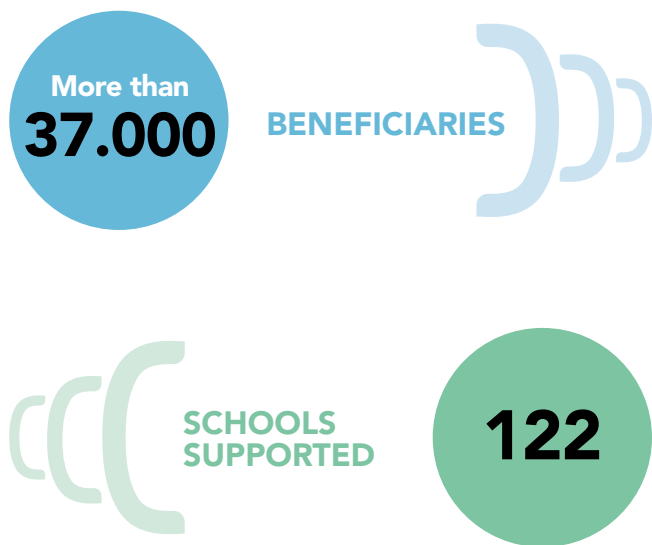
Our **Child Sponsorship Program (SAD)** allows us to intervene in vulnerable communities in **Nepal, Cambodia, Mozambique, and the Democratic Republic of the Congo**, in defence of one of the fundamental rights of children and young people: education.

In 2024, this meant implementing various actions in collaboration with school boards and local institutions:

- Distribution of school kits
- Payment of secondary school enrolment fees
- Organization of medical screenings, including logistical assistance, distribution of medicines and first aid kits
- Awarding of scholarships, with academic performance monitoring
- Training sessions on sexual and reproductive health
- Training activities for students, school principals, and teachers
- Awareness activities on gender equality and gender-based violence
- Construction and maintenance of adequate and gender-segregated sanitation facilities
- Distribution of full meals in school canteens



**HIGHLIGHTS**  
Sponsorship Program



**Andrea, sponsor**  
 "It's not just a contribution to the child's schooling and health. You really feel involved, especially through the messages and drawings you receive. Knowing the conditions in which these children live, it's encouraging to see how things are improving thanks to our support."

EDUCATION AND LEARNING IN VULNERABLE COMMUNITIES	
WHERE	Cambodia, Nepal, Mozambique, Dominican Republic of the Congo
DONOR	Individual donors – Long-term support
DURATION	01/01/2024 – 31/12/2024
GOALS	Ensuring access to quality education and training for the most vulnerable children in Cambodia, Nepal, Mozambique, Democratic Republic of Congo
ACTIVITIES	<ul style="list-style-type: none"> <li>- Distribution of educational and school kits</li> <li>- Teacher training</li> <li>- School canteens (Mozambique)</li> <li>- Awareness of good nutritional practices for families and communities</li> </ul>
BENEFICIARIES	37.887 boys and girls
PARTNER	Ministeries of Education in the countries where the program is implemented, primary and secondary schools



## PROTECTION

### Prevention and Response to GBV in Cabo Delgado

The project, part of the broader protection programme implemented by Helpcode in partnership with UNHCR in the Province of Cabo Delgado, aims to reduce the risk of gender-based violence (GBV) for internally displaced persons (IDPs) and to ensure adequate and timely access to quality services in the districts of Palma and Mueda. To address and mitigate the risk of GBV, the project focuses on three main components:

- **Response:** The project ensures that all survivors of violence have timely, safe, and appropriate access to high-quality services that meet their needs in an integrated way – inclu-

ding medical, psychological, legal, and economic support.

- **Protection:** GBV risks are identified with the active participation of community members. Awareness-raising, training, and information activities are carried out to help create a protective environment in which GBV risks are promptly recognised and mitigated.
- **Empowerment:** Economic violence is one of the most widespread forms of GBV in the context where we work. Helpcode promotes training courses on the creation and management of micro-enterprises for women survivors of violence and supports them in launching their economic activities, with the aim of contributing to their economic empowerment.

#### Bernadette, member of the women's committee

"I volunteer because I feel I am helping other women who live here. We sit in community meetings with the leaders, and we have the opportunity to give a voice to women who here wouldn't normally have a seat at the table."

### SUPPORT TO INTERNALLY DISPLACED PERSONS (IDPS) FOR THE PREVENTION, MITIGATION, AND RESPONSE TO GENDER-BASED VIOLENCE IN CABO DELGADO.

<b>WHERE</b>	Mueda and Pala Districts, Cabo Delgado Province
<b>DONOR</b>	UNHCR
<b>DURATION</b>	01/01/2024 – 31/12/2024
<b>GOALS</b>	Reduce the risk of gender-based violence (GBV) for internally displaced persons (IDPs) and ensure adequate and timely access to quality services, using a survivor-centered approach.
<b>ACTIVITIES</b>	<ul style="list-style-type: none"> <li>- Training for local leaders and officials on violence prevention, including gang-related issues, in coordination with Door of Hope, Tanzania</li> <li>- Community engagement and awareness campaigns on gender-based violence (GBV), sexual and reproductive health, and protection</li> <li>- Cross-border GBV awareness initiative targeting traders, culminating in a joint event across both sides of the border</li> <li>- Renovation and construction of community protection centres, plus distribution of dignity kits through case management</li> <li>- Economic empowerment programs for vulnerable women, including training and personalised support for income-generating activities</li> </ul>
<b>BENEFICIARIES</b>	<ul style="list-style-type: none"> <li>- Psychosocial assistance and GBV case management for 171 women</li> <li>- <b>465</b> menstrual hygiene kits distributed</li> <li>- 202 individuals received legal counselling on land ownership</li> <li>- <b>10,630</b> people obtained civil documentation</li> <li>- 15 communities officially mapped and designated</li> <li>- 120 women received vouchers and support for economic empowerment</li> <li>- 23,962 people reached through gender-based violence awareness activities</li> </ul>
<b>PARTNERS</b>	/

## AGRICULTURE

### From field to market

The From Field to Market (C2M) project is an initiative in rural districts of the Province of Maputo, Mozambique, to improve the quality of life of families through the development of sustainable agricultural practices

adapted to climate change. It aims to boost agricultural productivity, reduce production losses, and promote youth entrepreneurship, with a particular focus on gender inclusion. The project involves various local and international partners and integrates a multidimensional approach to strengthen the agricultural sector and food security.

#### Francesco Margara, Project Manager and Agronomist

“Over the past two years, intensive rural interventions have been carried out in the southern province of Maputo, involving over 1,000 people, mainly women and young people. The initiatives have included the installation of irrigation systems, the use of improved seeds, training in production techniques, and the construction of warehouses and facilities for the processing of agricultural products. In addition, 76 young people, 50% of whom are women, have completed a three-month training course on agriculture, livestock farming, processing, and marketing. The main results include an improvement in diet thanks to increased production of corn, beans, and vitamin-rich vegetables, both traditional and new. Farmers, organized into 30 associations, have improved their ability to produce both for personal consumption and for the urban market, helping to combat malnutrition, improve economic conditions, and promote a healthy and sustainable diet. A sense of solidarity has been strengthened among participants.”

## FROM FIELD TO MARKET (C2M): INTEGRATED SUPPORT FOR AGRICULTURAL ASSOCIATIONS

<b>WHERE</b>	Districts of Moamba, Magude, and Manhiça, Maputo Province
<b>DONOR</b>	Italian Agency for Development Cooperation
<b>DURATION</b>	25/07/2022 – 24/12/2025
<b>GOALS</b>	Strengthening the agricultural sector to improve the quality of life of rural families, promoting food security, socio-economic stability, and climate resilience through increased productivity, reduced losses, improved technical skills, and market access, with a particular focus on young people and women.
<b>ACTIVITIES</b>	<ul style="list-style-type: none"> <li>- Rehabilitation and construction of 40 irrigation systems;</li> <li>- Supply of improved seeds selected on the basis of the relevant agricultural supply chains with a profit-sharing system and the installation of demonstration fields to showcase the results and multiplication fields;</li> <li>- Definition and consolidation of an advanced monitoring system on the use of the water resources and agricultural land, and on agricultural production for the relevant district institutions;</li> <li>- Training on governance and economic planning for associations and support for legalization, land democratic, and opening bank accounts;</li> <li>- Installation of equipment and infrastructure for storage of cereals and legumes and for the processing and packaging of agricultural production, and training on their use, in order to reduce losses in the field and post-harvest;</li> <li>- Dissemination of a digital platform for promotion and dissemination, with an app for the exchange of information between suppliers of goods and services, agricultural producers, micro and small entrepreneurs in the supply chain, traders and customers.</li> <li>- Short training courses for 76 young women and men selected in the intervention districts</li> <li>- Launch of practical internships to put into practice what has been learned during the courses;</li> <li>- Launch of associations and micro-enterprises for young people in the agricultural and green economy sectors.</li> </ul>
<b>BENEFICIARIES</b>	<ul style="list-style-type: none"> <li>- 1.124 small producers (251 men and 873 women)</li> <li>- 200 provincial technicians responsible for collecting agricultural data at the provincial level</li> <li>- 76 young people (50% women)</li> </ul>
<b>PARTNERS</b>	<ul style="list-style-type: none"> <li>- Gnucoop Società Cooperativa</li> <li>- Novamont</li> <li>- Associação Nacional de Jovens Empresarios (ANJE)</li> <li>- Direzione Provinciale per l'Agricoltura e la Pesca (DPAP)</li> </ul>



## HEALTH

### An observatory on the health of Italian children

ONOI – National Observatory on Childhood Obesity, is the first observatory dedicated to collecting data on the prevalence of childhood obesity in Italy at various stages of growth, from the earliest years of life to adolescence. ONOI is the result of collaboration between Helpcode, the Italian Federation of Pediatricians (FIMP), the Paediatric and Endocrinology Clinic of the IRCCS Giannina Gaslini Institute, and the University of Genoa. The analysis focuses on children aged between 1 and 14, extending the field of observation to the very early years of life, a period often overlooked in previous surveys, which mainly focused on school age. The questionnaire aims to produce a comprehensive report on the subject in 2025, with data and useful information to raise awareness among families, institutions, and healthcare professionals about the importance of proper nutrition from early childhood.

### Prof. Mohamad Maghnie, Director of the IRCCS Gaslini Pediatric Clinic

“The future requires a joint effort between families, schools, doctors, institutions, and the private sector to reverse this trend. It’s essential to promote policies that encourage nutrition education, regular physical activity, and better regulation of food marketing aimed at kids. Only with a long-term, integrated approach can we ensure a healthier environment for future generations.”

## ONOI - OSSERVATORIO NAZIONALE OBESITÀ INFANTILE

WHERE	Italy
DONOR	Private funds
DURATION	01/01/2022 – ongoing
GOALS	<ul style="list-style-type: none"><li>- Monitor the evolution of the child nutrition in Italy over time</li><li>- Identify strategies to improve the nutritional status of Italian children</li></ul>
ACTIVITIES	<ul style="list-style-type: none"><li>- Survey conducted through a questionnaire administered and analyzed for 805 families with children between the ages of 1 and 14.</li><li>- Publication of the report “Growing up at the table”, with analysis results, guidelines, and recommendations for action.</li></ul>
BENEFICIARIES	<ul style="list-style-type: none"><li>- 1.100 families involved in drafting the report, of which 800 were considered valid for analysis</li></ul>
PARTNERS	<ul style="list-style-type: none"><li>- Federazione Italiana Medici Pediatri (FIMP)</li><li>- Pediatric Clinic and Endocrinology Department of the IRCCS Giannina Gaslini Institute</li><li>- Università degli Studi di Genova</li></ul>

## WATER AND HYGIENE

### Helpcode's response to Storm Daniel

Helpcode supported displaced people in the Derna region of Libya, particularly in the districts of Derna, Al Jabal-Al Akhdar, and Al Marj, following the catastrophic effects of Storm Daniel in September 2023 and the subsequent collapse of dams upstream of the city of Derna. The main objective of the project was to ensure access to clean drinking water through the installation of water purification systems in strategic locations such as mosques and schools. This initiative helped reduce the risk of waterborne diseases, improve access to drinking water, and increase the overall well-being of more than 44,000 displaced people.



#### Ali, community member

*"This initiative has really changed our lives. For the first time, we had access to clean water 24 hours a day, 7 days a week, without having to travel long distances. The participatory approach made us feel involved, and we are committed to maintaining these machines for the good of our community."*

## PROTECTED AND SAFE ACCESS TO DRINKING WATER AND SANITATION FOR IDPS IN METUGE, MECUFI AND NEGOMANO IN MOZAMBIQUE

<b>WHERE</b>	Libia, Derna, Taknis, Albayda, Alhniya
<b>DONOR</b>	Canton of Geneva and City of Geneva
<b>DURATION</b>	01/2/2024 – 31/08/2024
<b>INVESTMENT 2024</b>	50,457 euros
<b>OBJECTIVES</b>	<ul style="list-style-type: none"> <li>- Installation of 10 water purification systems (including desalination and filtration plants) in strategic points such as mosques and schools</li> <li>- Training on the use and maintenance of water purification systems</li> <li>- Performing water quality tests and ensuring the continuous operation of purification machines</li> <li>- Monitoring and evaluating the impact of water distribution on affected communities</li> <li>- Working with local organizations and authorities to ensure coordinated action</li> </ul>
<b>ACTIVITY</b>	<ul style="list-style-type: none"> <li>- Installation of 10 water purification systems (including desalination and filtration plants) in strategic points such as mosques and schools</li> <li>- Training on the use and maintenance of water purification systems</li> <li>- Performing water quality tests and ensuring the continuous operation of purification machines</li> <li>- Monitoring and evaluating the impact of water distribution on affected communities</li> <li>- Working with local organizations and authorities to ensure coordinated action</li> </ul>
<b>BENEFICIARIES</b>	44,200 people displaced in affected districts
<b>PARTNERS</b>	<ul style="list-style-type: none"> <li>- Helpcode Switzerland: Project coordination and leadership</li> <li>- ODP: Field Implementation and Operational Support</li> </ul>

## ENVIRONMENT AND CLIMATE CHANGE

### Water as a resource to be understood, valued, and protected

Almost 5,220 children and over 200 teachers from schools in 10 regions of Italy were involved in a wide-ranging and comprehensive education and awareness-raising project on the issues of mitigating human impact on water resources, with the aim of educating informed citizens. The Water Code project, which began at the end of 2022, will continue until mid-2025 and involves the use of experiential learning methods, including the development of a coding environment for behaviour assessment, citizen journalism workshops, outdoor activities, and training courses for teachers and educators. Helpcode is leading the project together with nine other partners, including the Genoa Aquarium Foundation and the Feltrinelli Foundation.

#### Gabriele, 12, student who participated in the coding activities

“The first part of the workshops, the more theoretical part, helped us understand the situation and really made us want to work together. It was cool to be able to get involved with my classmates and look for solutions by playing with coding.”

THE WATER CODE	
The formula for sustainable management of the world's water resources	
WHERE	Italy (Piedmont, Lombardy, Liguria, Trentino, Tuscany, Calabria, Puglia, Sicily, Lazio, Umbria)
DONOR	Italian Agency for Cooperation and Development
DURATION	11/11/2022 – 10/07/2025
INVESTMENT 2024	334,427 euros
OBJECTIVES	To provide knowledge, skills, attitudes and behaviours to students, teachers and citizens to promote sustainable development, environmental protection and mitigation of the anthropogenic impact on rivers, lakes and seas worldwide.
ACTIVITY	<ul style="list-style-type: none"> <li>- Creation of a digital kit for teachers on the 2030 Agenda and SDGs related to the right to water and the sustainable management of water resources</li> <li>- Development of 1 coding environment with problem-situations to be solved through a “behaviour algorithm”</li> <li>- Training of teachers and educators</li> <li>- School workshops</li> <li>- Changemaker Hackathon</li> <li>- School competitions</li> <li>- Outdoor education</li> <li>- Thematic itineraries Aquarium of Genoa</li> <li>- Online and offline visibility and public engagement campaign</li> <li>- Workshops with local authorities</li> <li>- Realisation of a final event</li> </ul>
BENEFICIARIES	<ul style="list-style-type: none"> <li>- 819 teachers</li> <li>- 10,654 primary, lower secondary and secondary school students</li> <li>- 1,505,300 citizens</li> </ul>
PARTNERS	<ul style="list-style-type: none"> <li>- Tamat</li> <li>- CISV</li> <li>- Annulliamo la Distanza</li> <li>- New Horizons APS</li> <li>- Marevivo</li> <li>- CNR-IAS</li> <li>- Step4 Social Enterprise</li> <li>- Genoa Aquarium Foundation</li> <li>- Feltrinelli Foundation</li> </ul>

## AGEO

### Green-blue revival: a shared commitment for Macaneta

The project is dedicated to advancing the sustainable management of marine and coastal resources and fostering a green-blue economy in the Macaneta peninsula, an area whose ecological balance has been increasingly disrupted by extreme weather events and human-driven resource exploitation.

The project's activities are carried out in close collaboration with the residents of Macaneta - including public officials, fishermen, entrepreneurs, farmers, students, and environmental workers - and focus on:

- introducing mitigation measures for the coastal area and reforestation
- supporting local economic activities in the fishing, tourism and agricultural sectors
- promoting separate waste collection, recycling and reuse
- creating awareness campaigns on the importance of respect for the environment for tourists, the local community and students.

#### A local resident

*"Plastic is the worst thing. Bottles end up in the sea, where they break down, are eaten by fish, and then we eat them. Some tourists are used to throwing things on the ground. It's natural for them. But we live here, and this land is our responsibility. Otherwise, in five years' time, Macaneta will no longer be the same, or it may not even be here anymore."*

### UMA MACANETA PARA TODOS: integrated management of coastal resources for economic and social empowerment

<b>WHERE</b>	<b>Macaneta Peninsula, Marracuene District</b>
<b>DONOR</b>	Italian Agency for Cooperation and Development Maputo
<b>DURATION</b>	01/01/2023 – 31/12/2025
<b>INVESTMENT 2024</b>	<b>448.958 euros</b>
<b>OBJECTIVES</b>	<ul style="list-style-type: none"> <li>- Strengthen the commitment of the Government of Mozambique to implement actions to combat climate change, promoting inclusive and sustainable growth and job creation, contributing to sustainable socio-economic development.</li> <li>- Promoting the sustainable and integrated management of marine and coastal natural resources with a view to a blue and green economy in the Macaneta Peninsula</li> </ul>
<b>ACTIVITY</b>	<ul style="list-style-type: none"> <li>- Participatory action research with local stakeholders to identify needs and design responses.</li> <li>- Support to local institutions for the development of an integrated coastal zone management plan.</li> <li>- Support for the creation of public-private partnerships and small local businesses aimed at the circular economy, with a focus on the use of recyclable solid waste.</li> <li>- Training on business management and economic activities related to the sustainable management of resources for economic actors in the area.</li> <li>- Campaigns for the implementation of systems and actions for the separate and sustainable collection and use of waste.</li> <li>- Training and awareness campaigns on the sustainable management of coastal resources and environmental protection aimed at the population, with particular attention to local economic actors and schools.</li> <li>- Training-action for fisheries management committees, producer associations, natural resource management committees, advisory councils on aspects of planning and sustainable management of resources.</li> <li>- Awareness campaigns and events aimed at tourists on the importance of protecting the Macaneta ecosystem</li> </ul>
<b>BENEFICIARIES</b>	<b>17.895 (1.877 girls, 1.767 boys, 5.629 women and 8.622 men)</b>
<b>PARTNERS</b>	Farmers Solidarity and Development (ASeS), Progetto Mondo Mozambique, Mozambican Association of Recycling (AMOR)

K-Geo

**MACANETA PARA TODOS**  
Meio Ambiente, Economia Verde e Ocupação

Financiado por

Município de Macaneta  
Estado de Pernambuco

Parceiros de implementação

helpcode AMOR ACIITA



## DROWNING PREVENTION

### Knowledge that can save lives in the water

The project seeks to reduce child mortality from drowning in high-risk communities in Cambodia through targeted prevention and education initiatives. We deliver water survival training, water safety education and cardiopulmonary resuscitation (CPR) courses to children, caregivers, teachers, and community members. By equipping individuals with essential skills and knowledge, we help communities build resilience and improve their capacity to respond effectively to water-related emergencies. All activities are implemented in close collaboration with schools, local authorities, and community organisations to ensure long-term, sustainable impact.



### Som Pirum, 7-year-old girl, student, and project beneficiary

“Now I know how to float and swim. Before I go to play in the water, I always ask my mom and uncle to come with me. I also check if the water is deep, dirty, or if there is anything dangerous like sharp branches or glass. I’m happy that I can play safely during Cambodian New Year!”

## SAFE IN WATER: PREVENTING CHILD DROWNING IN CAMBODIA THROUGH WATER SAFETY, SWIMMING CLASSES, AND COMMUNITY OUTREACH

<b>WHERE</b>	Sihanoukville, Kep, Kampot and Phnom Penh
<b>DONOR</b>	Princess Charlene Foundation and Meyrin City Hall
<b>DURATION</b>	Princess Charlene Foundation 1/08/2023 – 31/07/2025
<b>INVESTMENT 2024</b>	<ul style="list-style-type: none"> <li>- Princess Charlene Foundation: 52.559 euros</li> <li>- Municipality of Meyrin: 26.221 euros</li> </ul>
<b>OBJECTIVES</b>	<ul style="list-style-type: none"> <li>- Reduce the number of drowning deaths in Cambodia by improving risk mitigation and management capacities in schools and communities.</li> <li>- To strengthen the knowledge of water safety rules, cardio-vascular resuscitation skills and water survival skills of children and adults.</li> <li>- To support local communities and families in Sihanoukville and Kampot provinces in developing skills to recognise and manage the risk of drowning.</li> </ul>
<b>ACTIVITY</b>	<ul style="list-style-type: none"> <li>- Training courses for school-age children to learn how to swim safely, safety rules in the water and first aid techniques.</li> <li>- Training courses for teachers, guardians and community members on cardio-vascular resuscitation and rescue techniques.</li> <li>- Awareness-raising paths for 15 communities and 32 schools on water-related dangers with information, educational and communication materials, and online campaigns.</li> <li>- Mapping of areas at high risk of drowning and developing plans for risk mitigation at the local level.</li> <li>- Involvement of local authorities and schools in the integration of water safety training courses within community and school systems.</li> <li>- Promotion of inclusive participation, especially of girls, in all areas of the project.</li> <li>- Use of multimedia and national platforms (e.g., Educational Broadcasting Cambodia) to ensure long-term awareness and training.</li> </ul>
<b>BENEFICIARIES</b>	9.992 people including 5.474 girls and women.
<b>PARTNERS</b>	<ul style="list-style-type: none"> <li>- Ministry of Education, Youth and Sport</li> <li>- Khmer Swimming Federation</li> </ul>

## PEACE

### From land to peace

The Province of Manica, located in the heart of Mozambique, enjoys favourable geoclimatic conditions that make it one of the most advanced agricultural regions in the country, with great potential for further development, particularly in commercial crops. However, the province is characterized by significant disparities in access to rights, opportunities, and resources, due to numerous factors. These include the persistent and chronic effects of climate change, the geographical isolation of many communities, the lack of investment in public infrastructure (wells, schools, health centers, and roads in particular), and the consequences of the conflict that marked the central area of the country between 2012 and 2019. This conflict ended

with peace agreements between the parties involved and the start of a process of disarmament, demobilization, and reintegration (DDR) of combatants. Helpcode and its partners operate within this complex context that demands an integrated, multidimensional approach. In this framework, initiatives for local economic development - particularly in the agricultural sector - are combined with the construction and rehabilitation of public infrastructure. These efforts actively engage young people, women, and the most vulnerable groups, including communities affected by conflict. This holistic strategy is designed to foster peace and reduce social exclusion, recognizing these elements as essential for building inclusive and resilient communities.

## DELPZ MANICA: BUILDING PEACE AND SOCIAL COHESION THROUGH INCLUSIVE AND GENDER-SENSITIVE ECONOMIC DEVELOPMENT

<b>WHERE</b>	Manche Province, Barue District, Macossa, Tambara, Guro, Gondola
<b>DONOR</b>	AICS Maputo
<b>DURATION</b>	01/01/2023 – 31/12/2025
<b>INVESTMENT 2024</b>	2.032.445 euros
<b>OBJECTIVES</b>	<ul style="list-style-type: none"> <li>- Contributing to the consolidation of peace at the sub-national level in Mozambique</li> <li>- To improve the living conditions of rural communities in conflict-affected districts, with a focus on women and disadvantaged groups.</li> </ul>
<b>ACTIVITY</b>	<ul style="list-style-type: none"> <li>- Construction, rehabilitation, extension and equipping of small-scale local public infrastructure.</li> <li>- Distribution of seeds and agricultural inputs, benefiting hundreds of farmers in all districts.</li> <li>- Construction of gravity irrigation systems, to increase agricultural productivity in communities</li> <li>- Creation of fields for seed multiplication and green spots, to promote smart and sustainable agricultural practices.</li> <li>- Training of young people in technical and entrepreneurial courses at IFPELAC, to prepare them for the job market.</li> <li>- Internship agreements with local companies, which offered job opportunities and practical training to young people.</li> <li>- Support for the creation of micro and small enterprises through training on business management and access to credit for women, young people and vulnerable groups.</li> </ul>
<b>BENEFICIARIES</b>	<ul style="list-style-type: none"> <li>- Civil servants trained: 144 women, 66 men</li> <li>- Young producers receiving economic/entrepreneurial training: 429 men, 307 women</li> <li>- Beneficiaries of training: 278 men, 350 women</li> <li>- Beneficiaries of agricultural inputs and water points: 11513 men, 14684 women</li> </ul>
<b>PARTNERS</b>	Foundation for Community Development (FDC), Sofala Idea Sharing Women's Group (GMPIS), Progettomondo (PM), Eduardo Mondlane University (UEM)

## JOB CREATION

### Women-led enterprises in Yemen

Helpcode's livelihood support and skills development program in the Aden Governorate of Yemen has increased the resilience of vulnerable families through vocational training in confectionery making and bridal hairstyling.

Thirty women participated in the program, receiving both training and essential tools to launch their own small businesses, empowering them to generate income and improve their household stability.

By the end of the project, over 60% of participants had successfully launched small businesses, with 76–83% of these still operational. An impact assessment showed that participants trained in confectionery production achieved stable incomes, significantly enhancing their economic resilience. Additionally, 77% of all beneficiaries reported an increase in income. However, those trained in bridal hairstyling earned comparatively lower incomes due to limited market demand for the service.

Complementing the vocational training, 60 awareness-raising sessions were conducted by community volunteers and facilitators. These sessions addressed critical topics such as hygiene promotion, childcare, nutrition, and feeding practices. To reinforce key messages, facilitators used a range of educational tools and resources, including printed materials like brochures and posters.

### Fatima Saleh, 36 widow and mother of five children from the Dar Sa'ad district, Aden

"Before Helpcode's training, I used to lie awake at night wondering how I would feed my five children," says Fatima Saleh, her hands still dusty from baking in the morning. The pastry training was her turning point. "They didn't just give me recipes, they gave me hope," she says, gesturing toward the baking tools that now fill her small kitchen. In six months, Fatima's homemade pastry business has transformed her family's life. Working 5-8 hours a day, 22-30 days a month, she now earns between 175.000 and 240.000 YER, enough to pay the rent, send her children to school, and even buy proper shoes. "The first time all my children had shoes that fit, I cried as I measured their feet," she recalls. Her ambitions have grown along with her success. "I'm now in talks with local shops to supply them regularly," says Fatima, who dreams of becoming the neighborhood's go-to baker for Eid events and weddings. "This business is no longer just about survival, but about building a future where my children can dream too."

## LIVELIHOOD SUPPORT AND CAPACITY BUILDING FOR VULNERABLE FAMILIES IN YEMEN

WHERE	Aden Governorate: - Al-Buriqah District - Dar Sa'ad District
DONOR	City of Geneva, Plan des Outes
DURATION	01/06/2024 – 31/05/2025
INVESTMENT 2024	49.884 euros
OBJECTIVES	Increasing the resilience of vulnerable households by improving access to livelihood opportunities and increasing household incomes
ACTIVITIES 2023	- Professional training on the manufacture of sweets - Professional training on hairstyling and henna application - Provision of tools for small business development (pastry tools and hairdressing tools) - Awareness campaigns
BENEFICIARIES	899 people, of whom: - 30 women participated in vocational training courses and received starter packages (tools) - 840 individuals (504 women, 336 men) participated in the awareness sessions
PARTNERS	/

helpcode

تدريب في مجال صناعة الحلويات والمعجنات لدعم سيدات  
العيش والتنمية المجتمعات الريفية في اليمن - محافظة عدن

Project: Livelihood Support and Skills Development for  
Vulnerable Families in Yemen - Aden City

Activity: Training in the dressmaking and pastry industries to support livelihood and skills  
development for vulnerable families in Yemen - Aden

Cooperation with

Funded by: Villa de Genova



## EMERGENCY

### Educational hubs for resilience in conflict-affected areas

As part of the Emergency Initiative funded by the Italian Agency for Development Cooperation, the project supports the establishment of local multifunctional hubs in Samar (Dnipropetrovsk region), Kharkiv, and Mykolaiv. These centers aim to restore access to education, address learning gaps, and provide psychosocial support to communities impacted by conflict. By offering a safe and inclusive environment, the hubs contribute to strengthening community resilience and promoting long-term recovery in affected regions.

**Vladyslav Kutolvas,**  
**Chief Inspector of the Civil Protection Service**  
**of the Voznesensk District Directorate**

“Our goal is not to scare, but to teach. Educators play a crucial role in protecting children’s lives because they can convey essential information clearly and effectively. It is really encouraging to see such attention and responsibility on the part of the participants.”

## EVERYONE TO SCHOOL. INCLUSIVE, EQUITABLE AND SECURE ACCESS TO SAFE AND QUALITY LEARNING (ONLINE AND OFFLINE) AND SOCIALISATION ENVIRONMENTS FOR STUDENTS AND TEACHERS

<b>WHERE</b>	<b>Ukraine</b>
<b>DONOR</b>	Italian Agency for Development Cooperation
<b>DURATION</b>	07/20/2024 – 06/05/2025
<b>INVESTMENT 2024</b>	<b>650.541 euros</b>
<b>OBJECTIVES</b>	<ul style="list-style-type: none"> <li>- Create or restore learning spaces to minimum standards for safe learning</li> <li>- To train teachers/educational staff/other members of the educational community to increase knowledge and ability to respond to children’s learning needs</li> <li>- Provide students, teachers, and other educational staff with access to offline education</li> <li>- Provide students, teachers, and other educational staff with access to online education</li> <li>- Provide psycho-social support services to students, teachers, and other educational staff</li> </ul>
<b>ACTIVITY</b>	<ul style="list-style-type: none"> <li>- Construction of a coordination mechanism between CSOs, local authorities, schools, families</li> <li>- Set-up, renovation, adaptation and equipping of air-raid shelters or other facilities in schools</li> <li>- Remedial / accelerated learning programmes in safe learning environments where necessary and provide school support to students belonging to families in vulnerable conditions</li> <li>- Distribution of school supplies to students belonging to families in vulnerable conditions</li> <li>- Provision of electronic devices to supported schools and students</li> <li>- Activation of 3 digital learning centers (DLCs) to ensure access to online education</li> <li>- Implementation of training courses for teachers (ToT) on the use of information technologies in learning processes</li> <li>- Construction, structural adjustment, installation and set-up of 3 Multi-service Territorial Hubs</li> <li>- Organisation of recreational activities (sports, games, creative workshops, camps, entertainment, etc.) for children and adolescents</li> <li>- Training opportunities for teachers, educators and members of the educating community on: <ul style="list-style-type: none"> <li>• prevention and combating of gender-based violence</li> <li>• mine risk education, supporting and strengthening their psychological resilience</li> </ul> </li> <li>- Psychosocial support to children and adolescents in terms of prevention (SRH, awareness, awareness, etc.) and individual support (protection, case management, referral to other service providers, small fund for medical rehabilitation and distribution of material help (food and non-food) to families in vulnerable conditions)</li> </ul>
<b>BENEFICIARIES</b>	4.855 people including 4.261 minors
<b>PARTNERS</b>	Albero della Vita Foundation, JuniorS, Association of Innovative and Digital Education

## Integrated aid to rebuild and recover

Helpcode's integrated intervention in the Ad-Dhale'e governorate of Yemen provided essential support to conflict-affected communities through a combination of food assistance, infrastructure rehabilitation, and education. The project rehabilitated a primary school and improved 117 square meters of the main road leading to the central hospital, enhancing access to essential services.

Two cycles of cash-for-work programs benefited 217 vulnerable families, with cash transfers significantly improving food security. Seventy percent of beneficiaries used the funds to purchase food and water, while also reporting reduced stress and debt burdens. The intervention contributed to improved hygiene practices and strengthened educational infrastructure, demonstrating a holistic and sustainable approach to recovery and resilience-building.



**Jalal Mohammed**, a 25-year-old man living in an IDP camp in the Ad Dhale'e governorate in Yemen, has been unemployed for two years and has struggled to make ends meet. He has a wife, two children under the age of 5, and his mother to support and was very concerned about how he would be able to provide for them all. Jalal is one of the beneficiaries involved in the "cash for work" activities, which provided him with temporary employment in community infrastructure rehabilitation (road repair/improvement). Jalal worked in a team responsible for repairing roads and sidewalks in his community. He worked hard and was proud of the work he did.

Thanks to this project, Jalal was able to meet his basic needs and support his family. He was able to buy food and other things for his family. In the long term, Jalal learned a set of skills and knowledge that he honed in road improvement and rehabilitation work, skills that he then used to generate income even after the Helpcode project ended. Currently, Jalal is working on road rehabilitation with the Ad Dhale'e public works office. Jalal is grateful for the help he received from the project and looks to the future with hope.

## INTEGRATED FOOD ASSISTANCE AND EDUCATION INTERVENTION IN YEMEN

WHERE	Yemen, Ad Dhale'e Governorate
DONOR	Waldensian Church
DURATION	01/11/2023 – 28/02/2024
INVESTMENT 2024	23.886 euros
OBJECTIVES	<ul style="list-style-type: none"> <li>- Contributing to the rapid recovery of the conflict-affected population in Yemen</li> <li>- Supporting vulnerable families in IDP camps and settlements through an integrated support/food assistance and education approach in Ad-Dhale'e Governorate</li> </ul>
ACTIVITY	<ul style="list-style-type: none"> <li>- Purchase and provide tools and materials for the Cash for Work (CFW) program</li> <li>- Provision of a round of conditional cash transfers to 380 conflict-affected households who participated in cash-for-work activities</li> <li>- Support and supply of educational materials, stationery and hygiene supplies for selected schools</li> </ul>
BENEFICIARIES	- 15.569 people (4.928 boys, 4.735 girls, 2.766 women and 3.140 men)
PARTNER	/



helpcode  
UNICEF

Watch the video about the project



## GENDER EQUITY

### Spaces for community resilience

The project promotes stability and resilience in border areas between southern Tanzania and northern Mozambique by countering the effects of violence through a holistic, multi-stakeholder approach. It fosters collaboration among government, security, and community actors to build trust, support dialogue, and empower local stakeholders. Key activities include creating safe spaces for dialogue, strengthening local organisations, and addressing the root causes of conflict. The project also integrates gender-based violence (GBV) prevention and response, with a focus on women's economic empowerment as a tool for protection and inclusion.

#### Janete – Survivor of violence, now owner of a small business.

During an attack by insurgents in the district of Palma, Janete was sexually assaulted. After that event, she experienced profound isolation and suffering that led her to withdraw into herself. Through specialized psychological counselling and the support of her family, Janete began, step by step, to reclaim her life. In the early days, we accompanied her to the market, helping her to overcome her fear. After five outings together, she found the strength to go on her own. Thanks to the support of her mother and husband, she regained her self-confidence and began participating in support and violence prevention groups. She also continued individual psychological support for several months, showing great determination in her journey to recovery. Today, Janete has not only overcome her fear, but has also built a new future for herself and her children. She took part in women's economic empowerment courses organized by Helpcode and, last year, obtained a voucher to start a small business. She now runs her own shop, which provides her with a stable income and the ability to provide for her family.

## PREVENTION, MITIGATION AND RESPONSE TO GENDER-BASED VIOLENCE (GBV) IN PALMA

WHERE	Quionga and Mute Community, Palma District, Cabo Delgado
DONOR	Search For Common Ground
DURATION	08/07/2024 – 18/03/2025
OBJECTIVES	<ul style="list-style-type: none"> <li>- Contribute to social cohesion by promoting an approach that engages communities, community leaders and local authorities in responding to, preventing and mitigating gender-based violence.</li> <li>- To strengthen the knowledge of local communities, leaders and institutions on the prevention, mitigation and response of gender-based violence (GBV) and to promote women's economic empowerment to prevent cases of GBV, through an integrated multi-layered response in Quionga and Mute.</li> </ul>
ACTIVITY	<ul style="list-style-type: none"> <li>- Training for local SDSMAS leaders and officials on issues related to protection from violence, including group violence, aligning the approach and methodologies with Door of Hope, Tanzania.</li> <li>- Community awareness on GBV and sexual and reproductive health (SRH) and protection from violence.</li> <li>- Involvement of community leaders to promote community activities aimed at reducing the risk of GBV.</li> <li>- GBV awareness campaign for cross-border traders in partnership with Door of Hope, Tanzania.</li> <li>- Final event on both sides of the border that concludes the cross-border campaign.</li> <li>- Renovation or construction of two community protection centres.</li> <li>- Distribution of dignity kits through case management services.</li> <li>- Delivery of the training package on economic empowerment.</li> <li>- Personalised support for the start-up of income-generating activities for vulnerable women.</li> </ul>
BENEFICIARIES	30.454 people, including 7.722 girls, 6.778 boys, 9.985 women and 5.969 men
PARTNER	Search for Common Ground



### Beyond gender boundaries in Italian schools

The Scuola Futura project, implemented in a public school in one of Genoa's areas most at risk of school dropout, aimed to promote gender equality in STEM education and careers. Engaging students from nursery to lower secondary school, the initiative focused on challenging gender stereotypes and empowering female students in STEM. For 8th grade students, interactive sessions with female scientists and professionals provided hands-on experiences and role model testimonials, helping students make informed, bias-free choices about their educational paths.

#### Clara, 13 years old

*"This workshop was the best one ever. And I mean the best one ever, from first grade to now.*

*It was fun because we got to interact and talk to other adults who do different jobs. The best one was the second to last one with the girl who works in robotics. It helped me think about my future career."*

## FUTURE SCHOOL

WHERE	Genoa, San Teodoro Comprehensive Institute
DONOR	PNRR Scuola Futura funds
DURATION	01/05/2024 – 30/06/2025
OBJECTIVES	<ul style="list-style-type: none"> <li>- Promoting gender equality in access to STEM studies and careers</li> <li>- Strengthening STEM, digital and innovation skills</li> </ul>
ACTIVITY	<ul style="list-style-type: none"> <li>- 40 hours of STEM courses in 2 kindergarten classes</li> <li>- 140 hours of practical STEM workshops in 3 classes of lower secondary school and 4 classes of primary school</li> <li>- 30 hours of outgoing orientation and meetings with role-models for 4 3rd classes of lower secondary school</li> </ul>
BENEFICIARIES	250 students of the IC San Teodoro
PARTNER	IC San Teodoro



# Where We Operate

Helpcode around the world

- Italy
- Cambodia
- Libya
- Mozambique
- Nepal
- Democratic Republic of Congo
- Switzerland
- Tunisia
- Ukraine
- Yemen







ITALY



**Context**

In Italy, Helpcode’s primary social challenge is addressing educational poverty, an entrenched and multifaceted issue that extends beyond economic hardship alone. The worsening financial conditions of families have deepened educational inequalities, making targeted interventions increasingly urgent to ensure equal opportunities for children’s educational, physical, and socio-emotional development.

Helpcode’s efforts focus on supporting children, adolescents, families, and educational institutions by creating inclusive spaces and opportunities that foster participation, learning, and the development of skills for global citizenship. Through these actions, the organization contributes to building a more equitable and resilient educational environment.

**History of Helpcode in the Country**

Helpcode has been operating in Italy since 2019 with structured programs in response to the educational needs that have emerged at the local level, with an eye always attentive to global challenges. Our activities are based on a participatory and community approach, enhancing existing resources and working in strong synergy with schools, local authorities and local partners.

**Helpcode’s intervention in 2024**

In 2024, Helpcode continued its activities in three main thematic areas:

1. **Sustainability and Global Citizenship Education**, to promote active and conscious citizenship.
2. **Digital Education and STEAM subjects**, to reduce inequalities in access to digital technology and develop technical and scientific skills.
3. **Deconstruction of stereotypes and contrast prejudice**, for a more inclusive and supportive future.

All interventions are based on inclusive and participatory methodologies, encouraging the direct involvement of students, teachers and families and contributing to the strengthening of the resilience of the educational communities.

<b>We have been present since</b>	2019
<b>In 2024 we invested</b>	<b>550.685 euros</b>
<b>in these sectors</b>	Education
<b>We have contributed to these SDGs</b>	<b>Goal 4:</b> Equal and Quality Education <b>Goal 5:</b> Gender Equality <b>Goal 6:</b> Water and Sanitation <b>Goal 10:</b> Reduce inequalities <b>Goal 13:</b> Fight against climate change <b>Goal 14:</b> Life below water <b>Goal 15:</b> Life on Earth
<b>Active projects 2024</b>	10

<b>Regions of intervention</b>	Liguria, Piedmont, Lombardy, Tuscany, Umbria, Puglia, Trentino, Calabria, Sicily, Lazio
<b>Partners</b> (local and international)	CISV, Step4, AnLaDi, Fondazione Feltrinelli, Fondazione Acquario di Genova, TAMAT, Marevivo, New Horizon, CNR-IAS, FOCSIV, LUMSA University, Bicocca, Genoa, Turin, ImpactSkills srl, Compagnia di San Paolo, Progetto Domani, CONNGI, CODIASCO, School of Robotics, ARCI Genoa, ARCI Ragazzi, Il Sogno di Tommi, UISP Genoa, Coop Il Laboratorio, Consorzio Tassano, CISEF, Ass. Marco Rossi, Coop COCEA, Ass. Baba Jaga, Agorà, Coop L'Ancora, Coop Il Biscione, Roma Education Fund (Romania), OIRD (Belgium), Musiques de Nuit (France), Ville de Saint Denis (France), LABA (France), FOS spa, Goodwill, La Terra di Piero, Rossano Purpurea, Covent Center, Prometeo APS, Zanshitech, No Panic Agency
<b>Donors</b>	Liguria Region, Municipality of Genoa, Italian Agency for Development Cooperation, ENEL S.p.A., European Union (Erasmus+), Archetti Foundation, CARIPLO Foundation, Compagnia di San Paolo Foundation, Compagnia di San Paolo Charity Fund, Social Enterprise With Children
<b>Team</b>	59
<b>Output</b>	<ul style="list-style-type: none"> <li>• Worked with 63 schools</li> <li>• Over 1900 hours of training provided</li> </ul>
<b>Underage beneficiaries</b>	5.983
<b>Total beneficiaries</b>	10.788 (plus 518.014 people reached by awareness campaigns)





# CAMBODIA



### Context

Cambodia has experienced notable economic growth in recent decades, attaining lower-middle-income status in 2015. However, significant challenges remain, particularly concerning child well-being. In 2023, 17.8% of the population lived below the poverty line, and nearly half of children and adolescents (48.7%) aged 0–17 were affected by multidimensional poverty, lacking access to essential services such as education, healthcare, and hygiene.

Persistent inequalities between urban and rural areas, high youth unemployment, and widespread educational poverty - especially among girls in remote regions - continue to hinder progress. Limited access to WASH services in rural communities negatively impacts children’s health and school attendance. While the government is investing in infrastructure, environmental degradation and weak social protection systems pose ongoing risks.

Alarmingly, drowning remains one of the leading causes of child mortality. An estimated five children die from drowning every day in Cambodia. According to the WHO’s Global Drowning Prevention Report 2024, Southeast Asia accounted for 83,000 drowning deaths in 2021 - 28% of the global total - with 43% of victims under the age of 14. These figures highlight the urgent need for effective, targeted interventions to protect vulnerable children and prevent drowning.

### History of Helpcode in the country

Helpcode has been active in Cambodia since 2006, working to improve access to quality education and uphold children’s rights, particularly in rural and marginalized areas such as Kampot, Kep, Sihanoukville, and Phnom Penh. The organization supports schools by providing teaching materials, training educators, and enhancing learning environments. In addition to its educational efforts, Helpcode is committed to child drowning prevention, WASH (Water, Sanitation, and Hygiene) support, and environmental education—particularly aimed at reducing the use of single-use plastics. All activities are carried out in close collaboration with schools, communities, and local institutions to foster inclusive, child-friendly environments. A key initiative, the Pink Bicycle program, enables vulnerable girls and boys to travel safely to school, helping reduce dropout rates and promote equal access to education.

### Helpcode intervention in 2024

In 2024, Helpcode Cambodia reached 9,992 direct beneficiaries through four key projects. The organization has improved access to inclusive education for marginalized children through the distribution of educational materials and the enhancement of school hygiene with the construction of latrines and handwashing stations. Health, hygiene and reproductive health meetings were organized. Particular attention was paid to the prevention of child drowning, through water safety, cardio-pulmonary resuscitation and survival swimming courses involving over 6,300 people. All interventions have been implemented in collaboration with schools, communities and local authorities, ensuring sustainability and long-term impact.

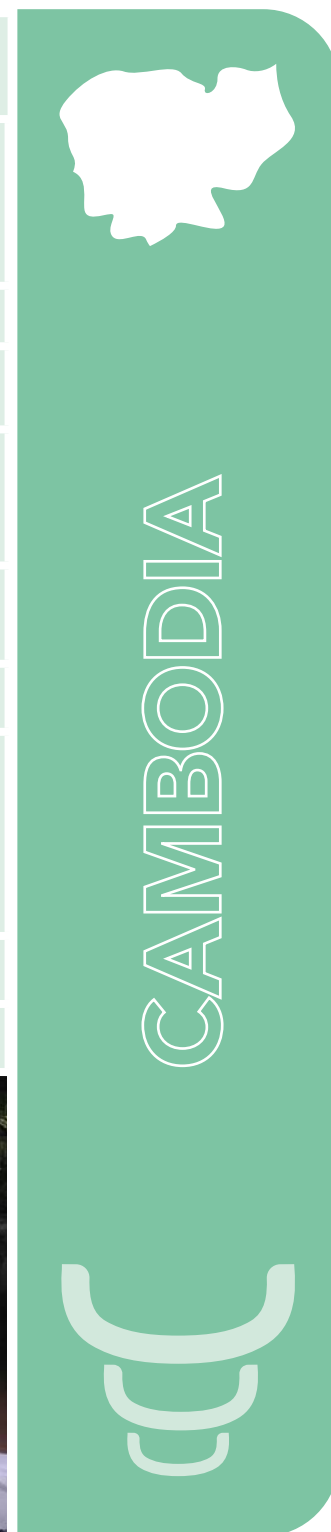
**We have been present since**

2006

**In 2024 we invested**

**159.990 euros**

<b>in these sectors</b>	Education, Health, WASH, Child Protection, Disaster Risk Reduction & Climate Resilience, Drowning Prevention
<b>We have contributed to these SDGs</b>	<b>Goal 3:</b> Good health and well-being <b>Goal 4:</b> Quality Education <b>Goal 5:</b> Gender Equality <b>Goal 6:</b> Clean water and sanitation <b>Goal 13:</b> Fight against climate change
<b>Active projects 2024</b>	4
<b>Regions of intervention</b>	Sihanoukville, Kep, Kampot and Phnom Penh
<b>Partners</b> (local and international)	Ministry of Education, Sports and Youth (MoEYS), Khmer Swimming Federation, Blue Dolphin Swimming Club
<b>Donors</b>	Sponsorship, Princess Charlene Foundation, Meyrin City Hall, Hirzel City Hall
<b>Team</b>	5
<b>Output</b>	<ul style="list-style-type: none"> <li>• 700 school kits distributed</li> <li>• Construction of handwashing points in 5 schools</li> <li>• 15 schools supported</li> <li>• 18 survival swimming courses for 577 children</li> <li>• 137 Cardio-Pulmonary Resuscitation courses for 4413 children</li> </ul>
<b>Underage beneficiaries</b>	14.313
<b>Total beneficiaries</b>	17.482





LIBYA



### Context

More than a decade after the fall of the Gaddafi regime in 2011, Libya continues to face deep political instability, economic hardship, and severely weakened public infrastructure. The country has become a key transit and destination point for migrants and refugees, particularly following the Sudanese crisis in 2023. Over 98,700 Sudanese refugees have entered Libya, many settling in overcrowded shelters - especially in Al Kufra - where local capacities are stretched to the limit.

Local authorities struggle to provide basic services due to limited resources and persistent insecurity, particularly in the southern and southeastern regions. These challenges are compounded by environmental vulnerabilities, as tragically demonstrated by the Derna catastrophe in 2023, when devastating floods caused by dam failures led to thousands of deaths and widespread destruction. The disaster highlighted the urgent need for investment in infrastructure, disaster preparedness, and community resilience.

Together, these factors underscore the critical importance of coordinated humanitarian efforts and long-term strategies to support vulnerable populations and rebuild essential services.

### History of Helpcode in the Country

Helpcode has been active in Libya since 2017, mainly in the western and southern regions, including Fezzan. The organization has intervened both in emergency response and to support medium-term stabilisation processes, with projects in the health, WASH, solar energy and infrastructural rehabilitation sectors. It promotes awareness-raising, capacity building and technical training activities aimed at local communities, internally displaced persons and migrant populations. Collaboration with donors such as ECHO, EUTF, AICS, Canton and City of Geneva has enabled the implementation of sustainable and high-impact interventions aimed at strengthening resilience and access to essential services.

### Helpcode's intervention in 2024

In 2024, Helpcode implemented three main projects in Libya. The EUTF-funded EQUAL project, supervised by AICS, improved access to basic services through the rehabilitation of municipal buildings, schools, parks and sustainable energy supply systems. In response to the post-storm Daniel emergency and the catastrophe that hit the city of Derna and the surrounding areas, the Drinking Water for Displaced People in the Cyrenaica Region, funded by the Canton of Geneva, has ensured safe water in the areas of Derna, Al Jabal Al Akhdar and Al Marj. The third intervention, the WASH project in Al Kufra, starting at the end of 2024 will improve the living conditions of communities through the installation of water pumps, desalination systems at Al Hawari hospital, awareness campaigns and distribution of essential kits.

<b>We have been present since</b>	2017
<b>In 2024 we invested</b>	627.350 euros
<b>In these sectors</b>	WASH, Renewable energy and the fight against climate change, First emergency

<b>We contributed to these SDGs</b>	<p><b>Goal 6:</b> Clean water and sanitation</p> <p><b>Goal 7:</b> Affordable and clean energy</p> <p><b>Goal 9:</b> Enterprises, innovation and infrastructure</p> <p><b>Goal 11:</b> Sustainable cities and communities</p> <p><b>Goal 13:</b> Fight against climate change</p> <p><b>Goal 16:</b> Peace, justice and strong institutions</p> <p><b>Goal 17:</b> Partnership for the objectives</p>
<b>Active projects 2023</b>	<b>3</b>
<b>Regions of intervention</b>	<p>Est: Derna, Albayida, Alhanyia, Taknis, Shahat</p> <p>Sud: Ghat, Alberket, Tahala, Algatroun</p> <p>Sud-est: Ribyana, Al Kufra</p>
<b>Partners</b> (local and international)	Première Urgence Internationale, Organisation of Development Pioneers, Peaceful Change Initiative
<b>Donors</b>	EUTF (supervised by the Italian Agency for Development Cooperation), Canton of Geneva, City of Geneva
<b>Team</b>	<b>8</b>
<b>Output</b>	<ul style="list-style-type: none"> <li>• 2 health centers equipped with renewable energy (solar) power systems</li> <li>• 4 public buildings equipped with renewable energy power systems</li> <li>• 1 rehabilitated/renovated school</li> <li>• 2 public parks renovated and equipped with solar lighting</li> <li>• 10 desalination and water purification plants installed in Derna</li> </ul>
<b>Underage beneficiaries</b>	<b>64.190</b>
<b>Total beneficiaries</b>	<b>199.200</b>



LIBYA





# MOZAMBIQUE

### Context

Mozambique faces persistent challenges related to poverty, climate vulnerability, and conflict. Ranked among the lowest on the Human Development Index, over 60% of the population lives in multidimensional poverty, with limited access to health, education, and basic services.

The 2023/2024 El Niño phenomenon brought both severe droughts and flooding, worsening food insecurity and straining already fragile livelihoods. In the north, the ongoing conflict in Cabo Delgado continues to displace communities and disrupt access to essential services, compounding humanitarian needs in one of the country's most vulnerable regions.

### History of Helpcode in the Country

Helpcode has been operating in Mozambique since 1988, with an integrated and community approach, combining emergency response and development cooperation. The areas of intervention range from food security education, agricultural development to the protection of biodiversity and the promotion of the green economy, up to vocational training, maternal and child health, protection and prevention of gender-based violence, WASH and the strengthening of local civil society.

### Helpcode's intervention in 2024

In 2024, Helpcode implemented both emergency response (created by natural disasters and conflicts) and development projects. In the province of Cabo Delgado, activities have involved vulnerable groups of internally displaced people, with interventions to protect and prevent gender-based violence targeting women and girls. In the other provinces, Helpcode has implemented agricultural development and food security interventions with small-scale producers, maternal and child health activities for the benefit of mothers, children and local health personnel, as well as projects for the sustainable management of coasts in the Macaneta Peninsula, promoting the climate resilience of coastal communities.

**We have been present since**

1988

**In 2024 we invested**

5.918.605 euros

**in these areas**

Education, Protection, Agriculture, Water and Sanitation, Environment and Climate Change, Conflict Prevention and Mitigation, Labour, Support to Local Civil Society, Distribution of First Aid Goods, Food Security, Gender Equality

**We contributed to these SDGs**

- Goal 1:** End poverty
- Goal 2:** Zero hunger
- Goal 4:** Quality education
- Goal 5:** Gender equality
- Goal 6:** Water and sanitation
- Goal 13:** Fight against climate change
- Goal 16:** Peace, justice and strong institutions

<b>Active projects 2024</b>	<b>12</b>
<b>Regions of intervention</b>	<p>Maputo Province: Marracuene, Mañiça, Moamba, Magude</p> <p>Provincia di Inhambane: Vilankulos</p> <p>Sofala Province: Gorongosa, Maringue</p> <p>Manche Province: Gondola, Barue, Guro, Tambara, Macossa</p> <p>Provincia di Cabo Delgado: Mueda, Chiure, Mecufi, Montepuez, Mocimba da Praia, Pemba, Balama, Metuge, Ibo, Quissanga, Palma</p>
<b>Partners (local and international)</b>	Progetto Mondo, Novamont S.p.A., Gnocoop, Eduardo Mondlane University, ASeS, AMOR, Plan International, GMPIS, FDC, UEM – Dep. of Geography
<b>Donors</b>	Italian Agency for Development Cooperation, ENI, Hirzel Foundation, UNICEF, Canton of Geneva, Search for Common Ground, ECHO, 8x1000, UNHCR
<b>Employees and collaborators</b>	<b>213</b>
<b>Output</b>	<ul style="list-style-type: none"> <li>• 13.350 displaced people have safe access to safe drinking water and sanitation</li> <li>• 373,53 hectares cultivated in a productive and sustainable way by associations of small producers</li> <li>• 12.000 community members reached by GBV, PSEA and protection issues</li> <li>• 57 schools supported</li> <li>• 37.841 students, teachers and other educational staff receive psycho-social support</li> <li>• 4.981 mothers have improved their nutrition status and that of their children through awareness campaigns and the installation of hospital gardens</li> </ul>
<b>Minor beneficiaries</b>	<b>188.432</b>
<b>Total beneficiaries</b>	<b>296.517</b>



MOZAMBIQUE



NEPAL



### Context

Nepal continues to face significant socio-economic challenges, including widespread poverty, limited access to quality education, and inadequate health services, particularly in rural and marginalized communities. Governance issues and recurring natural disasters such as landslides, floods, and earthquakes further hinder development efforts. Despite some progress in infrastructure, underfunded social services continue to affect children’s well-being and educational outcomes. In this context, community-based programs and international partnerships play a vital role in improving education, child protection, and economic opportunities for vulnerable populations.

### History of Helpcode in the Country

Helpcode has been present in Nepal since 2016, with the aim of improving the quality of education for marginalized children. The first activities focused on child protection, the improvement of school infrastructure and educational support programs. Over the years, the approach has expanded to include teacher training, early childhood education (ECED) and community initiatives to strengthen children’s rights and access to education. Helpcode actively collaborates with local governments, rural municipalities and schools to ensure the sustainability of interventions. Through multi-sectoral programs, it continues to improve the educational, health and livelihood conditions of the most disadvantaged communities.

### Helpcode intervention in 2024

In 2024, Helpcode Nepal carried out activities in the field of education, child protection and community development. School supplies, uniforms, winter jackets were distributed and emergency supports were provided for the children most in need. Parenting education was promoted in the target schools and community participation was strengthened through mothers’ groups and coordination meetings. Interventions have been implemented to improve access to WASH services, develop school infrastructure. In addition, teachers’ capacity was strengthened through training courses on active teaching methodologies and specific training for ECED facilitators. All of these activities aimed to ensure sustainable impact and long-term success of the programs.

**We have been present since**

2016

**In 2024 we invested**

**75.664 euros**

**in these sectors**

Education, Child Protection, WASH, Community Development, Health

**We contributed to these SDGs**

**Goal 3:** Health and Well-being  
**Goal 4:** Equal and quality education  
**Goal 6:** Water and sanitation

**Active projects 2024**

1

**Regions of intervention**

Chitwan, Makwanpur, Lalitpur and Kathmandu Districts

<b>Partners (local and international)</b>	SWC, DDC, Municipality, Neighborhood Committee, School Management Committee (SMC), Parents and Teachers Association (PTA), Schools, Mothers' Groups, Children's Club
<b>Donors</b>	Helpcode Italia, Helpcode Svizzera
<b>Team</b>	<b>8</b>
<b>Output</b>	<ul style="list-style-type: none"> <li>• 21 schools were supported</li> <li>• A 'mother group' was set up in each school</li> <li>• 9140 children were supported</li> <li>• Work to improve access to clean water in two schools</li> </ul>
<b>Underage beneficiaries</b>	<b>4.713</b>
<b>Total beneficiaries</b>	<b>4.770</b>



NEPAL



# DEMOCRATIC REPUBLIC OF THE CONGO



## Context

The DRC continues to face one of the world's most complex humanitarian crises, ranking 180th out of 191 on the Human Development Index. In late 2024, the situation in the eastern region deteriorated further with the advance of M23 rebels. In February 2025, the group seized control of the strategic cities of Goma and Bukavu, resulting in thousands of deaths and the displacement of hundreds of thousands of people, deepening an already critical humanitarian emergency.

The crisis has severely impacted the education sector, particularly at the primary level, where infrastructure damage, displacement, and insecurity have disrupted schooling for thousands of children, limiting access to safe and quality learning environments.

## History of Helpcode in the Country

Helpcode has been operating in the DRC since 2016, focusing mainly on the urban area of Bukavu, in the Great Lakes region, in collaboration with the local association Ek'abana. The organization is dedicated to the recovery, education and social and professional integration of marginalized girls and adolescents, often accused of witchcraft. The operators of Helpcode and Ek'abana have worked to welcome and accompany hundreds of girls and boys removed from their families, guaranteeing them access to quality education and protection.

## Helpcode's intervention in 2024

In 2024, Helpcode operated in Bukavu supporting the Ek'abana center, offering school support to vulnerable girls and boys in 41 schools, with the active involvement of families and local committees. The support was also expressed directly in the center run by Ek'abana which welcomed up to 40 minors at the same time, mainly girls, offering educational support, recreational activities and inclusion and guaranteed daily meals, distributed school supplies and uniforms and created an after-school program. An integrated intervention to promote education, well-being and inclusion.

<b>We have been present since</b>	2016
<b>In 2024 we invested</b>	<b>41.847 euros</b>
<b>in these sectors</b>	Education, Gender Equality, Child Protection
<b>We contributed to these SDGs</b>	<b>Goal 3: Good health and well-being</b> <b>Goal 4: Quality education</b> <b>Goal 5: Gender equality</b>
<b>Active projects 2023</b>	1
<b>Regions of intervention</b>	Bukavu - Great Lakes Region
<b>Partners (local and international)</b>	Ek'abana, Ministry of Education
<b>Donors</b>	Distance Support (SAD)
<b>Employees and collaborators</b>	0
<b>Output</b>	<ul style="list-style-type: none"> <li>• 305 children supported in 41 schools</li> <li>• Contributed 3 daily meals for 40 children</li> </ul>
<b>Underage beneficiaries</b>	<b>791</b>
<b>Total beneficiaries</b>	<b>1.103</b>





# TUNISIA



### Context

Tunisia continues to face deep economic and social challenges, with high public debt, inflation, and widespread unemployment, particularly among young people and university graduates. While the government is exploring financial support options, including negotiations with international institutions, proposed reforms such as subsidy reductions face strong public resistance. Key sectors like agriculture, tourism, and manufacturing suffer from weak economic management and low investor confidence. These conditions are fueling social tensions and migratory pressures, with increasing numbers of Tunisians and sub-Saharan migrants attempting to reach Europe

### History of Helpcode in the Country

Helpcode has been active in Tunisia since 2018, with interventions focused on vocational training, youth empowerment, gender equality, sustainable economic development and projects aimed at mitigating social conflicts. The organization works to increase employability, support entrepreneurship, and promote local economic growth, especially in rural areas. It collaborates closely with local and national stakeholders, including public institutions, NGOs and private sector actors. His projects are funded by donors such as the Italian Agency for Development Cooperation (AICS), the Waldensian Church and the European Union.

### Helpcode’s intervention in 2024

In the last months of 2024, Helpcode launched the FORMER project, funded by AICS under the “Support for training and employment of young Tunisians” – AID 012833 program. The initiative aims to improve youth employment in Tunisia through targeted training, professional support and synergies between public and private actors. The project aligns vocational training with market needs and promotes entrepreneurship in the agri-food sector, with a focus on the dairy and honey sectors, for their growth potential. In collaboration with TAMAT (lead partner), TdH Italia, ARCS, EnAIP and TFYE, the project strengthens the governance and effectiveness of vocational training in the country. At the end of 2024, Helpcode also launched a project with the aim of supporting rural development for women in Tabarka, funded by the 8x1000 of the Waldensian Church.

<b>We have been present since</b>	2017
<b>In 2024 we invested</b>	17.571 euros
<b>In these sectors</b>	Agri-food, Vocational training and education, Governance and institution building, Employment and entrepreneurship, Sustainable development and green economy
<b>We have contributed to these SDGs</b>	<b>Goal 4:</b> Quality education <b>Goal 8:</b> Decent work and economic growth <b>Goal 9:</b> Enterprises, innovation and infrastructure <b>Goal 12:</b> Responsible consumption and production <b>Goal 17:</b> Partnerships for the goals

Active projects 2024	1
Regions of intervention	Jendouba (Tabarka), Beja, Siliana, Kairouan
Partners (local and international)	TAMAT, TdH Italia, ARCS, EnAIP, TFYE (Tunisian Forum for Youth Engagement)
Donors	Italian Agency for Development Cooperation, 8x1000 Waldensian Church
Team	0
Output	0
Underage beneficiaries	0
Total beneficiaries	0



TUNISIA



# UKRAINE



## Context

In its third year, the conflict in Ukraine continues to fuel a severe humanitarian crisis. The war has led to widespread displacement, infrastructure destruction, and escalating needs, with 12.7 million people requiring humanitarian assistance, including 3.7 million internally displaced and over 6 million refugees across Europe. Civilians bear the brunt of the violence, with nearly 39,000 casualties, including over 12,000 deaths and more than 2,400 children killed or injured. Explosive remnants of war hinder safe return, while psychological distress is on the rise. Repeated attacks on critical infrastructure have disrupted access to electricity, water, education, and heating, further deepening the crisis.

## History of Helpcode in the Country

Helpcode has been active in Ukraine since 2022, with an approach centered on humanitarian response and focused on Education in Emergency and Protection. The activities are carried out in cooperation with local partners in the oblasts (regions) of Kharkiv, Dnipro, Mykolaiv and Odessa. The intervention aimed at strengthening local capacities for a sustainable response. In line with OCHA's Humanitarian Response Plan (HRP), Helpcode has provided integrated services: psychosocial support and mental health, child protection, prevention of gender-based violence, and distribution of essential goods such as hygiene and dignity kits.

## Helpcode's intervention in 2024

In 2024, Helpcode boosted its intervention through the creation of multifunctional hubs in Dnipro, Kharkiv and Mykolaiv, funded by AICS. The hubs offer education, psychosocial support and protection in safe and inclusive environments, in line with the OCHA and Education cluster recommendations. Light and medium rehabilitation interventions were also carried out in schools and shelters, improving safety and access to essential services for affected communities. The goal is to ensure educational continuity and strengthen the resilience of the most vulnerable populations.

<b>We have been present since</b>	2022
<b>In 2024 we invested</b>	<b>776.824 euros</b>
<b>In these sectors</b>	Education, Protection
<b>We have contributed to these SDGs</b>	<b>Goal 3:</b> Good health and well-being for people <b>Goal 4:</b> Equal and quality education <b>Goal 5:</b> Gender equality
<b>Active projects 2024</b>	<b>2</b>
<b>Regions of intervention</b>	Dnipro, Mykolaiv, Kharkiv, Odessa
<b>Partners</b> (local and international)	Fondazione L'Albero della Vita (FADV), Association of Digital & Innovative Education (AIDE), Junior Movement (JM), Peaceful Heaven of Kharkiv (PHK)

<b>Donors</b>	Italian Agency for Development Cooperation
<b>Team</b>	6
<b>Output</b>	<ul style="list-style-type: none"> <li>• 21 schools supported</li> <li>• 3 Multi-Service Hubs created and/or supported</li> <li>• 689 basic necessity kits distributed</li> </ul>
<b>Underage beneficiaries</b>	4.851
<b>Total beneficiaries</b>	5.774



UKRAINE





# YEMEN



### Context

Yemen is still the scene of one of the worst humanitarian crises in the world, caused by protracted conflict, economic collapse and climate vulnerability. More than 17 million people are food insecure and almost half of the population is unemployed. Female-led families and young people are among the most vulnerable groups, often forced to resort to unsustainable and harmful survival mechanisms. Agriculture, which is critical to rural livelihoods, is severely affected by climate change, exacerbating food insecurity. With peace negotiations stalled and regional tensions rising, Yemen remains in a situation of extreme vulnerability.

### History of Helpcode in the Country

Helpcode has been active in Yemen since December 2020. The operational and logistical headquarters are located in Aden, and the intervention extends to the governorates of Aden, Al Dhale'e and Lahj. In three years, Helpcode has built a strong network of local partnerships, involving educational offices, executive units, local councils and community organizations. Projects covered food security, livelihoods, education and child protection, with the establishment of child-friendly spaces, psychosocial support programs and local capacity-building activities.

### Helpcode's intervention in 2024

In 2024, Helpcode carried out multi-sectoral interventions, responding to the urgent needs of communities affected by the conflict. In the governorate of Ad-Dhale'e, the project funded by the 8x1000 of the Waldensian Church has rehabilitated two schools and an access road to the central hospital, improving access to education and health care. Through cash-for-work activities, 217 vulnerable households – including 67 female-led households – received cash transfers to strengthen food security. In addition, four primary schools were provided with teaching and hygiene materials. In the governorate of Aden, the Skills Development and Livelihood Support program, funded by the Municipality of Geneva, has enabled the training of 60 beneficiaries (46 women, 14 men) in trades such as telephone repair, perfume production, pastry and bridal hairstyles. Over 60% have started micro-enterprises, with operational rates between 76% and 83%. The businesses generated stable incomes, especially in the perfume and confectionery sectors, with 77% of beneficiaries reporting an increase in income. In addition, 60 awareness-raising sessions on hygiene, nutrition and child care involved 1,709 people. The activities have been designed with a strong focus on gender inclusion, community participation and sustainability.

Helpcode has also participated in the response to the cholera epidemic, distributing hygiene kits for the prevention of contagion and carrying out awareness-raising activities on the measures necessary to avoid contagion.

**We have been present since**

2019

**In 2024 we invested**

87.551 euros

**In these sectors**

Food security and livelihoods, cholera emergency response (WASH), child protection and education

**We have contributed to these SDGs**

- Goal 1:** End poverty
- Goal 2:** Zero hunger
- Goal 3:** Good health and well-being
- Goal 4:** Quality education
- Goal 5:** Gender equality
- Goal 8:** Decent work and economic growth

Active projects 2024	2
Regions of intervention	Governorates of Aden, Lahj and Ad-Dhale'e
Partners (local and international)	Yamany Foundation (YDH), Ministry of Planning and International Cooperation
Donors	Waldensian Table, City of Geneva, Plan des Outes
Team	6
Output	<ul style="list-style-type: none"> <li>• 6 schools supported</li> <li>• 450 cholera prevention kits distributed</li> <li>• 30 micro-enterprises supported and 30 start-up kits distributed</li> </ul>
Underage beneficiaries	11.989
Total beneficiaries	20.488



# All Our Projects

COUNTRY	PROJECT
CAMBODIA	Prevention of child drowning in Cambodia: promoting water safety in Sihanoukville province
	Water safety: preventing child drowning in Cambodia through community awareness, swimming lessons and water safety
ITALY	G1000 Invisible Youth European Summit (YES)
	PROCEDI: Beyond prejudice - active pedagogy to deconstruct stereotypes
	ACT - Territorial Civic Actions
	The Water Code (TWC). A formula for sustainable water resource management
	A COMPLETELY DIFFERENT STORY
	Changemaker: change inventors with STEAM
	Always Rights 2024-2025
	The Watering Can – for a Flourishing Community
	DigitALL: Building alliances for a conscious and inclusive digital community
	IntegraZIONE Beyond Prejudices 2.0 (PROCEDI II)
LIBYA	Improving access to quality basic services in southern Libya in the municipalities of Ghat, Algatron, Alkufra and Ribyana
	Drinking water for vulnerable people in Derna

SECTOR	DONOR	COSTS	2024 VALUE	IMPLEMENTATION PERIOD
Development	Princess Charlene of Monaco Foundation	44.573 €	52.559 €	01/08/2023 – 31/07/2025
Development	Helpcode Switzerland/ Municipality of Meyrin	25.108 €	26.221 €	01/09/2024 – 31/08/2025
<b>TOTAL CAMBODIA</b>			<b>78.781 €</b>	
Development	EU Erasmus	4.262 €	4.262 €	01/03/2023 – 28/02/2024
Development	Cariplo Foundation	13.343 €	13.343 €	01/06/2022 – 31/05/2025
Development	Municipality of Genoa	2.582 €	2.800 €	31/3/2024 – 31/12/2027
Development	AICS, 8x1000 Waldensian Church	316.497 €	352.427 €	11/11/2023 – 10/07/2025
Development	AICS	19.019 €	19.589 €	01/12/2023 – 31/07/2025
Development	Con i Bambini	18.429 €	18.977 €	04/09/2023 – 31/01/2027
Development	Liguria Region	43.190 €	44.917 €	01/01/2024 – 31/12/2025
Development	Compagnia di San Paolo	940 €	600 €	01/04/2024 – 31/03/2025
Development	Compagnia di San Paolo (Charity Fund)	6.477 €	6.930 €	01/09/2024 – 31/08/2025
Development	Archetti Foundation	1.990 €	5.000 €	01/09/2024 – 30/06/2025
<b>TOTAL ITALY</b>			<b>468.845 €</b>	
Post-emergency	EU - EUTF	548.408 €	576.892 €	01/02/2023 – 31/08/2024
Emergency	Helpcode Switzerland/ City & Canton of Geneva	52.247 €	50.457 €	20/10/2023 – 31/05/2024
<b>TOTAL LIBYA</b>			<b>627.350 €</b>	

COUNTRY	PROJECT
<b>MOZAMBICO</b>	From field to market F2M: support to farmers and youth producers for sustainable economic, social and environmental inclusion
	DELPАЗ Manica - Peace and social cohesion through economic, social and gender inclusion
	Protected access to water and hygiene services (WASH) for IDPs in Metuge, Mecufi and Negomano
	Food security and hygiene to ensure school attendance in 5 rural districts
	Maternal and child health improvement in Maputo province
	A-GEO A Macaneta for all: integrated coastal resource management
	Reducing barriers to quality, protective education for children and youth in conflict-affected north
	GBV prevention, mitigation and response in Palma
	Protection Monitoring – GBV prevention and response
	Manica for Women: leadership and female empowerment in Barue, Macossa, Guro and Tambara
	GBV prevention, mitigation and response in Cabo Delgado
Education, peace and culture in Gorongosa for the inclusion of vulnerable groups	
<b>TUNISIA</b>	FORMER: Formazione e orientamento per rafforzare i mestieri e l'occupazione nelle zone rurali della Tunisia
<b>UKRAINE</b>	Everyone to school. Inclusive and safe access to learning (online & offline) and socialization for students and teachers
	Integrated response to ensure inclusive education and protection for children and vulnerable people affected by the crisis
<b>YEMEN</b>	Integrated food and education aid for vulnerable people affected by conflict
	Support to livelihoods and skills development for vulnerable families in Yemen
	Cholera outbreak response

SECTOR	DONOR	COSTS	2024 VALUE	IMPLEMENTATION PERIOD
Development	AICS	471.411 €	507.090 €	25/07/2022 – 24/12/2025
	AICS	1.933.299 €	2.032.445 €	11/11/2022 – 11/07/2025
Emergency	UNICEF	100.198 €	106.867 €	01/12/2022 – 30/06/2024
	8x1000 State-managed	80.672 €	83.068 €	01/02/2023 – 31/01/2024
	ENI	141.315 €	155.652 €	01/03/2023 – 31/12/2025
	AICS	419.978 €	448.958 €	02/05/2023 – 01/05/2026
Emergency	ECHO	476.229 €	509.800 €	01/05/2023 – 30/04/2025
Emergency	Search for Common Grounds	152.605 €	174.688 €	20/12/2023 – 19/03/2024
Emergency	UNHCR	1.283.744 €	1.366.840 €	01/01/2024 – 31/12/2024
	AICS	24.241 €	25.211 €	01/12/2023 – 31/05/2026
Emergency	Search for Common Grounds	97.725 €	103.010 €	09/07/2024 – 18/03/2025
Sviluppo	Helpcode Switzerland/ Municipality of Geneva	21.120 €	45.670 €	01/07/2024 – 30/06/2027
<b>TOTAL MOZAMBIQUE</b>			<b>5.559.299 €</b>	
Sviluppo	AICS	16.790 €	17.571 €	01/10/2024 – 30/09/2026
<b>TOTAL TUNISIA</b>			<b>17.571 €</b>	
Emergency	AICS	628.245 €	650.541 €	07/02/2024 – 07/05/2025
Emergency	AICS	110.299 €	118.284 €	01/02/2024 – 30/04/2025
<b>TOTAL UKRAINE</b>			<b>768.824 €</b>	
Emergency	8x1000 Waldensian Church	26.130 €	23.886 €	01/09/2022 – 29/02/2024
Emergency	Helpcode Switzerland/ Municipality of Geneva, Lancy, Onex, etc.	78.435 €	49.884 €	01/06/2023 – 31/05/2025
Emergency	Helpcode Switzerland/ Municipality of Geneva	13.980 €	13.781 €	01/05/2024 – 30/09/2024
<b>TOTAL YEMEN</b>			<b>87.551 €</b>	



helpcode  
Nepal



helpcode  
Nepal



helpcode  
Nepal



helpcode  
Nepal





# 7. Fundraising

## Individuals

We strengthen our network of donors

**In 2024**, the fundraising office faced a number of challenges related to the physiological decline in regular support and giving, but it also saw significant improvements in management processes. The main results and activities carried out are the following:

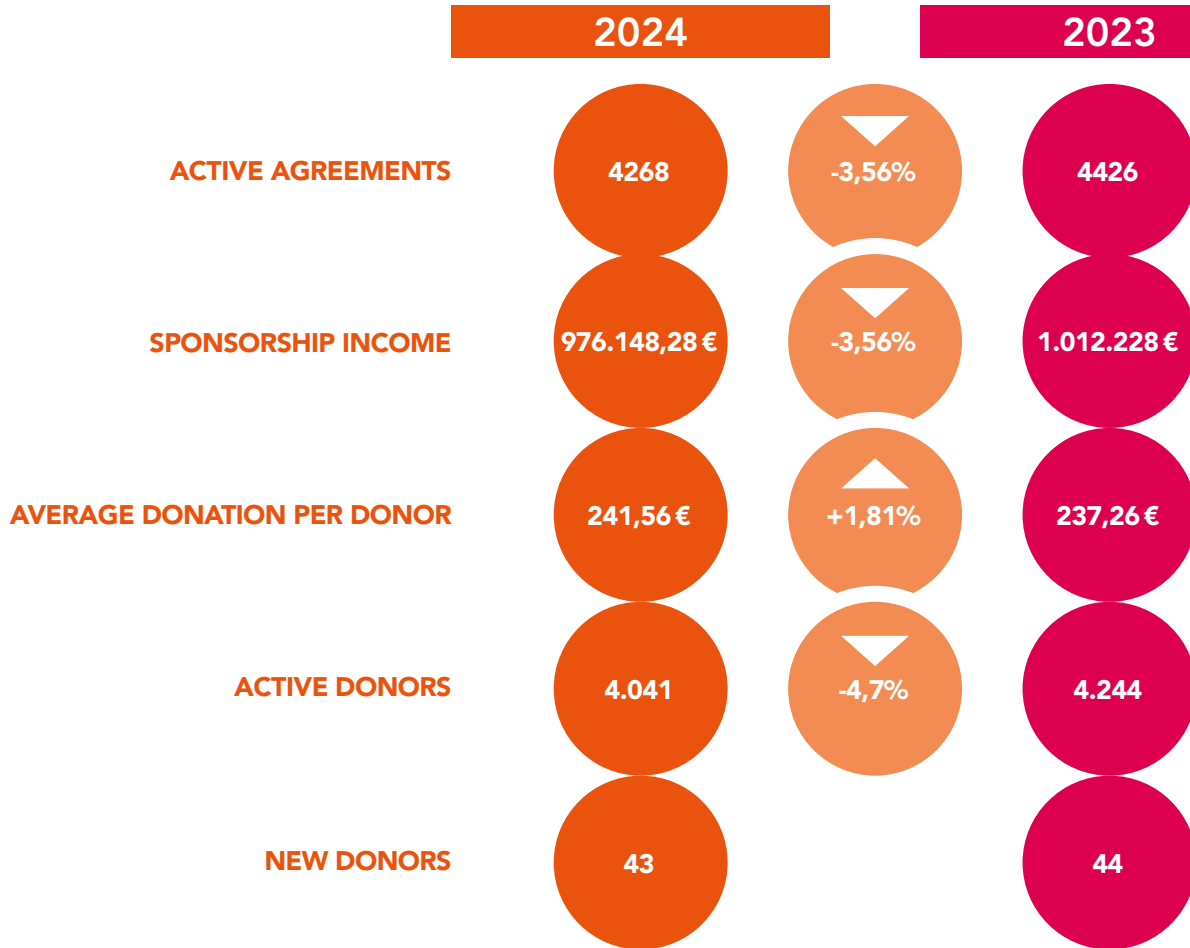
During 2023, our organization recorded a loss of 241 remote supports (which occurs due to the renunciation of some donors), while in 2024 this figure dropped to 158. This improvement indicates that **donor retention and care actions are producing positive results**, reducing the inevitable natural downturn that occurs in any organization that depends on recurring supports.

An important focus of the fundraising office was improving existing donor retention techniques. Engagement activities, such as sending periodic updates on supported projects and creating personalized communication campaigns, have helped to maintain a stronger bond with our donors. This approach has led, albeit slowly, to a reduction in the fall in support and regular donations.

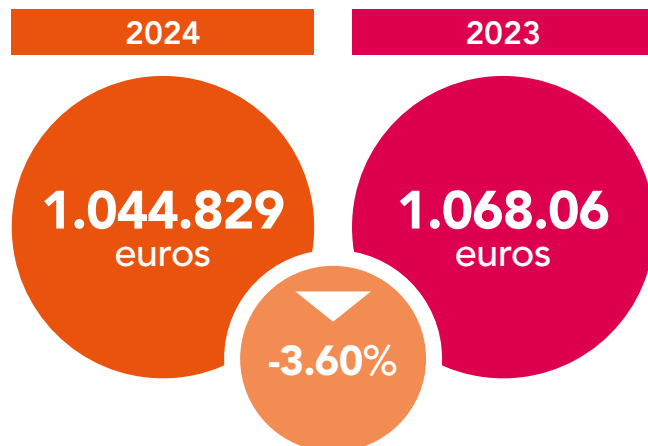
Looking ahead, the Fundraising Office will focus on two key aspects: optimizing digital campaigns for new donor acquisition, and deepening retention strategies to strengthen support from existing donors. The lessons learned in 2024 will be key to improving the effectiveness of campaigns and ensuring sustainable growth of the donor base.

In summary, despite the difficulties related to the nature of an established database and the physiological loss of regular donors (remote supporters), the Fundraising Office achieved a very good result, **improving the loss rate and maintaining a solid base of active regular donors**.

## INDIVIDUAL FUNDRAISING: SPONSORSHIPS AND ONE-OFF DONATIONS



### INDIVIDUAL DONOR FUNDRAISING



The number of supporters is decreasing, but the average donation is increasing. This means that those who remain are well engaged and loyal, and therefore donate more.

\*For further details on received funding, please refer to the following chapter.





### FUNDRAISING FROM INDIVIDUALS - DONORS IN ITALY

	2023		2024	
REMOTE SUPPORTS	4426	-5,40%	4268	-3,50%
ENTRIES FROM SAD	1.012.228,00 €	-3,60%	€976,148.28	-3,50%
AVERAGE DONATION PER DONOR	237,26 € VAT included	9,00%	241,56 € VAT included	1,80%
NEW DONORS	44		43	

## 5X1000

### A signature that costs nothing but is worth so much

In 2024, thanks to the contribution of 1,176 people who allocated 5x1000 of their income tax to Helpcode, we raised 54.850 euros.

Thanks to this amount, we were able to intervene in the following areas:

Education:

- Distribution of school supplies to 9.616 students
- Provision of school uniforms to 908 students in three districts of Nepal (Chitwan, Makawanpur, Kathmandu).
- Distribution of 537 winter jackets to combat the cold.

Skills development and community involvement:

- Training for teachers and follow-up meetings to improve inclusive teaching.
- Setting up mother-child groups to promote parental involvement in education with 384

participants (311 women, 73 men).

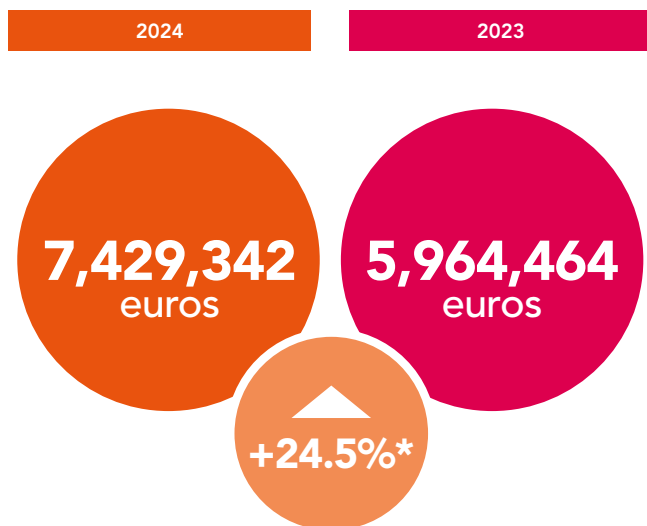
- Organization of reproductive health meetings for 296 adolescents in 11 schools.
- Improvement of school and sanitation infrastructure:
- Installation of a water purifier in Shree Pashupatinath Secondary School
  - Construction of a classroom and toilets in Chepang Primary School (Bankariya), in collaboration with the Municipality of Manahari
  - Support for the Orlyang Orphanage (Chitwan):
    - Supplies for the orphanage: food, kitchen utensils, hygiene kits, uniforms, shoes, stationery.
    - Involvement of local authorities and families in planning and distribution.

# Institutional Donors

## Laying the Foundation for Meaningful Impact

Institutional donors are government agencies, institutions, and international organisations that fund or co-fund Helpcode projects through public calls and tenders. The definition and implementation of initiatives funded or co-funded by institutional donors are based on the principles of efficiency, effectiveness, relevance, coherence, and sustainability as outlined by the Development Assistance Committee (DAC) of the Organisation for Economic Co-operation and Development (OECD). Within this framework, narrative and financial reporting of the initiatives - prepared periodically in accordance with donor guidelines - is essential to ensure Helpcode's alignment with these principles and to demonstrate the proper management of financial resources according to standards of transparency and cost-effectiveness. Projects are also monitored by Helpcode staff, donors themselves, and external bodies, with the aim of providing recommendations to the project teams for effective implementation and for identifying good practices and lessons learned. In 2024, institutional fundraising reached €7.429.342, an increase of 24.5% compared to 2023.

### INSTITUTIONAL FUNDRAISING



\* For further details on received funding, please refer to the following chapter.

INSTITUTIONAL DONORS 2024
AICS - Italian Agency for Development Cooperation
Canton of Geneva (Switzerland)
EU – European Union
EU - DG ECHO – Directorate-General for European Civil Protection and Humanitarian Aid Operations
EU - EUTF – European Union Emergency Trust Fund for Africa
Liguria Region
Municipalities of Geneva, Meyrin, Plan-les-Ouates, Lancy, and Onex (Switzerland)
Search For Common Ground
UNHCR - United Nations High Commissioner for Refugees
UNICEF - United Nations Children's Fund
University of Genoa
8x1000 State-Managed Fund
8x1000 Waldensian Church

# Companies

## A Year of Growth and New Challenges

In 2024, corporate support for Helpcode's projects reached new milestones. We strengthened relationships with long-standing partners and welcomed new organisations that share our vision of sustainability and social development. Thanks to our ongoing commitment to building authentic relationships - based on mutual trust and measurable impact - we were able to face ambitious challenges, achieving tangible and lasting results.

### A New Approach to Partnership: Beyond Philanthropy

This year marked an important evolution in Helpcode's **corporate partnerships**. No longer limited to financial support, these collaborations are becoming increasingly active: more and more companies are moving beyond a philanthropic model toward strategic partnerships that may include co-design and implementation of activities. This transformation is driven by the growing focus on corporate social responsibility, which is leading many businesses to revise their goals and methods of engagement. Companies are no longer satisfied with supporting generic initiatives, they now choose to invest in targeted projects that respond to real and urgent needs, integrating **ESG principles** into their corporate strategies.

A key example of this evolution is our partnership with **Hapag-Lloyd AG**, which renewed its commitment through significant donations and new initiatives planned for 2025. Similarly, the partnership with **Tailor Made Logistic** has grown into a strong alliance, grounded in shared values and a strong focus on sustainability and education.

In addition to long-standing partners such as **C&C Marine – Sign Maker, Grenke Italia, Auscomar, GAM Office Service S.P.A.**, and others, 2024 saw the beginning of new collaborations with companies joining us for the first time, such as **CAVO LUIGI – Beverage Solutions Srl**. Another important collaboration is with **Microsoft**, which continues to support our work through the Benevity Platform, helping us expand and increase the visibility of our initiatives.

By the end of 2024, we launched two promising partnerships that will further strengthen our efforts in Italy in 2025. The first, with **Uqido**, will focus on promoting the responsible use of technology, involving schools and families in communities lacking digital skills. The goal is to improve access to technology and foster inclusive, conscious learning in vulnerable social and educational settings.

The second partnership, with **PSA Genova Prà**, will center on environmental sustainability in schools, promoting a culture of energy awareness among younger generations. **PSA Genova Prà** will act as a catalyst for change through a hands-on, experimental approach that emphasizes global citizenship education.



### In-Kind Donations: Tangible Value for Projects

In-kind donations - goods and services provided by companies - have become a key pillar of our activities. In 2024, we launched the digital campaign **BeniXBene**, designed to engage new companies interested in contributing products or services. This initiative helped build new connections with the business world, diversify our available resources, and strengthen the bond between companies and the non-profit sector.

In-kind donations not only address immediate needs, but also enhance our ability to engage other supporters and create visibility opportunities for partner companies. A concrete example is **Helpcode's Christmas Market**, where donated goods are transformed into impactful actions, raising funds and giving companies a chance to see their contributions become part of a meaningful project.

The **BeniXBene** campaign demonstrated how in-kind donations can become a strategic choice for companies aiming to integrate corporate social responsibility into their operations, while tangibly contributing to initiatives with positive social impact.



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### ESG and the Future of Corporate Partnerships

The corporate sustainability landscape is changing rapidly. Today, it is no longer just about complying with regulations, but about making sustainability a core element of every company's strategy. New European regulations are accelerating this shift, pushing businesses to pay closer attention to their impact on society and the environment. This raises a key question: is sustainability truly integrated into business models, or is it merely a response to external pressures?

Corporate Social Responsibility (CSR) should not be seen as an obligation, but as a genuine opportunity. Companies that embrace CSR as a meaningful commitment - rather than a box-ticking exercise - are those that succeed in generating real, positive impact. And the benefits are clear: increased competitiveness, greater investment appeal, and stronger customer and talent loyalty. Market data shows that companies with a strong ESG commitment have more robust growth prospects and greater resilience.

Partnerships with Helpcode offer companies the opportunity to turn their commitments into concrete, measurable actions, creating lasting positive impact.

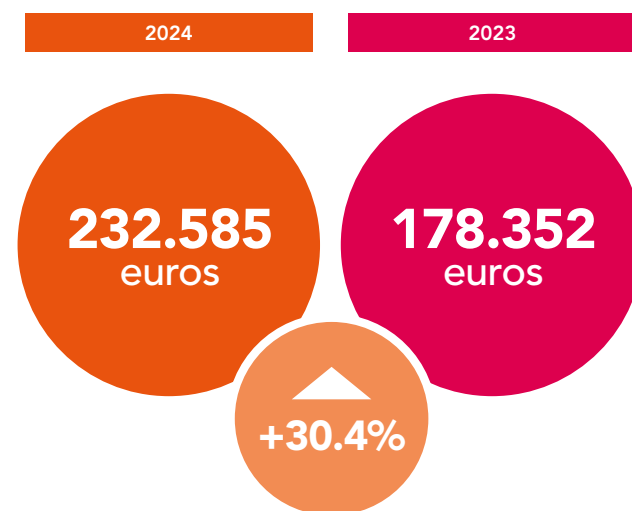
### Looking Ahead to 2025: A Strategic and Tangible Approach

In 2025, we aim to place corporate partnerships at the center of our sustainability strategy. Companies are no longer just donors; they are active partners who share our values and contribute directly to creating positive change. These collaborations are built on shared goals and ongoing dialogue, with the objective of achieving tangible results, such as the number of people supported and improvements in their quality of life.

Businesses not only provide financial support, but also bring their skills and expertise, enriching our projects and strengthening their own ESG strategies.

Looking to the future, our goal is to involve more and more companies in projects that generate real, measurable impact, facing social and environmental challenges together with a strategic and concrete commitment.

### CORPORATE AND MAJOR DONOR FUNDRAISING\*



\* For further details on received funding, please refer to the following chapter.

# Foundations

## Sharing Values to Support an Ever-Growing Number of Beneficiaries

In 2024, Helpcode strengthened its relationships with foundations and grant-making entities, private, non-profit organisations, both Italian and international, that finance socially beneficial activities in accordance with their statutes. The total value of projects implemented in 2024 and funded by these entities amounted to €140.237, marking a slight increase compared to 2023.\*

This positive trend was reinforced by the acquisition of two new foundations - Adidas Foundation and FIFA Foundation - which approved projects set to begin in early 2025. These initiatives focus on using sport as a tool for child protection in the challenging context of Yemen.

All funding is reported with full transparency, in accordance with each donor's procedures, supported by financial and narrative reports and photographic documentation.

\*The 2023 figure was higher because it included additional Swiss institutional donors, who from 2024 are now classified under institutional donors.

Our 2024 partners include:

- Princess Charlene of Monaco Foundation
- Fondazione Cariplo
- Fondazione Archetti
- Hirzel Foundation via HCS

Thanks to the San Paolo Charity Fund, the DigitALL project was launched in 2024. It aims to develop critical digital skills and promote the conscious use of technology among students, teachers, and educational communities. School activities - such as workshops for students, training for teachers and parents, and the launch of experimental classes - are based on a participatory methodology that weaves together digital civic education, critical thinking, and cooperative approaches.

The initiative extends beyond schools to reach the most vulnerable groups - hospitalized minors, youth centres, families supported by social services, and the elderly - with the goal of making digital transition an opportunity for all and reducing educational inequalities.

DigitALL also strengthens the local educational network by fostering alliances among educators, local authorities, families, and young people: from this shared commitment will emerge the Digital Education Pact, a concrete guide for common and sustainable actions.

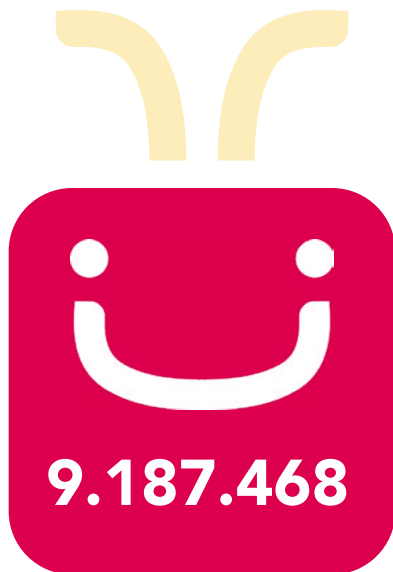
The project also includes the development of an exclusive board game called Cybernauti, to be launched in 2025 as an educational and playful tool to address key issues such as digital identity, online safety, and misinformation.

The company Tailor Made Logistic, our long-standing partner, co-financed part of the activities.



# 8. Budget 2024

Managed funds 2024



81%

€ 7.429.342

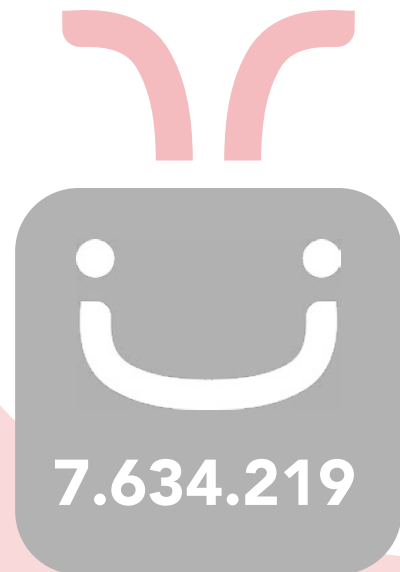
FUNDS RAISED FROM INSTITUTIONAL DONORS

19%

€ 1.758.126

FUNDS RAISED FROM PRIVATE DONORS

Managed funds 2023



78%

€ 5.964.464

FUNDS RAISED FROM INSTITUTIONAL DONORS

22%

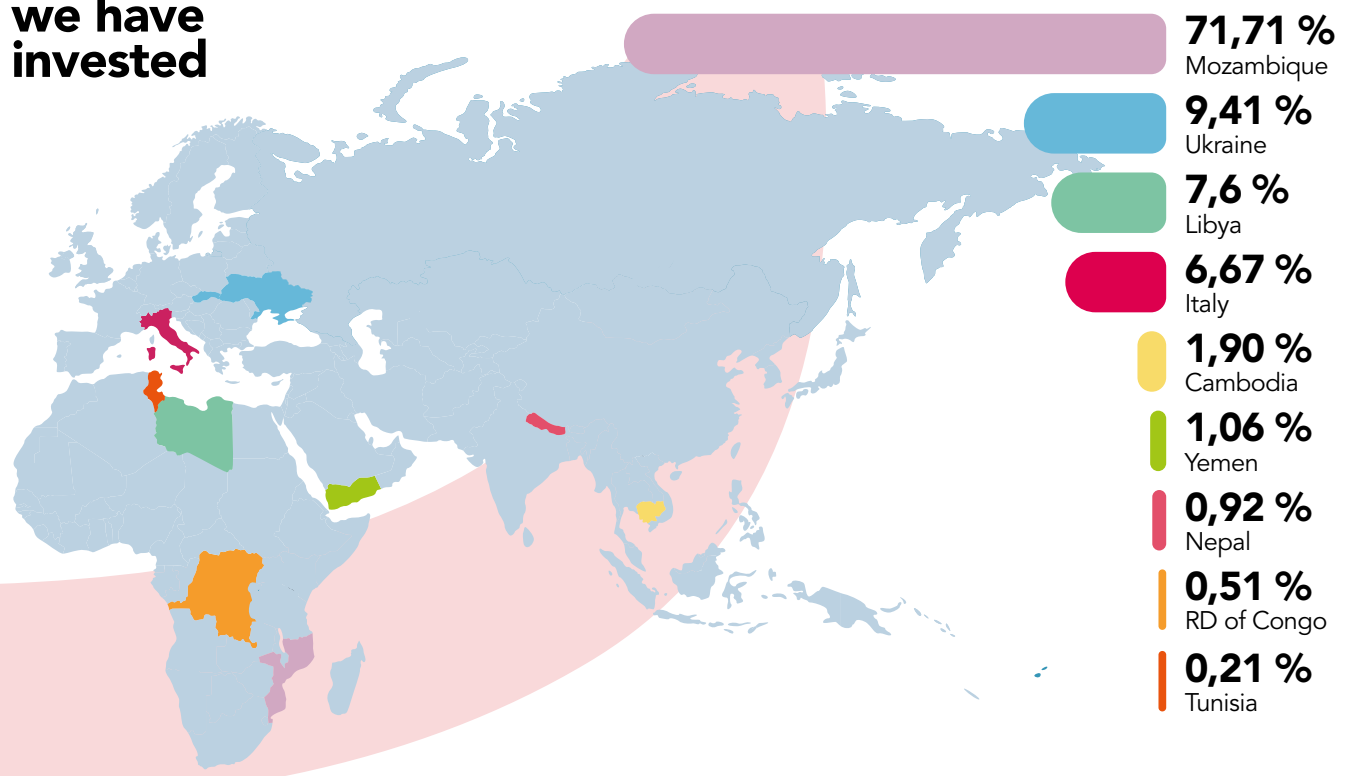
€ 1.669.755

FUNDS RAISED FROM PRIVATE DONORS

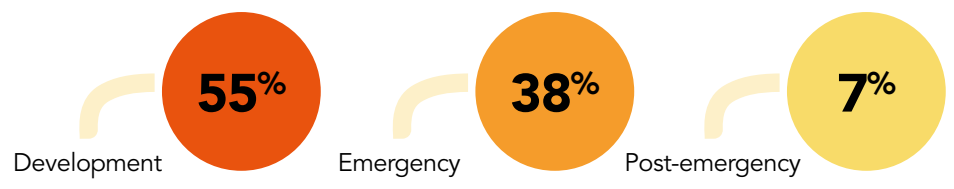
## How we use every euro collected



## Where we have invested



## Projects we invested in by type



# Management Report

	2024	2023
<b>Assets</b>		
<b>B) ) Fixed Assets</b>		
<b>I - Intangible fixed assets</b>		
3) Industrial patent rights and rights to use intellectual works	2.645	5.922
4) Concessions, licenses, trademarks, and similar rights	4.882	8.281
7) Other	508	1.016
<b>Total</b>	<b>8.035</b>	<b>15.219</b>
<b>II - Tangible Fixed Assets</b>		
4) Other assets	11.141	18.957
<b>Total</b>	<b>11.141</b>	<b>18.957</b>
<b>Total fixed assets</b>	<b>19.176</b>	<b>34.176</b>
<b>Active</b>		
<b>C) Current assets</b>		
<b>I - Inventories</b>		
4) Finished products and goods	3.840	3.840
<b>Total</b>	<b>3.840</b>	<b>3.840</b>
<b>II - Receivables with additional indication, for each item, of amounts collectible beyond the next financial year</b>		
1) To users and clients	26.401	0
3) To public entities	3.810.781	4.804.988
4) To private entities for contributions	722.072	1.242.545
9) Tax receivables	200	200
12) To others	552.714	233.223
<b>Total</b>	<b>5.112.168</b>	<b>6.280.956</b>
<b>III - Financial Assets, non-fixed</b>		
3) Other securities	2.928	2.928
<b>Total</b>	<b>2.928</b>	<b>2.928</b>
<b>IV - Cash and cash equivalents</b>		
1) Bank and postal deposits	1.766.524	3.020.944
2) Cheques	0	2.000
3) Cash on hand	31.565	36.248
<b>Total</b>	<b>1.798.089</b>	<b>3.059.192</b>
<b>Total current assets</b>	<b>6.936.201</b>	<b>9.346.916</b>
<b>D) Prepaid Expenses and Accrued Income</b>	<b>24.642</b>	<b>37.909</b>
<b>TOTAL ASSETS</b>	<b>6.960.843</b>	<b>9.419.001</b>

	2024	2023
<b>Liabilities</b>		
<b>A) Net assets</b>		
I - Endowment Fund	12.491	12.491
III – Free equity		
1) Profit reserves or operating surpluses	9.516	7.186
<b>Total</b>	<b>9.516</b>	<b>7.198</b>
IV - Operating Surplus/Deficit	2.023	2.318
<b>Total Net Assets</b>	<b>24.031</b>	<b>22.007</b>
<b>B) Provisions for Risks and Charges</b>		
3) Other	228.718	228.718
<b>Total provisions for risks and charges</b>	<b>228.718</b>	<b>228.718</b>
<b>C) Severance Indemnities for Employees</b>	<b>123.186</b>	<b>126.520</b>
<b>D) Payables with additional indication, for each item, of amounts payable beyond the next financial year</b>		
1) payables to banks	266.114	154.081
7) payables to suppliers	90.222	128.725
9) tax payables	36.936	29.831
10) payables to social security and welfare institutions	46.384	52.116
11) payables to employees and collaborators	97.204	100.646
12) other payables	2.956	1.861
<b>Total liabilities, with separate additional indication, for each item, of amounts due beyond the following financial year</b>	<b>539.816</b>	<b>467.260</b>
<b>E) Accrued Expenses and Deferred Income</b>	<b>6.045.092</b>	<b>8.574.496</b>
<b>TOTAL LIABILITIES</b>	<b>6.960.843</b>	<b>9.419.001</b>

# Report on Operations

Charges and costs	2024	2023
<b>A) Costs and Charges from General Interest Activities</b>		
1) Raw materials, consumables, and goods	2.720.327	2.404.136
2) Services	2.370.881	1.369.699
3) Use of third-party assets	492.278	391.796
4) Personnel	2.449.226	2.434.802
5) Depreciation	0	0
6) Provisions for risks and charges	0	0
7) Other operating expenses	65.074	4.302
8) Opening inventories	0	0
9) Allocation to restricted reserve by decision of institutional bodies	0	0
10) Use of restricted reserve by decision of institutional bodies	0	0
<b>Total</b>	<b>8.097.786</b>	<b>6.604.735</b>
<b>B) Costs and Charges from Other Activities</b>		
1) Raw materials, consumables, and goods	495	231
2) Services	0	7.485
3) Use of third-party assets	0	0
4) Personnel	0	0
5) Depreciation	0	0
6) Provisions for risks and charges	0	0
7) Other operating expenses	0	0
8) Opening inventories	0	0
<b>Total</b>	<b>495</b>	<b>7.717</b>
<b>C) Costs and expenses from fundraising activities</b>		
1) Costs of regular fundraising	466.703	533.058
2) Costs of occasional fundraising	413	0
3) Other expenses	8.402	627
<b>Total</b>	<b>475.518</b>	<b>533.685</b>
<b>D) Costs and charges from capital and financial assets</b>		
1) On bank accounts	41.092	19.768
2) On loans	0	0
3) From building assets	0	0
4) From other assets	0	0
5) Provisions for risks and charges	0	0
6) Other expenses	105.104	49.807
<b>Total</b>	<b>146.196</b>	<b>69.575</b>

Charges and costs	2024	2023
<b>E) General Support Costs and Charges</b>		
1) Raw materials, consumables, and goods	7.113	3.405
2) Services	145.415	236.425
3) Use of third-party assets	29.828	29.621
4) Personnel	266.290	171.557
5) Depreciation	16.699	17.708
6) Provisions for risks and charges	0	0
7) Other expenses	83.024	130.690
8) Account Allocation to restricted reserve by decision of institutional bodies	0	0
9) Use of restricted reserve by decision of institutional bodies	0	0
<b>Total</b>	<b>548.369</b>	<b>589.406</b>
<b>TOTAL CHARGES AND COSTS</b>	<b>9.268.364</b>	<b>7.805.118</b>

Income and revenues	2023	2022
<b>A) Revenues, income and proceeds from activities of general interest</b>		
1) Income from membership fees and contributions from founders	0	0
2) Income from members for mutual activities	0	0
3) Revenues for services and transfers to members and founders	0	0
4) Liberal donations	0	0
5) Income from the "5 per mille" tax allocation	54.850	62.263
6) Contributions from private individuals	251.065	0
7) Revenues from services and transfers to third parties	0	0
8) Contributions from public bodies	7.263.713	5.728.386
9) Income from contracts with public bodies	0	0
10) Other revenues, income and proceeds	359.277	420.968
11) Closing balances	0	0
<b>Total</b>	<b>7.928.905</b>	<b>6.211.617</b>
<b>Surplus/deficit from activities of general interest (+/-)</b>	<b>-168.881</b>	<b>-393.118</b>
<b>B) Revenue, income and proceeds from other activities</b>		
1) Revenue from services and sales to members and founders	0	0
2) Contributions from private entities	0	0
3) Revenue from services and sales to third parties	0	0
4) Contributions from public entities	0	0
5) Proceeds from contracts with public entities	0	0
6) Other revenue, income and proceeds	16.027	0
7) Closing balances	0	0
<b>Total</b>	<b>16.027</b>	<b>0</b>
<b>Surplus/deficit from various activities (+/-)</b>	<b>15.532</b>	<b>-7.717</b>

Income and revenues	2024	2023
<b>C) Revenue, income and proceeds from fundraising activities</b>		
1) Proceeds from regular fundraising	1.258.562	1.420.172
2) Proceeds from occasional fundraising	0	1.930
3) Other proceeds	14.057	0
<b>Total</b>	<b>1.272.619</b>	<b>1.422.102</b>
<b>Surplus/deficit fundraising activities (+/-)</b>	<b>797.101</b>	<b>888.417</b>
<b>D) Revenue, income and proceeds from financial and capital assets</b>		
1) From bank accounts	2.327	3.408
2) From other financial investments	1.165	0
3) From real estate assets	0	0
4) From other capital assets	0	0
5) Other income	40.882	95.666
<b>Total</b>	<b>44.375</b>	<b>99.073</b>
<b>Surplus/deficit capital and financial assets (+/-)</b>	<b>-101.821</b>	<b>29.498</b>
<b>E) General support income</b>		
1) Income from secondment of personnel	0	0
2) Other general support income	40.689	103.090
<b>Total</b>	<b>40.689</b>	<b>103.090</b>
<b>Surplus/deficit general support activities (+/-)</b>	<b>-507.680</b>	<b>-486.315</b>
<b>Total income and revenues</b>	<b>9.302.616</b>	<b>7.835.883</b>
<b>Operating surplus/deficit before tax (+/-)</b>	<b>34.251</b>	<b>30.765</b>
<b>Taxes</b>	<b>32.228</b>	<b>28.447</b>
<b>Surplus/deficit for the year after tax (+/-)</b>	<b>2.023</b>	<b>2.318</b>



# Auditors' Report



HELP CODE Italia

Financial statements as at 31<sup>st</sup> December 2024

Independent Auditor's Report in accordance with article 14 of  
Legislative Decree no. 39 of January 27, 2010

**INDEPENDENT AUDITOR'S REPORT  
IN ACCORDANCE WITH ARTICLE 14 OF LEGISLATIVE DECREE NO. 39 OF JANUARY 27, 2010**

To the Members  
of HELP CODE Italia

**Report on the audit of the Financial Statements**

**Opinion**

We have audited the financial statements of HELP CODE Italia (the 'Entity') which comprise the balance sheet as at December 31, 2024, the income statement for the year then ended and the sections "General" and 'Explanation of balance sheet items' included in the mission report.

In our opinion, the financial statements give a true and fair view of the Entity's financial position as at 31 December 2024 and of its financial performance for the year then ended in accordance with Italian standards governing the preparation of financial statements.

**Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISA Italia). Our responsibilities under those standards are further described in the "Auditor's Responsibilities for the Audit of the Financial Statements" section of our report. We are independent of the Entity in accordance with ethical and independence regulations and standards applicable to audits of financial statements under Italian law. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Responsibilities of the Executive Board and Those Charged with Governance for the financial statements**

The Executive Board is responsible for the preparation and fair presentation of the financial statements in accordance with Italian Law governing the criteria for their preparation and, in the terms established by law, for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing, in the terms prescribed by law, the Entity's financial reporting process.

MILANO ANCONA BARI BOLOGNA BRESCIA BRINDISI FIRENZE  
GENOVA NAPOLI PADOVA PIACENZA PISA ROMA TORINO

Crowe Bompani Srl  
Sede Legale e Amministrativa  
Via Leone XIII, 14 – 20145 Milano

Capitale Sociale € 700.000 i.v. - Iscritta al Registro delle Imprese di Milano, Monza Brianza e Lodi  
Codice fiscale, P.IVA e numero iscrizione: 02588900742  
Iscritta nel Registro dei Revisori presso il Ministero dell'Economia e delle Finanze (D.M. del 02.07.2019)

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISA Italia will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISA Italia, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control;
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Board;
- conclude on the appropriateness of the Executive Board's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern;
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance, identified at an appropriate level as requested by ISA Italia, regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

### Report on compliance with other laws and regulations

#### Opinion and statement pursuant to article 14.2.e)/e-bis)/e-ter) of Legislative decree no. 39/10

The Executive Board of HELP CODE Italia is responsible for the preparation of the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives", included in the mission report of HELP CODE Italia as at 31 December 2024, and for the consistency of such section with the related financial statements and their compliance with the applicable law.

We have performed the procedures required under auditing standard (SA Italia) 720B in order to:

- express an opinion on the consistency of the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives", included in the mission report with the separate financial statements;
- express an opinion on the consistency of the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives" with the applicable law;
- issue a statement of any material misstatements in the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives".

In our opinion, the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives" included in the mission report is consistent with the financial statements of HELP CODE Italia as of 31 December 2024.

Moreover, in our opinion, the section "Explanation of the economic and financial performance of the organisation and of the methods for pursuing its statutory objectives" has been prepared in compliance with the applicable law.

With reference to the statement referred to in article 14, paragraph 2, letter e-ter) of Legislative Decree 39/10 issued on the basis of our knowledge and understanding of the Entity obtained in the course of the audit, we have nothing to report.

Genoa, 2 May 2025

Crowe Bompani Srl

Alessandro Reborà  
(Statutory Auditor)

*This report has been translated into English from the Italian original solely for the convenience of international readers*

# Report of the Controlling Body

## **REPORT OF THE CONTROL BODY TO THE MEMBERS' MEETING ON THE APPROVAL OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024, PREPARED ON THE BASIS OF THE SUPERVISORY ACTIVITIES CARRIED OUT PURSUANT TO ART. 30 OF LEGISLATIVE DECREE NO. 117 OF 3 JULY 2017**

To the members of HELP CODE ITALIA ETS

During the financial year ended 31 December 2024, my activities were guided by the provisions of the law and the Rules of Conduct for the supervisory body of third sector entities issued by the National Council of Chartered Accountants and Accounting Experts, published in December 2020.

We hereby inform you of these activities and the results achieved.

The financial statements of HELP CODE ITALIA ETS as at 31 December 2024, prepared in accordance with Article 13 of Legislative Decree No. 117 of 3 July 2017 and Ministerial Decree 5 March 2020 of the Ministry of Labour and Social Policies, as supplemented by OIC 35 ETS Accounting Principle governing their preparation; the financial statements show a surplus for the year of €2,023.

HELP CODE ITALIA ETS is a Third Sector Entity (ETS) registered in the Single National Register of the Third Sector under number 38804 in the Liguria Region.

In accordance with Article 13, paragraph 1, of the Third Sector Code, it consists of a balance sheet, management report and mission report.

The supervisory body was not responsible for conducting the statutory audit of the accounts, as this task was assigned to Crowe Bompani S.p.A., which issued an unqualified audit report on 2 May 2025. I therefore carried out the supervisory and control activities required by Standard 3.8. of the Rules of Conduct for the supervisory body of third sector entities, consisting of a summary overall check to verify that the financial statements had been correctly prepared. The activity carried out did not therefore constitute a statutory audit of the accounts.

### **1) Supervisory activities pursuant to Article 30, paragraph 7 of the Third Sector Code**

I monitored compliance with the law and the articles of association, respect for the principles of proper administration and, in particular, the adequacy of the organisational structure, the administrative and accounting system, and their effective functioning. I also monitored compliance with civic, solidarity and social utility objectives, with particular regard to the provisions of Article 5 of the Third Sector Code, concerning the obligation to carry out, exclusively or principally, one or more activities of general interest, Article 6, concerning compliance with the limits on the performance of any other activities, Article 7, concerning fundraising, and Article 8, concerning the allocation of assets and the absence (direct and indirect) of profit-making purposes.

With regard to the monitoring of the above aspects and the related provisions, please refer to the mission report, highlighting the following:

- the entity carries out other activities provided for in Article 6 of the Third Sector Code, complying with the limits set out in Ministerial Decree No. 107 of 19 May 2021, as demonstrated in the mission report;
- the entity has carried out fundraising activities in accordance with the procedures and limits set out in Article 7 of the Third Sector Code and the related guidelines; it has also correctly reported the income and costs of these activities in the Mission Report;
- the entity complied with the prohibition on the direct or indirect distribution of surpluses and assets; in this regard, pursuant to Article 14 of the Third Sector Code, it published any emoluments,

compensation or fees, remuneration, for any reason attributed to members of corporate bodies, senior employees and associates;

- for the purposes of maintaining legal personality, the net assets resulting from the financial statements financial statements is higher than the minimum limit set out in Article 22 of the Third Sector Code and in the Articles of Association.

I attended the members' meetings and the meetings of the administrative body and, on the basis of the information available, I have no particular observations to report.

I have also obtained information from the administrative body during its meetings on the general performance of the management and its foreseeable evolution, as well as on the most significant transactions, in terms of size or characteristics, carried out by the entity and, based on the information obtained, I have no particular comments to report.

I have acquired knowledge of and monitored the adequacy of the organisational, administrative and accounting structure and its actual functioning.

## **2) Comments on the financial statements**

As the control body is not responsible for the statutory audit, it carried out the supervisory activities provided for in Rule 3.8 of the 'Rules of conduct for the control body of third sector entities' on the financial statements, consisting of a summary overall check to verify that the financial statements have been correctly prepared.

To the best of my knowledge, in preparing the financial statements, the directors did not deviate from legal provisions pursuant to Article 2423, paragraph 5, of the Italian Civil Code.

## **3) Comments and proposals regarding the approval of the financial statements**

Considering the results of my work, I invite the members to approve the financial statements for the year ended 31 December 2024, as prepared by the directors. The control body agrees with the proposed allocation of the surplus.

Genoa, 2 May 2025

The supervisory body

Roberto Pischedda





## 9. Join HELPCODE

### COMPANIES

We work alongside companies to build long-lasting, mutually beneficial relationships. Become our partner, help us defend children's rights while also gaining advantages and tax benefits for your company.

Want to learn more? Contact us at: [aziende@helpcode.org](mailto:aziende@helpcode.org)

### SCHOOLS

We offer educational workshops for schools that address key themes of sustainable development education, always placing children and adolescents at the center. Our programs endeavour to offer innovative ways to discover, learn, and understand oneself and the world, through exploration, interaction, and active engagement.

To learn more about Helpcode's workshops, contact us at: [scuola@helpcode.org](mailto:scuola@helpcode.org)

### VOLUNTEERS

Do you want to be a driver of change and make a difference in the lives of children? Become a volunteer with Helpcode! Share your skills within our community to ensure that every child has the opportunity to grow up and pursue their dreams.

Get in touch at: [volontari@helpcode.org](mailto:volontari@helpcode.org)

### JOIN OUR TEAM

Become part of our team. Let's build a future together - a future that didn't exist yesterday - for children around the world.

Apply for an open position or send us a spontaneous application at: [recruitment@helpcode.org](mailto:recruitment@helpcode.org)



## SUPPORT HELPCODE



### WITH A DONATION

Children can change the world, if their rights are upheld and recognized by adults. Help us make it happen. With a one-time donation, you support our projects and give a voice to the most vulnerable. With a recurring donation, you allow Helpcode to respond quickly in emergencies and to create even more effective and sustainable programs

**Every single contribution really does count!**

### WITH CHILD SPONSORSHIP

For just €0.85 a day - €25 per month - you can make a truly life-changing difference by supporting the future of a child in the Democratic Republic of the Congo, Nepal, Cambodia, or Mozambique. You ensure their right to education and the chance to grow up in a healthy family and a peaceful community. For more information, call **+39 010 5704843** or email us at: [donatori@helpcode.org](mailto:donatori@helpcode.org)

### WITH YOUR 5X1000

Donate your 5x1000 to Helpcode and bring a smile to the lives of children growing up in hardship. All you need is your signature and Helpcode's tax code: **95017350109**.

The 5x1000 is not a tax nor an additional expense, it's a portion of your taxes that is already allocated to charitable organisations. It costs you nothing, but for Helpcode, it's essential to carry out projects and protect children's rights.

### WITH A LEGACY GIFT

By making a legacy gift, you can ensure a future for children who currently do not have one, and provide them with the opportunity to receive an education and become adults who can shape their own lives. For more information, email [donatori@helpcode.org](mailto:donatori@helpcode.org) or call **+39 010 5704843**.

**Helpcode Italia ETS**

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[www.helpcode.org](http://www.helpcode.org)

Editorial coordinator and editor: Sara Tetro

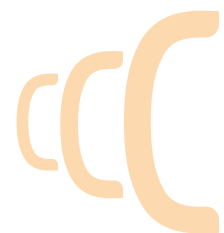
Graphics and design: BAM Communication

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**SUPPORT HELPCODE**





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