

## Because children can change the world











# Summary



### **1 – INTRODUCTION**

Talent is everywhere, opportunities are not Giorgio Zagami, President	5
Together, so that the future belongs to everyone Matteo Cavalleroni, Secretary General	7



8

### 3 – IDENTITY

### We are Helpcode

• What we do	10
Our Vision	10
Our Values	13
• Our history	14
Governance	
<ul> <li>Organizatonal chart</li> </ul>	17
Whistleblowing	19
How We Work	
• Partner	21
Our standards	21
Code of Ethics and Safeguarding	
Procedures	21
Sustainable Development Goals	22
<ul> <li>Sustainable Development Goals</li> </ul>	22

### 4 – STAKEHOLDERS

Our Strategy	25
Our Stakeholders	26
Our Benefciaries	28
Partners and network	30
<ul> <li>Helpcode Switzerland</li> </ul>	30
Social Impact	31
With AICS and Novamont in	
Mozambique	31
Environmental Impact	32
Code of Ethics and Safeguarding	
Procedures	33
Advocacy	34
Communicaton	36

### 5 – PEOPLE The people of Helpcode Employees and collaborators • Staff

Employees and collaborators	38
• Staff	38
Gender Equality	39
• Age	40
Annual Remuneraton	40
• Training	40
• Welfare	40
Occupatonal Safety	40
Volunteers	42
Suppliers	42

38

6 – SCENARIOS	
Introducton	45
Strategy	46
Areas of acton	46
• Educaton	47
Protecton	50
Agriculture	51
• Health	53
Water and Sanitaton	54
Environment and Climate Change	56
• Peace	58
Job creation	60
<ul> <li>Immediate Emergency Response</li> </ul>	61
Gender Equality	63
Where We Work	66
All the projects	68

7 – FUNDRAISING		
Individuals	89	
5x1000	90	
Insttutonal Donors	91	
Corporatons	92	
Foundatons	94	

8 – 2022 FINANCIAL STATEMENT	96
Balance sheet 2022	98
Report on operations	101
Independennt Auditor's Report	104
Report of the Statutory Auditor	107

9 – J	ΝH	PC	OD	E
- ·			<u> </u>	

110



## Talent is everywhere, opportunities are not.



**Giorgio Zagami** President of Helpcode

different would your life be if you had never WC attended school and never learned to read and write? How would you have spent your days? What kind of job would you have done? How would you see your future? UNESCO has estimated that 244 million youths worldwide do not go to school, and out of these, nearly 60 million have not even attended primary school. Why does this happen? One of the main reasons is violence in conflict areas. Another reason is poverty, because in low-income countries, public resources for education are very scarce. In the worst cases, poverty forces children to work, which means they do not attend school or drop out altogether. So, if we want to improve education, we need to continue developing measures that reduce conflicts and poverty. We need to think with a long-term vision, accompanying major projects with concrete activities. In fact, often the best results are achieved through seemingly small steps. An example is providing free meals in schools. With meals, two objectives are achieved at the same time: better nutrition for children, and higher attendance, because parents have an additional incentive to send their children to school. Improving is possible. As is often the case with major global issues, the state of the world today is both worrying and much better than in the past. Widespread access to basic education is a very recent achievement: the percentage of children not enrolled in schools has decreased in all regions of the world within a generation and has halved globally. Today, only 8% of children do not attend primary school, compared to 16% twenty years ago. A generation ago, it was mainly girls who did not have access to education. This inequality has also decreased, and today the absolute number and proportion of boys and girls without access to primary school are similar. Until recently, access to education was limited to a very small elite, but now basic education is much more democratic. Helpcode has contributed to these results. Our commitment to the education of boys and girls is concrete, real, and effective. We do it to improve the lives of future adults, and because we believe that many global problems can be addressed by increasing the number of educated people and creating opportunities everywhere, as talent is everywhere. This is why people at Helpcode work daily to provide opportunities to boys and girls who have few. And this improves the world for everyone, even the more fortunate.

Giorgio Zagami, President of Helpcode giorgio.zagami@helpcode.org



## Together, so that the future belongs to everyone.



Matteo Cavalleroni Secretary General of Helpcode

my first year as Secretary General of Helpcode, a role I have been honored to assume, I have dedicated all my efforts in support of the challenges that we have faced together with our staff. First and foremost, we have worked to support communities in difficult conditions. The Ukraine emergency has pushed us to test ourselves in a new context, with new forms of intervention. We started from the neighboring areas first, at the Slovakian border, and then strengthened our presence within the country. Being in daily contact with the material and psychological needs of people adds to the determination behind our actions. In countries where we have been working alongside institutions and communities for years through our distance support program, our knowledge of the territory and local dynamics has allowed us to expand our reach. This has enabled us to tap into large donor funds that we need to respond to broader needs concerning the communities in which children are part of. I think of Mozambique, where among the many impacting projects, there have been some dedicated to promoting food resilience and the development of sustainable productive sectors, accompanying the people involved in a path of concrete recovery. As an organization, we are aware of our role in taking actions that have a positive social and environmental impact on the world. This certainty, supported by the need to confront the ubiquitous effects of climate change in every context, guides all our activities and daily actions. It is also evident in the research and development of specific programs, such as the important project that started at the end of the year, dedicated to raising awareness about the safeguarding of water resources in Italy. We are increasingly receiving confirmation of the importance of building relationships with all our stakeholders. Accrediting ourselves with institutional counterparts, consolidating our reputation with the media, co-designing with partners, and, above all, listening to the needs of beneficiary communities are the foundation of the choices we make. But that's not all. Changes have also affected our staff, the people of Helpcode in Italy and abroad. We are growing and maturing. There have been changes in the organization's structure, aimed at becoming more efficient and ready to adapt to the ever-evolving world around us. All this without ever forgetting the invaluable contribution that comes from our individual donors: the loyal ones who have been following us with passion for years, and the newly arrived ones who have gotten to know us and decided to support us, placing their trust in us, and enabling us to continue working for a future with more opportunities for everyone. Thank you!

Matteo Cavalleroni, Secretary General of Helpcode

## 2. Methodological Note

The 2022 Annual Report of Helpcode has been prepared in compliance with the legislation that introduced the Italian Third Sector Reform and the guidelines introduced by it through Ministerial Decree on July 4, 2019. All areas of Helpcode, both in Italy and in the countries where we operate, have participated in its preparation.

Like all previous editions, this fifteenth edition is inspired by the principles of truth and transparency. The document you will read aims to provide concise and comprehensive information to our stakeholders regarding the activities of the past year and their impact on the communities we engage with. It provides an account of our work, including our successes and objectives achieved, as well as challenges and difficulties, in line with our mission. At the same time, it represents a moment of reflection and evaluation for the entire staff of Helpcode, with a focus on continuous improvement.

The 2022 edition, based on principles of completeness, effectiveness, usability, and readability, introduces several new features:

- More in-depth coverage, thanks to a dedicated chapter that presents the projects implemented, organized by sectors and countries of intervention. The data and information on the contexts are derived from institutional sources such as the UNDP Human Development Report, national and regional reports from UNICEF and other United Nations organizations, and data from National Statistical Institutes;
- Greater involvement of stakeholders, particularly partners and collaborating institutions at the local level, with verification meetings conducted to gather information to be included in the social report;
- A revised graphic desig aimed at making the information even more accessible to non-specialized audiences, using images, symbols, and infographics.





Additionally, we have deemed it useful and effective to present the percentage of expenditure broken down into emergency interventions, post-emergency and reconstruction interventions, and development interventions. Helpcode's work in countries is increasingly focused on multidimensionality and ensuring the integration of fundamental values such as women's empowerment and environmental sustainability in every project.

The 2022 Social Report is structured as follows'

**Part 1 -** Opening messages from the President and the Secretary General.

Part 2 - Dedicated to the methodological note. Part 3 - Who we are, focusing on the identity of the association: general information about our organization, our mission and vision, values, history, intervention areas, reference standards, and work guidelines Part 4 - Strategy and Structure (governance and organizational) and Stakeholder Relations, concerning our stakeholders. In this section, we have further improved the representation of our goals and the corresponding metrics for each stakeholder category. The chapter also includes our advocacy activities and a section on communication. Part 5 - What we do. In this section, we provide an indepth presentation of the countries where we operate, the sectors (education, well-being, child protection, gender equality), and the types of interventions (development, emergency, and post-emergency).

**Part 6** - An overview of our fundraising activities and the contribution of different donors.

**Part 7** - 2021 Financial Statements. This section includes the Income Statement, the Balance Sheet, the Mission Report, the Report from the auditing company PKF Italia Spa, and the Report from the Control Body.

The document concludes with information on how to join Helpcode and support its activities.

# 3. Identity

## We are Helpcode

Children can change the world.

Since 1988, we have been committed to protecting the rights of girls and boys in Italy and around the world. We support their families and the communities they belong to, working towards their growth and fulfillment, enabling them to become free, aware, and responsible adults in relation to others and the environment.

## What we do

Helpcode is a Non-Governmental Organization centered on international cooperation and humanitarian aid, with a focus on the rights and well-being of girls, boys, their families, and the communities they live in. Our work revolves around initiating and supporting processes of sustainable social, environmental, and economic development, both in the medium to long term and in response to humanitarian emergencies caused by natural disasters or conflicts. Our interventions are designed and implemented in collaboration with the institutions of the countries where we operate, in partnership with organizations in civil society, and involving the local communities. We ensure that our approach is appropriate to the socio-political, socio-economic, and cultural context. Helpcode recognizes the principles of humanity, impartiality, neutrality, and independence of the International Red Cross and is inspired by the principles of efficiency, effectiveness, relevance, coherence, and sustainability. Furthermore, Helpcode supports the idea that men and women have the responsibility to transform unequal gender relations and fight against gender-based discriminatory norms and practices.

La nostra visione

### VISION

A tomorrow that did not exist yesterday. For the children of the world.

## MISSION

Helpcode supports the education, training, and development of girls and boys through innovative, concrete solutions for their physical and intellectual well-being, in every part of the world, both in emergencies and in everyday life. We actively contribute to improving the social and economic conditions of their communities, with courage and transparency.

Name: HELP CODE ITALIA Tax Code: 95017350109 VAT Numbe: 02422730990

## Legal form and qualification under the Third Sector Code:

ETS (Entity of the Third Sector) registered in the RUNTS (National Register of the Third Sector).

### **Registered Address:**

Via XXV Aprile 12B, Genoa (GE), 16123 - ITALY

#### **Operational Areas:**

Europe: Italy, Switzerland, Ukraine (Slovakia) Africa: Libya, Mozambique, Democratic Republic of the Congo, Tunisia

Asia: Cambodia, Nepal, Yemen

### Connections with other Third Sector entities:

AOI - Italian NGOs Association, Janua Forum, CoLomba, Ricibo network, Pidida Liguria, Liguria Third Sector Forum "The Association, established for the non-profit pursuit of civic, solidarity, and social utility purposes through the exclusive or primary carrying out of activities of general interest pursuant to Article 5 of Legislative Decree 117 of 2017, is independent, secular, non-partisan, and non-denominational."

(Statute of Helpcode Italia, Article 2 - helpcode.org)



**Our Values** 

### COURAGE

in seeking new and creative solutions in every challenge

## **INNOVATION**

in our intervention methods

"The Association promotes the improvement of living conditions for people who are especially vulnerable, in particular children in the communities where they live. We do this through tangible initiatives that directly and indirectly support their education, well-being and development.".

> (Statute of Helpcode Italia. Article 2 – helpcode.org)

### **TRUTH AND TRANSPARENCY**

in all choices, in the management of economic resources and donations, in communication

### **RECIPROCAL HAPPINESS** that of the beneficiaries and that of the donors

## EFFECTIVENESS AND CONCRETENESS

in making a future that didn't exist yesterday a reality

### TRUST

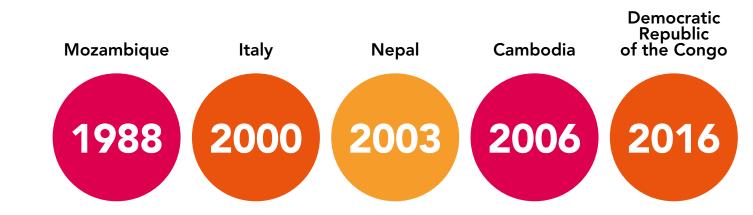
in what the Association does, in a different future



## Our history

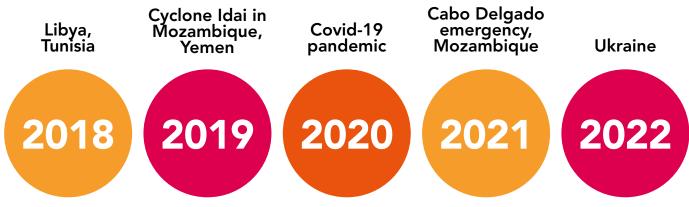
Since 1988, for children, their families, their communities

Helpcode was established in Genoa in 1988 by a group of individuals who, after an experience traveling in Mozambigue, decided to take action to improve the living conditions of the children they had encountered. During the final years of the civil war (1977-1992), we helped children, focusing on ensuring their return to school, and their families, primarily through our Distance Support program, which remains an important form of support to this day. From these initial actions, the scope of the organization expanded to countries in Africa and later Asia, with interventions focused on school education and involving families and local communities in broader projects, supporting economic, health, and social activities in the region. Since 2000, we have also been active in Italy and in Europe, in the area of education and training projects in schools. In 2016, Helpcode embarked on a process of renewal, reorganization, and repositioning, leading to the opening of new contexts in areas of conflict and humanitarian emergencies. In 2019, we were in Mozambique to assist the population in regions devastated by Cyclone Idai and in Yemen to respond to the humanitarian crisis caused by the war. In 2020, we responded to the Covid-19 pandemic in Italy and all the countries where we operated, and in 2021, we carried out a new emergency intervention in Mozambique to address the consequences of the conflict in Cabo Delgado. In the same year, we adopted the model 231<sup>1</sup>, implementing new processes that define the structure and operational models of the association. Since 2022, we have been engaged in supporting the most vulnerable segments of the Ukrainian population fleeing from conflict.



1 "The Legislative Decree 231/2001 regulates the liability of entities for administrative offenses."





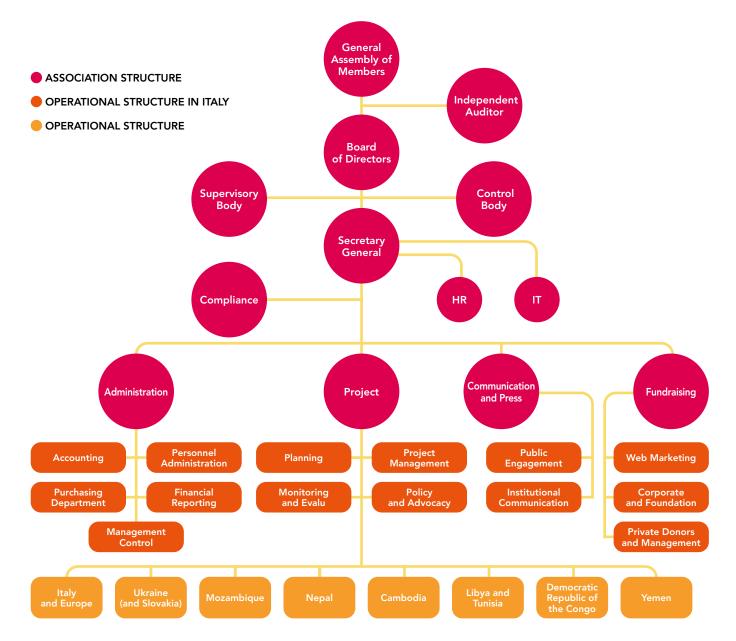


## Governance

The operations and development of Helpcode are based on a governance structure and organizational and functional policies inspired by values and ethical principles that guarantee transparency and efficient management. Governance and control are fundamental elements for a non-governmental organization operating in challenging and potentially emergency contexts, where every technical and tactical decision has a profound impact on the communities involved.

## Organizational chart

Helpcode's activities are regulated by various bodies. Firstly, the **General Assembly of Members**, which appoints the Board of Directors and delegates the management of the organization's operations to the Secretary General. Becoming a member means subscribing to the Statute, the Code of Ethics, and internal regulations. Helpcode's



work is subject to control and verification by the Auditor, the Control Body, and the Supervisory Body. The General Assembly of Members is the sovereign body of Helpcode. It elects the Board of Directors and the President, appoints Auditors, assigns tasks and responsibilities, and approves the annual budget. In 2022, the General Assembly was convened once. The **Board of Directors** is the governing body of Helpcode. It comprises 3 to 7 unpaid members and serves a three-year term. Board members do not hold any operational role within the organization but advise and monitor the work of the Secretary General. Formed for the first time in 2016, the Board is currently composed of 4 members, with 25% being women. In 2022, the Board met 4 times in a mixed format, both in-person and via videoconference. 57% of the members attended the first meeting, 75% attended the second meeting, 50% attended the third meeting, and 75% of them participated in the last meeting, held in December.

As of December 31, 2022, the Board of Directors consists of: Giorgio Zagami, President Anna Maria Saiano, Board Member Alessandro Cavo, Board Member Enzo Scalia, Board Member

**Matteo Cavalleroni** has been the Secretary General since February 2022.

The Auditors, appointed in October 2020 for a threeyear term, are primarily responsible for reporting on financial management, ensuring proper bookkeeping, and preparing reports on the final accounts. The Control Body oversees compliance with the law and the Statute, the fulfillment of solidarity and social utility purposes, the application of principles of good governance, and specifically the adequacy and proper functioning of the organizational, administrative, and accounting structure. Among its tasks is also the attestation that the Annual Report has been prepared in accordance with the guidelines referred to in Article 14 of Legislative Decree No. 117/2017. In 2022, Helpcode's Control Body is chaired by Dr. Maria Luisa Delcaldo, who was appointed in December 2020 and holds office until 2023. The Supervisory Body consists of 2 members and serves a three-year term. It was appointed by the Board of Directors in March 2021 to align Helpcode's organizational system with Legislative Decree No. 231/2001, which regulates the liability of entities for administrative offenses. As Helpcode, we ask all our stakeholders to respect the principles contained in the Code of Ethics and in the "Organization, Management, and Control Model" required by this regulation. Among the tools provided by the Model 231 is the protection of whistleblowing, through which employees can report any violations of the Code of Ethics, the Model itself, as well as fraud, crime, misconduct, or any





irregular conduct committed by other individuals within the organization. The President of the Supervisory Body is Giovanni E. Viscovi, assisted by Alessandra Cassone as an external member. Since 2021, the Association includes the function of the **compliance officer**. Among the tasks of the compliance officer are: overseeing risk management standards and quality assurance in individual offices and projects/programs, strengthening capacities in offices for robust risk management, accreditation with donors and adherence to policies, functioning and updating of the internal control system, compliance with and improvement of policies on safeguarding, safety, and risk management in the workplace and teams, due diligence process (regarding anti-corruption, child safeguarding, PSEA, conflicts of interest, anti-money laundering, and countering the financing of terrorism) with international partners and the implementation of third-party evaluation mechanisms, interaction with the supervisory body.

For full details on the General Assembly of Members, the Board of Directors, and other functions of Helpcode, please refer to Sections 1 and 2 of Helpcode's Statute.

### WHISTLEBLOWING

Among the tools provided by the Model 231 is the protection of whistleblowing, through which employees can report any violations of the Code of Ethics, the Model itself, as well as fraud, crime, misconduct, or any irregular conduct committed by other individuals within the Organization:

- By regular mail to the addresses: OdV 231 Help Code Italia ETS, Via XXV Aprile 12/B, 16123 Genoa (GE)
- By email to the address odv@helpcode.org and safeguarding@helpcode.org









## How We Work

## Helpcode's approach to the well-being of children and communities

At Helpcode, we train ourselves to think outside the box, to travel down unfamiliar paths, and to find "our way" to achieve the desired results.

The goal of every project is always the well-being of children and their communities, from which we expand the scope of our actions to include families and the entire community, protecting and promoting rights to education, gender equality, protection, access to healthcare, proper nutrition, and water.

## Partners and Projects

### **IDENTIFYING NEEDS, ENGAGING CIVIL SOCIETY**

The selection of projects follows a specific strategy adopted globally and tailored to the specific contexts of the countries where we intervene. This is based on participatory processes to identify clear and measurable needs, carried out together with the beneficiaries, counterparts, and potential partners. Before submitting a proposal to institutional and non-institutional donors, we carefully assess the potential benefits and associated risks of our intervention. Helpcode frequently works in partnership with other nongovernmental organizations, third-sector entities, and civil

society associations, both in Italy and internationally, with the aim of increasing the efficiency and impact of cooperation and emergency response interventions. Support for civil society associations in the countries of intervention is a key aspect in defining the modes of intervention.

This support occurs on multiple levels to consolidate the connection with the area of intervention and strengthen the capacity of civil society in local communities. Before establishing collaboration, potential partners undergo a due diligence process to ensure they adhere to the basic principles of ethics, transparency, and efficiency adopted by Helpcode.

## Reference Standards OUR STANDARDS

### **NEW PROCEDURES FOR GENDER EQUALITY**

The governance architecture of Helpcode adheres to the reference standards defined by the procedures we apply to our work every day. In 2022, compliance with the indications contained in UNI/PdR 125:2022 was added to these. This standard identifies six areas of assessment indicating an inclusive and gender-respectful organization: culture and strategy, governance, human resources processes, opportunities for growth and inclusion of women, gender pay equity, parenting protection, and work-life balance.

Below is a list of the procedures and guidelines in force:

- Code of conduct, including the Code of Ethics and organizational model under Legislative Decree 231
- Whistleblowing protection policy
- Child protection policy
- Prevention of exploitation and sexual abuse (PSEA) policy
- Transparency policy and fraud and corruption risk prevention
- Environmental policy and guidelines
- Safety guidelines
- Risk management and compliance control
- Human Resources operational manual
- Administration operational manual
- Communication and Fundraising operational manual
- Sponsorship at a Distance (SAD) operational manual
- IT & Knowledge Management operational manual
- Projects operational manual
- Procurement procedures
- Gender equality certification (UNI/PdR 125:2022)

## Code of Ethics and Safeguarding Procedures

### ETHICS AND INTEGRITY TO PREVENT ABUSE AND EXPLOITATIO

Helpcode has established its own Code of Ethics, which was updated in 2021. Members and collaborators commit to observing it in their daily activities, according to their functions and responsibilities. The Code of Ethics requires the application of principles of legality and ethical behavior.

- Legality: Observing the laws of the country of operation, including supranational and international laws that the country adopts, and the codified regulations (laws, equivalent acts, regulations) issued by international, state, regional, and local institutions. It includes provisions on corporate law, personal data protection, health, and safety.
- Ethical behavior principles: Equity, Equality, Protection and enhancement of the individual, Diligence, Honesty, Transparency, Impartiality, Confidentiality, Opportunity, Health protection, Environmental protection.

### Read the code of conduct



In addition to the binding principles of compliance and integrity, Helpcode has implemented essential safeguarding procedures and practices. Operating in contexts characterized by significant inequalities, where the most vulnerable segments of society-children, girls and women, the elderly, and people with disabilities—are at higher risk of abuse, mistreatment, harassment, and exploitation, Helpcode is committed every day to ensuring inclusion, respect for personal dignity, and justice for its staff, partners, and all the communities it works with. Thanks to its extensive field experience, Helpcode has established effective safeguarding procedures, including Prevention of Sexual Exploitation and Abuse (PSEA) policies and Child Protection policies. These, together with the Code of Ethics and Whistleblowing policy, aim to prevent abuse and enable timely responses to reports, ensuring the protection of victims and their privacy, and building a secure and safe working environment.

### Sustainable Development Goals

### REDUCING INEQUALITIES AMONG INDIVIDUALS AND COMMUNITIES

Helpcode's projects are designed and formulated in reference to the 2030 Agenda for Sustainable Development, which consists of the 17 Sustainable Development Goals (SDGs) and the 169 sub-goals aimed at ending poverty, combating inequality, and promoting social and economic development, including vital aspects such as addressing climate change and building peaceful societies. In the low-income countries where we operate, efforts must primarily focus on reducing severe social and economic inequalities that affect individuals' and communities' access to education, food, water, income opportunities, information, equal rights, and well-being. In line with our mandate and strategy, **our actions particularly focus on the following SDGs:** 



Goal 2 ZERO HUNGER:

End hunger, achieve food security, improve nutrition, and promote sustainable agriculture.



Goal 3 GOOD HEALTH AND WELL-BEING: Ensure healthy lives and promote wellbeing for all at all ages.



Goal 4 QUALITY EDUCATION:

Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.



Goal 5 GENDER EQUALITY: Achieve gender equality and empower all women and girls.



Goal 6 CLEAN WATER AND SANITATION:

Ensure availability and sustainable management of water and sanitation for all.





# 4. Stakeholder

## Our Strategy Ready to face new scenarios

The various departments of the organization worked in synergy throughout the year to define a new strategic plan for the 2023-2027 period. One of the main objectives is to consolidate Helpcode's positioning as an internationally recognized NGO in the field of cooperation and emergency response to natural disasters or conflicts, strengthening partnerships and working in networks with other third-sector organizations. Based on this strong and shared identity, the communication strategy aims to enhance the organization's role in ensuring the protection of the rights of children, which encompasses a range of actions that promote the economic and social development of families and the entire community they grow up in. New activities are planned, involving institutional partners and industry experts. For example, campaigns involving scientific influencers, such as marine ecologist Arianna Liconti, who participated in a panel on water issues at the International Boat Show in Genoa in September 2022, are being planned. The objective is to raise awareness, especially among younger audiences, about environmental sustainability and the safeguarding of water resources. The Fundraising department has planned to increase investments over the next five years in acquiring regular donors and expanding the high-value donor sector, including corporate partners, foundations, and major donors. Specifically tailored campaigns targeting both Italy and Switzerland are being developed, such as the first campaign focusing on bequests.

## Our Stakeholders Bearers of the common good

At the center of the map of Helpcode's stakeholders - those who have an interest in Helpcode's activities worldwide - are the beneficiaries: children, and their families and communities. It is for their well-being that Helpcode designs and implements targeted actions, involving other stakeholders according to their roles and capability to contribute to its mission.

#### **BENEFICIARIES**

They are involved in the design, monitoring, and evaluation of individual projects through continuous data collection, formal and informal feedback, using participatory methodologies appropriate to specific contexts.

#### PARTNERS

They contribute to project design, implementation, and impact analysis. Strategic partners are also consulted during the country and global strategy development phases.

#### **GOVERNMENTS**

Local institutions are key actors in ensuring the sustainability of interventions. They are consulted from the ideation phase and participate in monitoring activities.

### **INSTITUTIONAL DONORS**

All institutional donors, including foundations, are consulted through dedicated meetings, coordination tables, and thematic publications.

### **INDIVIDUAL DONORS**

Donors are updated regularly through email communications (regular newsletters and direct email marketing) and a semiannual printed magazine. They are involved in awareness and update events. Requests and feedback from donors are managed through both a fixed telephone number and instant messaging apps (WhatsApp) for faster and more direct communication.

### **COMPANIES**

They are invited to co-design interventions and define synergies, especially from a Corporate Social Responsibility perspective.

### **MEDIA**

The media and the public are engaged through public events and communication initiatives, often with the support of experts and influencers.

### **GENERAL ASSEMBLY MEMBERS**

Comprise the most important institutional body, the General Assembly. They are systematically involved and informed through assembly events and intense communication activities.

### **BOARD OF DIRECTORS**

They participate in strategic decision-making processes, such as initiating operations in new countries. They are consulted periodically, as required by the statutes and whenever necessary. The composition of the board ensures a 360-degree perspective for the organization.

### STAFF

Employees and collaborators participate in meetings and discussions. They are particularly involved in security policies, company welfare initiatives, and team-building activities.

#### **VOLUNTEERS**

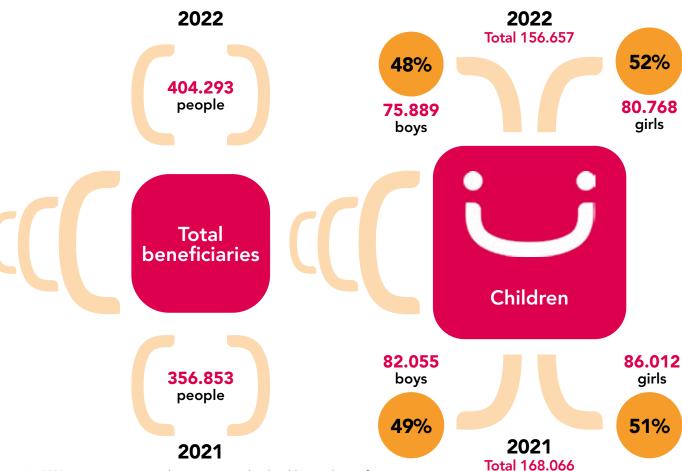
Both in Italy and abroad, they participate in activities and are involved in the organization's life through regular meetings providing updates on projects and events they can contribute to base on their skills and availability.

#### **PROVIDERS**

We involve providers in audits of adherence to standards defined by the main institutional donors we work with and in line with any standards in the countries of intervention.







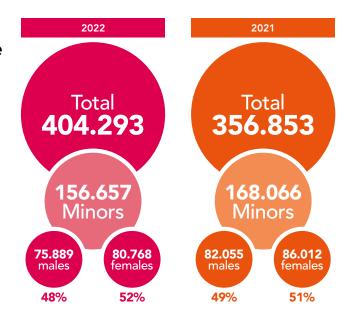
 $\star$  In 2022, we never experienced controversies or legal problems with any of our stakeholders

# ESCOLA BÁSICA De Caxane



## **Our Beneficiaries** Over 400,000 beneficiaries worldwide

In 2022, a total of **404,293** individuals benefited from our interventions, an increase compared to 2021. Among them, over 156,000 are minors, and nearly 34,000 are children involved in Sponsorship programs. In recent years, Helpcode's activities have progressively expanded from interventions focused on children's education to promoting the sustainable development of the entire community, enabling children to fulfill their potential. As a result, the total number of beneficiaries has significantly increased, while the number of minors has decreased slightly. However, the gender balance between males and females among minors remains largely unchanged.



	MINORS		BENEFICIARIES TOTAL		τοται	L 2022
	F	м	F	м	MINORS	TOTAL
ITALY	795	750	947	850	1.545	1.797
CAMBODIA	3.957	3.238	4.748	4.134	7.195	8.882
LIBYA	30.338	24.023	118.732	90.346	54.361	209.078
MOZAMBIQUE	24.067	27.604	53.368	56.550	51.671	109.918
NEPAL	4.215	3.375	4.793	3.743	7.590	8.536
CONGO	739	633	766	660	1.372	1.426
SLOVAKIA	2.450	2.253	26.395	5.710	4.703	32.105
TUNISIA	-	-	-	-	-	-
YEMEN	10.989	11.399	12.439	12.847	22.388	25.286
UKRAINE	3.218	2.614	3.157	4.108	5.832	7.265
TOTAL	80.768	75.889	225.345	178.948	156.657	404.293

Regarding the intervention areas, there is an increase in the number of beneficiaries in Mozambique and Libya, primarily due to the expansion of activities and the full implementation of new projects. The impact of interventions in Ukraine (and Slovakia) and in Italy is expected to be observed during 2023.

SPONSORED STUDENTS					
CAMBODIA	MOZAMBIQUE	NEPAL	CONGO		
2.365	28.942	1.032	1.372		

## **Partners and network** The network that makes us stronger

To increase the efficiency and positive impact of its interventions, Helpcode works in partnership with other NGOs, third-sector organizations, and associations, both in Italy and internationally, on individual projects or as part of a long-term intervention strategy in one or more countries. Moreover, Helpcode participates in the coordination bodies of international NGOs, such as in Libya, Mozambique, and Ukraine, and in emergency contexts, it is a member of sectoral clusters managed by UN-OCHA (United Nations Office for the Coordination of Humanitarian Affairs). Collaboration with local institutions is also crucial, as they play a key role in ensuring the sustainability of intervention

#### **HELPCODE SWITZERLAND**

Founded in 2014, Helpcode Switzerland is an independent NGO that works closely with Helpcode Italia, promoting awareness of the Association's activities, actively contributing to fundraising, and managing relationships with partners and institutions based in Geneva.

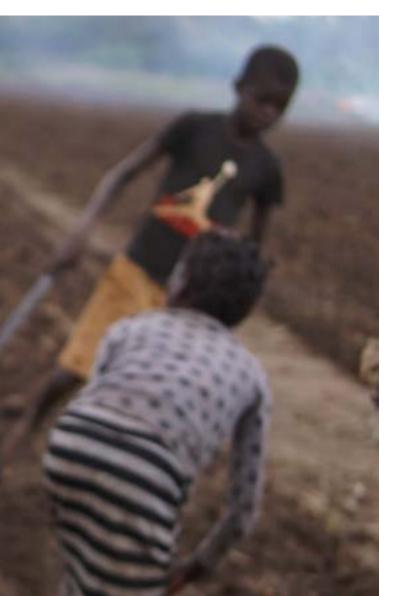
In 2022, 10 Helpcode projects received funding thanks to Helpcode Switzerland.



## **Social Impact** Working with companies to promote a new business and social model

For Helpcode, planning and operating in terms of social impact - to achieve significant or positive change that contributes to resolving or reducing social discrimination and injustices - is inherent in the nature and mandate of the organization.

We collaborate with various development actors in the field, including private sector companies. For the private sector, sustainability and creating a positive social impact means not only ensuring compliance with fundamental responsibilities regarding human rights, labor, environment, gender equality, and inclusion but also promoting a business model that contributes to reducing



social, environmental, and economic inequalities. These principles are reaffirmed in several international documents and platforms, with the United Nations **Global Compact** being the most prominent initiative. It encourages businesses worldwide to create an economic, social, and environmental framework that promotes a healthy and sustainable global economy, ensuring that everyone can share its benefits. Helpcode adheres to and shares the Kampala Principles ("Kampala Principles on effective private sector engagement in development co-operation"), which establish the five key principles for private sector engagement in development cooperation: ensuring local ownership, developing results-centered initiatives, promoting inclusive partnerships, adopting transparent management systems, and maintaining responsible conduct focused on social, environmental, and economic impact, leaving no-one behind. Within this framework, collaboration between NGOs and the private sector allows for integrated and coordinated work, sharing of know-how and expertise, and collaborating with local actors to ensure that private sector investments in the country effectively contribute to social, economic, and environmentally sustainable development.

### EXAMPLE OF PARTNERSHIP WITH AICS AND NOVAMONT IN MOZAMBIQUE

In the context of a project by Novamont (a leading bioplastics company) funded by the Italian Agency for Development Cooperation (AICS), Helpcode collaborates with associations of small agricultural producers in Mozambique's Maputo Province, for the introduction of climate-smart technologies. The objective is to contribute to the productive, economic, and environmental consolidation of the horticulture, rice, and tobacco value chains by promoting the use of biodegradable mulch films, assessing their impact in terms of production efficiency, and improving skills. Novamont, in turn, is a partner in an agricultural development project implemented by Helpcode, also funded by AICS, to provide expertise in agricultural technologies with a focus on irrigation.

## **Environmental Impact** Sustainability to mitigate

Sustainability to mitigate the impact of climate change

To reduce the environmental impact of its operations and project activities, Helpcode developed its Environmental Policies and Guidelines plan in 2020. This operational tool proposes criteria for evaluating how procurement, transportation, material choices, land use, and natural resource utilization impact the environment in which Helpcode operates. It also provides guidelines for identifying and preventing environmental risks in development and humanitarian programs, defining necessary safety measures to ensure the safety of staff and beneficiaries in the event of natural disasters. Helpcode's strategy includes a variety of strategic actions involving staff, partners, beneficiaries, collaborating institutions, and donors.

- Adoption of good practices, such as reducing or eliminating plastic packaging during material distribution, using voucher systems to reduce logistics costs and environmental impact, and supporting the local economy.
- Integration of environmental sustainability principles into all interventions, promoting low-cost technologies and conducting awareness events in schools, through radio broadcasts, and mobile cinema screenings, as well as providing technical training.
- Collaboration with partners on high-value-added actions, such as the use of biodegradable mulch films, which significantly reduce water consumption for irrigation among small agricultural producers, in collaboration with Novamont.
- Engaging in dialogue with local institutions to develop adaptation and disaster risk reduction strategies, effectively addressing the causes of vulnerability and inequality within the population, which may otherwise lead to survival strategies that can include dropping out of school or early marriage for children.





## **Code of Ethics and Safeguarding Procedures** Ethics and integrity to prevent abuse and exploitation

Helpcode has a code of ethics, updated in 2021, which members and collaborators commit to observing in their daily activities, according to their roles and responsibilities. The Code of Ethics requires the application of principles of legality and ethical behavior.

- Legality: Observing the laws of the state in which Helpcode operates, including supranational and international regulations adopted by the state and codified disciplines (laws, equivalent acts, regulations) from international, state, regional, and local institutions. This includes compliance with corporate law, personal data protection laws, health and safety regulations, among others.
- Ethical behavior principles: Equity, Equality, Protection and enhancement of the individual, Diligence, Honesty, Transparency, Impartiality, Confidentiality, Opportunity, Health protection, Environmental protection.

Read the code of conduct



In addition to the binding principles of compliance and integrity, Helpcode has implemented essential safeguarding procedures and practices. Operating in contexts of significant inequality, where the risk of abuse, mistreatment, harassment, and exploitation is higher, especially for the most vulnerable segments of society, such as children, girls, women, the elderly, and people with disabilities, Helpcode is committed to ensuring inclusion, respect for personal dignity, and justice for its staff, partners, and the communities it works with. Thanks to its extensive field experience, Helpcode has defined effective safeguarding procedures, including policies for the prevention of sexual exploitation and abuse and child protection. These, along with the Code of Ethics and Whistleblowing policy (see chapter on Identity), aim to prevent abuses, respond promptly to reports, protect victims and their privacy, and create a safe and secure working environment.

## **Advocacy** Protagonists of peace advocacy

For Helpcode, advocacy means taking action to influence public decision-makers at various levels and its stakeholders on issues related to its work - the promotion and protection of children's rights - and thereby contribute to changes in strategies and practices.

- Research and analysis on topics relevant to the organization, both to better understand how the promotion and protection of children's rights are addressed in different intervention contexts and to identify strategies and potential partners and supporters. This work is conducted internally and in collaboration with universities in Italy and the countries of intervention.
- Monitoring, evaluation, learning, and systematization of good practices, ensuring that they become shared knowledge within the organization and widespread practices.
- Participation in working groups, clusters, and coalitions, because coordinated advocacy is crucial to have a greater impact. Helpcode is a member of several organizations, including the Geneva Global Hub for Education in Emergencies and UN-coordinated clusters in countries affected by humanitarian crises (e.g., Ukraine, Yemen, Mozambique).
- **Dialogue with political decision-makers:** Maintaining constant exchanges with local institutions and community bodies to ensure accountability and transparency and to promote sustainable change that starts from the grassroots.
- **Communication and awareness campaigns,** both in Italy and in the countries of intervention, through social media and events aimed at raising awareness on topics such as nutrition and combating early marriage and gender-based violence.

### "IN THE SHADE OF A MANGO TREE" EDUCATING FOR PEACE

In 2022, as part of the project "Culture and Peace Hand in Hand for Gorongosa's Development," funded by the European Union and in collaboration with the School of Peace in Monte Sole, Helpcode published the book "In the Shade of a Mango Tree". The book aims to promote social reconstruction after a long and difficult conflict. It encompasses the theory guiding the work, practical tools that have been adopted, and a collective narrative written by 28 teachers trained as peace education experts. The book's publication was followed by public presentations involving Mozambican civil society and humanitarian actors (particularly those operating in the Cabo Delgado crisis alongside Helpcode) and bilateral meetings with various actors from the Ministry of Education to disseminate the work and methodologies tested in Gorongosa. Notably, the Mozambican Ministry of Education's 2021 Education in Emergencies Strategy mentioned peace education as a tool guiding the actions of players in the sector for the first time. In Helpcode's and the School of Peace's vision, peace education is crucial for a sustainable and lasting post-conflict reconstruction process, beginning in schools and involving families, communities, local civil society, and institutions.



## **Communication** Efforts to give value to our work

The communication activities in 2022 focused on both institutional communications, reflecting Helpcode's positioning, and individual projects, aiming to consolidate the organization's reputation among the public, media, and institutional donors. Throughout the year, several campaigns (press, digital, social media) were launched on international awareness days related to topics such as literacy and nutrition, highlighting the work done in the areas involved.

### THE PLATE THAT MATTERS

On World Food Day (October 16), through the social media campaign #ThePlateThatMatters, we aimed to ensure that an increasing number of children have access to school services and a complete meal each day. Each donation made through the campaign's landing page increased the counter of donated meals, reaching nearly 460,000 meals. According to the World Food Program, every day over 73 million vulnerable children around the world attend school hungry. Malnutrition continues to be a global health emergency and is associated with about half (45%) of child deaths. Access to adequate nutrition is essential for children's survival, development, and learning. Helpcode has always been at the forefront of combating child malnutrition, both in Italy and worldwide, through food education programs and the establishment of school canteens. The social media through the involvement of 56 micro social issues, supporting the dissemination of the campaign image featuring an empty white plate, symbolizing the campaign's message.

THE NUMBERS OF THE SOCIAL CAMPAIGN

838 (761 feed 77 stories) SOCIAL MEDIA content with the campaign hashtag MPRESSIONS 3.7 M

# 4.8 K ENGAGEMENT

### **EVENTS**

In 2022, we organized or participated in **7 in-person** events, one of which was also live-streamed.

- GeMUN 2022, Genoa Model of United Nation (Charity partnership)
- Euroflora, international flower exhibition in Genoa, with educational workshops
- Spring Gala fundraising event in Genoa
- Informational event on the Child Sponsorship program organized by a Helpcode supporter in Orbassano (TO)
- Portofino International Festival (Charity partnership)
- "Energy School" in-person and online event made possible by the contribution of Enel, the main energy provider in Italy and a worldwide player
- "International Boat Show" panel discussions and faceto-face interactions with stakeholders
- Festival Brief in Genoa Participation as speakers
- Round table at Music for Peace Participation as speakers

### **PRESS OFFICE**

Press office activity resulted in 121 press releases, surpassing the 2021 figure (107) and ensuring good coverage at the local and regional levels, with some national media coverage, such as the article in Corriere Buone Notizie.

### DIGITAL

### HIGHLIGHTS

- 120,000 visitors to the helpcode.org website

- 49 articles published on the blog

section of the Helpcode.org website (News and Stories)

- 7,600,000 people reached through social media

- **3.700.000 impressions** with Earned (users reached by those who mentioned Helpcode)

- 28.816 social media fans/followers
  - Facebook 24.960
  - Instagram 1.150
  - Twitter **1.470**
  - Linkedin 1.760

- **450 recipients reached with 146** newsletter and DEM (Direct Email Marketing) sends

- 40,000 visitors to the solidarity e-commerce platform

# Helpcode is an

association of individuals who share ideas, projects, and visions. Our employees, collaborators, and volunteers enable us to make our mission a reality by working to improve the living conditions of our beneficiaries in Italy and around the world. Our people manage projects and programs in close contact with the beneficiaries, defining operational strategies and maintaining an active role in project monitoring and evaluation. They participate in periodic training courses, contributing to the growth of the Association's skills and experiences, as well as opportunities for sharing and team building.

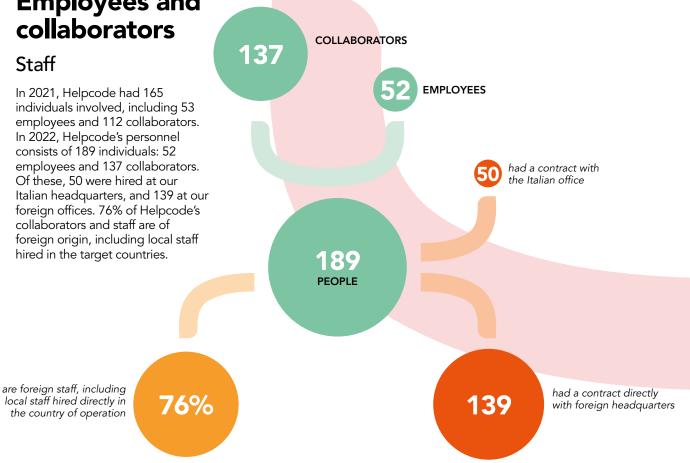
# **Employees and** collaborators

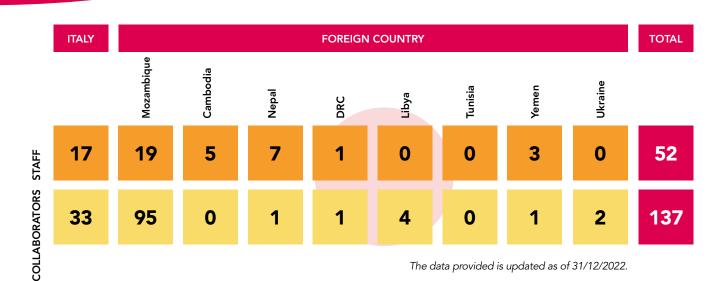
### Staff

In 2021, Helpcode had 165 individuals involved, including 53 employees and 112 collaborators. In 2022, Helpcode's personnel consists of 189 individuals: 52 employees and 137 collaborators. Of these, 50 were hired at our Italian headquarters, and 139 at our foreign offices. 76% of Helpcode's collaborators and staff are of foreign origin, including local staff hired in the target countries.

# **5. People** The people of Helpcode

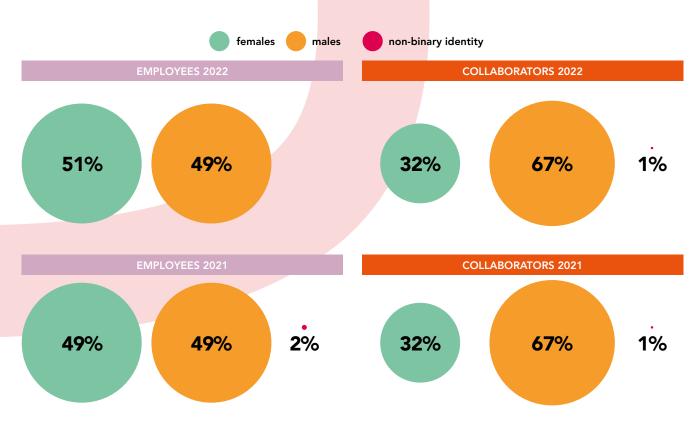
Composizione dello staff di Helpcode nel 2022





### **Gender Equality**

Helpcode has achieved and maintained a significant gender balance among its personnel and works on training its staff on topics such as equal treatment and prevention of all forms of abuse.





# Age

In Helpcode, we believe that age is not a limitation but a richness. Our staff maintains a balanced representation of various age groups.



### **Annual Remuneration\***

The highest salary is €83.000 (manager), while the lowest salary is €22,370 (clerical role)

\*The salaries refer to full-time contracts at Helpcode's headquarters in Italy. Our contracts fall under the Italian collective agreement for the commerce and services sector.

# Training

Ongoing training is a particularly important topic for the Association because maintaining a high level of professional work requires constant learning. The training covered topics such as workplace safety, cybersecurity, web marketing and fundraising, project cycle management, specific training for civil service volunteers, and thematic sessions focusing on crucial issues such as the prevention of sexual exploitation. In 2022, a total of 421 hours of professional training were offered.

- Training on policy for prevention of sexual abuse and exploitation (30 hours)
- Web marketing and fundraising training (50 hours)
- Strategic training on communication and fundraising (144 hours)
- Security training (32 hours)
- Civil service volunteer training (105 hours)
- Cybersecurity and Knowledge Management training (60 hours)

# Welfare

Helpcode provides its staff with benefits such as private health insurance, opportunities for remote working, and flexible working hours for all employees. In 2022, we explored the topic of welfare for workers by conducting a preliminary analysis of their needs and evaluating suitable tools to provide a rapid and precise response. The goal for 2023 is to move from the study phase to the implementation of a comprehensive welfare plan for Helpcode's staff.

# **Occupational Safety**

In addition to ensuring compliance with and promoting the adoption of adequate safety measures as prescribed by law no. 81/2008 and corresponding procedures and regulations in the countries where we operate, Helpcode initiated a review of specific security procedures for staff working abroad and those who travel to intervention countries, even for short periods. The new procedures, developed with the support of a specialized consulting firm, will be presented, and implemented in the course of 2023.



# **Volunteers** The valuable contribution of volunteers

Volunteers are central to Helpcode. With their enthusiasm and selflessness, they donate their time and skills, contributing to the realization of numerous activities, especially in Liguria, where most fundraising initiatives take place. In 2022 the bond with the volunteers who had supported us during the previous year remained stable: we collaborated with 29 people. (30 in 2021)

Volunteers were primarily involved in support and presence activities at the GeMUN (Genoa Model of United Nations) - a simulation of a United Nations conference and the International Court of Justice (ICJ), organized by the Grazia Deledda International Language High School, with Helpcode as the Charity Partner. They also participated in Euroflora and the Christmas Market at our headquarters in Genoa, both fundraising events.

In addition to volunteers, our activities are supported by Universal Civil Service participants, interns, and trainees, allowing us to expand our horizons and strengthen our roots in the community. In 2022, the following individuals joined us:

- 2 Universal Civil Service volunteers who actively collaborated with the Projects Department, particularly on educational projects in Italy.
- 1 intern from the University of Genoa who contributed to the definition, development, and implementation of educational projects in Italy.
- 1 intern funded by the Ministry, Project PUOI, who was responsible for monitoring tenders.
- 2 interns from the Master's program in Cooperation and Development at the University of Pavia. One intern worked in Italy, focusing on tender monitoring and collaborating with the Projects Italy division, while the other supported project management in Tunisia and Libya.

"Collaborating in the organization of the Helpcode Christmas Market was extremely rewarding. The interaction with the public and the warmth of the staff opened new perspectives on how it is possible to help others in a serene, dynamic, and welcoming environment. I have wonderful memories of the Christmas season: each of the handicrafts on display told a story. I truly hope to have more opportunities to enrich my knowledge by connecting with new cultures and traditions from around the world."

> Chiara Ravizza, volunteer

## **Suppliers** A choice aligned with our values

At Helpcode, we select suppliers based on specific procurement procedures that are consistent with the standards defined by major institutional donors we work with and in line with any regulations in the countries of intervention. The purchasing and supplier selection procedures vary depending on the value of the supply, ensuring maximum transparency, and evaluating the best offer. In line with the organization's environmental policy, every purchase must minimize environmental impact and undergo appropriate assessments regarding sourcing, transportation, material selection, land use, and natural resource consumption SCOPRIAMO L'ENERGIA DE EOLICA

53



# 6. Scenarios

Hepcode is committed to ensuring free access to education, health, and social and economic development in Italy and around the world. Our approach is multidimensional and multisectoral: we start from the needs of children and families to act on local communities, with interventions designed to improve living conditions in the short, medium, and long term. We cooperate with associations, groups, and institutions to maintain peace, protect rights, and promote a culture of environmental and social responsibility.

# Strategic goals

Ensure education, training, and learning opportunities for all

Initiate and support sustainable social and economic development processes with a multidimensional approach centered on families and local communities.

Implement emergency interventions and postemergency recovery efforts for development resources and peaceful coexistence.

### **EDUCATION**

Education and citizenship education (peace, rights, equity) for all children, teacher training, and support for educational activities.

### PROTECTION

Programs for adults and children, including multipurpose centers for minors, assistance in gender-based violence, mental health services, and psychological support.

### AGRICULTURE

Support and technical assistance for efficient, fair, productive, and climate-resilient agriculture

### HEALTH

Mobile and residential clinical services for medical care, prevention programs, promotion of the right to health, and training for local doctors and healthcare personnel.

### WATER AND SANITATION

Opening or rehabilitation of water sources to ensure access to clean water, construction or improvement of public hygiene services.

### **ENVIRONMENT AND CLIMATE CHANGE**

Interventions to promote sustainable development and rational and responsible use of natural resources.

### PEACE

Cooperation with local communities in preventing and resolving social and political conflicts, peace education, and cultural mediation interventions.

### WORK

Employment Support and assistance to local enterprises and creation of training and vocational development pathways.

### **IMMEDIATE EMERGENCY RESPONSE**

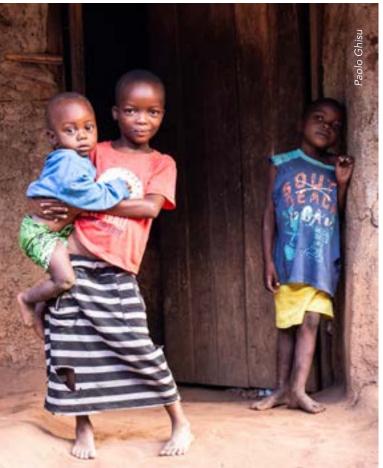
Distribution of food and essential goods, economic support, and assistance to populations at risk.

### **GENDER EQUALITY**

Programs for gender equity education and promotion of rights protection and female empowerment.

# Areas of action





### EDUCATION Going to school to grow safely

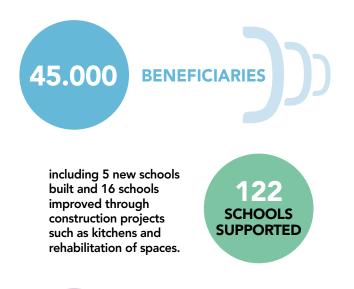
and be more aware

Thanks to the community of our donors, with our **Distance** Support Program (DSP), we ensure that children and youths can study in safe, clean schools equipped with the necessary educational materials and staffed by qualified educators and teachers. For Helpcode, this is where we start to contribute to the development of vulnerable communities in Cambodia, Nepal, Mozambigue, and the **Democratic Republic of Congo**. For example, in Cambodia, where 19% of children are forced to drop out of school due to conflicts, the pandemic, or simply the distance they must walk to reach the classroom, the **Pink** Bicycle project was set up. It focuses on the distribution of bicycles to prevent school dropout, starting with girls. In Makawanpur, Nepal, where access to education is difficult and unequal between rural and urban areas, and where only half of the schools have adequate sanitary facilities, we distributed school uniforms and educational materials and set up an emergency fund available to the poorest families.

In Mozambique, where Helpcode's DSP was born, we have awarded 40 secondary school scholarships and implemented school feeding projects leading to the construction of four new kitchens to ensure adequate nutrition for all students. To prevent school dropout in the Democratic Republic of Congo, where 7.5 million children between the ages of 5 and 17 do not attend school, 100 people were trained in protection and welcoming issues in 2022. School kits, uniforms, and hot meals were distributed, and after-school activities were organized for over 6,000 children.

### HIGHLIGHTS

**Distance Support Program** 



# 489.197 INVESTED EUROS

### Examples of activities carried out:

### • Cambodia

600 bicycles distributed through the Pink Bicycle project in 2022 32 schools and 6,000 children and youth involved in school meal programs

Nepal

1342 school uniforms for children

Mozambique

4 new kitchens for school meals 2,000 children and 57 teachers involved

Democratic Republic of Congo

Over 6,000 children in after-school activities

Iva,a teacher from Maputo, has attended school with Helpcode since she was a child: "I am a primary school teacher. I was able to study, but without the support given to me and my family, I wouldn't be here. Education is the key to success; it gives children motivation and optimism. Today, I work in one of the schools supported by Helpcode. The impact that this program has on society is incredible, and I am proud to be part of it. And I won't stop here; my desire is to continue my studies, graduate, and help children in their education, providing them with an education to build a future for themselves and their families."

EDUCATION AND INSTRUCTION IN VULNERABLE COMMUNITIES	
WHERE	Cambodia, Nepal, Mozambique, DRC
DONORS	Individual donors-sponsorship support
DURATION	01/01/2022 – 31/12/2022
2022 EXPENDITURE	<b>489,197</b> euros
GOALS	Ensuring access to quality education for the most vulnerable children in Cambodia, Nepal, Mozambique, and DRC
ACTIVITIES	- Distribution of educational and school's supplies - Teacher training - School canteens (Mozambique) - Awareness of good nutritional practices for families and communities
BENEFICIARIES	44.872
PARTNERS	Ministries of education in the intervention countries, primary and secondary schools



### PROTECTION

In 2022, Helpcode started to provide protection for the population fleeing the conflict in Ukraine. Together with the Slovak NGO Ipčko and thanks to funding from Care US, we implemented a program providing initial psychological support for refugees arriving at the Slovakian border. In

Slovakia, a total of 34,000 people were assisted in 2022, including many children. For them, the psychologists from Ipčko designed a personalized support pathway called "Huggy Orangutan." Through the relationship with a plush orangutan - also on the run - children were able to express their emotions more easily.

Martin Letko, roject manager at the Ipčko Center for Initial Psychological Assistance, tells us the story of a mother with two children, aged 8 and 12: "They arrived from Kharkiv, completely disoriented. The woman had no idea how or where to restart her life, also due to the language barrier. It is indicative that often within a single day, the people involved ask for information about moving to four or five different European countries, testifying to the state of confusion and disorientation they are experiencing. Thanks to the support of the program, within a few weeks, the family was directed to a small center in Germany, where the children were able to resume school. The older child is a champion in Greco-Roman wrestling, and will be able to continue training there. The mother of the two children was so relieved that she gave the operator some specialties she had brought from Ukraine to thank her. It was a sign that she finally felt safe and therefore no longer obliged to keep a stock of food with her."

### PSYCHOSOCIAL SUPPORT FOR UKRAINIAN DISPLACED PERSONS AND REFUGEES

WHERE	1. Berehomet, Chernivtsi (Ukraine) 2. Michalovce, Košice, Bratislava (Slovakia)
DONORS	<ol> <li>Italian Agency for Cooperation and Development (AICS)</li> <li>CARE U.S.A.</li> </ol>
DURATION	<b>1.</b> 04/08/2022 – 03/02/2023 <b>2.</b> 01/05/2022 – 31/10/2022
2022 EXPENDITURE	1. 97.460 euros 2. 106.497 euros
GOALS	<ol> <li>Protecting internally displaced persons and the most vulnerable non-displaced communities in the Chernivtsi region</li> <li>Initial psychological support for Ukrainian refugees in Slovakia</li> </ol>
ACTIVITIES	<ol> <li>Activities include distribution of essential hygiene items, vouchers for purchasing repair materials for homes, cash assistance for host families, and food vouchers for large families         <ul> <li>Information desk on protection and rights-oriented information and guidance, with a focus on women, girls, elderly, and people with disabilities</li> <li>Psychological support, both in-person and online.</li> <li>Job counseling, both in-person and online.</li> <li>Social interaction between residents and displaced persons to foster social cohesion and transportation.</li> <li>Referral of gender-based violence cases to specialized partners for medical and legal assistance</li> </ul> </li> <li>Activities include initial psychological first aid and assistance to refugees at borders and in regions through the IPčko crisis intervention team         <ul> <li>Psychosocial support for Ukrainian refugees through Jpcko Helpline in the Ukrainian language</li> </ul> </li> </ol>
BENEFICIARIES	<b>1. 7.265</b> (3.157 females, 4.108 males) <b>2. 32.105</b> (26.395 females, 5.710 males)
PARTNERS	1. Enlightening Initiative 2. IPčko

### AGRICULTURE

With "From Field to Market", a comprehensive and articulated integrated support project promoted by Helpcode and funded by the Italian Agency for Development Cooperation (AICS), we have contributed to creating new opportunities for agricultural producers in the rural districts of Magude, Moamba, and Manhiça in Maputo Province. This context has been affected by multiple crises (climate, economic, agricultural, and health). The objective is to progressively improve the entrepreneurial capacity - and therefore the living conditions - of the producers by enhancing their technical skills through training courses and professional internships. The aim is to increase productivity and reduce the risks of production losses. Isaura U., Gavaza Producers Association: "We do many things here with the project: we have learned how to preserve seeds that used to rot before. Many things have improved in our lives and work. We have received assistance with materials for our work. Previously, we had to buy seeds in the city or the village where they are more expensive, and we couldn't always afford the transportation costs to go to the city. But now, I can save more, buy more seeds, and cultivate in a larger area. I can earn more money. I couldn't finish building my house before, but now I have a house near the bus stop, and my children don't have to walk as much. There's enough money to pay for transportation, and they can go to school every day."

FROM FARM TO MARKET (C2M): INTEGRATED SUPPORT FOR AGRICULTURAL ASSOCIATIONS	
WHERE	Province of Maputo, Districts of Moamba, Magude, and Manhica
DONORS	Italian Agency for Development Cooperation
DURATION	25/07/2022 – 24/07/2025
2022 EXPENDITURE	177.701 euros
GOALS	Increase market access opportunities for small producers who are members of agricultural associations, with a particular focus on young women and men, promoting resilient and sustainable agricultural activities with a view to climate change adaptation.
ACTIVITIES	<ul> <li>Rehabilitation and construction of 40 irrigation systems</li> <li>Supply of improved seeds with a cost-sharing system, including the installation of demonstration and multiplication fields.</li> <li>Establishment and consolidation of an advanced monitoring system for water and agricultural land resource usage and agricultural production for district institutions.</li> <li>Training in governance and economic planning (business planning) for associations and support for legalization, land delimitation, and opening of bank accounts.</li> <li>Installation of equipment and infrastructure for cereal and legume preservation, processing, and packaging, and training in their utilization.</li> <li>Dissemination of a digital platform for promotion and disclosure, including an app for information exchange between suppliers of goods and services, agricultural producers, micro and small entrepreneurs in the value chain, and traders.</li> <li>Access to short-term training courses for 90 young individuals.</li> <li>Practical internships for trained youth at producers' associations and local enterprises.</li> <li>Support for the creation of micro-enterprises and youth associations using result-based financing methodology.</li> </ul>
BENEFICIARIES	<ul> <li>1004 members from 26 agricultural producer associations, of whom 77% are women.</li> <li>200 agricultural technicians responsible for data collection on agriculture at the provincial level.</li> <li>90 young individuals (50% women).</li> </ul>
PARTNERS	- Gnucoop - Novamont S.p.A - Associação Nacional dos Jovens Empresários (ANJE) - Direzione Provinciale Agricoltura e Pesca (DPAP) di Maputo



### HEALTH

### **Ensuring Access to Medical Care for All**

Helpcode, in partnership with Terre des Hommes Italia and the Libyan partner ODP, has promoted an integrated intervention in health, protection, and training in the districts of Wadi Al Hayat and Ghat in southern Libya, where the healthcare system faces significant deficiencies in infrastructure, equipment, and qualified personnel. The initiative consists of a series of interventions to improve the capacity of primary health centers to provide adequate healthcare services, ensuring the care of users, particularly women, children, and the elderly. Dr. Essa Altaher, Director of the Al Fayyut Clinic in the Ghat district, Southern Libya: "The clinic was unable to provide services consistently. The lack of electricity and running water were among the main problems, combined with a shortage of diagnostic equipment. The project has restored a clinic that can finally meet the needs of the community."

### HEALTH AT THE CENTER – INTEGRATED HEALTH AND SOCIAL RESPONSE IN FEZZAN

WHERE	Libya, districts of Ghat and Wadi Al Hayat in Fezzan
DONORS	AICS Italian Agency for Development Cooperation
DURATION	10/08/2021 – 20/09/2022
2022 EXPENDITURE	1.116.805 euros
GOALS	To improve the capacity of basic health centers to provide adequate health services and the quality of protection services.
ACTIVITIES	<ul> <li>Assessment of training needs and healthcare facilities.</li> <li>Purchase and distribution of medicines and emergency supplies for maternal and child health, reproductive health, non-communicable diseases (NCDs), and medical equipment.</li> <li>Rehabilitation of healthcare facilities.</li> <li>Purchase and installation of solar systems for electricity supply to ensure vaccination services.</li> <li>Advocacy with the Ministry of Health (MoH), National Centre for Disease Control (NCDC), World Health Organization (WHO), UNICEF to ensure the availability of vaccines in the healthcare facilities involved.</li> <li>Information and awareness-raising interventions on hygiene practices, COVID-19 prevention, and response for the project's target communities.</li> <li>Adaptation of multifunctional centers dedicated to protection activities.</li> <li>Purchase of supplies and equipment for multifunctional centers and their activation.</li> <li>Technical training and coaching in Safe Identification and Referral (SIR), Child Protection (CP), and case management for healthcare workers.</li> <li>Training for medical and paramedical staff of healthcare facilities.</li> <li>On-the-job training for medical and paramedical staff of health centers and supportive supervision of volunteers and staff.</li> </ul>
BENEFICIARIES	<b>36.000</b> people
PARTNERS	Terres des Hommes Italia, ODP

### WATER AND HYGIENE

### Clean and Safe Schools in Cabo Delgado

Thanks to UNICEF and the Gertrude Hirzel Foundation, it was possible to provide schooling for nearly 4,000 boys and girls in the Gorongosa region of Mozambique, which was affected by Cyclone Idai in 2021. The project, completed in mid-2022, involved the construction of classrooms, sanitation facilities, and teachers' houses, as well as the distribution of educational materials. Among the activities was also training for teachers and members of the School Council on children's rights and the fight against early marriages. Micheque M., member of the School Council at EPC City: "In our community, children were unaware of the existence of latrines, and that they were the right place to relieve themselves. With the latrine construction project in our school, students are now aware of them and know their purpose. They have also started spreading information among their families about the importance of building latrines in their homes and how to clean them to avoid contracting diseases during the rainy season".

**Teresa A, student:** "Before receiving training on menstrual health, when I had my period, I would not go to school, I wouldn't play with my friends, and I would stay at home. But with the training, I now know that periods are not an illness, they are normal, and I can go to school, play with my friends, go to the fields, ride a bicycle, and I also know how to use sanitary pads, how to wash them, and how to store them for the next month".

### BUILDING RESILIENCE THROUGH EDUCATION AND COMMUNITY ENGAGEMENT IN CYCLONE-AFFECTED SCHOOLS IN MOZAMBIQUE

WHERE	Province of Sofala, District of Gorongosa (Mozambique)
DONORS	UNICEF and Gertrude Hirzel Foundation
DURATION	15/03/2021 – 31/07/2022
2022 EXPENDITURE	217.073 euros
GOALS	To contribute to ensuring access to school for children living in areas affected by the consequences of Cyclone Idai, through the construction of quality school and health infrastructure, the provision of school materials to students and teachers, training of staff and School Council members on children's rights and combating early marriages.i
ACTIVITIES	<ul> <li>Construction of 15 double latrines in 5 schools (3 per school).</li> <li>Training of School Councils on latrine management and maintenance.</li> <li>Construction of 5 school facilities, each with 6 classrooms, two teacher houses, and 5 administrative offices.</li> <li>Distribution of school materials for students and teachers.</li> <li>Training for school staff and School Council members.</li> </ul>
BENEFICIARIES	<ul> <li>3984 students (1659 girls and 2325 boys)</li> <li>105 School Council members</li> <li>28 teachers</li> </ul>
PARTNERS	<ul> <li>Gorongosa District Service for Education, Youth and Technology</li> <li>Gorongosa District Service for Planning and Infrastructure</li> </ul>



### **ENVIRONMENT AND CLIMATE CHANGE**

Water as a resource to understand, valorize, and protect Nearly 5,220 children and over 200 teachers from schools in 10 regions of Italy are involved in a comprehensive and extensive education and awareness project on mitigating the impact of human activities on water resources, with the aim of fostering informed citizens. The Water Code project, which started in late 2022, will continue over the next two years and includes the use of experiential learning methodologies, such as the development of a coding environment for behavior assessment, citizen journalist workshops, outdoor activities, and training courses for teachers and educators. Helpcode leads the project together with nine other partners, including the Genoa Aquarium Foundation and the Feltrinelli Foundation.

Arianna Liconti, marine ecologist involved in outreach events related to the project: "My world is saltwater, but The Water Code has allowed me to step out of my familiar bubble and learn about what happens in waters distant from the world as well. It reminded me to never take safe, informed, and accessible water resources for granted, and I am grateful to Helpcode for involving me in learning about and spreading awareness of this type of initiative."

THE WATER CODE. A formula for sustainable management of the world's water resources	
WHERE	Liguria, Piemonte, Lombardia, Trentino Alto-Adige, Lazio, Toscana, Umbria, Puglia, Calabria, Sicilia
DONORS	AICS
DURATION	11/11/2022 – 10/11/2023
2022 EXPENDITURE	5.531 euros
GOALS	Primary and secondary school students (grades I and II), teachers, and citizens acquire the knowledge, skills, attitudes, and behaviors necessary to promote sustainable development, protect the environment, and mitigate anthropogenic impacts on rivers, lakes, and seas worldwide.
ACTIVITIES	<ul> <li>Development of an educational kit on the 2030 Agenda and the related Sustainable Development Goals.</li> <li>Creation of a coding environment with problem-solving situations through a "behavior algorithm".</li> <li>Organization of training sessions for teachers and educators.</li> <li>Implementation of school laboratories on coding and citizen journalism.</li> <li>Arrangement of ChangeMaker Hackathon for teams of students from nautical institutes.</li> <li>Organization of two annual school competitions on coding and citizen journalism.</li> <li>Outdoor education with environmental and naturalistic activities.</li> <li>Creation of thematic paths within the Genoa Aquarium.</li> <li>Conducting a visibility campaign.</li> <li>Realization of a training workshop and engagement with local authorities, the third sector, and the research community on policies to reduce anthropic impact on water resources.</li> <li>Final event with representation from all partner organizations and beneficiaries of the project (teachers, students, and local administrators).</li> </ul>
BENEFICIARIES	<ul> <li>5.186 primary and secondary school students (grade I and II);</li> <li>819 teachers;</li> <li>1.505.300 citizens</li> </ul>
PARTNERS	CISV Association - Tamat Association - Annulliamo la distanza Association - Marevivo Association - New Horizons Association - Step4 Social Enterprise - Genoa Aquarium Foundation - CNR IAS (National Research Council - Institute for Sustainable Plant Protection) - Giangiacomo Feltrinelli Foundation

# SWIMMING LESSONS FOR GOING TO SCHOOL SAFELY

In Cambodia, over 2,200 children die from drowning each year. Most children do not know how to swim, and school-age children - between 5 and 9 years old - account for more than one in three child drownings in Asia. In the schools reached by our Sponsorship Program, we have implemented drowning prevention training courses for children, parents, and teachers. Corn Raksa, 4th grade student at Oh Trachekchet Primary School, Preynob District, Sihanoukville Province: "After learning how to move and survive in the water, as well as the basics of resuscitation, I am able to float and swim. My home has also become a safer environment: we have a large water tank on the roof, and now it is no longer a danger for me and my sister."



DROWNING PREVENTION FOR CHILDREN IN CAMBODIA: PROMOTING WATER SAFETY IN THE PROVINCE OF SIHANOUKVILLE	
WHERE	Sihanoukville
DONORS	The Princess Charlene of Monaco Foundation
DURATION	1/1/2020 – 31/12/2022
2022 EXPENDITURE	<b>36.985</b> euros
GOALS	Sensitize the community about water safety to keep children safe inside and around water; prevent drowning incidents among children; teach cardiopulmonary resuscitation (CPR) to children, youth, and adult caregivers to equip communities for a safe and timely response.
ACTIVITIES	<ol> <li>Swimming courses for children.</li> <li>Training courses on water safety, cardiopulmonary resuscitation (CPR), and safe rescue techniques.</li> <li>Education and awareness campaigns on the importance of drowning prevention.</li> </ol>
BENEFICIARIES	6666 (out of which 5542 minors)
PARTNERS	Provincial Department of Education

### PEACE

### Peace programs for a united community

"Promoting peace education" may seem almost unnecessary for those living in modern democracies, but in the contexts where we operate, it means promoting a culture of rights and participation, acting at multiple levels in close collaboration with institutions and local communities. The training programs have involved nearly 340 teachers from 26 primary schools, reaching almost 17,000 boys and girls.



Edna N., Elisa F., Arcanjo H., Teachers: "I have learned that my role as a teacher is not simply to give orders. Instead, we can use dialogue and communication peacefully to resolve conflicts we encounter. Now, with everything we are implementing, the community's mindset has changed. The community is now directly involved with the teachers. They participate in our educational activities and take part in the training sessions we hold at the school. We have managed to bring together a part of the community that was once distant, and work together."

### Watch the project video

CULTURE AND PEACE HAND IN HAND FOR THE DEVELOPMENT OF GONGOROSA peace component	
WHERE	Province of Sofala, District of Gongorosa (Mozambique)
DONORS	EU
DURATION	01/06/2018 – 31/05/2022
2022 EXPENDITURE	283.977 euros
GOALS	To strengthen the contribution of citizens, civil society organizations, and local authorities to the process of local development, good governance, and the promotion of human rights and democracy in the district of Gorongosa.
ACTIVITIES	<ul> <li>Training in peace education for primary and secondary school teachers.</li> <li>Training in the culture of peace for institutional players, members of civil society organizations (OSC), and local consultation bodies.</li> <li>Implementation of a pilot plan to promote a culture of peace in schools and communities (including the publication of a manual documenting the experience and containing the educational tools developed).</li> <li>Community information and awareness campaign on democracy, citizenship, and active participation.</li> <li>Strengthening the governance capacity of local consultation bodies.</li> </ul>
BENEFICIARIES	<ul> <li>339 teachers from 26 schools, out of which 28 have completed peace education training.</li> <li>80 members of local advisory councils.</li> <li>200 members of natural resources management committees.</li> <li>486 members of school councils.</li> <li>80 institutional stakeholders.</li> <li>25 traditional leaders.</li> <li>10 members of local civil society organizations.</li> <li>16,669 students from 24 selected primary schools in the district of Gorongosa.</li> </ul>
PARTNERS	- Servizio Distrettuale per l'Educazione, Giovani e Tecnologie - Scuola di Pace di Monte Sole - Grupo de Mulheres de Partilha de Ideias de Sofala



### **JOB CREATION**

#### We enhance know-how for sustainable development

Among the activities aimed at promoting the development of local communities in the countries where we operate, special attention is given to projects active in the Gorongosa area of Mozambique. Here, more than 200 artisans, including inmates from Chimoio women's prison, have had the opportunity to participate in training courses for skill improvement and specialization. These courses have focused on enhancing their production capabilities, especially in woodworking, tailoring, manufacture of terracotta objects, and bamboo furniture.

Anita N., tailor: "During the conflict, we felt threatened. We couldn't sleep here. We had to flee to the city. However, there were no fields for cultivation, and we had no way to sell our products. Getting used to that life was very difficult. When the situation calmed down, I returned and found my house damaged. At that time, I didn't know what it meant to be a tailor. They taught me, and I started studying, then sewing clothes. This project has helped me a lot. Before, I didn't have the money to get my son a driver's license. Now I managed to do it: today, he is a truck driver. Another son didn't have a school uniform, but I managed to buy it. I can do things for them. Also, I use this money to buy more sewing materials. So I will not fall, I can move forward."

### Watch the project video



SUPPORT FOR LOCAL HANDICRAFTS AND CULTURE in the project "Culture and Peace Hand in Hand for the Development of Gongorosa"	
WHERE	Province of Sofala, District of Gongorosa (Mozambique)
DONORS	EU
DURATION	01/06/2018 – 31/05/2022
2022 EXPENDITURE	283.977 euros (total expenditure related to the project)
GOALS	To strengthen the contribution of citizens, civil society organizations, and local authorities to the process of local development, good governance, and the promotion of human rights and democracy in the district of Gorongosa
ACTIVITIES	<ul> <li>Systematization and strengthening of local and traditional artisanal knowledge and skills</li> <li>Technical training to improve the quality of artisanal production (woodworking, tailoring, pottery production, and bamboo products)</li> <li>Provision of productive kits for male and female artisans.</li> <li>Rehabilitation of the old Gorongosa prison to transform it into a Cultural and Recreational Center</li> <li>Development of the business plan for the Cultural and Recreational Center and a partnership strategy with associations, artisans, and the private sector</li> <li>Training of training staff at the Chimoio Women's Prison in the tailoring sector to expand vocational opportunities for female inmates</li> </ul>
BENEFICIARIES	<ul> <li>220 artisans (including 88 women)</li> <li>10 trainers (including 9 women) from the Chimoio Women's Prison</li> </ul>
PARTNERS	<ul> <li>Gorongosa District Service for Economic Activities</li> <li>Gorongosa District Service for Planning and Infrastructure</li> <li>Mozambique National Penitentiary Service</li> </ul>

SUPPOPT FOR LOCAL HANDICRAFTS AND CUITURE

### **IMMEDIATE EMERGENCY RESPONSE**

# Food and Education to Address the Emergency in Yemen

The consequences of the conflict in Yemen have required multiple responses to the humanitarian crisis in emergency conditions. Among these, Helpcode's interventions for child protection and education have been carried out in 15 camps/settlements for internally displaced persons (IDPs) and in 5 villages hosting communities in the governorates of Lahj and Ad Dhale'e.

Jalal, 25 years old married, and father of 2 young children, lives with his family and mother in an Internally Displaced Persons (IDP) camp in the Ad Dhale'e governorate, Yemen. Being unemployed, he didn't know how to support them. Thanks to the cash-for-work activities within the project "Support for Vulnerable Communities in Yemen," funded by the City of Geneva, Jalal secured temporary employment as a road and sidewalk repair worker in his community. The short-term impact was that Jalal could buy food and other essential items for his family. The long-term benefit can be seen in the new skills and knowledge he acquired: Jalal now works on road restoration with the Ad Dhale'e Public Works Office. He is proud of the results of his work and has confidence in the future



### INTERVENTION TO SUPPORT THE RESILIENCE OF THE POPULATION IN YEMEN

WHERE	Ad Dhale, Yemen
DONORS	Ville De Genève
DURATION	01/03/2021-28/02/2023
2022 EXPENDITURE	44.850 euros
GOALS	To contribute to the restoration of adequate and quality living conditions, laying the foundation for sustainable solutions once the emergency phase is over, by improving access to proper nutrition for the psychophysical development of children.
ACTIVITIES	<ul> <li>Emergency distribution of funds (cash transfers) to vulnerable displaced families for purchasing food and essential goods.</li> <li>Rehabilitation of community facilities through community involvement.</li> </ul>
BENEFICIARIES	1453
PARTNERS	MOPIC



### **GENDER EQUITY**

**Imagining the Future by Studying the Sciences** With the pilot project "STEM: a game for girls!", we have established a permanent hub at the San Teodoro Comprehensive Institute in Genoa promoting educational and digital innovation in schools. This is achieved using technological and innovative pedagogical methods, such as virtual and augmented reality, 3D printing, interactive educational software, and game-based learning. The main objective is to raise awareness among the educational community about STEM subjects through guidance and orientation work with students and their families. As part of this initiative, a dedicated web series has been created, allowing female students to interview women in the field of science. Laura S., mother of Giulia, a student in the third year of Garibaldi secondary school in Genoa: "Giulia really appreciated this project because it made her reflect on how women can achieve significant milestones in life, specialize in fields far from common stereotypes, and have the right to consider themselves individuals with great opportunities, with rights and responsibilities equal to those of the opposite sex. It was a very interesting experience that she always participated in with great enthusiasm. Particularly engaging was her participation in the video interviews, especially the one with the marine biologist, which made such an impact on her that she chose to include that experience as a topic for her thirdyear exam, in the range of subjects she is preparing in support of her main theme: gender equality."

S.T.E.M. a game for girls!	
WHERE	Genova
DONORS	Fondazione Deloitte
DURATION	01/04/2022 – 28/02/2023
2022 EXPENDITURE	26.568 euros
GOALS	Enhancing learning and the quality of teaching through conscious use of digital educational tools and innovative, playful pedagogical methodologies.
ACTIVITIES	<ul> <li>Development of an educational kit (content/graphics/printing/materials) with methodological guidelines and teaching activities, including practical technological material and tools to be provided to the participating school.</li> <li>Implementation of a 10-hour training program for secondary school teachers on platform management, methodologies, and technological tools for Distance and Digital Learning (DDI).</li> <li>Implementation of a 14-hour training program for secondary school teachers on gamification methodologies applied to teaching.</li> <li>Individual mentoring of participating teachers in the development and implementation of experimental teaching units in the classroom (20 hours of individual mentoring for a total of 15 teachers).</li> <li>Conducting 4 hours of workshops to raise awareness, introduce, and guide primary and secondary school students toward STEM subjects.</li> <li>Creation of a booklet providing families with best practices and pedagogical guidelines for using new technologies and discovering the role of STEM subjects in educational practice.</li> <li>Production of a web series or short film concerning the themes of the project and the best practices developed.</li> </ul>
BENEFICIARIES	30 teachers, 600 students, 500 families from San Teodoro secondary school in Genoa
PARTNERS	San Teodoro secondary school; Robotics School

### Being Entrepreneurs to Enjoy Freedom of Choice

A group of 40 internally displaced women in the Cabo Delgado region participated in a training and support program for entrepreneurship with the aim of embarking on a path towards economic independence and preventing the risk of experiencing violence and abuse. After an initial phase of analyzing the socio-economic context and the needs of each woman, with the support of the "Grupo de Mulheres de Partilha de Ideias de Sofala," they learned how to produce food and soap, market their products, and manage money. Lourença, Grupo de Mulheres de Partilha de Ideias: "For the women of Cabo Delgado, it is essential to learn how to manage finances and their small entrepreneurial activities (such as learning to count, exchange, earn, and work in associations). We believe it is also useful to change the perception of women's work: women can be entrepreneurs, and this is important, because other women, seeing and hearing them, will learn the same things. There can be no protection and no freedom without the possibility of choice. Sometimes, however, the conditions of the context do not allow us to choose for our lives and for our families. Empowerment means precisely giving the opportunity to choose by increasing their means, capabilities, and knowledge."

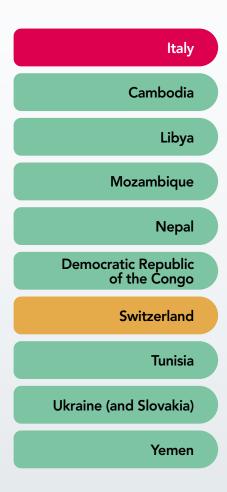
### ECONOMIC EMPOWERMENT OF WOMEN FOR THE PREVENTION OF GENDER-BASED VIOLENCE IN CABO DELGADO (COMPONENT OF THE PROJECT MONITORING THE PROTECTION AND IDENTIFICATION OF VULNERABLE DISPLACED PERSONS AND REFERRAL)

WHERE	Province of Cabo Delgado, District of Mueda
DONORS	UNHCR
DURATION	01/01/2022 – 31/12/22
2022 EXPENDITURE	723.296 euros (total expenditure related to the project)
GOALS	Contribute to mitigating and preventing the risk of gender-based violence through the promotion of income-generating activities for internally displaced women (pilot project implemented as part of the gender-based violence protection and prevention program in Cabo Delgado)
ACTIVITIES	<ul> <li>Market research and analysis of the needs, skills, and professional aspirations of women.</li> <li>Implementation of training in financial education, food preparation for sale, and soap production.</li> <li>Implementation of psychosocial support activities aimed at creating a space for dialogue and collaboration among women.</li> <li>Distribution of productive kits to women, support for production and marketing.</li> </ul>
BENEFICIARIES	40 internally displaced women
PARTNERS	Grupo de Mulheres de Partilha de Ideias de Sofala



# Where We Work

Helpcode Worldwide





In Italy, the key social challenge is combating educational poverty, an ancient and multidimensional phenomenon that cannot be solely attributed to the economic crisis and the progressive impoverishment of families. The goal is to support children and educational institutions in Italy through initiatives aimed at alleviating the hardship faced by children, adolescents, and their families, providing them with opportunities for educational, physical, and socio-emotional growth. The interventions are based on a participatory approach, with a focus on enhancing existing successful practices and strong complementarity with the communities involved.

We have developed three thematic intervention programs:

- 1. Promotion of sustainability and global citizenship education to enable children and young people to exercise active and responsible citizenship, becoming agents of positive change in the world and society.
- 2. Digital education and promotion of STEAM subjects (science, technology, engineering, art, mathematics) in response to the challenges related to the risks of the digital world and inequalities in access to technologies that have emerged during the pandemic.
- 3. Deconstruction of stereotypes and counteraction of prejudice to build a more compassionate and inclusive future.

In addition to these programs, in 2022, we responded to the arrival of a considerable number of refugee minors from Ukraine, with an inclusion intervention for children in the schools. This involved playful-expressive and sharing activities as well as actions directed towards families to facilitate their integration in the host context.

We have been present since	1988
In 2022, we invested	145.228 euros
In these sectors	Education – emergency
We contributed to these Sustainable Development Goals (SDGs)	Goal 4: quality education Goal 5: gender equality Goal 6: clean water and sanitation Goal 10: reduce inequalities Goal 13: climate action Goal 14: life below water Goal 15: life on land
Active projects in 2022	13
Intervention regions	Liguria, Piemonte, Lombardia, Toscana, Umbria, Puglia, Basilicata, Calabria, Sicilia



Partners	AnLaDi, ANPI sez. Campomezzano, ARCI Genova, ARCI Ragazzi, AUSER Liguria, CISV, CNR-IAS, CODIASCO, Compagnia di San Paolo, Comune di Campomorone, CONNGI, FOCSIV, Fondazione Acquario di Genova, Fondazione Feltrinelli, FOS spa, IC Campomorone Ceranesi, Il sogno di Tommi, ImpactSkills srl, LABA (Francia), Marevivo, Musiques de nuit (Francia), New Horizon, OIRD (Belgio), Progetto domani: cultura e solidarietà, Roma education fund (Romania), Scuola di Robotica, Step4, TAMAT, UISP Genova, Uni Bicocca, Uni Genova, Uni LUMSA, Uni Torino, Ville de Saint Denis (Francia).	
Donors	AICS Compagnia di San Paolo Comune di Genova ENEL S.p.A. Carige Foundation CARIPLO Foundation Deloitte Foundation FAMI Regione Liguria Società Autostrade EU (Erasmus+)	
Employees and collaborators	50	
Outputs	<ul> <li>Hours of education activities with minors: 1030</li> <li>Hours of training provided to adults: 212</li> <li>Hours of internal staff training: 38</li> <li>Territorial events organized: 7</li> <li>Number of involved associations: 11</li> <li>Number of supported schools: 11</li> <li>Number of reached classes: 101</li> </ul>	
Minor beneficiaries	1545	
Total beneficiaries	1797	

In the two decades prior to the COVID-19 pandemic, Cambodia recorded a significant reduction in poverty rates and levels of inequality, undergoing a substantial transition that led it to attain the status of a middle-income country in 2015, with the aspiration of achieving a high-middle-income status by 2030. Unfortunately, the pandemic disrupted this trend, and the country is currently struggling to recover. Even before the COVID-19 crisis, over 30% of children under 5 years old suffered from malnutrition, with long-term negative effects on human development and the country's economic progress. With the pandemic leading to an increase in poverty rates, food insecurity, and malnutrition levels, these issues are likely to escalate further and could not only slow down progress but also reverse the gains made in recent years.

The country still has a long way to go in ensuring equitable access to quality education for all citizens. The prolonged closure of schools in 2020 and again in 2021 due to the pandemic exacerbated existing inequalities in accessing quality education, and its consequences continued to impact in 2022. Cambodia's growth has also led to a loss of biodiversity, resulting in devastating floods and erosion and increased vulnerability to the effects of climate change.

In 2022, Helpcode's work in Cambodia focused on three areas:

- 1. Support for the education sector, including providing school materials
- to ensure the attendance of girls and boys and improve school infrastructure.
- 2. Prevention of the risk of child drowning, one of the leading causes of death.
- 3. Provision of bicycles to girls to enable them to reach school safely.

We have been present since	2006
In 2022, we invested	192.391 euros
In these sectors	Education – water and hygiene – gender equity – child protection – environment and climate change
We contributed to these Sustainable Development Goals (SDGs)	Goal 3: health and well-being Goal 4: quality education Goal 5: gender equality Goal 6: clean water and sanitation
Active projects in 2022	4
Intervention regions	Sihanoukville, Kandal, Kampot, Phnom Penh, Koh Rong e Koh Rong Sanloem
Partners	Province Department of Education

ZAMBODIA

Donors	Princesse Charlène Foundation Remote support	
Employees and collaborators	5	
Outputs	<ul> <li>3480 people have learned to swim (of which 3168 are children)</li> <li>5733 children have been supported in accessing quality education</li> <li>200 girls have received a bicycle</li> <li>18 communities have been supported</li> </ul>	
Minor beneficiaries	7.195	
Total beneficiaries	8.882	



ZAMBODIA



In 2022, Helpcode's interventions in Libya focused on the health sector, specifically aiming to improve the quality of and access to healthcare in the Fezzan region. This was achieved through various actions, including the rehabilitation of basic healthcare facilities, the provision of medical equipment, the training of healthcare personnel, and the establishment of mobile clinics. In addition, Helpcode provided support to COVID-19 vaccination campaigns, contributing to the efforts to contain the pandemic in the country. Towards the end of the year, a project was initiated to equip 12 dialysis centers in the most remote regions of the country with autonomous solar energy systems, thereby improving access to essential dialysis treatments.

Currently, Libya ranks 104th in the United Nations Development Program's (UNDP) Human Development Index, mainly due to the consequences of the conflict that erupted after the revolution and the recent instability in the country. The nation is faced with the task of rebuilding infrastructure and restoring basic services to provide adequate support to both the resident and migrant populations.

We have been present since	2017
In 2022, we invested	1.517.759 euros
In these sectors	Health - child protection – environment and climate change
We contributed to these Sustainable Development Goals (SDGs)	Goal 2: to defeat hunger Goal 4: quality education Goal 6: clean water and sanitation
Active projects in 2022	3
Intervention regions	Fezzan
Partners	ODP, Terres des Hommes Ministry of Health, Ministry of Education Ministry of Social Affairs, Ghat Municipality, Algatron, Sebha, Ubari, Bint Bayya, Murzuq, Traghen
Donors	AICS EU-ECHO
Employees and collaborators	5
Outputs	<ul> <li>5 healthcare facilities (hospital and health centers) rehabilitated</li> <li>18 healthcare facilities supported with medical equipment and materials</li> <li>388 healthcare workers trained</li> <li>2 districts supported in COVID-19 vaccination campaigns</li> </ul>
Minor beneficiaries	54.361
Total beneficiaries	209.078



Helpcode, present in the country since the late 1980s, is committed to protecting and ensuring the rights of children in a highly complex context requiring the adoption of a multidimensional approach. Direct support to the education sector (including in emergency and post-emergency situations) intertwines with projects that contribute to the economic stability and food security of families (both in the agricultural and artisanal sectors), improvement of access to basic services and rights (e.g., through the construction and rehabilitation of wells), promotion of peace and social inclusion, and mitigation and response to gender-based violence.

In Mozambique, 72.5% of the population is living in conditions of multidimensional poverty, resulting from a multitude of factors, including a significant slowdown in the economic growth that characterized the country until 2016, the frequency and intensity of climate-related disasters, the long-term consequences of COVID-19 containment measures, infrastructural gaps, and limited access to basic services. Profound inequalities persist in terms of access to rights and opportunities between men and women, rural and urban dwellers, and the youth that form the majority of the population compared to adults. The situation is particularly dire in Cabo Delgado, where over one and a half million people are in need of urgent humanitarian assistance

We have been present since	1988
In 2022, we invested	2.008.598 euros
In these sectors	Education – Protection – Agriculture - Water and Hygiene - Environment and Climate Change - Conflict Prevention and Mitigation – Employment - Support to Local Civil Society - Emergency Relief and Food Security Distributions - Gender Equality
We contributed to these Sustainable Development Goals (SDGs)	Goal 1: to eradicate poverty Goal 2: to defeat hunger Goal 4: quality education Goal 5: gender equality Goal 6: clean water and sanitation
Active projects in 2022	14
Intervention regions	Province of Maputo, Districts of Marracuene, Manhiça, Moamba, Magude Province of Inhambane, District of Vilankulos Province of Sofala, Districts of Gorongosa and Maringue Province of Manica, Districts of Gondola, Barue, Guro, Tambara, and Macossa Province of Cabo Delgado, Districts of Mueda, Mecufi, Chiure, Montepuez, Mocimba da Praia, Pemba, Balama, Metuge, Ibo, Quissanga, and Palma

74

Partners	Associação Nacional dos Jovens Empresarios, Fundação para o Desenvolvimento da Comunidade, Gnucoop, Grupo de Mulheres pela Partilha de Ideias, Novamont S.p.A, Progetto Mondo, Scuola di Pace di Montesole, Università Eduardo Mondlane
Donors	EU UNHCR UNICEF 8x1000 della Presidenza del Consiglio Agenzia Italiana per la Cooperazione allo Sviluppo Associazione Abbecedario Cantone di Ginevra Associazione Manlife Tavola Valdese
Employees and collaborators	114
Outputs	<ul> <li>5 new schools built, with 15 double latrines and 5 teachers' houses, serving 3,984 girls and boys</li> <li>School kits distributed to 28,655 girls and boys</li> <li>School meal service provided daily to 2,363 girls and boys</li> <li>200 artisans trained with access to materials, workspaces, and sales</li> <li>An abandoned prison transformed into a Cultural and Recreational Center</li> <li>Seed kits and technical assistance in the conservation, processing, and marketing sector for 1004 small agricultural producers from 25 associations</li> <li>40 internally displaced women trained in microenterprise management</li> <li>1 book published on peace education methodologies</li> </ul>
Minor beneficiaries	51.671
Total beneficiaries	109.918

MOZAMBIQUE



Our work in Nepal focuses on some of the poorest and most remote areas, including the districts of Chitwan, Makwanpur, Lalitpur, and Kathmandu. We facilitate children's access to education and provide them with meals, clothing, toys, and educational materials. Regular medical check-ups are offered, and we support schools with both infrastructure and teacher training.

Although Nepal has one of the slowest-growing economies in Asia, the country continues to make steady progress in overcoming development challenges. In particular, the country faces complex challenges including social exclusion, inadequate provision of basic services, limited economic opportunities and sources of growth, relatively new and largely untested decentralized processes and institutions, incomplete reconstruction after the earthquakes of 2015, and the need to protect vast natural resources and biodiversity.

COVID-19, the effects of which were felt throughout 2022, has exacerbated existing development challenges and made them even more pronounced and devastating. It has widened the gap between those with access to resources and power and those without, reduced economic activity and opportunities, forced up to one million Nepalese migrant workers to return home from over a dozen countries, undermined key sectors of the economy on which Nepal relies for survival, and threatened to undo hard-won gains in healthcare, education, and public service delivery.

We have been present since	2003
In 2022, we invested	70.032 euros
In these sectors	Education – Water and Hygiene – Gender equality – Child protection
We contributed to these Sustainable Development Goals (SDGs)	Goal 3: health and well-being Goal 4: quality education Goal 6: clean water and sanitation
Active projects in 2022	1
Intervention regions	Chitwan district, Makwanpur, Lalitpur, Kathmandu
Partners	Ministry of Education, Kathmandu District, Chitwan District, Makwanpur District, City of Kathmandu, Gokarneshwor Municipality, Municipality of Nagarjun, Rural Municipality of Ichchhakamana, Rural Municipality of Manahari
Donors	Remote support
Employees and collaborators	8
Outputs	<ul> <li>19 schools have been supported</li> <li>7797 male and female students have received school supplies</li> <li>169 teachers have been trained</li> </ul>
Minor beneficiaries	7.590
Total beneficiaries	8.536



NEPAL

In the Democratic Republic of Congo (DRC), our intervention focuses on Bukavu, an urban area in the Great Lakes region, where we collaborate with the association Ek'abana, a center founded in 2001 with the aim of recovering, educating, and socially and professionally integrating girls and adolescents who find themselves on the margins of society for various reasons, including accusations of witchcraft.

Helpcode and Ek'abana operators welcome and accompany hundreds of children who have been separated from their homes. We are committed to providing quality education and protection to the most vulnerable girls and boys from the poorest neighborhoods of the city.

The Democratic Republic of Congo (DRC) is a country rich in contrasts and opportunities, with a very high human and natural potential, and is a key player, particularly in the context of climate change and energy transition. However, the DRC remains ranked 179th out of 191 in the Human Development Index and has been facing one of the most complex and severe humanitarian crises in the world for over two decades, especially in the eastern part of the country.

In 2022, the humanitarian situation did not improve, primarily due to the resurgence of armed violence in the eastern part and the emergence of new crises in areas generally spared from violence. In 2023, it is estimated that 26.4 million people will need humanitarian assistance, including 2.8 million children who are unable to access guality education.

We have been present since	2016
In 2022, we invested	54.828 euros
In these sectors	Education – gender equality – child protection
We contributed to these Sustainable Development Goals (SDGs)	Goal 3: health and well-being Goal 4: quality education Goal 5: gender equality
Active projects in 2022	1
Intervention regions	Bukavu
Partners	Ek'abana, Ministry of Education, Archdiocese of Bukavu
Donors	Long distance support
Employees and collaborators	2
Outputs	<ul> <li>14 supported communities</li> <li>Supported a 90-seat library for reading and study in the center, with 12,500 books available for consultation</li> </ul>
Minor beneficiaries	1.372
Total beneficiaries	1.426

Helpcode has begun collaborating with local institutions and authorities in the Jendouba region to establish a strategy aimed at supporting Tunisian civil society organizations, especially women's organizations, in empowering income-generating activities and supporting their role in public and political debate.

Tunisian civil society plays a central role in protecting human rights and gender equality and has experienced a true renaissance, growing from 9,600 associations in 2011 to over 24,000 in 2021, following the reform of the legal framework for associations, which recognizes the right to freedom of association. Feminist organizations are particularly prominent in the dynamic associative movement.

During 2022 and 2023, two field identification missions were carried out to identify interesting civil society associations in the territory, especially those led by women, with whom projects are being proposed, in line with the strategy implemented in previous years of supporting women's work and promoting new start-ups.

The strategy aims to support associations in promoting responsible tourism that can contribute to mitigating social and territorial disparities through an inclusive approach. The governorate of Jendouba is in northwest Tunisia and is crossed by the high hills of the Tell-Atlas and bordered by the Mediterranean Sea. Thanks to its location, the region features a rich natural biodiversity that includes thermal springs, forests, mountains, and specific material heritage (archaeological sites) as well as intangible heritage related to the populations of Kroumirie and the cultural relations of the "tabarkini" people (relations between Tabarka, a former Genoese trading station, Carloforte, and Genoa).



We have been present since 2017



In 2022, Helpcode initiated intervention programs in favor of internally displaced persons (IDPs) in the western part of the country and refugees in Slovakia. In a preliminary phase, the most urgent needs of vulnerable populations were identified, and potential partners and priority intervention areas were identified in the regions most directly affected by military operations in the southeast of the country. A Helpcode office was formally registered to operate directly in Ukraine, and the process of registration with the Ukrainian Humanitarian Fund (UHF) was also completed.

One year after the outbreak of the conflict, there have been 8,006 deaths and 13,287 injuries among civilians. 61% of the victims are men, and 39% are women. Approximately 16 million people in Ukraine require some form of humanitarian assistance, with 5,352,000 being internally displaced. Ukrainian refugees worldwide number just over 8 million. Around 5 million children/adolescents do not have access to regular education. Combat has damaged 2,619 educational facilities (one out of five schools) and destroyed more than 406. Systematic attacks on the electrical infrastructure and the resulting instability in internet connectivity hinder the implementation of a continuous distance education program.

The war has affected regions where food insecurity has afflicted one million people since 2014, especially in areas involved in clashes with separatists; today, it is estimated to have increased to more than 9 million. Access to healthcare services is equally problematic. The problem of unexploded ordnances is also significant. Reports from non-governmental organizations specializing in security outline several possible scenarios in which the cessation or significant reduction of the conflict is predicted as "highly unlikely."

For 2023, the intention is to continue and increase interventions, diversifying donors through the involvement of United Nations agencies and the humanitarian system on one side and the Ukrainian private sector on the other. The beneficiaries of the intervention will mainly be children, adolescents, women, girls, and the elderly population.

We have been present since	2022
In 2022, we invested	203.957 euros
In these sectors	Protection, Food security, Emergency Distribution
We contributed to these Sustainable Development Goals (SDGs)	Goal 3: health and well-being Goal 4: quality education Goal 5: gender equality Goal 16: peace, justice, strong institutions Goal 17: partnership for the goals
Active projects in 2022	2
Intervention regions	Berehomet (UA), Hromada (UA), Chernivetska Oblast (UA), Bratislava (SL), Kosice (SL), MIchelovce (SL)
Partners	Enlightening Initiative (UA) Ipčko (SL)

Donors	AICS Care U.S.A.	
Employees and collaborators	2	-
Outputs	<ul> <li>230 sessions of psycho-social counseling provided (92 individual, 138 group) in Ukraine</li> <li>12 schools reached by the counseling service in Ukraine</li> <li>6,900 people included in the material aid program (food baskets, NFIs - Non-Food Items, vouchers, MPCA - Multi-Purpose Cash Assistance)</li> </ul>	
Minor beneficiaries	10,535 (total) 5,832 (UA) 4,703 (SL) 5,668 (F) 4,867 (M)	
Total beneficiaries	39,370 (total) 7,265 (UA) 32,105 (SL) 29,552 (F) 9,818 (M)	



Π



In 2022, Helpcode's projects focused on the protection of children through the establishment of networks with parents, teachers, and community leaders, enhancing the resilience of the most vulnerable families, preventing child malnutrition, and promoting the psycho-physical well-being of children through sports and play. Intervening in Yemen is highly challenging due to security reasons and difficulties in accessing the country. Helpcode began its intervention in early 2019 in the southern part of the country, in relatively more stable areas heavily affected by the presence of internally displaced people fleeing conflict zones. In safer regions, it is essential to work with a medium-term perspective. Eight years have passed since the outbreak of the conflict in Yemen, which started in 2015, and the country remains one of the most severe humanitarian crises in the world. The conflict, erupting in a country already facing socio-economic crises, has severely impacted the population and further weakened the already fragile public system, pushing services to the brink of collapse. It has caused civilian casualties, a dramatic increase in the number of internally displaced persons, and heightened the humanitarian needs of the civilian population. More than 23.4 million people - almost three-guarters of the population - required humanitarian assistance and protection in 2022, representing a 13% increase compared to 2021.

We have been present since	2016
In 2022, we invested	64.848 euros
In these sectors	Education, protection, food security, water and hygiene
We contributed to these Sustainable Development Goals (SDGs)	Goal 2: to defeat hunger Goal 4: quality education Goal 6: clean water and sanitation
Active projects in 2022	2
Intervention regions	Aden, AL Dhale's, Lahi
Partners	Yamany Foundation (YDH), Yemen Peace Schools (YPS), Ministry of Planning and of International Cooperation, Ministry of Education, Executive Unit for the Management of internally displaced persons
Donors	Ekom, UEFA Foundation, Plan des Outes, Tavola Valdese, Ville de Geneve, Private funds
Employees and collaborators	4
Outputs	<ul> <li>6812 girls and boys have received school supplies</li> <li>50 vulnerable families have received food vouchers</li> <li>12 displaced communities have been supported</li> <li>1128 families have increased their knowledge of good nutritional practices</li> <li>2766 families have increased their knowledge of child protection issues</li> </ul>
Minor beneficiaries	22.388
Total beneficiaries	25.286

VEMEN



COUNTRY	PROJECT TITLE		
CAMBODIA	Child Drowning Prevention in Cambodia: promoting Water Safety in Sianoukville Province		
	Child Drowning Prevention in Cambodia		
	Pink Bicycle		
	Improve access to inclusive quality education of marginalized children by economically empowering their families in Cambodia		
	Health at the Center – integrated Health and Social Response in Fezzan		
LIBYA	ROLL THE SLEEVE UP! Support to the COVID19 vaccination roll out in Libya		
	SHAMS/SUN - Sustainabe Healthcare Access for Municipalities in the South of Libya"		
	Protected access to quality WASH services for the displaced population in Mueda, Cabo Delgado		
	Buidling Resilience through Education and Community engagement in the cyclone-affected schools in Mozambique		
	Emergency Blanket Supplementary Feeding Programme Assistance		
	Everyone at school		
	Protection Monitoring and identification of vulnerable IDPs and referral		
	Culture and peace: hand in hand for the development of Gorongosa		
	Emergency response in the Metuge district of Mozambique		
	Protected and reliable access to WASH for IDPs in Metuge, Mecufi and Negomano		
MOZAMBIQUE	DELPAZ Manica - Building peace and social cohesion through gender-responsive and inclusive economic development		
	Building food resilience in a context of climate change: agricultural production, child nutrition and awareness on the effects and prevention of malnutrition in the Moamba District, Mozambique		
	From field to market: integrated support to agricultural associations and young producers in the Magude, Moamba and Manhiça districts for economic, environmental sustainability, social and gender inclusion		
	Improve access to inclusive quality education of marginalized children by economically empowering their families in Mozambique MAPUTO		
	Improve access to inclusive quality education of marginalized children by economically empowering their families in Mozambique Vilankulo		
	Improve access to inclusive quality education of marginalized children by economically empowering their families in Mozambique Sofala		
YEMEN	War, epidemics and locusts: intervention to support the resilience of the population of Yemen		
	Integrated Protection and Education Project		

				EXPENSES 2022
SECTOR	DONOR	ROLE	DURATION	HCI IN EURO
Development	Charlene Foundation of Monaco	Lead agency	01.01.2020 - 31.12.2022	36.985,44 €
Development	Meyrin	Lead agency	01.07.2021 - 31.08.2022	43.842,69€
Development	Charlene Foundation of Monaco	Lead agency	01.01.2022 - 31.12.2022	15.848,08 €
Development	Private donors	Lead agency	01.01.2022 - 31.12.2022	95.714,49€
			TOTAL CAMBODIA	192.390,70 €
Post-emergency	AICS	Lead agency	10.08.2021 - 20.09.2022	1.116.805,22 €
Emergency	ECHO	Partner	01.06.2021 - 30.06.2022	270.494,87 €
Post-emergency	AICS	Lead agency	11.07.2022 - 10.07.2023	137.459,30 €
			TOTAL LIBYA	1.524.759,39 €
Emergency	UNICEF	Lead agency	01.05.2021- 31.01.2022	37.621,86 €
Post-emergency	UNICEF	Lead agency	15.03.2021 - 31.07.2022	217.073,12€
Emergency	WFP	Lead agency	01.11.2021 - 31.03.2022	37.476,47 €
Post-emergency	Hirzel	Lead agency	01.06.2022 - 15.04.2023	-
Emergency	UNHCR	Lead agency	01.01.2022 - 31.12.2022	723.295,92€
Development	Unione Europea	Lead agency	01.06.2018 - 31.05.2022	283.977,38€
Emergency	Cantone de Geneve	Lead agency	01.12.2022 - 31.08.2023	-
Emergency	UNICEF	Lead agency	01.12.2022 - 30.11.2320	-
Development	European Union	Lead agency	01.01.2021 - 31.12.2021	18.138,76€
Development	Office of the Italian Prime Minister 8x1000	Lead agency	15.11.2021 - 14.11.2022	244.691,65€
Development	AICS-PROMOSSI	Lead agency	25.07.2022 - 24.07.2025	177.700,78 €
Development	Private donors	Lead agency	01.01.2022 - 31.12.2022	138.235,09€
Development	Private donors	Lead agency	01.01.2022 - 31.12.2023	56.841,21 €
Development	Private donors	Lead agency	01.01.2022 - 31.12.2024	73.546,26€
			TOTAL MOZAMBIQUE	2.008.598,50 €
Development	Ville de Geneve	Lead agency	01.03.2021 - 28.02.2023	44.849,70 €
Development	Child Protection	Lead agency	01.05.2022 - 31.01.2023	19.998,63€
			TOTAL YEMEN	64.848,33 €

COUNTRY	PROJECT TITLE		
NEPAL	Improving access to quality inclusive education, care and development of marginalised children within families and communities, stimulating local economic development for income generation in a climate change environment.		
SLOVAKIA	Initial psychological assistance for to Ukrainian refugees in Slovakia		
UKRAINE	Protecting vulnerable internally displaced and non-displaced communities in the Chernivtsi region		
DR OF CONGO	Improving access to quality inclusive education, care and development of marginalised children		
	Generation one point five		
	Hurray for school		
	STEM: a game for girls		
	Hurray for school 2.0		
	STOP prejudices		
	TransformAction: innovating to maximise impact		
ITALY	TECH KIDS' HUB: digital innovation at school to make STEM a game for girls!		
	The Water Code		
	A different story - CISV		
	Beyond Stereotypes - Regional Youth Pact		
	Rights at stake - Regional Poverty Pact - Mind the Gap		
	YES		
	Proceed		
	PACE (Pathways Of Community Reception In Educational Contexts) project		

SECTOR	DONOR	ROLE	DURATION	EXPENSES 2022 HCI IN EURO
Development	Private donors	Lead agency	01.01.2022 - 31.12.2022	70.031,99€
			TOTAL NEPAL	70.031,99€
Emergency	CARE USA	Lead agency	01.05.2022 - 31.10.2022	106.496,85 €
			TOTAL SLOVAKIA	106.496,85 €
Emergency	AICS	Lead agency	04.08.2022 - 03.02.2023	97.460,06 €
			TOTAL UKRAINE	97.460,06 €
Development	Donatori privati	Lead agency	01.01.2022 - 31.12.2022	54.827,94 €
			TOTAL DR OF CONGO	54.827,94 €
Development	Fondazione Carige	Lead agency	01.09.2021 - 31.07.2022	8.865,61 €
Development	Enel	Lead agency	08.04.2021 - 07.04.2022	3.372,32 €
Development	Deloitte	Lead agency	01.04.2022 - 31.03.2023	26.567,77 €
Development	Enel	Lead agency	01.06.2022 - 31.05.2023	25.776,84 €
Development	University of Genoa	Lead agency	01.09.2021 - 30.06.2022	709,78 €
Development	Compagnia di S. Paolo	Lead agency	01.09.2021 - 31.12.2022	10.000,00 €
Development	Autostrade	Lead agency	01.04.2022 - 28.02.2023	25.408,15 €
Development	AICS	Lead agency	11.11.2022 - 10.11.2024	5.530,66 €
Development	AICS	Partner	01.12.2022 - 30.11.2024	-
Development	<b>REGIONE LIGURIA</b>	Lead agency	01.03.2021 - 31.12.2022	7.961,46 €
Development	<b>REGIONE LIGURIA</b>	Lead agency	01.04.2022 - 31.12.2022	14.111,28 €
Development	European Union	Partner	01.03.2022 - 29.02.2024	-
Development	Cariplo	Lead agency	01.06.2022 - 31.05.2024	-
Development	Fondazione San Paolo	Lead agency	01.05.2022 - 31.03.2023	16.923,78 €
			TOTAL ITALY	145.227,65 €





# 6. Fundraising

# Individuals A New Long-Term Strategy

In 2022, our Fundraising department developed a multi-year growth strategy aimed at increasing the volume of contributions to the Association, both by retaining individual donors and by expanding activities with companies and foundations. A long-term strategy will enable us to plan new actions and campaigns more efficiently and analyze trends over extended periods, optimizing the cost of initiatives for acquiring new donors.

# CHILD SPONSORSHIP AND ONE-OFF DONORS REMAIN STABLE

The number of our supporters, mainly engaged in Child Sponsorship (SAD), remains stable (from 4,638 in 2021 to 4,495 in 2022). Thanks to our commitment to donor retention initiatives, the abandonment rate is minimal (3%), mainly due to deaths or worsening economic conditions. The average duration of supporters' engagement with Helpcode stands at 18 years – a result that fills us with satisfaction. One-off donations remain substantially unchanged: 531 people (545 in 2021) chose to make a one-time contribution, with an average donation of around 66 euros.

# **DECREASE IN NEW DONORS**

The acquisition of new donors experienced a transition year (-17% compared to 2021), primarily due to the partner agency's restructuring phase, which slowed down investment in face-to-face campaigns. However, there was a general optimization of activity costs.

## THE "IN MEMORY" CAMPAIGN

In 2022, we launched the new "In Memory" campaign, which links donations to the memory of a deceased loved one. In 2023, a parallel campaign focusing on bequests will follow, allowing us to continue investing in the Association's work in the long term.

# GOING TO SCHOOL WITH 5X1000

In 2022, thanks to the contributions of **135** people who allocated their 5x1000 income tax to Helpcode, we raised **62,831** euros. What We Achieved

- School supplies and stationery for 575 children
- Annual scholarships for 130 students
- Hygiene kits for 500 girls
- Complete health screenings for **846** children
- Training courses for over **400** young individuals
- Tools to enhance teaching skills for 115 teachers.





# **Institutional Donors** A Growing Solid Relationship

Institutional donors are government agencies, institutions, and international bodies that finance or co-finance Helpcode's projects through calls for proposals.

## **2022 INSTITUTIONAL DONORS**

- AICS Italian Agency for Development Cooperation
- EU European Union
- **DGECHO** European Civil Protection and Humanitarian Aid Operations
- UNHCR United Nations High Commissioner for Refugees
- UNICEF United Nations Children's Fund
- EUTF European Union Emergency Trust Fund for Africa
- WFP World Food Program
- CARE USA
- Canton of Geneva
- Municipality of Geneva
- Liguria Region
- University of Genoa

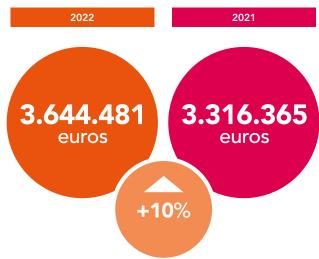


The definition and implementation of initiatives funded or co-financed by institutional donors are based on the principles of efficiency, effectiveness, relevance, coherence, and sustainability established by the Development Aid Committee (DAC) of the Organization for Economic Co-operation and Development (OECD). In this context, narrative, and financial reporting of initiatives through periodic reports prepared according to donor guidelines is essential to ensure that Helpcode's work adheres to these principles and demonstrates proper resource management based on transparency and cost-effectiveness. The initiatives are also monitored by Helpcode staff, the donors themselves, and external entities to provide recommendations to the project team for effective implementation and to identify best practices and lessons learned.

In 2022, Helpcode strengthened relationships with both long-standing institutional donors and those activated in 2021, especially UNICEF and UNHCR. With most donors, the relationship involved continuous contact on project progress, evaluation of results, financial management, and adherence to procedural standards in line with international standards.

In 2022, institutional fundraising reached a value of 3,644,481 euros, with an increase of 10% compared to 2021. Fundraising from institutional donors:  $\notin$ 3,644,481 in 2021 >  $\notin$ 3,316,365 in 2022.

# **CORPORATE FUNDRAISING\***



\*For more details on financing received, please refer to the following chapter

# **Corporations** Companies Standing with Us for the Common Good

The relationships between the for-profit and non-profit worlds are becoming increasingly important, also for businesses. Our corporate partners allow Helpcode to carry out effective projects with a significant impact on the lives of children and their communities. Our intervention programs align with Corporate Social Responsibility strategies and Environmental, Social, and Governance (ESG) criteria, following the principle of "Give back to the community": giving back a portion of profits, actively participating in creating the Common Good. Since September 2022, Helpcode has strengthened its High Value Donors unit with a dedicated resource for strategic planning and implementation of loyalty and acquisition initiatives in the corporate world.

## "LONG LIVE SCHOOL LABS" WITH ENEL

Digital literacy, citizenship education, and energy sustainability are the central themes of 180 educational workshops conducted by Helpcode in partnership with ENEL in 40 classes throughout Italy. Over 700 children and 40 teachers participated in various educational paths, which also included involvement in the sixth edition of the Sustainable Development Festival in Rome in October 2022. The initiative began in 2020 with the aim of supporting schools and spreading the culture of digitization and sustainable development through workshops conducted by Helpcode educators, along with a number of ENEL employees serving as volunteer tutors.

Over time, this synergy allowed us to structure the activity, reaching seven primary and middle schools in 2022, with a proposal to integrate and enhance the curriculum in coordination and collaboration with the teachers. Through these 12-hour educational courses, children and young students discovered the workings of solar, wind, and hydroelectric power and engaged in reflection on the use of Earth's energy resources, culminating in writing a Decalogue of Energy for the whole school.

Teams of students were also invited to create their original solar-powered inventions with a dedicated kit. These creations, ranging from mechanical blenders to various car models, alarms, soccer fields, and fully functional homes, were exhibited at the concluding Inventions Fair. **The Energy for the Future** experimental program also involved the training of new tutors from local associations, with the aim of replicating the workshops in the area

LONG LIVE SCHOOL LABS 2.0			
WHERE	Genoa, Matera, Casei Gerola, Candela, Voghera		
DONORS	ENEL S.p.A.		
DURATION	01.06.2022 – 31.05.2023		
2022 EXPENDITURE	<b>25.777</b> euros		
GOALS	Supporting educational institutions in educational activities increasing awareness among students about energy transition, digitization, and human rights issues.		
ACTIVITIES	<ul> <li>120 educational workshops for classrooms</li> <li>Specific training for teachers on sustainable development and energy sustainability</li> <li>10 "Energy for the Future" activities to raise awareness about conscious energy use and renewable sources</li> </ul>		
BENEFICIARIES	<ul> <li>720 minors benefitting</li> <li>40 teachers</li> <li>720 families</li> <li>6700 users reached through social media</li> </ul>		
PARTNERS	IC Cornigliano – IC Castelletto – IC Terralba – IC Marconi – IC Voghera – IC Candela		

Laura Bocchio, middle school teacher at IC Pertini Voghera (from the evaluation questionnaire): "The experience was very positive because it allowed students to truly understand that their actions and projects are decisive for the future. The lessons were very interactive and allowed for the creative and collaborative development of themes from the 2030 Agenda. The most beautiful thing I saw was the appreciation of all the students for each other's work and their sincere desire to produce a good project, which they don't always show in school activities. I believe that the educators played a fundamental role in this."

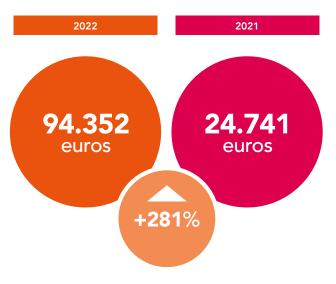


# TAILOR MADE LOGISTICS: AN SME TO SUPPORT THE RIGHT TO EDUCATION IN CAMBODIA.

The partnership with **Tailor Made Logistic** arose out of the company's desire to give back to the community a portion of the profit generated, participating actively in creation of the Common Good and generating an impact on society. The donation contributed to combating educational poverty in Cambodia, ensuring access to quality education for the country's most vulnerable children. Thanks to the company's contribution, **400 students** received school supplies for one year of schooling.

Families in the areas where we operate cannot afford to buy any school materials for their children. Without the help of companies like Tailor Made Logistic, these children would attend school without the bare minimum supplies required to write, draw, and learn. Helpcode's commitment becomes concrete through simple actions like this, knowing that even just a pen and a notebook can make a difference for the children we help.

## **FOUNDATIONS FUNDRAISING\***



\* For more details on financing received, please refer to the following chapter

# **Foundations** A Leap Forward with the Support of Foundations

In 2022, we experienced growth and deepened collaborations with foundations and grant-giving organizations: private nonprofit organizations that finance socially beneficial activities according to their statutes. This leap forward has allowed us to create increasingly productive synergies and reach a wider range of beneficiaries. The total fundraising amounted to 195,640 euros. Building on the mapping, analysis, and accreditation work initiated in the previous year, we have implemented significant projects, with a particular focus on the territorial and micro-scale dimensions, addressing specific needs both in Italy and abroad. The funds are promptly accounted for with the utmost transparency, following the donor's procedures, and supported by financial and narrative reports accompanied by photographic documentation.

Our objectives for 2023 are to further expand the number of accredited entities we work with and increase the share

of grants for new projects.

- Our current partners include:
- Fondazione **CARIGE**
- Fondazione Compagnia di San Paolo
- Fondazione Deloitte
- Fondazione Cariplo
- Fondation Charlene di Monaco
- Fondazione Hirzel
- Fondazione **Meryn**
- 8x1000 Waldensian Church of Italy

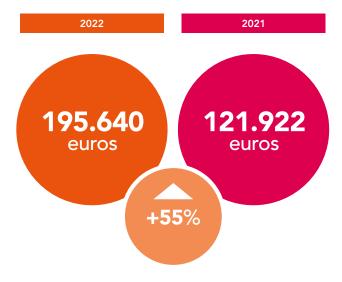
# **GENERATION 1.5 WITH FONDAZIONE CARIGE**

The "Generation 1.5" project funded by Fondazione Carige aimed to improve the digital skills of elderly people with the help of 11 to 14-year-old boys and girls. During the lockdown and pandemic restrictions due to Covid-19, a significant portion of the elderly population experienced a sense of isolation and



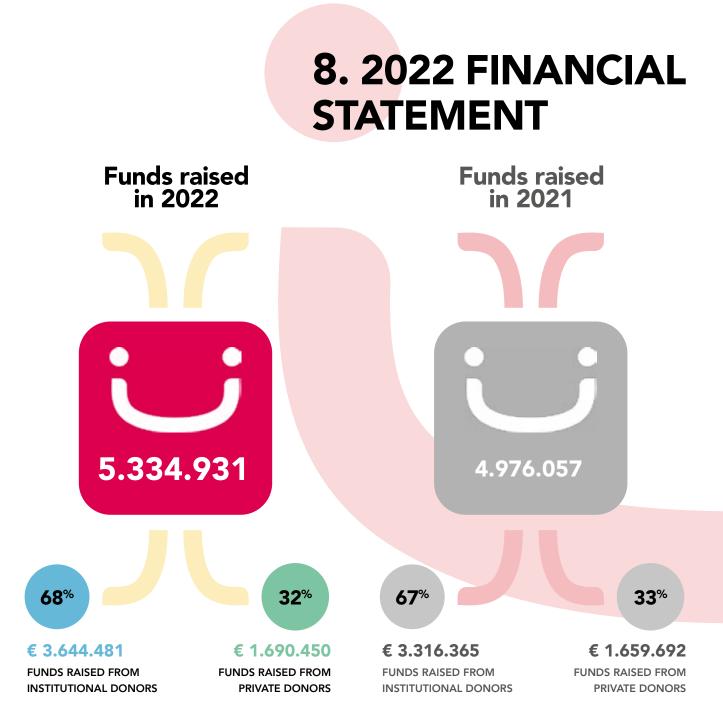
marginalization, resulting in a decrease in their quality of life. With the support of Helpcode tutors, students from three classes in the junior secondary school of the Ceranesi Campomorone Comprehensive Institute in Genoa developed educational content to present to a group of 42 people over the age of 70 in the area. Together with them, they then worked on a training project. Subsequently, a personalized tutoring system was organized, with each senior was accompanied by a young student who could assist them in using technology where required, promoting strong intergenerational relationships.

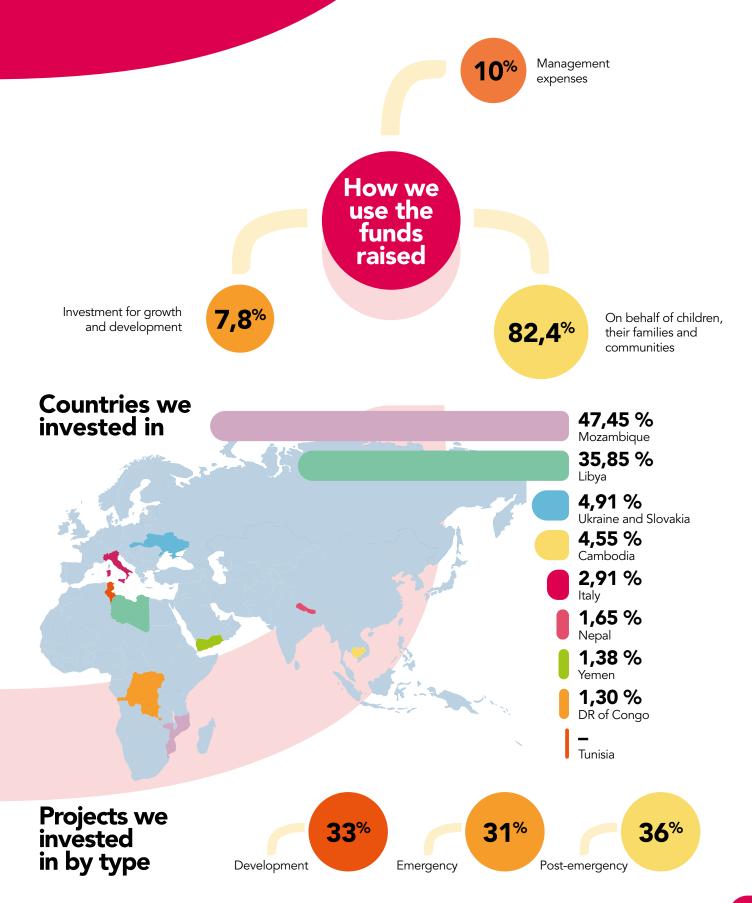
## **FOUNDATIONS FUNDRAISING\***



\* For more details on financing received, please refer to the following chapter

GENERATION 1.5			
WHERE	Genoa		
DONORS	Carige Foundation		
DURATION	01.09.2021 - 31.07.2022		
2022 EXPENDITURE	8.866 euros		
GOALS	Reducing the digital divide between the elderly and the younger population through intergenerational learning paths aimed at improving access to essential digital services and countering social isolation.		
ACTIVITIES	<ul> <li>Digital literacy paths for the elderly</li> <li>Intergenerational tutoring system organized so that each young person works with one of the beneficiaries, continuing beyond the conclusion of the project</li> </ul>		
BENEFICIARIES	<ul> <li>42 individuals aged over 70 from the Campomorone area, Genoa</li> <li>3 classes from the middle school of the Ceranesi Campomorone Comprehensive Institute in Genoa</li> </ul>		
PARTNERS	Campomorone Ceranesi Comprehensive Institute, ANPI Campomorone section Passo Mezzano, Municipality of Campomorone, Auser Genova, Auser Liguria		





# Balance Sheet 2022

	31.12.2022	31.12.2021
Active		
A) Membership fees or outstanding contributions	0	0
3) Assets		
I - Intangible assets		
1) Plant and expansion costs	0	0
2) Development costs	0	0
3) Industrial patent rights and intellectual property rights	8.022	13.200
4) Concessions, licenses, trademarks and similar rights	11.070	8.612
5) Goodwill	0	0
6) Work in progress and advances	2.517	4.513
7) Other	0	0
Totale	21.609	26.325
II - Tangible assets		
1) Land and buildings	0	0
2) Plant and machinery	0	0
3) Equipment	0	0
4) Other assets	23.994	33.794
5) Work in progress and advances	0	0
Total	23.994	33.794
III - Financial assets with separate additional indication for each item of rece due within the following financial year	vables	
1) Investements in		
a) Controlled companies	0	0
b) Affiliated companies	0	0
c) Other companies	0	0
Total	0	0
2) Accounts receivable		
a) From controlled companies	0	0
b) From affiliated comanies	0	0
c) From other third-sector entities	0	0
d) From others	0	0
Total	0	0
3) Other securities	0	0
Total	0	0
otal non-current assets	45.603	60.119

	31.12.2022	31.12.2021
Active		
C) Current assets		
I - Inventories		
1) Raw materials, consumables and supplies	0	0
2) Work in progress and unfinished goods	0	0
3) Work in progress for orders	0	0
4) Finished products and goods	3.840	3.840
5) Advances	0	0
Total	3.840	3.840
<ul> <li>II - Receivables with separate additional indication of amounts due beyond the next financial year</li> </ul>		
1) From users and customers	6.820	0
2) From associates and founders	0	0
3) From public entities	5.310.444	1.930.532
4) From private individuals for contributions	10.100	20.200
5) From entities within the same associative network	0	0
6) From other third-sector entities	0	0
7) From controlled companies	0	0
8) From affiliated companies	0	0
9) Tax credits	16.948	25.299
10) From 5x1000	0	0
11) Prepaid taxes	0	0
12) To others	198.506	197.840
Total	5.542.818	2.173.871
III - Financial assets that are not non-current assets		
1) Investments in controlled companies	0	0
2) Investments in affiliated companies	0	0
3) Other securities	0	0
Total	0	0
IV - Cash and cash equivalents		
1) Cank and postal deposits	2.896.755	1.084.308
2) Cheques	0	569
3) Cash and cash equivalents	8.566	9.967
Total	2.905.321	1.094.844
Total currents assets	8.451.979	3.272.555
D) Accruals and deferred income - assets	2.699	42.249

	31.12.2022	31.12.2021
Liabilities		
A) Equity		
I - Endowment fund of the organization	12.491	12.491
II - Restricted equity		
1) Statutory reserves	0	0
2) Restricted reserves by decision of institutional bodies	158.862	358.862
3) Restriced reserves by third parties	7.770.680	2.290.162
Total	7.929.542	2.649.024
III - Unrestricted equity		
1) Reserves for earnings of operating surpluses	33.405	17.405
2) Other reserves	0	0
Total	33.405	17.405
IV - Surplus/deficit for the year	2.089	16.000
Total equity	7.977.527	2.694.920
B) Funds for risks and charges		
1) For retirement and similar obligations	0	40.000
2) For taxes, including deferred taxes	0	0
3) Other	159.211	309.210
Total funds for risks and charges	159.211	349.210
C) Severance pay for employees	101.457	81.439
D) Liabilities with separate additional indication for each item of amounts due beyond the next financial year		
1) Debts to banks	0	0
2) Debts to other lenders	0	0
3) Debts to associates and founders for financing	0	0
4) Debts to entities within the same associative network	0	0
5) Debts for conditional donations	0	0
6) Advances	0	0
7) Debts pauable to suppliers	94.258	133.767
8) Debts to controlled and affiliated companies	0	0
9) Tax debts	34.949	52.002
10) Debts to social security and welfare insitutions	35.942	9.482
11) Debts to employees and colloborators	80.715	48.279
12) Other debts	16.106	5.823
Total liabilities with separate additional indication for each item of amounts due beyond the next financial year	261.970	249.353
E) Accruals and deferred income - liabilities	116	0

# **Report on Operations**

	31.12.2022	31.12.2022
Expenses and Costs	2022	2021
A) Costs and Charges from Activities of General Interest		
1) Raw materials, subsidiary, consumable and goods	1.010.049	802.355
2) Services	1.392.806	1.516.705
3) Use of third-party assets	241.905	101.227
4) Personnnel	1.923.625	1.035.110
5) Depreciation	9.284	0
6) Provisions for risks and charges	0	0
7) Miscellaneous operating expenses	17.860	23.825
8) Opening inventories	0	0
9) Set-aside to a restricted reserve at the discretion of institutional bodies	0	0
10) Utilization of restricted reserve at the discretion of institutional bodies	-200.000	0
Total	4.395.529	3.479.222
B) Costs and charges from various activities		
1) Raw materials, subsidiary, consumable and goods	1.203	4.042
2) Services	1.681	1.394
3) Use of third-party assets	0	0
4) Personnel	0	0
5) Depreciation	0	0
6) Provisions for risks and charges	0	0
7) Miscellaneous operating expenses	0	0
8) Opening inventories	0	5.774
Total	2.883	11.210
C) Costs and charges from fundraisimg activities		
1) Charges for regular fundraising	411.285	237.902
2) Charges for occasional fundraising	2.163	126.322
3) Other charges	68	398.852
Total	413.515	763.076
D) Costs and charges from financial asset activities		
1) On bank accounts	17.020	15.408
2) On loans	0	0
3) From property assets	0	0
4) From other assets properties	0	0
5) Provisions for risks and charges	0	0
6) Other charges	28.491	29.068
Total	45.512	44.476

Expenses and Costs	2022	2021
E) General support costs and charges		
1) Raw materials, subsidiary, consumable and goods	1.106	2.772
2) Services	216.671	183.769
3) Use of third-party assets	24.724	28.116
4) Personnnel	204.833	175.020
5) Depreciation	11.429	36.788
6) Provisions for risks and charges	0	222.124
7) Other charges	405.691	9.501
8) Allocation to a restricted reserve by decision of institutional bodies	0	0
9) Utilization of a restricted reserve by decision of insitutional bodies	0	0
Total	864.455	658.090
ncome and revenues	2022	2021
<ul> <li>A) Sales revenue and income from activities of general interest</li> </ul>	2022	2021
1) Income from membership fees and contribution from founders	0	0
2) Income from members for mutual activities	0	0
3) Revenues for services and sales to members and founders	0	3.424
4) Charitable donations	0	150
5) Income from 5X1000	62.831	61.692
6) Contributions from private entities	0	132.273
7) Revenues for services and sales to third parties	0	0
8) Contributions from public entities	2.454.484	2.377.809
9) Income from contracts with public entities	0	0
10) Other income, rents and proceeds	1.359.109	949.208
11) Ending inventories	0	0
Total	3.876.425	3.524.556
Surplus/deficit from activities of general interest (+/-)	-519.104	45.334
3) Income from rents and proceeds from various activities		
1) Revenues for services and sales to members and founders	0	0
2) Contributions from private entities	28.450	0
3) Revenues for services and sales to third parties	0	0
4) Contributions from public entities	0	4.164
5) Income from contracts with public entities	0	0
6) Other income, rents and proceeds	6.884	1.639
7) Ending inventories	0	3.840
Total	35.334	9.643
Surplus/deficit fromvarious activities (+/-)	32.451	-1.567

Income and revenues	2022	2021
C) Revenues, rents and proceeds from fundraising activities		
1) Proceeds from regular fundraising	1.421.348	1.103.895
2) Proceeds from occasional fundraising	1.824	89.571
3) Other income	0	248.392
Total	1.423.172	1.441.858
Surplus/deficit from fundraising ectivities (+/-)	1.009.657	678.782
D) Revenue, rents and proceeds from financial and asset activities		
1) From banl relationship	231	254
2) From other financial investements	0	0
3) From real estate assets	0	0
4) From other asset properties	3	0
5) Other income	71.528	6.058
Total	71.762	6.312
Surplus/deficit from financial amd asset activities (+/-)	26.250	-38.164
E) Income from general support		
1) Income from personnel detachment	0	0
2) Other income from general support	338.984	7.705
Total	338.984	7.705
Surplus/deficit from general support activities (+/-)	-525.471	-650.385
Total income and revenue	5.745.677	4.990.074
Surplus/deficit before taxes (+/-)	23.783	34.000
Taxes	21.694	18.000
Surplus/deficit after taxes (+/-)	2.089	16.000

# Auditor's report



PKF Italia S.p.A. Viale Tunisia, 50 20124 Milan MI

+39 (02) 494957.11 pkf.mi@pkf.it www.pkf.it

### INDEPENDENT AUDITOR'S REPORT PURSUANT TO ARTICLE 14 OF LEGISLATIVE DECREE OF JANUARY 27, 2010, NO. 39

To the Shareholders' Meeting of HELP CODE Italy

#### **Report on the Audit of the Financial Statements**

We have conducted an audit of the attached financial statements of HELP CODE Italy (hereinafter referred to as the "Entity"), consisting in the balance sheet as of December 31, 2022, the income statement for the year ended on that date, and the sections "General Information" and "Explanation of the Balance Sheet Items" included in the mission report. The aforementioned financial statements were drawn up in compliance with Italian regulations which governing the drafting criteria. In our opinion, the financial statements provide a truthful and fair representation of the results of its operations for the year then ended, in compliance with Italian regulations governing preparation criteria.

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISA Italy). Our responsibilities under those standards are further described in the section "*Responsibilities of the Auditing Firm for the Audit of the Financial Statements*" of this report. We are independent of the Entity In accordance with the ethical requirements and independence principles applicable to the audit of financial statements in Italy. We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

# Responsibilities of the Board of Directors and the Entity's Oversight Body for the Financial Statements

The Board of Directors is responsible for drafting true and fair financial statements in accordance with Italian regulations governing the criteria for preparation. It is therefore responsible, where established by law, for that part of the internal control deemed necessary to enable the preparation of financial statements that do not contain significant material misstatement, whether due to fraud or error.



The Board of Directors is also responsible for assessing the Entity's ability to continue to operate as a going concern and, in the preparation of the financial statements, for the appropriateness of using the going concern assumption, as well as for adequate disclosure. The Board of Directors uses the going concern basis of accounting unless it either intends to liquidate the Entity or to cease operations or has no realistic alternative to such choices.

The Entity's Oversight Body is responsible for overseeing the financial reporting process.

#### Responsibilities of the Auditing Firm for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements are free from material misstatement, whether due to fraud or error, and to issue an auditor' report that includes our opinion. Reasonable assurance is a high level of assurance, which however does not provide the guarantee that an audit conducted in accordance with International Standards on Auditing (ISA Italy) will always detect a material misstatement, if any. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users based on these financial statements. In conducting the audit in accordance with International Standards on Auditing (ISA Italy), we exercised professional judgment and maintained professional skepticism throughout the audit. In addition:

• We identified and assessed the risks of material misstatement in the financial statements due to fraud or error. We established and performed audit procedures in response to these risks and obtained appropriate audit evidence to provide a basis for our audit opinion. The risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting a material misstatement due to error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls;

 We obtained an understanding of relevant internal control over financial reporting in order to design audit procedures that are appropriate in the circumstances and not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control;

• We assessed the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board of Directors, as well as the related disclosures;

 We concluded on the appropriateness of the use of the going concern basis of accounting by the Board of Directors and, based on the audit evidence obtained, whether a material uncertainty exists related to events or circumstances that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our audit report to the related financial statements disclosures and if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of this report. However, future events or conditions may cause the Entity ceasing to operate as a going concern;

• We evaluated the overall presentation, structure, and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in such a way as to provide a true and fair representation.

• We communicated with those charged with governance regarding, among other aspects, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identified during the audit.

#### **Report on Other Legal and Regulatory Requirements**

#### Opinion in accordance with Article 14, paragraph 2, letter e), of Legislative Decree No. 39/10

The Board of Directors of HELP CODE Italy is responsible for preparing the section "Explanation of the Economic and Financial Performance of the Entity and the Methods for Pursuing Statutory Purposes" included in HELP CODE Italy's mission report as of December 31, 2022, including its consistency with the

related financial statements and its compliance with legal requirements. We performed the procedures required by Italian Auditing Standard (SA Italy) 720B in order to express an opinion on the consistency of the section "Explanation of the Economic and Financial Performance of the Entity and the Methods for Pursuing Statutory Purposes" included in the mission report with the financial statements of HELP CODE Italy as of December 31, 2022, and on its compliance with legal requirements, and to issue a statement on any material errors. In our opinion, the section "Explanation of the Economic and Financial Performance of the Entity and the Methods for Pursuing Statutory Purposes" included in the mission report is consistent with the financial statements of HELP CODE Italy as of December 31, 2022, and is drafted in accordance with legal requirements.

Regarding the declaration referred to in Article 14 paragraph 2, letter e) of Legislative Decree No. 39/10, issued on the basis of the knowledge and understanding of the Entity and its context acquired during the audit activity, we have nothing to report.

Milan, 14 September 2023

# Annual report as of December 31, 2022

REPORT OF THE CONTROL BODY TO THE SHAREHOLDERS' MEETING ON THE APPROVAL OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED DECEMBER 31, 2022, PREPARED BASED ON THE SUPERVISORY ACTIVITIES CARRIED OUT IN ACCORDANCE WITH ARTICLE 30 OF LEGISLATIVE DECREE NO. 117 OF JULY 3, 2017

#### To the members of HELP CODE ITALY ETS

During the fiscal year ending on December 31, 2022, my work has been guided by the provisions of the law and the Code of Conduct for the control body of third sector entities issued by the National Council of Chartered Accountants and Accounting Experts, published in December 2020.

I hereby provide you with this report on my work and the results achieved.

The administration of HELP CODE ITALY ETS has presented for your examination the financial statements as of December 31, 2022, prepared in accordance with Article 13 of Legislative Decree No. 117 of July 3, 2017, and Ministerial Decree of March 5, 2020, issued by the Ministry of Labor and Social Policies, as further integrated by OIC 35 Accounting Principle ETS, which governs its preparation. The financial statements show a surplus of €2,089. The financial statements were made available to me only on September 12, 2023, significantly beyond the legal and statutory deadlines. This delay was due to the late preparation and verification of accounting data due to personnel turnover in the administrative staff responsible for their preparation. HELP CODE ITALY ETS was registered in the Single Register of Third Sector Entities - Other Entities section - by a decision of the Liguria Region dated July 11, 2022.

In accordance with Article 13, paragraph 1, of the Third Sector Code, the financial statements consist of a balance sheet, an operating statement, and a mission report.

As the control body was not tasked with performing the statutory audit, this responsibility was entrusted to PKF Italy S.p.A., which issued an audit report without qualifications on September 14, 2023. Consequently, I conducted supervisory activities and checks on the financial statements as required by Regulation 3.8 of the Code of Conduct for the control body of third sector entities, consisting of an overall synthetic control aimed at ensuring that the financial statements were correctly prepared. The activities performed did not constitute a statutory audit.

#### 1) Supervisory Activities Pursuant to Article 30, paragraph 7, of the Third Sector Code

I monitored compliance with the law and the bylaws, adherence to the principles of proper administration, and, in particular, the adequacy of organizational and administrative systems, as well as their effective operation. I also monitored compliance with civic, solidarity, and social utility purposes, with particular regard to the provisions of Article 5 of the Third Sector Code, concerning the obligation to exclusively or primarily engage in one or more activities of general interest, Article 6, concerning compliance with limits on engaging in different activities, Article 7, concerning fundraising, and Article 8, concerning the allocation of assets and the absence (direct and indirect) of a profit motive.

Regarding the monitoring of the above aspects and related provisions, please refer to the mission report. I would like to highlight the following:

- The entity engages in various activities as provided for in Article 6 of the Third Sector Code while respecting the limits set out in Ministerial Decree of May 19, 2021, No. 107, as demonstrated in the mission report.
- The entity has carried out fundraising activities in accordance with the methods and limits prescribed by Article 7 of the Third Sector Code and the related guidelines. It has also accurately accounted for the proceeds and costs of these activities in the mission report.

- The entity has complied with the prohibition on direct or indirect distribution of surpluses and assets. In accordance with Article 14 of the Third Sector Code, it has disclosed any emoluments, compensation, remuneration, and fees, in any form, awarded to members of governing bodies, top employees, and associates.
- For the purposes of maintaining legal personality, the net assets resulting from the financial statements exceed the minimum limit set by Article 22 of the Third Sector Code and the bylaws.

I attended members' meetings and board meetings, and based on the information available, I have no particular observations to report.

I also acquired information from the board during its meetings regarding the overall management performance and its foreseeable evolution, as well as the most significant operations carried out by the entity, either due to their size or nature, and based on the information obtained, I have no specific observations to report.

In accordance with Article 30 of the Third Sector Code, I met with the supervisory body. I reviewed the supervisory body's reports and the issues raised regarding the adequacy, functioning, and compliance with the organizational model, mainly attributed to the turnover of administrative and compliance personnel.

I acquired knowledge and monitored the adequacy of the organizational, administrative, and accounting structure and its effective operation. In this regard, it is noted that personnel changes during the 2022 fiscal year necessitated the reconstruction of accounting data, resulting in a significant delay in the preparation of the financial statements. The procedures carried out by HELP CODE ITALY ETS and the evidence revealed required the initiation of legal proceedings against the former administrative manager.

#### 2) Observations on the Financial Statements

Since the control body was not responsible for the legal audit, it conducted supervisory activities on the financial statements as required by Regulation 3.8 of the "Code of Conduct for the control body of third sector entities," consisting of a comprehensive synthetic control aimed at verifying that the financial statements were correctly prepared. To the best of my knowledge, the directors did not deviate from legal requirements in preparing the financial statements pursuant to Article 2423, paragraph 5, of the Civil Code.

#### 3) Observations and Proposals Regarding the Approval of the Financial Statements

Considering the results of my activities, I invite the members to approve the financial statements for the year ended December 31, 2022, as prepared by the directors. The control body concurs with the proposed allocation of the surplus.

**Control Body** Allien Jolable Maria Luisa Delcaldo

Arona, September 14, 2023



# **9. Join HELPCODE**

## **BUSINESSES**

We work together with businesses, building lasting and mutually beneficial relationships. Become our partner, help us defend children's rights, and enjoy advantages and tax benefits for your company.

Want to learn more? Write to: aziende@helpcode.org

# **SCHOOLS**

We offer educational workshops for schools addressing key topics in sustainable development education, always placing children and adolescents at the center. Our programs offer innovative paths to discovery, learning, and self-understanding through exploration, interaction, and engagement.

If you would like to receive more information about Helpcode's workshops, write to: **scuola@helpcode.org** 

## VOLUNTEERS

Do you want to be a change-maker and make a difference in the lives of many boys and girls? Become a volunteer with Helpcode! Contribute your skills to our community and ensure that every child has the right to grow up and see their dreams come true.

# Send an email to: volontari@helpcode.org

## TEAM

Join our team and build a future that didn't exist yesterday for girls and boys around the world.

Apply for an open position or send your unsolicited application to: **recruitment@helpcode.org** 



SUPPORT HELPCODE



# WITH A DONATION

Children can change the world, but only if their rights are guaranteed and recognized by adults. Help us make this happen! With a one-time donation, you can support our projects and give voice to the most vulnerable. With a recurring donation, you enable Helpcode to respond promptly to emergencies and implement more effective and sustainable programs.

# Every contribution matters.

# WITH SPONSORSHIP

With just 85 cents a day - 25 euros per month - you can support the future of a child in the Democratic Republic of Congo, Nepal, Cambodia, or Mozambique. Ensure their right to education and a perspective for growth within a healthy family and a peaceful community.

For more information, call +39 0105704843 or write to donatori@helpcode.org

# WITH YOUR 5X1000

Donate your 5x1000 to Helpcode and bring a smile into the lives of many children who grow up in difficult situations. Your signature and Helpcode's tax code: 95017350109 are all it takes.

5x1000 is not a tax or an additional expense. It is a portion of taxes that is allocated to charitable or non-profit organizations. It costs you nothing, but it is vital for Helpcode to carry out projects and protect children's rights.

# WITH A BEQUEST

With a charitable bequest, you can ensure the future that children currently lack: the certainty of receiving an education and becoming adults capable of making decisions about their own lives.

If you would like more information, write to: donatori@helpcode.org or call +39 010 5704843.

## Helpcode Italia ETS

via XXV aprile 12B 16123 Genoa - Italy Tel +390105704843 Email: info@helpcode.org www.helpcode.org

Editorial Coordinator: Sara Tetro Editor: Armando Barone

Graphics and design: BAM Communication

Contributors: Alessandro Bartoletti, Paula Bongiorni, Federico Borromeo, Matteo Cavalleroni, Alessandro Guarino, Elisa Palazzo, Roberta Pellizzoli, Mina Vitiello.

Thanks to photographer Grégory Escande for the photo on page 4

Printer: Pixartprinting



