

Annual Report



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Viva the Annual Report!



Giorgio Zagami
President of Helpcode

What is a balance sheet? What is that set of numbers and words that all organisations write and publish once a year? For me, the best definition of the Helpcode Budget is 'Transparency'.

At Helpcode, we believe that education has the power to transform people and unleash the potential of every child to build a better world. Our commitment goes beyond rhetoric and is an assumption of responsibility and a clear promise of Transparency.

At the heart of Helpcode's actions are the children. Helpcode exists to ensure that each and every one of them, whatever their situation, has access to a quality education, the protection of their family and their community.

And to do this, we are committed to transparency. Our accounts, our projects and the way we make decisions are an open book, and I invite you to take a look at our balance sheet, because we have nothing to hide.

You can track every cent we have received and see the direct impact on the lives of the people who are part of our projects.

For us, the publication of the Annual Report is a moment of joy. Because it is a time to show you where your contribution goes. We are eager to show you. We do our utmost to be clear and understandable in telling you what we do, to show you the tangible results of your support. From supporting children, to responding to emergencies, to day-to-day initiatives, all the people who support us are an integral part of the Helpcode story.

Helpcode opposes all fundraising practices that are not perfectly clear and transparent. We are committed to ethical fundraising, ensuring that every cent is raised with integrity and used judiciously. We want to show our supporters that every contribution has a positive impact on other people's lives.

Because at the end of the day, the goal of our Annual Report is to strengthen trust, which is why I invite you to ask us questions and help us improve.

We at Helpcode are happy to be accountable for our actions and encourage you to hold us accountable. Your suggestions and criticism will push us to continuously improve and, together, we will continue to build a relationship based on trust and shared visions.

By choosing Helpcode, you do not just support a cause, you become part of a transparent and accountable organisation for children's rights and education.

Giorgio Zagami, President of Helpcode

If you want to contact me, you can write to:
giorgio.zagami@helpcode.org



35 years of Helpcode: we continue to work for a better future.



Matteo Cavalleroni
Secretary General of Helpcode

Let us imagine, for a moment, a world where NGOs do not exist. What would happen? The scenario would be astonishing: where there are already conflicts, famines and natural disasters affecting entire communities, the absence of organisations like ours would mean an unbridgeable void of support and relief. It would mean the difference between hope and the end.

But even in conflict-free situations, the presence of NGOs makes the difference between a better future, one built by knowing how to read and write, and no growth at all.

The work, role and professionalism of NGOs is often underestimated and seen through the lens of the media, which is frequently polarised, in one way or another.

We'd rather not be necessary, but as long as there is a right violated, or a child suffering, our work is essential, providing often invisible support in explosive situations.

The work of NGOs should be recognised, valued and protected, because it brings change and hope in a world where many voices remain unheard, either because they are far from the spotlight or because they answer they require has not been, cannot or will not be found.

The injustices we witness or experience on a daily basis cannot and must not make us lose sight of our goal: to defend those rights that are indispensable for creating more inclusive and just societies, where each individual can fully enjoy his or her dignity and freedom, regardless of race, religion, gender or social status.

This is why I want to celebrate the inestimable value of the work of all NGOs and those who support them. But in particular, this year, Helpcode's 35th anniversary, my thoughts turn to the countless lives that have been touched and transformed through the efforts of our colleagues: from rural communities in the remotest regions of Nepal, to suburban school desks in Italy, from displaced camps in Northern Mozambique, to areas affected by the conflict in Ukraine, Helpcode has brought comfort, support and opportunity where it was needed most.

In 2023 we supported 452,125 people, including more than 215,000 boys and girls.

All this has been made possible thanks to you: supporters, volunteers, partners and friends of Helpcode, who have chosen to do your part to build a fairer world.

Your commitment allows us to look to the future with confidence: thank you for helping us to make a difference for 35 years, and continuing to do so!

Matteo Cavalleroni, Secretary General of Helpcode

If you want to contact me, you can write to:
matteo.cavalleroni@helpcode.org

2. Methodological Note

Helpcode's Annual Report 2023 has been drafted in compliance with the legislation introducing the Third Sector Reform and the guidelines introduced by the same through the Ministerial Decree of 4 July 2019. All areas of Helpcode, both in Italy and in the countries where we operate, participated in its drafting.

As in all previous editions, this sixteenth edition is inspired by the principles of truth and transparency. The document you are about to read has the aim of informing our stakeholders in a concise and exhaustive manner about the activities of the past year and their impact on the communities we come into contact with, reporting with data and testimonials on our work - successes and objectives achieved, but also critical issues and difficulties - in line with our mission. At the same time, it represents a moment of reflection and verification for all Helpcode staff, with a view to ongoing improvement.

The 2023 edition follows in the footsteps of the previous year's, providing for an in-depth presentation of the projects realised and an account of stakeholders' involvement, particularly the partners of the institutions with which we collaborate at a local level, confirming the graphic layout designed in 2022.





The 2023 Annual Report is structured as follows:

Part 1 - Opening messages from the President and the Secretary General.

Part 2 - Methodological note.

Part 3 - About Us, a section describing the association's identity: general information on the organisation, its mission and vision, values, history, areas of intervention, reference standards and work guidelines.

Part 4 - Strategy and Structure (Governance and Organisational) and Stakeholder Relations, a section for our stakeholders outlining our goals and the corresponding metrics for each stakeholder category, our advocacy activities and an in-depth section on communication.

Part 5 - What we do. In this section we provide an in-depth presentation of the countries in which we operate and the sectors and types of intervention (development, emergency and post-emergency).

Part 6 - An in-depth look at our fundraising activities and the contributions of different donors.

Part 7 - 2023 Financial Statements. This section includes the Income Statement, the Balance Sheet, the Report of the auditing company Crowe Bompani and the Report of the Controlling Body.

The document closes with some information on how you can join Helpcode and support its activities.

3. Identity

We are Helpcode

Children can change the world.

Since 1988, we have been committed to protecting the rights of girls and boys, in Italy and around the world. We support their families and the communities to which they belong, so that they can grow and fulfil themselves, becoming free adults who are aware of and responsible toward people and the environment.

What we do

Helpcode is a Non-Governmental Organisation for International Cooperation and Humanitarian Aid with a focus on the rights and welfare of girls and boys, their families and the communities in which they live. Helpcode's work focuses on initiating and supporting sustainable, social, environmental and economic development processes, both in the medium to long term and in response to humanitarian emergencies due to natural disasters or conflicts. Our interventions are designed and implemented in collaboration with the institutions of the countries in which we operate, in partnership with civil society associations and involving the communities of reference, with an approach adapted to the socio-political, socio-economic and cultural context. Helpcode recognises the principles of humanity, impartiality, neutrality and independence of the International Red Cross and is inspired by the principles of efficiency, effectiveness, relevance, consistency and sustainability. Finally, Helpcode argues that women and men have a responsibility to transform unequal gender relations and to combat gender-discriminatory norms and practices.

Our vision

VISION

A tomorrow that wasn't there yesterday.
For the girls and boys of the world.

MISSION

Helpcode supports the education and training of girls and boys with innovative and practical solutions for their physical and intellectual well-being, in all parts of the world, in emergencies and in everyday life. We contribute actively to the improvement of social and economic conditions in their communities. With courage and transparency.

Name: HELP CODE ITALIA

Tax Code: 95017350109

VAT Number: 02422730990

Legal form and qualification under the

Third Sector Code:

ETS Third Sector entity registered in the RUNTS Single National Third Sector Register.

Registered Address:

Via XXV Aprile 12B, Genoa (GE), 16123 - ITALY



Territorial areas of operation:

Europe: Italy, Switzerland, Ukraine

Africa: Libya, Mozambique, Democratic Republic of Congo, Tunisia

Asia: Cambodia, Nepal, Yemen

Links with other Third Sector organisations:

AOI - Italian NGO Association,

Janua Forum, CoLomba, Ricibo network, Pidida Liguria, Forum del Terzo settore Liguria

"An Association established for the non-profit pursuit of civic, solidaristic and socially useful purposes by carrying out, exclusively or principally, activities in the general interest within the meaning of Article 5 of Legislative Decree 117 of 2017, which is independent, secular, non-partisan and non-denominational."
(Statute Helpcode Italia ETS art. 2 - helpcode.org)





"In the pursuit of its aims, the association promotes improvement of the living conditions of especially vulnerable people, in particular girls and boys, in the communities in which they live, through direct and indirect initiatives concretely supporting their education, welfare and development."

(Statute Helpcode Italia ETS art. 2 - helpcode.org)

Our Values

COURAGE

in seeking creative new solutions to every challenge

INNOVATION

in our methods of intervention

TRUTH AND TRANSPARENCY

in all choices, in management of economic resources and donations, in communication

MUTUAL HAPPINESS

of beneficiaries and donors

EFFECTIVENESS AND CONCRETENESS

in making opportunities that didn't exist yesterday come true tomorrow

TRUST

in what the Association does, in a different future



Our story

Working for children, their families,
and their communities since 1988

Helpcode was founded in Genoa in **1988** by a group of people who, after a trip to Mozambique, decided to take action to improve the living conditions of the children they had met there. During the final years of the civil war (1977-1992), we focused on assisting the children, attempting above all to ensure that they could return to school, and their families, especially with Child Sponsorship, still an important form of support.

From these initial actions, the Association's radius has expanded to countries on the African continent and then to Asia, with interventions focused on school education, with the intention of involving families and local communities in broader projects, supporting economic, health and social activities in the region.

Since **2000** we have also been active in Italy, with education and training projects in schools, and in Europe.

In **2016** Helpcode embarked on a process of renewal, reorganisation and repositioning that led to the opening of new contexts in areas of conflict and humanitarian emergency. In **2019** Helpcode was in Mozambique to assist the population of the regions devastated by the passage of Cyclone Idai, and in Yemen to respond to the humanitarian crisis due to the war.

In **2020**, the association was active in the response to the Sars-CoV-2 pandemic in Italy and in all the countries where it operates, and in **2021** it carried out a new emergency intervention in Mozambique to deal with the consequences of the guerrilla war in Cabo Delgado.

Since **2022**, it has been committed to supporting the most vulnerable sections of the Ukrainian population fleeing the conflict.

Mozambique

1988

Italy

2000

Nepal

2003

Cambodia

2006

Democratic
Republic
of the Congo

2016



Libya,
Tunisia

Cyclone Idai in
Mozambique,
Yemen

Covid-19
pandemic

Cabo Delgado
emergency,
Mozambique

Ukraine

2018

2019

2020

2021

2022

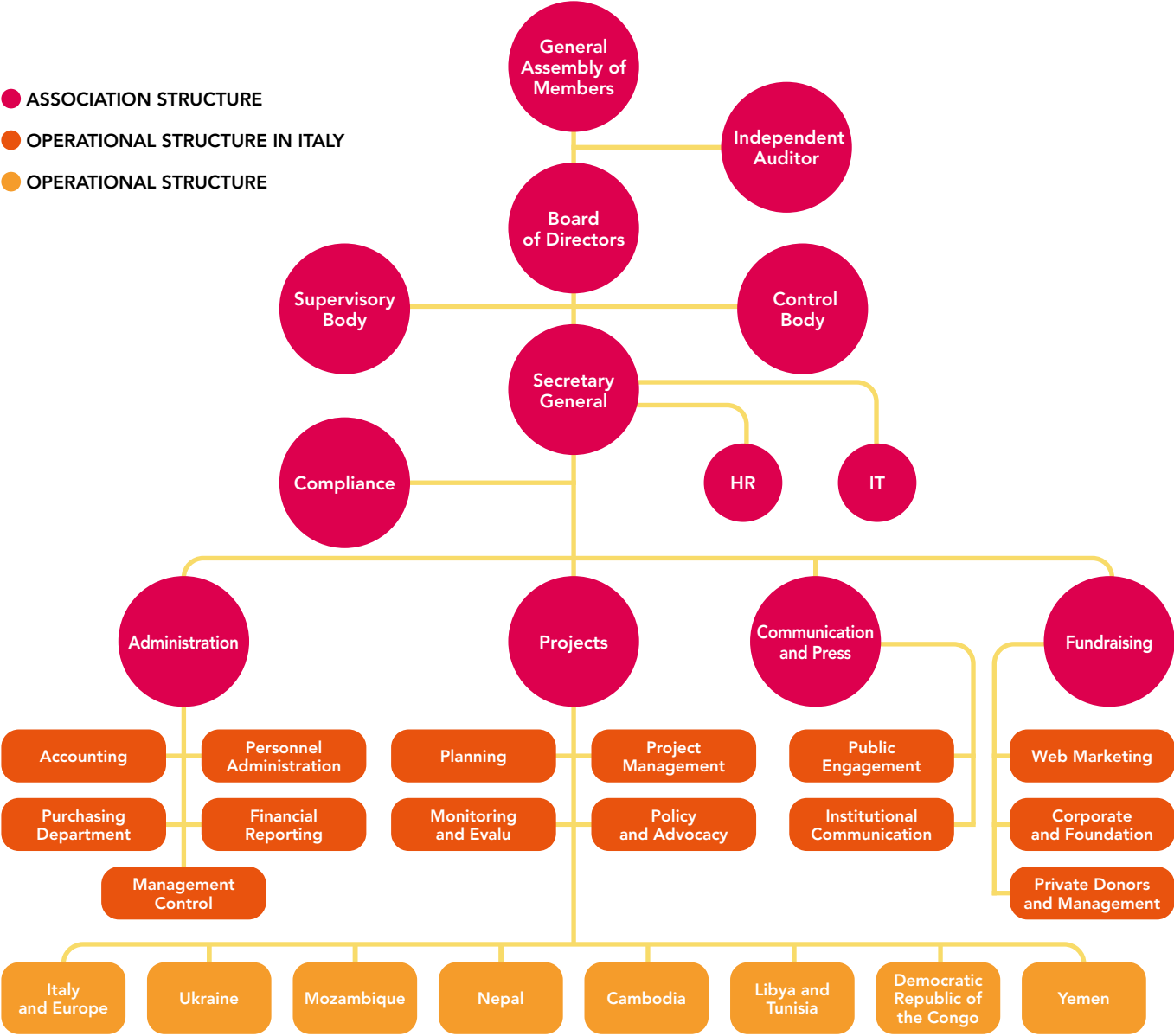


Governance

The operation and development of Helpcode is based on a governance structure and on organisational and functional policies inspired by ethical values and principles that guarantee transparency and efficient management. Governance and control are fundamental elements for a non-governmental organisation operating in difficult and potentially emergency contexts, where every technical and tactical choice has a profound impact on the target communities.

Organigram

Helpcode’s activities are regulated by various bodies. Firstly, the Assembly of Members, which appoints the Board of Directors, which delegates the management of all the organisation’s operations to the Secretary General. Becoming a member means signing the Articles of Association, Code of Ethics and internal regulations. Helpcode’s work is subject to control and verification by the Auditor, the Control Board and the Supervisory Board.



The General Assembly of Members is the sovereign body of Helpcode: it elects the Board of Directors and the President, appoints the Auditors, assigns tasks and responsibilities, and approves the annual budget. In 2023, the General Assembly was convened 4 times, with mixed attendance both in person and by remote connection, with an average membership attendance of 60%.

The **Board of Directors** is the governing body of Helpcode. It consists of 3 to 7 unpaid members and remains in office for three years. The board members have no operational role in the organisation, but advise and monitor the work of the Secretary General. First appointed in 2016, it is composed of 25% women and currently consists of 4 members. In 2023, the Executive Board met seven times, with mixed attendance both in person and by videoconference.

As at 31 December 2023, the Executive Board consists of:
Giorgio Zagami, President
Anna Maria Saiano, Councillor
Alessandro Cavo, Director
Enzo Scalia, Director

Matteo Cavalleroni has been the Secretary General since February 2022.

The **auditors**, who were appointed in December 2023 and hold office for three years, are mainly responsible for reporting on financial management, ascertaining that accounting records are properly kept and preparing reports on the final balance sheet.

The **Controlling Body** monitors compliance with the law and the Articles of Association, compliance with the association's purposes of solidarity and social usefulness, and application of the principles of proper administration, particularly the adequacy and proper functioning of the organisational, administrative and accounting structure. Its duties also include certifying that the social balance sheet has been drawn up in compliance with the guidelines set out in Article 14 of Legislative Decree 117/2017. In December 2023, the Shareholders' Meeting appointed the new Control Body chaired by Dr Roberto Pischedda, in office until 2026.

The **Supervisory Board** consists of two members and has a three-year term of office. It was appointed by the Board of Directors in March 2021 to adapt Helpcode's organisational system to Legislative Decree 231/2001, which regulates the liability of entities for administrative offences. As Helpcode, we ask all our stakeholders to comply with the principles





contained in the Code of Ethics and the “Organisation, Management and Control Model” required by this regulation.

Among the tools provided for in the Model under Legislative Decree 231 is protection for whistleblowers, through which employees can report any violations of the Code of Ethics, of the Model itself, but also of fraud, crime, offences or any irregular conduct committed by other persons belonging to the Organisation.

Since 2021, the Association also includes a **compliance** function. The tasks of the compliance officer include the oversight of risk management standards and quality assurance in individual offices and projects/programmes, capacity building in offices for sound risk management practices, accreditation with donors and adherence to policies, operation and updating of the internal control system, compliance with and improvement of policies on safety, security and risk management for the workplace and the team, the due diligence process (concerning anti-corruption, child protection, PSEA, conflict of interest, anti-money laundering and terrorist financing) with international partners and for the implementation of third-party evaluation mechanisms, interaction with the supervisory body.

For full details of the Members’ Assembly, Board of Directors and other Helpcode functions, please refer to sections 1 and 2 of the Helpcode Statutes.

WHISTLEBLOWING

Among the tools provided for by the Legislative Decree 231 Model is the protection of whistleblowing, through which employees can report any violations of the Code of Ethics and of the Model itself, but also crimes, offences or any irregular conduct committed by other persons belonging to the Organisation:

- by ordinary mail to the address: OdV 231 Help Code Italia ETS, Via XXV Aprile 12/B, 16123 Genova (GE)
- by e-mail to odv@helpcode.org and safeguarding@helpcode.org



How We Work

The Helpcode way to child and community well-being

At Helpcode, we train ourselves to think outside the box, to tackle unfamiliar paths and look for 'our way' to achieve the desired result. The goal of every project is always the well-being of girls and boys, our starting point for extending the scope of our actions to include families and the entire community, protecting and promoting the rights to education, gender equity, protection, access to health care, proper nutrition and water.

Partners and Projects

IDENTIFYING NEEDS, ACTIVATING CIVIL SOCIETY

The choice of projects responds to a precise strategy adopted at a global level and expressed in the specific contexts of the countries of intervention, based on participatory processes of identification of clear and measurable needs, carried out together with the beneficiaries of the action, counterparts and potential partners. Before submitting the proposal to the attention of donors, both institutional and non-institutional, the potential benefits and risks associated with our intervention are carefully assessed.

Helpcode frequently works in partnership with other Italian and international non-governmental organisations, third sector entities, and civil society associations, and sometimes with representatives of the private sector, with a view to increasing the efficiency and impact of cooperation and emergency response actions.

In particular, support for civil society associations in the countries of intervention is one of the key aspects in defining the methods of intervention, and takes place on several levels, in order to consolidate the link with the territory of intervention and to strengthen the civil society capacities of local communities.

Before starting the collaboration, potential partners are involved in a due diligence process to ensure that they meet the basic principles of ethics, transparency, and efficiency adopted by Helpcode.

Reference Standards OUR STANDARDS

OUR GOVERNANCE MODEL

Helpcode's governance architecture is recognised in the reference standards defined by the procedures we apply to our work every day. Once again in 2023, the organisation observed the indications contained in UNI/PdR 125:2022, which identifies 6 areas for assessment indicating an

inclusive organisation that respects gender equality: culture and strategy, governance, HR Human Resources processes, opportunities for growth and inclusion of women, pay equity by gender, protection of parenthood and work-life balance. Below is a list of current procedures and guidelines:

- Code of conduct, including code of ethics and organisational model under Law 231
- Whistleblowing Protection Policy
- Child protection policy
- Policy for the Prevention of Sexual Exploitation and Abuse (PSEA)
- Transparency Policy and Prevention of the Risk of Fraud and Corruption
- Environmental Policy and Guidelines
- Safety Guidelines
- Risk management control and compliance
- Human Resources Operations Manual
- Operations Manual Administration
- Communication and Fundraising Operations Manual
- Sponsorship Operations Manual
- IT & Knowledge Management Operations Manual
- Operations Manual Projects
- Procurement Procedures
- Gender equality certification (UNI/PdR 125:2022)

Code of Ethics and Safeguarding Procedures

ETHICS AND INTEGRITY TO PREVENT ABUSE AND EXPLOITATION

Helpcode has its own Code of Ethics, updated in 2021, which partners and collaborators undertake to observe in all their daily activities, according to their functions and responsibilities.

The Code of Ethics requires the application of principles of legality and ethical-behavioural principles.

- **Legality:** observing the laws of the state in which one operates, including supranational and international laws that the state transposes, and the codified disciplines (laws, equivalent acts, regulations) of international, state, regional and local institutions. In particular, the rules of company law, rules on the protection of personal data, health and safety.
- **Ethical-behavioural principles:** Fairness, Equality, Protection and Enhancement of the Individual, Diligence, Honesty, Transparency, Impartiality, Confidentiality, Opportunity, Protection of Health, Protection of the Environment.

To view the Code of Ethics:



The binding principles of compliance and integrity are complemented by the indispensable procedures and practices of safeguarding. Operating in contexts of strong inequality, where especially the most vulnerable members of society - girls and boys, women, the elderly and people with disabilities - are at a greater risk of being abused, mistreated, harassed and exploited, Helpcode is committed to ensuring inclusion, respect for personal dignity and justice for staff, partners and in general all the communities with whom we work every day. Drawing on its long experience in the field, Helpcode has established effective safeguarding procedures, including the Prevention of Sexual Exploitation and Abuse and Child Protection policies that, in addition to the Code of Ethics and Whistleblowing, aim to prevent abuse and ensure timely responses to reports, protecting victims and their privacy and building a safe and secure working environment.

Sustainable Development Goals

REDUCING INEQUALITIES FOR A FAIRER SOCIETY

Helpcode's projects are designed and developed in accordance with the 2030 Agenda for Sustainable Development, which is based on the 17 Sustainable Development Goals (SDGs) and their 169 sub-goals. These aim to eradicate poverty, fight inequality and promote socio-economic development, addressing crucial issues such as climate change and the promotion of peace. In the low-income contexts where we operate, the emphasis is on reducing the deep social and economic inequalities that limit access to education, food, water, income opportunities, information, equal rights and well-being for both individuals and communities.

In accordance with our mission and strategy, **our initiatives are specifically focused on the following SDGs:**



Goal 2
ZERO HUNGER:
end hunger, achieve food security and improved nutrition and promote sustainable agriculture.



Objective 3
GOOD HEALTH AND WELL-BEING:
ensure healthy lives and promote well-being for all at all ages.



Objective 4
QUALITY EDUCATION:
ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.



Goal 5
GENDER EQUALITY:
achieve gender equality and empower all women and girls.



Goal 6
CLEAN WATER AND SANITATION:
ensure the availability and sustainable management of water and sanitation for all.



Goal 7
AFFORDABLE AND CLEAN ENERGY:
 ensure access to affordable, reliable, sustainable and modern energy for all.



Goal 8
DECENT WORK AND ECONOMIC GROWTH:
 promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all. lasting, inclusive and sustainable economic growth, full and productive employment, and decent work for all.



Goal 13
CLIMATE ACTION: take urgent action to combat climate change and its impacts by regulating emissions and promoting developments in renewable energy.



Goal 16
PEACE, JUSTICE AND STRONG INSTITUTIONS:
 promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

ESCOLA PRIMÁRIA COMPLETA 25 DE SETEMBRO





4. Stakeholder

Our Strategy

Expansion and affirmation of Helpcode

During the course of 2023, the implementation of the strategic plan developed in 2022 for the five-year period 2023-2027 began.

Among the most important objectives was to consolidate Helpcode's position as an internationally recognised NGO in the field of cooperation and response to humanitarian emergencies as a consequence of natural disasters or conflicts, by strengthening partnerships and working in networks with other third sector entities, such as in Mozambique, Ukraine and Libya.

In 2023, we intensified communication in the territories where Helpcode operates with its projects. We organised and participated in both local and national events and activated campaigns on education and nutrition. We have Ambassadors, who have continued to lend their face to our cause by supporting us, sharing content and spreading our campaigns.

During the year, we launched our multi-year fundraising strategy, characterised by a number of significant firsts.

We successfully launched Helpcode's first bequest campaign, introduced the digital version of our magazine, with continued focus on environmental sustainability, and brought the 'in memoriam' campaign online.

We obtained the patronage of the CNN (National Council of Notaries) for our guide on testamentary legacies.

In the coming year, we aim to consolidate these initiatives, with an emphasis on digital channels, both in Italy and in support of Switzerland, where we are planning an action in the wake of what has been done in Italy.

The aim is to increase the acquisition of new regular donors in Italy, through the lead acquisition campaigns already launched, and to increase the visibility of our brand in Switzerland through sponsorships in the main social media.

Our Stakeholders

Bearers of the common good

At the centre of our stakeholder map - the stakeholders of Helpcode's activities around the world - are the beneficiaries of our activities: girls and boys, with their families and communities. It is for their well-being that Helpcode designs and implements targeted actions, involving other stakeholders according to their role and ability to contribute to its mission.

BENEFICIARIES

They are involved in the design, monitoring, and evaluation of individual projects through continuous data collection, formal and informal feedback, using participatory methodologies appropriate to specific contexts.

PARTNERS

They contribute to the design, implementation and impact analysis. Strategic partners are also consulted during the definition of country-specific and global strategy.

GOVERNMENTS AND LOCAL AUTHORITIES

Local institutions are key players in ensuring the sustainability of interventions. They are consulted from the design phase and participate in the monitoring of activities.

INSTITUTIONAL DONORS

All institutional donors (including foundations) are consulted through dedicated meetings, coordination tables, and thematic publications.

INDIVIDUAL DONORS

Donors are updated through regular mailings (regular newsletter and DEMs) and a biannual magazine. They are involved in awareness-raising and update events. They can process requests and provide feedback via phone and whatsapp.

COMPANIES

They are called upon to co-design interventions and define synergies, especially with a view to Corporate Social Responsibility and/or to provide financial support for projects

MEDIA

The media and the public are involved both with the organisation of public events and communication initiatives, and with activities aimed at raising awareness, also with the support of popularisers and influencers.

MEMBERS

Members make up the most important institutional body: the General Assembly. They are therefore systematically involved and updated through assembly events and intensive communication activities.

EXECUTIVE BOARD

Intervenes in strategic decisions such as the launch of operations in new countries. It is consulted on a recurring basis, as per the Statutes, and whenever necessary. Its composition provides the organisation with an all-round point of view.

STAFF

Employees and collaborators participate in meetings and gatherings for discussion and debate. Safety policies, company welfare initiatives and team building activities are dedicated to them.

VOLUNTEERS

In Italy and abroad participate in activities and are involved in the life of the organisation through regular meetings with updates on projects and events to which they can contribute on the basis of their expertise and availability.

SUPPLIERS

We involve suppliers in audits of compliance to the standards set by the main institutional donors we work with, and in line with any regulations in the countries of operation.



Partner

Governments

Board of Directors

Volunteers

Members

Staff

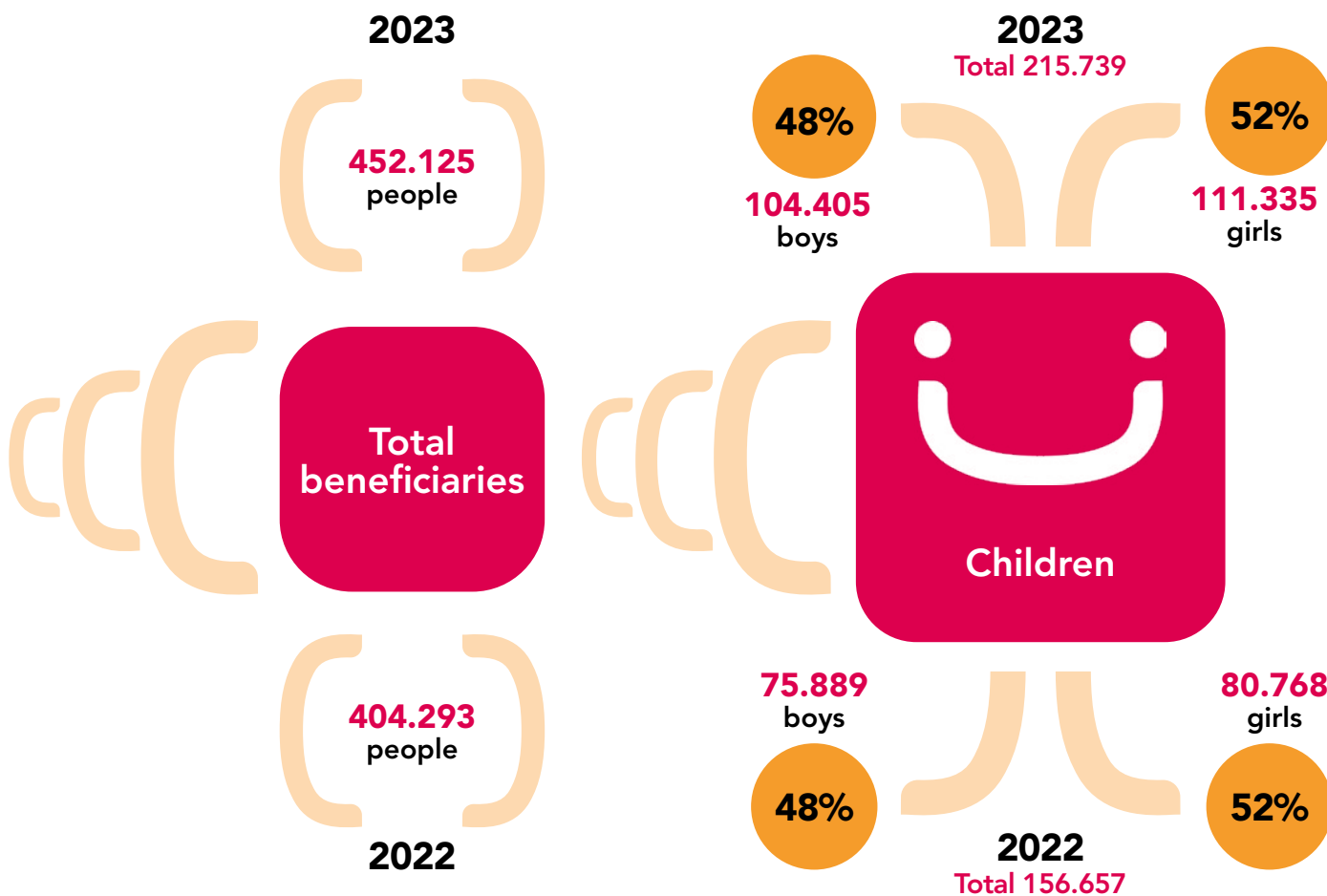
Public opinion and media

Institutional Donors

Individual Donors

Companies

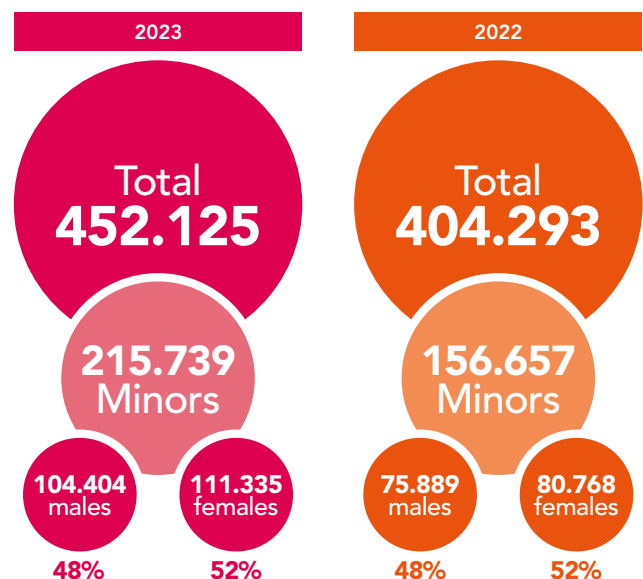
Suppliers





Our Beneficiaries Over 450,000 worldwide

452,125 people benefited from our actions in 2023, an increase from 2022. Of these, more than 215,000 are children, and more than 34,000 are girls and boys involved in Child Sponsorships. In recent years, Helpcode's activities have progressively expanded from actions concerned with the education of children to promotion of sustainable development of the entire community, in which children can realise their potential. The total number of beneficiaries increased by 12% compared to 2022, while the number of children increased by 38% thanks to the launch of projects specifically targeting girls and boys. Among them, the gender balance between boys and girls remains substantially unchanged, with a slight prevalence of the latter.



	MINORS		BENEFICIARIES TOTAL		TOTAL 2023	
	F	M	F	M	MINORS	TOTAL
ITALY	3.639	3.456	8.496	7.928	7.095	16.424
CAMBODIA	3.197	2.681	3.291	2.731	5.878	6.022
CONGO	739	633	766	660	1.372	1.426
LIBYA	53.519	54.915	112.137	115.271	108.433	227.408
MOZAMBIQUE	34.250	28.100	91.451	66.874	62.350	158.325
NEPAL	4.826	4.314	5.057	4.422	9.140	9.479
TUNISIA	-	-	-	-	-	-
UKRAINE	3.208	2.684	4.085	3.202	5.892	7.287
YEMEN	7.957	7.622	13.356	12.398	15.579	25.754
TOTAL	111.335	104.405	238.639	213.486	215.739	452.125

CHILD SPONSORSHIPS					
	CAMBODIA	NEPAL	CONGO	MOZAMBIQUE	
F	2.989	4.826	739	9.089	17.643
M	2.483	4.314	633	9.569	16.999



Partners and network

The network that makes us stronger

To increase the efficiency and positive impact of its actions, Helpcode works in partnership with other NGOs and Third Sector organisations and associations, both Italian and international, on individual projects or as part of a long-term intervention strategy in one or more countries. Furthermore, it participates in the coordination bodies of international NGOs - e.g. in Libya, Mozambique, Ukraine - and in emergency contexts is a member of the sector clusters run by UN-OCHA (United Nations Office for the Coordination of Humanitarian Affairs). Finally, collaboration with local institutions is crucial, a key point in many cases to lay the foundations for the sustainability of interventions.

HELPCODE SWITZERLAND

Founded in 2014, Helpcode Switzerland is an independent NGO that works in close coordination with Helpcode Italy, promoting awareness around the Association's activities, actively contributing to fundraising, managing relations with partners and institutions based in Geneva and monitoring the activities implemented thanks to the funds raised in Switzerland

In 2023, 11 Helpcode projects received funds from Helpcode Switzerland.



Social impact

With companies to promote a new business and social model along ESG lines

Helpcode's mission, which is to intervene to bring about positive change that contributes to solving or decreasing discrimination and social injustice, improving living conditions, and creating conditions of social and environmental harmony, is promoting a profound social and environmental impact in the places where the organisation operates.

The progressive increase in the number of entities, companies and businesses which will be required to draw up an ESG Report in the years 2024-2026 offers an important opportunity to draw attention to issues of social and environmental responsibility. Helpcode stands alongside these companies by bringing its vision and mission, with the

professionalism and expertise gained in 35 years working all around the world, offering an opportunity to support projects in Italy and abroad that have a real impact on people and the environment.

The principles guiding these activities are reaffirmed in a number of international documents and platforms, first and foremost the UN Global Compact, an initiative that encourages businesses around the world to create an economic, social and environmental framework to promote a healthy and sustainable global economy that ensures everyone has the opportunity to share in its benefits. Helpcode also observes and endorses the Kampala Principles on effective private sector engagement in development co-operation, which set out the five core principles for private sector involvement in development co-operation: ensuring local ownership, developing results-focused initiatives, promoting inclusive partnerships, adopting transparent management systems and maintaining accountable conduct focused on social, environmental and economic impact, and finally, 'ensuring that no one is left behind'.

In this framework, Helpcode works with private sector entities in an integrated and coordinated way, sharing its know-how and expertise and working together with stakeholders at all levels. Companies that decide to support Helpcode's activities are certain to have a verified impact and become part of a meaningful action.



Environmental impact

Sustainability to reduce the impact of climate change

To reduce the environmental impact of its operations and work on its projects, in 2020 Helpcode developed its plan of **Environmental Policies and Guidelines**, an operational tool proposing criteria for assessing how the purchase, transportation and choice of materials and the use of land and natural resources impact the environment in which we operate, containing guidelines for identifying and preventing environmental risks in development and humanitarian programmes, while also defining the safety measures necessary to ensure the safety of staff and beneficiaries in the event of natural disasters.

Helpcode's strategy involves a variety of strategic actions involving staff, partners, beneficiaries, the institutions we work with, and also donors.

- Adoption of good practices, such as the reduction or elimination of plastic packaging during the distribution of materials, with the use of **voucher systems** that reduce the cost and impact of logistics while benefitting the local economy.
- Integration of environmental sustainability principles in all its actions, both through the **promotion of low-cost technologies** and through awareness-raising events - in schools, via radio, through mobile cinema - and technical training.
- Activation of synergies with partners in high value-added actions, such as the use of biodegradable mulch sheets that help to significantly reduce water consumption for irrigation by small farmers, in collaboration with Novamont.
- Promoting dialogue with local institutions in order to develop adaptation and disaster risk reduction strategies, effectively helping to tackle the causes of vulnerability and inequality in populations otherwise forced to implement survival strategies, which for girls and boys may include dropping out of school or early marriage.

INNOVATIVE SOLUTIONS FOR SUSTAINABLE DEVELOPMENT

EnGreen, a company that implements high-impact projects in the field of environmental sustainability, supported Helpcode in the implementation of SHAMS, a project funded by the Italian Agency for Cooperation and Development (AICS) in Libya. The action improved the capacity of four primary health centres to provide adequate services in the Ghat and Wadi Al Hayat districts of Fezzan. EnGreen provided assistance focusing on the technical specifications of the tender specifications for the rehabilitation of health care facilities, as well as the technical budget and the procurement and contracting procedures.

(For further information on the project: Chapter 6, section Health)





Code of Ethics and Safeguarding Procedures

Ethics and integrity to prevent abuse and exploitation

Helpcode has a code of ethics, updated in 2021, which members and employees undertake to observe in all their daily activities, according to their functions and responsibilities.

The Code of Ethics requires the application of principles of legality and ethical-behavioural principles.

- **Legality:** observing the laws of the State in which one operates, including supranational and international laws that the State transposes, and codified disciplines (laws, equivalent acts, regulations) by international, state, regional and local institutions. These specifically include corporate law, personal data protection regulations, and health and safety.
- **Ethical-behavioural principles:** Fairness, Equality, Protection and enhancement of the person, Diligence, Honesty, Transparency, Impartiality, Confidentiality, Opportunity, Protection of health, Protection of the environment.

To view the Code of Ethics:



The binding principles of compliance and integrity are complemented by the indispensable procedures and practices of personal protection (safeguarding). Operating in contexts of strong inequality, where especially the most vulnerable in society - girls and boys, women, the elderly and people with disabilities - are at greater risk of being abused, mistreated, harassed and exploited, Helpcode is committed to ensuring inclusion, respect for personal dignity and justice for staff, partners and generally all the communities with whom we work every day.

Drawing on its long experience in the field, Helpcode has defined effective safeguarding procedures, including the Prevention of Sexual Exploitation and Abuse and Child Protection policies, which, in addition to the Code of Ethics and Whistleblowing (see the chapter on Identity), aim to prevent abuse and enable timely responses to reports, protecting victims and their privacy and building a safe and secure working environment.

Advocacy

Towards global change for the rights of children, women and communities

For Helpcode, advocacy means systematising its practices, approaches and achievements to help influence its stakeholders and decision-makers, at various levels, on the key themes of our work: the promotion and protection of children's rights, climate-sustainable agricultural development, economic development and social inclusion as engines for peace-building, and the empowerment of women. In this way, we aim to contribute to dialogue with the various key actors in the countries where we work and to promote changes in strategies and practices for a more effective response to the needs of the most vulnerable population.

- **Research and analysis on the issues relevant to the organisation**, both for a better understanding of how the promotion and protection of children's rights are interpreted in the different contexts of intervention, and for the identification of strategies and potential partners and supporters. This work is carried out internally and also externally, through collaboration with universities, in Italy and in the countries of intervention.
- **Monitoring, evaluation, learning and systematisation of good practices**, so that they become not only shared knowledge within the organisation, but also widespread practices.
- **Participation in working groups, clusters, and coalitions**, because coordinated advocacy is crucial to obtain a greater impact; Helpcode is a member of several bodies, including the Geneva Global Hub for Education in Emergencies and the UN-led coordination clusters in countries affected by humanitarian crises (e.g. Ukraine, Yemen, Mozambique).
- **Dialogue with decision-makers**: a constant exchange with local institutions and the relevant community bodies, both to ensure accountability and transparency and to work together to promote sustainable change that starts from below.
- **Communication and awareness-raising campaigns**, in Italy and in the countries of intervention, both through social media and, for instance, through community-wide events providing information on topics such as nutrition or combating early marriage and gender-based violence.

INTEGRATING THE RESPONSE TO GENDER-BASED VIOLENCE INTO HUMANITARIAN ECONOMIC EMPOWERMENT PROJECTS

As part of the gender-based violence (GBV) protection, mitigation and response programme that Helpcode is implementing in Cabo Delgado, Mozambique, in collaboration with the United Nations High Commissioner for Refugees (UNHCR), we promote women's economic empowerment as a GBV mitigation strategy.

This component, implemented in collaboration with the local NGO Grupo de Mulheres de Partilha de Ideias de Sofala (GMPIS), combines the principles and methodologies of economic empowerment, social empowerment and psychosocial support to help create an enabling environment for women survivors to improve and make their livelihood strategies more sustainable, while ensuring an integrated and multidimensional response to GBV. The vision of the initiative is that psychosocial recovery from the trauma of displacement and multidimensional violence through the creation of 'safety nets' among women is a key entry point for a broader recovery process that promotes women's social and economic inclusion and empowerment.

Based on the systematisation of the past two years' experience, good practices and lessons learnt, Helpcode has developed and shared with all players in the humanitarian response in Cabo Delgado practical guidelines for integrating the response to gender-based violence into livelihood and food security actions, which must consider the implications, risks but also opportunities to contribute to the mitigation of gender-based violence, while promoting sustainable forms of income generation.



AZANE, BENEFICIARY OF THE PROJECT

"My family is very grateful to the people who implemented the project because I learnt to read and write and this helped me to register my children in school. Then I learnt to count and with my small shop I bought books, pens and uniforms for them."

Communication

Together, our voice is louder

Throughout the year 2023, our Communication Area was committed to promoting the organisation's activities through a series of initiatives involving various stakeholders. The strategy put in place included several local events that brought Helpcode closer to the community, thus consolidating our presence in the area.

Helpcode has been privileged to forge significant partnerships with key players, including local authorities, but also private sector companies that share its principles. Thanks to these partnerships, the activities organised have had a greater impact, helping to raise awareness of some of the central themes of our mission, such as water conservation and environmental sustainability.

At the national level, the team has focused its efforts on two key issues: education and nutrition. Through targeted campaigns, we have highlighted the importance of accessible, quality education for all, as well as the need to ensure equitable and sustainable nutrition for children in the most vulnerable communities we support.

An important collaboration was with content creator Mariachiara Montera, who is very aware of the social issues

we deal with, and whose support enabled us to amplify our messages pertaining to a specific project, Dal Campo al Mercato (From Field to Market), implemented in the province of Maputo, Mozambique with funding from the Italian Agency for Development Cooperation (more about this project in chapter 6, in the section on Agriculture).

Mariachiara's ability to communicate in an effective and engaging way made it possible to reach a wider and more diverse audience, thus advancing our cause with a greater impact. Mariachiara went on a field mission, accompanied by Helpcode operators, to the rural districts of Magude, Moamba and Manhiça, and documented our actions there in agriculture, which is the starting point for work that expands to touch on many aspects of the lives of the women and men in the associations involved: economic and environmental sustainability, social inclusion and gender. The result has been various digital products: blog articles and social media reports, through reels, posts and stories, which have attracted the interest of followers. The social media content was accessed by more than 92,000 users. (data: Meta Insights)



PRESS OFFICE

Our press office work produced **135 press releases**, exceeding the numbers of the previous two years (in 2022 there were 121, while in 2021 there were 107), and achieving good coverage at the local and regional levels, with a number of national releases, such as a mention in the 'Esprimi un desiderio' column in the weekly magazine Donna Moderna.

DIGITAL HIGHLIGHTS

- **121 thousand** visitors to helpcode.org
- **23 articles** published on the blog
- **51,356** solidarity e-commerce visitors

Social overview:

620 items of content

posted on social media:

- **5.7 million people** reached on Facebook
- **602,000 people** reached on Instagram

Social

- **7,200,000 people** reached via social media
- **30468 total followers** on social media
 - facebook **25035**
 - instagram **1612**
 - X (formerly twitter) **1,458**
 - linkedin **2363**

Email

- **443,000 recipients** reached with **236 newsletter** and **DEM mailings**

esprimi un desiderio

a cura di Annalisa Piersigilli

I SOGNI DELLE LETTRICI

Vorrei mettermi al servizio DEGLI ALTRI

CARA DONNA MODERNA,

ho 34 anni e la consapevolezza che, a conti fatti, sono molto fortunata. Mi piacerebbe fare volontariato all'estero per dare un aiuto concreto a persone che nella vita non hanno avuto le mie stesse opportunità. Non so però a chi rivolgermi e da dove cominciare.

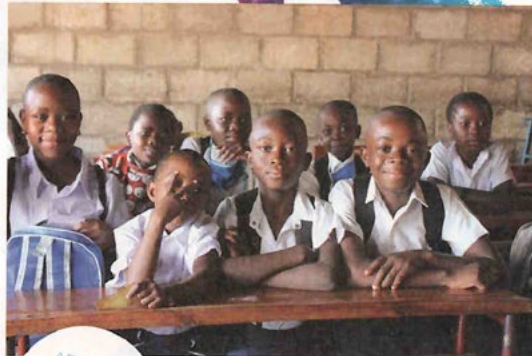
Lorena (Ba)

MIA CARA LORENA, hai fatto bene a scriverci, così abbiamo l'opportunità di approfondire un tema delicato e attuale, perché fare volontariato all'estero è una esperienza che non si improvvisa da un giorno all'altro, per motivi di sicurezza ma anche di preparazione e competenze. Lo conferma la Onlus Helpcode (helpcode.org). Il suo team, che ha molta esperienza, ti aspetta: sono disponibili a parlare con te, a rispondere a tutte le tue domande e a darti le indicazioni utili per realizzare il tuo desiderio seguendo la strada giusta. Lavorano in Italia e nel mondo per tutelare l'educazione e i diritti dei più piccoli, combattendo ogni forma di maltrattamento, discriminazione e malnutrizione, attraverso adozioni a distanza e non solo. All'estero operano in sette Paesi tra Africa e Asia, come Mozambico, Tunisia, Cambogia e Nepal ma il cuore della loro attività di volontariato batte in Italia, dove ci sono modi per aiutare anche a distanza, offrendo le proprie competenze, per esempio per la realizzazione di video o traduzioni, ma anche per organizzare mercatini di raccolta fondi. Le possibilità sono tante e siamo certe che troverai anche tu il tuo modo per essere di aiuto.

© RIPRODUZIONE RISERVATA

HAI UN DESIDERIO?

Scrivi a: sportellodesogni@stileitaliaedizioni.it. Con l'invio del tuo contributo dichiari di accettare le condizioni del servizio consultabili a pag. 113.



ABBIAMO
ESAUDITO
i desideri
di
1088
lettrici

SE ANCHE TU VUOI FARE VOLONTARIATO

1 Su italianonprofit.it trovi un elenco di enti del terzo settore che accettano volontari con varie mansioni. Qui puoi individuare quello giusto per te, in base ai tuoi interessi, competenze e disponibilità di tempo. Ma ci sono anche consigli per organizzare una vacanza solidale.

2 Si chiama ESC, sta per **Corpo Europeo di Solidarietà** ed è una iniziativa dell'Unione Europea che offre ai giovani dai 18 ai 30 anni l'opportunità di seguire e contribuire allo sviluppo di progetti di volontariato. Su serviziovolontarioeuropeo.it trovi l'elenco di tutte le destinazioni, da Cipro alla Francia, fino all'Islanda.

3 Se ti piace la montagna e la vita all'aria aperta, puoi fare un'esperienza in Alto Adige come volontaria nei masi d'alta quota dove i contadini hanno bisogno di aiuto, in particolare tra giugno e settembre per la stagione della fienagione. La disponibilità che chiedono va da un minimo di sei giorni a un massimo di tre mesi (bergbauernhilfe.it).

EVENTS

In 2023, we held or participated in **11 in-person events**:

- **GeMUN 2023**, Genoa Model of United Nation -Charity partnership
- **Earth Day Turin** – participation as a speaker in a talk
- **Andersen Festival** - Charity partnership, workshops, talks, face-to-face operator presence
- **Ocean Race The Grand Finale (Genoa)** - talk on sustainability
- **Inaugural event OSA project** - Experimental Gardens in Albaro Arena
- **Blue Note Gala** - Fundraising event for the Child Drowning Prevention Project in Cambodia, held at Phnom Penh
- **Portofino International Festival** - Charity partnership
- **Genoa Boat Show** - presence with face-to-face operators
- **Earthink Festival** - presence with workshops on the theme of sustainability
- **Roberto Buccilli art exhibition** - the artist donated part of the proceeds from the sale of his works to Helpcode
- **Christmas event** with staff and donors to inaugurate our market and celebrate the end of the year together
- **St Nicholas Market** - participation with stands with handicrafts from the countries in which the Association operates

ANDERSEN FESTIVAL

In June, Helpcode was, for the first time, charity partner of the 26th edition of the Andersen Festival, which enlivened the town of Sestri Levante (Genoa) with a schedule of events to complement the literary prize of the same name. The event has a focus on children but offers a mixture of different genres and experiences for all ages. Helpcode was present with face-to-face operators and also held a workshop on 'Superheroes against waste' for children aged 5 to 12 years, as well as presenting a talk on 'Education: a right to be guaranteed. Approaches, methods and cooperation projects to meet the needs of girls and boys in contexts of educational vulnerability and poverty'. The talk was moderated by Francesca Romana Elisei, RAI correspondent and presenter, in the evocative setting of the Baia del Silenzio in Sestri Levante. In addition, Helpcode initiated an alternative contest, 'M'invento un domani migliore' (Coming up with a better tomorrow), focusing on children's projects aimed at creating a more sustainable future. An award was presented to the young winner, who wrote a poem about the environment, took place in an official ceremony at the Festival.

Francesca Romana Elisei, RAI journalist, talks with Rossella Semino, Project Manager Libya and Tunisia Helpcode, as part of the Andersen Festival.





An educator of Helpcode with young visitors to the Experimental in Arena Albaro.

Watch the video of the event:



OSA - EXPERIMENTAL GARDENS IN ALBARO ARENA

The first sustainability hub in the heart of Genoa, built by Helpcode and Gruppo FOS, a technology SME, was inaugurated with an event organised by Helpcode in September 2023. The project aims to contribute to environmental protection by providing the city with a technologically innovative centre for promoting awareness of sustainability. Here, in the complex of the Arena di Albaro, next to the experimental gardens where forms of cultivation such as aeroponics, aquaponics, vertical cultivation and microgreen production can be observed, a number of IoT instruments have been made available to visitors: Microcosmo, Italy's first hi-tech field simulator for the cultivation of plants indoors and in extreme environments, and Eye-Trap, a system of pheromone and chromotropic traps for the selected capture of insects harmful to agriculture.

The opening event was dedicated to the topics of sustainability and environmental impact, beginning with a discussion between institutions and representatives of Helpcode and Gruppo FOS. Then an agronomist conducted a guided tour introducing adults to the new spaces, while children participated in educational workshops on the theme of sustainability conducted by professional educators.

OSA is a project funded as part of the European Union's response to the COVID-19 pandemic and co-funded by the European Union | European Structural Investment Funds | Operational Programme Metropolitan Cities 2014-2020.

Helpcode is an association of people who share ideas, projects, visions. Our employees, collaborators and volunteers enable us to make our mission concrete, working to improve the living conditions of our beneficiaries in Italy and around the world. Our people manage intervention programmes in close contact with the beneficiaries, defining operational strategies and maintaining an active role in monitoring and evaluating projects. They periodically participate in training courses, contributing to the growth of the Association's skills and experience, sharing and team building.

5. People

Helpcode people

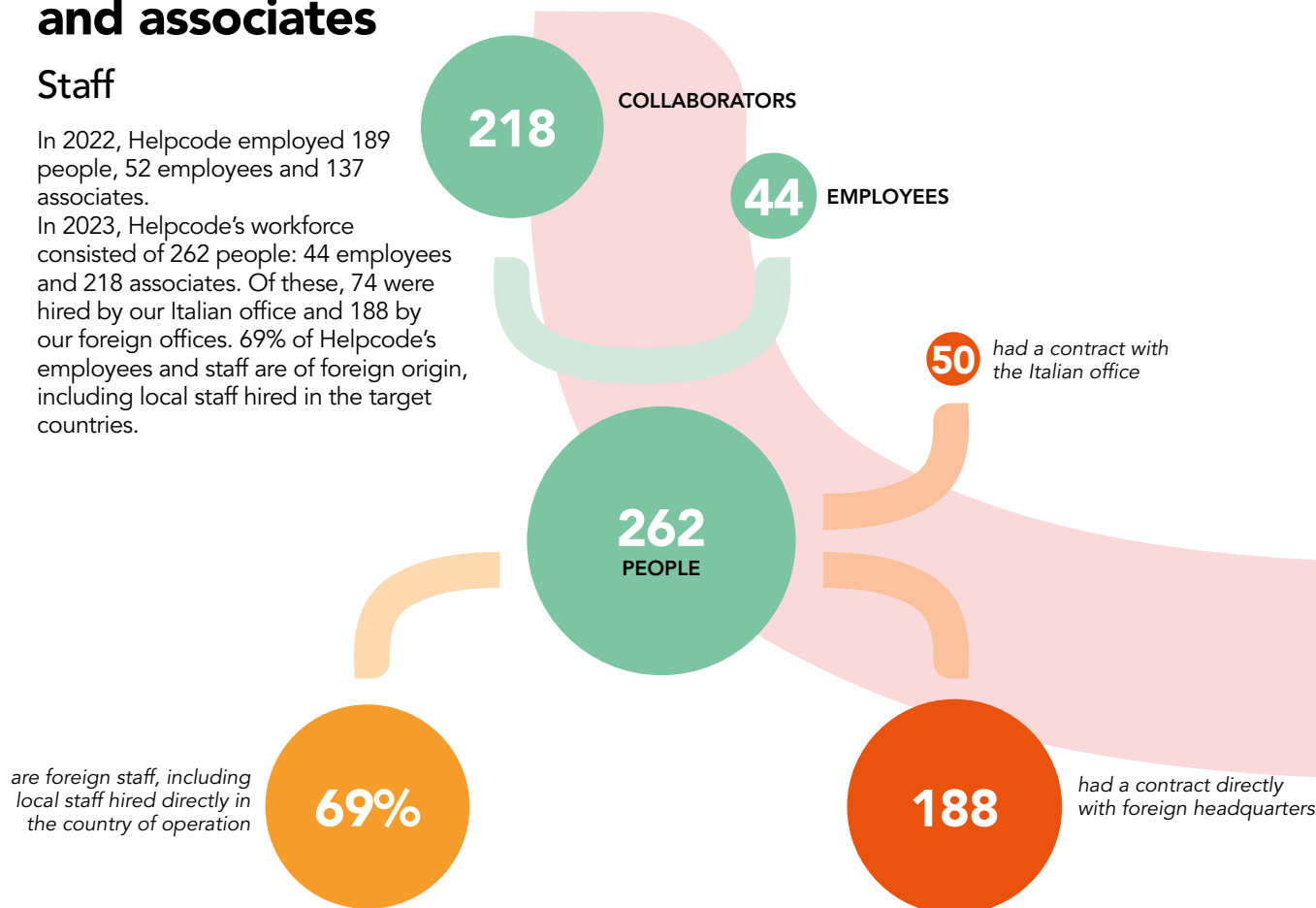
Employees and associates

Staff

In 2022, Helpcode employed 189 people, 52 employees and 137 associates.

In 2023, Helpcode's workforce consisted of 262 people: 44 employees and 218 associates. Of these, 74 were hired by our Italian office and 188 by our foreign offices. 69% of Helpcode's employees and staff are of foreign origin, including local staff hired in the target countries.

Helpcode's staff composition in 2023

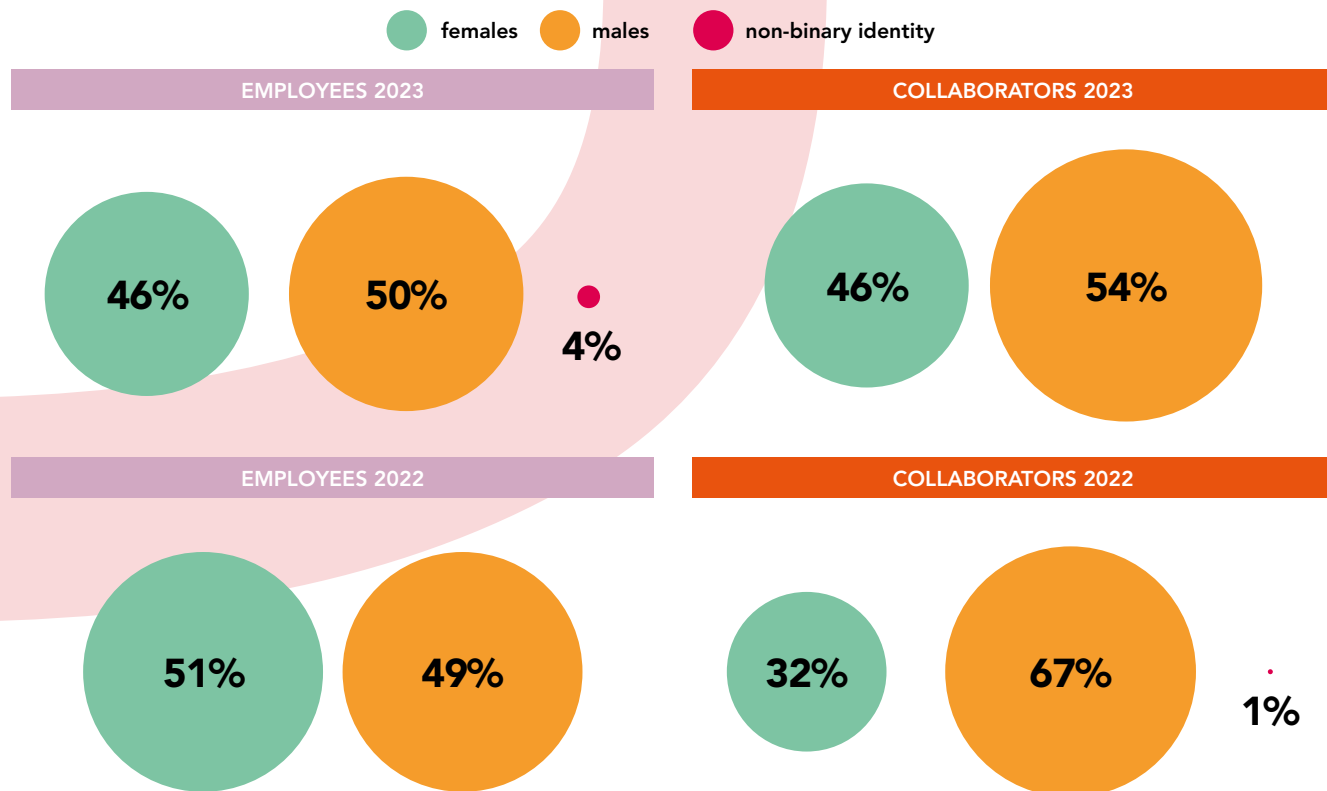


		ITALY	FOREIGN COUNTRY							TOTAL	
			Mozambique	Cambodia	Nepal	DRC	Libya	Tunisia	Yemen	Ukraine	
COLLABORATORS STAFF	STAFF	17	17	4	6	0	0	0	0	0	44
	COLLABORATORS	57	140	3	2	0	9	0	6	1	218

The data provided is updated as of 31/12/2023.

Gender Equality

Helpcode has achieved and maintained a substantial gender balance among staff and works on staff training on issues such as fair treatment and prevention of all forms of abuse.





Age

at Helpcode we believe that people's age is not a limitation but an asset: our staff maintains a balanced representation of different age groups.

	20-29 YEARS	30-39 YEARS	40-49 YEARS	50-59 YEARS	60-69 YEARS
2022	59	61	45	14	10
2023	83	87	53	23	16

Annual remuneration*

The highest salary is 84,367 euro (manager), while the lowest is 23,722 euro (level IV sales staff)

**Salaries refer to full-time contracts at Helpcode's office in Italy. Our contracts fall under the Italian collective agreement for the trade and services sector.*

Training

Continuing education is a particularly important topic for the Association, because only with constant learning can a professional level be maintained in our work. Topics covered include safety at work, IT and mission security abroad, web marketing and fundraising, but also project cycle management, specific training for civil service volunteers and thematic sessions providing updates on crucial topics such as the prevention of sexual exploitation. In 2023, **455 hours of vocational training** were offered. Below is a breakdown according to the main categories:

- Sexual Abuse and Exploitation Prevention Policy Training (34 hours)
- Web marketing, communication and fundraising training (163 hours)
- Security training (32 hours)
- Training for civil service volunteers (16 hours)
- On-the-job training (125 hours)
- Various types of training (management, educator training, others) (85 hours)

Welfare

Helpcode people enjoy benefits such as Fondo Est private medical insurance for staff at headquarters, working from home and flexible working hours for all employees.

Security

In addition to ensuring compliance with and promoting the adoption of appropriate safety measures, as prescribed by law no. 81/2008 and the corresponding procedures and regulations in force in the countries where we operate, in 2023 Helpcode completed the task of renewing the safety procedures for personnel abroad. The procedure defines the general governance and processes relating to the management of international missions carried out on behalf of Helpcode by employees, contractors, consultants, volunteers and guests. It also defines the responsibilities that the organisation has towards travellers, through the identification of roles and activities necessary to mitigate the inherent risk linked to the contexts in which the missions are carried out.



Volunteers

A valuable contribution

Helpcode volunteers, with their enthusiasm and altruism, donate their time and make their skills available, contributing to many activities, especially in Liguria, where most fundraising initiatives take place.

In 2023, 16 volunteers worked with us, who were involved in running our banquets at a number of events:

- Andersen Festival
- Inauguration of OSA project
- Christmas market at the headquarters
- St Nicholas Market
- Packaging at the Giglio Bagnara store (Genoa)

In addition, some of them supported us in enveloping letters and messages for our donors, in publicising the 5x1000 campaign and, according to their skills, also in the production of videos and in translation and reporting activities, in support of the staff. Two loyalty meetings were organised between January and May.

In addition to volunteers, our activities are supported by Universal Civil Service youths, trainees and interns. In 2023 we were joined by:

- 3 SCU (Universal Civil Service) volunteers: 2 worked with the Projects department, and 1 with the Communication department
- 4 trainees from the University of Genoa who helped define, develop and implement educational projects in Italy and supported compliance activities
- 1 intern from the University of Bologna, who actively collaborated with the Projects department
- 2 trainees funded by the Ministry of Labour and Social Policy
- 2 trainees financed by the Liguria Region, who supported the Administration and Fundraising Departments
- 2 trainees, one from the Master's programme in Cooperation and Development at the University of Pavia and one from the COSAD Master's programme at the University of Milan, who carried out their activities in Tunisia, supporting the management of several projects

"The experience of volunteering with Helpcode gave me new enthusiasm for caring for less fortunate children, but it was also an opportunity to greatly enrich my knowledge, as I gained practical experience in managing the use of social media and in donor relations initiatives. From a human point of view, I never expected such a warm and inclusive welcome. I highly recommend those who are undecided to inform themselves and participate in the various volunteering experiences offered by Helpcode".

Daniela Caffaratti,
volunteer

Suppliers

A choice in line with our values

At Helpcode, we select our suppliers on the basis of specific procurement procedures, drawn up in line with the standards defined by the main institutional donors we work with and in line with any regulations in the countries of operation.

Purchasing and supplier selection procedures vary according to the value of the supply, ensuring maximum transparency and evaluating the best offer.

In line with the organisation's environmental policy, every purchase must meet the requirement of minimising environmental impact, and must therefore be subject to appropriate assessments regarding sourcing, transport and choice of materials, consumption of land and natural resources.




helpcode

IL DIRITTO DI ESSERE BAMBINI

helpcode.org





6. Scenarios

Introduction

Helpcode is committed to ensuring universal access to education, health and social and economic development, both in Italy and in the countries where it operates. Our approach is multidimensional and multi-sectoral: we start by analysing the needs of children and families in order to effectively intervene in local communities, through interventions aimed at improving living conditions in the short, medium and long term. We actively collaborate with associations, groups and institutions in order to promote peace, protect human rights and foster a culture of environmental and social responsibility.

Strategic objectives

Ensuring education, upbringing and training for all.

Initiating and supporting sustainable, social and economic development processes, with a multidimensional approach and focusing on families and local communities.

Implementing emergency and post-emergency reactivation of resources for development and peaceful coexistence.

Areas of intervention

EDUCATION

Education and citizenship education (peace, rights, equity) for all children, teacher training and support for educational activities.

PROTECTION

Programmes for adults and children, with multi-purpose centres for minors and assistance with gender-based violence, mental health and psychological support services.

AGRICULTURE

Support and technical assistance for efficient, equitable, productive and climate-resilient agriculture.

HEALTH

Mobile and in-residence clinical services for medical care, prevention programmes and promotion of the right to health, training of doctors and local health personnel.

WATER AND HYGIENE

Opening or rehabilitation of wells to ensure access to drinking water, implementation or improvement of public hygiene services.

ENVIRONMENT AND CLIMATE CHANGE

Interventions to promote sustainable development and the rational and responsible use of natural resources.

PEACE

Cooperation with local communities for social and political conflict resolution, peace education and cultural mediation interventions.

JOB CREATION

Support businesses and start-ups, vocational training and start-up courses, support for farmers' cooperatives.

FIRST EMERGENCY RESPONSE

Distribution of food and non food items basic necessities, economic support and assistance for the population at risk.

GENDER EQUALITY

Gender equity education programmes and promotion of women's rights and empowerment pathways.



EDUCATION

For a future full of opportunities.

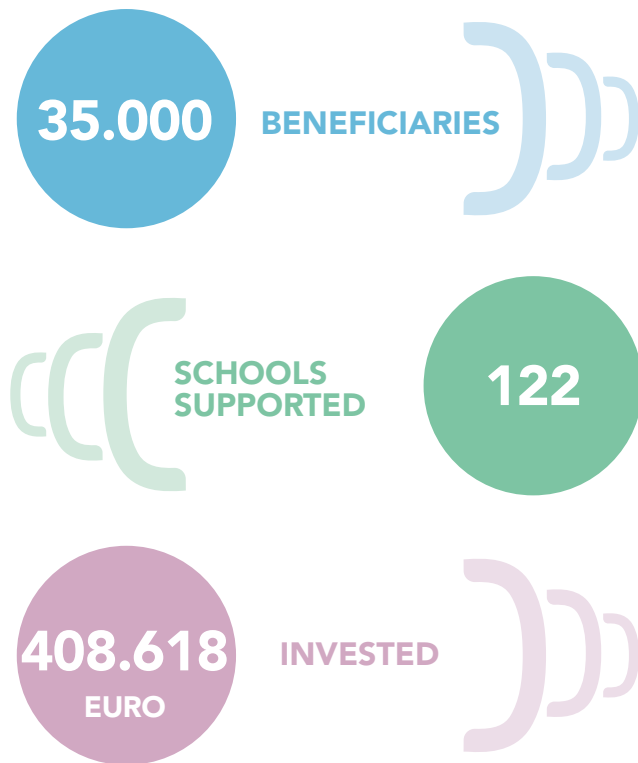
Our **Child Sponsorship** programme allows us to intervene in vulnerable communities in **Nepal, Cambodia, Mozambique and the Democratic Republic of Congo**, in defence of one of the fundamental rights of children and young people: education.

In 2023, this meant implementing several actions, in cooperation with school boards and local institutions:

- Distribution of uniforms and school supplies
- Payment of secondary school tuition fees
- Organisation of medical screening, including logistical assistance, distribution of drugs and first aid kits
- Awarding of scholarships, with monitoring of students' academic performance
- Training sessions on sexual and reproductive health
- Training activities for students, school leaders and teachers
- Awareness-raising activities on gender equality and violence
- Creation and maintenance of adequate and differentiated toilets for males and females
- Distribution of complete meals in school canteens



HIGHLIGHTS



Sister Natalina Isella, From Helpcode's partner Ek'abana Centre in Bukavu. Democratic Republic of Congo

"Among the most recent stories, I was struck by one of a little girl, about 4 years old, who was brought to us by the local police because she was lost. She could tell us her name, her mum's name, but not how to find her, except by telling us that she worked in a certain market. We went several times, but to no avail. Until another woman who worked there explained to us that the lady, since she had lost her child, was no longer working, and told us where to find her, at home. In this case we were lucky, after many searches and without ever giving up, after six long months in which the child was a guest at the Ek'abana centre and looked after by our operators, she was able to embrace her mother again."

INSTRUCTION AND EDUCATION IN VULNERABLE COMMUNITIES

WHERE	Cambodia, Nepal, Mozambique, Democratic Republic of Congo
DONOR	Individual Donors – Child Sponsorships
DURATION	01.01.2023 - 31.12.2023
EXPENDITURE 2023	408.618 euro
OBJECTIVES	Ensuring access to quality education and training for the most vulnerable children in Cambodia, Nepal, Mozambique, Democratic Republic of Congo
ACTIVITIES	<ul style="list-style-type: none">- Distribution of educational and school kits- Teacher training- School canteens (Mozambique)- Awareness of good nutrition practices for families and communities
BENEFICIARIES	34.642 boys and girls
PARTNERS	Ministries of Education of intervention countries, primary and secondary schools



PROTECTION

Integrated response to gender-based violence in Cabo Delgado

One of the components of the protection programme that Helpcode implements in Cabo Delgado is to prevent and mitigate the risk of GBV and to ensure adequate and timely access to integrated violence response services for victims. The prevention of gender-based violence focuses on identifying the risks of violence together with the communities themselves, and defining strategies that are shared and implemented by all, in order to prevent violence against women and girls from being 'normalised'. Risk mitigation combines principles and methodologies

of economic empowerment, social empowerment and psychosocial support to help create an enabling environment for women survivors to improve their life strategies and make them more sustainable.

In 2023, 360 women from the Mueda and Palma Districts received technical and practical training for different types of activities, with the delivery of an individual kit of tools and materials (e.g. grater, bucket, wheelbarrow for sale, capulanas, food products for cooking, etc.) adapted to the type of business of interest to each (sale of various materials, preparation and sale of food, production and sale of mats, production and sale of carpets, drying and sale of fish, production and sale of soap).

Isabela, community activist: *"I know what early marriage and rape are, and I know what consequences they lead to. The women and girls at the centre know that they can talk to me if something is happening and I can accompany them to the Helpcode team for support. In the shelters we talk and discuss gender-based violence, but we also have fun together, forgetting about what's going on outside for a few hours."*

PREVENTION, MITIGATION AND RESPONSE TO GENDER-BASED VIOLENCE IN CABO DELGADO

WHERE	Mueda and Palma Districts, Cabo Delgado Province, Mozambique
DONOR	UNHCR
DURATION	01/01/2023 - 31/12/23
EXPENDITURE 2023	980.564 euro
OBJECTIVES	Referral pathways for GBV victims are strengthened and case management is improved
ACTIVITIES	<ul style="list-style-type: none"> - Coordination of the gender-based violence case management system, identifying victims and ensuring that they have access to the referral system - Provision of psychosocial support services and material assistance to women victims of violence - Implementation of awareness-raising activities at the community level - Construction/rehabilitation and management of 4 Women and Girls Safe Spaces - Realisation of training courses for women victims of violence in the management of micro-enterprises and material support for their start-up
BENEFICIARIES	<ul style="list-style-type: none"> - 360 women beneficiaries of economic empowerment activities - 23894 community members sensitised - 8000 women and girls participated in activities in Women and Girls Safe Spaces - 180 cases of gender-based violence handled
PARTNERS	<ul style="list-style-type: none"> - Grupo de Mulheres de Partilha de Ideias de Sofala

AGRICULTURE

Irrigation, conservation, processing and marketing to support the livelihood strategies of rural households in Mozambique

"From field to market (C2M): integrated support to agricultural associations and young producers in the Magude, Moamba and Manhiça districts for economic, environmental sustainability, social and gender inclusion" is a project financed by the Italian Agency for Development Cooperation that consolidates the climate change response work that Helpcode has been carrying out in the southern part of the country for a decade. The activities are geared towards contributing to the improvement of rural households' quality of life in terms of food security and socio-economic stability from resilient and sustainable agricultural activities through the strengthening of the agricultural sector with a view to adapting to climate change, and in particular to increasing market access

opportunities for small-scale producers who are members of agricultural associations, with a particular focus on young women and men, through increased agricultural productivity, reduced production losses and increased technical skills.

Isaura U., Gavaza Producers' Association: *'We do many things here with the project: we have learnt how to preserve seeds, which used to rot. Many things have improved in our lives, in our work. We have received help with materials to work with. Before, we had to buy seeds in the city or the village, where they are more expensive, and then we couldn't always afford to pay for transport to the city. But now I can save more money, buy more seeds and cultivate in a wider area. I can have more money: I couldn't finish building my house, and now instead I have a house close to the bus stop and my children don't walk so much anymore, they don't lack money to pay for transport and they can go to school every day'.*

FROM FIELD TO MARKET (C2M): INTEGRATED SUPPORT FOR AGRICULTURAL ASSOCIATIONS

WHERE	Moamba, Magude and Manhiça Districts, Maputo Province
DONOR	Italian Agency for Development Cooperation
DURATION	25/07/2022 – 24/07/2025
EXPENDITURE 2023	495.788 euro
OBJECTIVES	Increasing market access opportunities for small producers who are members of agricultural associations, with a special focus on young women and men, by promoting resilient and sustainable agricultural activities with a view to adapting to climate change.
ACTIVITIES	<ul style="list-style-type: none"> - Rehabilitation and construction of 40 irrigation systems - Supply of improved seeds under a co-partnership system with installation of demonstration and multiplication fields - Definition and consolidation of an advanced monitoring system on the use of water resources and agricultural land, on agricultural production for the reference institutions in the district - Training in governance and business planning and support for legalisation, land demarcation and opening bank accounts - Installation of equipment and infrastructure for the storage of cereals and pulses and for the processing and packaging of agricultural production, with training in their use - Dissemination of a digital platform for promotion and information, with an app for the exchange of information between suppliers of goods and services, agricultural producers, micro and small chain entrepreneurs, traders - Access to short-term training courses for 90 young people - Practical traineeships for trained young people at producer associations and local enterprises - Support for the creation of micro-enterprises and youth associations with a Result-based financing methodology
BENEFICIARIES	<ul style="list-style-type: none"> - 1004 members of 26 farmers' associations, 77% of them women - 200 agricultural technicians in charge of agricultural data collection at provincial level - 90 young people (50% women)
PARTNERS	<ul style="list-style-type: none"> - Gnucoop - Novamont S.p.A - Associação Nacional dos Jovens Empresários (ANJE) - Provincial Directorate of Agriculture and Fisheries (DPAP) in Maputo



HEALTH

Energy for the good of the community.

The SHAMS project - Accessible Healthcare in the Municipalities of Southern Libya - took shape from an analysis of the context in Fezzan, and in particular from dialogue with local authorities, the Ministry of Health and health centres, on the difficult situation of the latter in the region, due to poor maintenance and the even more serious presence of power outages, which make it impossible to take care of patients, especially in dialysis centres. In collaboration with institutions, local partners and the Italian partner, efforts were made to provide a sustainable alternative to 12 identified health centres, allowing them the energy autonomy needed to take care of an adequate number of patients. The initiative worked to support the centres by making them accessible to people with disabilities, eliminating existing architectural barriers. An awareness-raising campaign on how to combat climate change was also carried out, together

A doctor in the Ghat district, southern Libya: *"This intervention has brought great benefits to patients in our municipality. Before the installation of the solar energy system, power outages often forced patients to interrupt their treatment. Only a lucky few were able to finish their treatment before such interruptions occurred. Kidney disease is a very serious illness, but now, thanks to the solar energy system, all patients can receive timely treatment and complete it without interruptions. People's relief is a significant aspect of the healing process."*

with awareness-raising sessions on the importance of health care and prevention right in the rehabilitated centres.

SOLE (SHAMS) - ACCESSIBLE HEALTHCARE FOR MUNICIPALITIES IN SOUTHERN LIBYA

WHERE	Libia, Fezzan
DONOR	AICS
DURATION	11/07/2022 – 20/11/2023
EXPENDITURE 2023	825.317 euro
OBJECTIVES	Helping to improve access to health services for the people of Fezzan Increasing opportunities for the population, including the most vulnerable, to access health services delivered in energy and environmentally sustainable facilities
ACTIVITIES	<ul style="list-style-type: none">- Solar energy rehabilitation of 12 health centres- Delivery of training courses in solar energy system maintenance for trainers and beneficiaries- Elimination of architectural barriers in 12 health centres- Awareness-raising campaign to combat climate change and conscious use of resources- Development of micro-enterprises through the provision of start-up kits and mentoring on professional and life skills- Awareness-raising sessions on treatment and prevention and access to rehabilitated facilities for the population in the municipalities involved.
BENEFICIARIES	<ul style="list-style-type: none">- 88,000 beneficiaries of which: 44,000 men and 44,000 women- 500,000 indirect beneficiaries
PARTNERS	<ul style="list-style-type: none">- Terre des Hommes- ODP Organisation of Development Pioneers

WATER AND HYGIENE

Drinking water and sanitation for displaced people in Mozambique

In the Metuge, Mecufi and Negomano regions of Mozambique, IDPs face serious challenges related to access to clean water and sanitation services following several humanitarian crises. The project aims to mitigate these difficulties by ensuring decent living conditions and reducing the risk of water-borne diseases and poor sanitation.



PROTECTED AND SAFE ACCESS TO DRINKING WATER AND SANITATION FOR IDPS IN METUGE, MECUFI AND NEGOMANO IN MOZAMBIQUE

WHERE	Metuge, Mecufi and Negomano
DONOR	UNICEF, Canton De Geneve
DURATION	01/12/2022 – 29/02/2024
EXPENDITURE 2023	372.361 euro
OBJECTIVES	<p>Ensure access to adequate quantity and quality of drinking water, access to adequate sanitation facilities, including solid waste management.</p> <p>Increase knowledge among the displaced population by disseminating information on drinking water, sanitation and hygiene to prevent the spread of diseases.</p> <p>Increase the number of toilets for the disabled.</p>
ACTIVITIES	<ul style="list-style-type: none"> - Construction of new water systems and rehabilitation of existing water points (134 points rehabilitated or constructed) - Installation and maintenance of 295 emergency and domestic latrines and 60 hand-washing points to reduce the risk of disease transmission while ensuring dignity, privacy and protection - Installation of 20 latrines for people with disabilities - Promotion of self-construction of household latrines and refuse pits, including the provision of sanitary equipment for 810 vulnerable households - Improvement of drainage systems and the collection, removal and disposal of solid waste - Hygiene promotion and participatory health and hygiene education activities with installation of 60 handwashing stations
BENEFICIARIES	13.350
PARTNERS	



ENVIRONMENT AND CLIMATE CHANGE

Water as a resource to be known, valued and protected

Almost 5,220 children and more than 200 teachers from schools in 10 regions in Italy are involved in a wide-ranging and articulated project for education and awareness-raising concerning issues involved in the mitigation of human impact on water resources, with the aim of educating aware citizens. The Water Code, which started at the end

of 2022, will continue until the end of 2024 and involves the use of experiential learning methodologies, including the development of a coding environment for behavioural assessment, citizen journalist workshops, outdoor activities and training for teachers and educators. Helpcode is leading the project together with 9 other partners, including Geona Aquarium Foundation and Feltrinelli Foundation.

Giuliano Parisi, 16, a student at the Caio Duilio Technical Institute for Transport and Logistics in Messina, who took part in the final of the first ideas marathon (Hackathon) with the “Empty Filter” project: “The project we are bringing tackles the problem of environmental pollution by microplastics and combats it through the creation of special eco-friendly filters that are applied to containers containing beverages such as bottles, flasks, carafes, etc. These filters made of activated carbon, through a biosensor system, show us when they have collected microplastics up to the saturation level, so that we can change them.”

THE WATER CODE	
A formula for sustainable management of the world’s water resources	
WHERE	Italy (Piedmont, Lombardy, Liguria, Trentino, Tuscany, Calabria, Apulia, Sicily)
DONOR	Italian Agency for Cooperation and Development (AICS)
DURATION	11/11/2022 – 10/11/2024
EXPENDITURE 2023	264.982 euro
OBJECTIVES	Students, teachers and citizens acquire the knowledge, skills, attitudes and behaviour necessary to promote sustainable development, environmental protection and mitigation of human impact on the world’s rivers, lakes and seas.
ACTIVITIES	<ul style="list-style-type: none">- Digital kit for teachers on Agenda 2030 and SDGs related to the right to water and sustainable water management- Development of a coding environment with problem scenarios to be solved by means of a ‘behavioural algorithm’.- Teacher and educator training- School workshops- Changemaker hackathon- School competitions- Outdoor education- Thematic routes in the Genoa Aquarium- Online and offline visibility and public engagement campaign- Local Authorities Workshop- Final Event
BENEFICIARIES	<ul style="list-style-type: none">- 819 teachers- 10,654 primary, lower secondary and secondary school students- 1,505,300 citizens
PARTNERS	<ul style="list-style-type: none">- Tamat- CISV- Undoing the Distance- New Horizons APS- Marevivo- CNR-IAS- Step4 Social Enterprise- Genoa Aquarium Foundation- Feltrinelli Foundation

SWIMMING LESSONS TO SAVE MANY SMALL LIVES
Prevent the drowning of boys and girls in Cambodia

There are an estimated 235,600 drowning deaths each year, the tenth leading cause of death among children in the 5-14 age group. Ninety per cent of drownings occur in low- and middle-income countries in rivers, lakes, wells, household water tanks or swimming pools. Most affected are children and adolescents living in rural areas. In Cambodia, Helpcode has been working with communities since 2018 to prevent the drowning of girls and boys.

Chea Saron, 45, headmaster of Oh Thmor Kor Bai Primary School, Sihanoukville: *“Helpcode’s courses are very important for the teachers and children at our school: they enable the children to deal with water safely and teach cardiopulmonary resuscitation, a crucial life-saving skill. That is why we hope the programme here can continue.”*



SAFE WATER: CHILD DROWNING PREVENTION IN CAMBODIA	
WHERE	Sihanoukville
DONOR	Princess Charlene Foundation, private donors
DURATION	01/08/2023 – 31/07/2025
EXPENDITURE 2023	12.872 euro
OBJECTIVES	Contributing to the reduction of child drowning deaths in Cambodia through risk mitigation and management in local communities and schools, strengthening water safety and cardiopulmonary resuscitation (CPR) skills, teaching children how to swim to survive, and increasing knowledge about drowning risks and prevention measures.
ACTIVITIES	<ul style="list-style-type: none"> - Water safety and cardiopulmonary resuscitation training - Swimming courses for survival - Dissemination of lessons learnt and information and education materials (IEC) on child drowning prevention in 15 communities and 32 schools
BENEFICIARIES	<ul style="list-style-type: none"> - 3000 children participate in the water safety and CPR programme - 500 children learn the basics of swimming to prevent drowning - 1000 community members are involved in dissemination activities
PARTNERS	<ul style="list-style-type: none"> - Ministry of Education - Primary Schools

PEACE

Promoting peace and social inclusion in Mozambique through infrastructure, economic development and empowerment of women and youth.

Manica Province, in the centre of Mozambique, has excellent geo-climatic conditions that make it one of the most developed agricultural areas in the country, with further potential for growth, particularly in cash crops. But it is also a province of great inequalities in access to rights, opportunities and resources, the result of multiple factors that include the severe and now chronic effects of climate change, the geographical isolation of many communities, the lack of investment in public infrastructure (wells, schools, health centres, and roads first and foremost) and,

last but not least, the effects of a conflict that affected the entire central area of the country between 2012 and 2019 - a conflict that ended with the signing of peace agreements between the parties involved and the start of a process of disarmament, demobilisation, and reintegration (DDR) of the combatants. The intervention of Helpcode and its partners in this context therefore requires an integrated and multidimensional approach, in which measures for the promotion of local economic development (especially agricultural) go hand in hand with the construction and rehabilitation of public infrastructure, and with the direct involvement of young people, women, and the most vulnerable groups (including communities affected by the conflict), understood as crucial elements for peace-building and the fight against social exclusion.

DELPaz MANICA: BUILDING PEACE AND SOCIAL COHESION THROUGH INCLUSIVE AND GENDER-SENSITIVE ECONOMIC DEVELOPMENT

WHERE	Barue, Gondola, Guro, Macossa and Tambara Districts, Manica Province, Mozambique
DONOR	AICS Maputo
DURATION	11/11/22 – 10/11/2024
EXPENDITURE 2023	1.038.819 euro
OBJECTIVES	Improving the livelihoods and livelihood strategies of rural communities in conflict-affected districts, with a focus on women and disadvantaged groups.
ACTIVITIES 2023	<ul style="list-style-type: none"> - Construction and rehabilitation of small-scale public infrastructure, both for community use (wells, rural roads) and for strengthening the economic capacity of households (warehouses, markets, animal health treatment corridors) - Construction of 5 'green points' - spaces for agricultural production, conservation and marketing managed by associations of small producers - Support for agricultural associations with distribution of seeds, training, installation of demonstration fields and multiplication of plant material, irrigation systems and machinery - Creation of a 'Green Incubator' at the Agricultural Institute of Chimoio for the promotion of the Institute's production and marketing capacity, and the expansion of its educational offerings - Training on women's rights and empowerment and setting up a women's 'solidarity camp' to discuss problems together at the local level and find collective solutions - Training for agricultural technicians from institutions on sustainable agriculture in the context of climate change
BENEFICIARIES	<ul style="list-style-type: none"> - 1663 small agricultural producers organised in associations - 177 small producers running 'Green Points' - 1162 well users - 116 civil servants - 203 DDR beneficiaries
PARTNERS	Fundação para o Desenvolvimento da Comunidade (FDC), Grupo de Mulheres de Partilha de Ideias de Sofala (GMPIS), Progettomondo (PM), Universidade Eduardo Mondlane (UEM)



Enesia Guramo, 79, head of the family and member of the Towa Green Point Association of Guro District: "We expect to improve our lives because we will have more income through the use of more efficient farming techniques. I have young grandchildren that I send to school and I look forward to being able to afford all the expenses for their education without any problems."

JOB CREATION

Ensuring livelihoods for the most vulnerable families

In Yemen, Helpcode proposes an intervention in the governorate of Aden to improve the socio-economic well-being of vulnerable families. The initiative aims to promote self-sufficiency through access to education and vocational training programmes, financial support for small business start-ups and the creation of job opportunities.

Fatima Muhsin, 21, lives in the Alsalam IDP (internal displaced people) settlement, Dar Sa’ad district, Aden: “When my father died in 2019, leaving me with my mother and five younger siblings, I felt overwhelmed by the weight of my responsibilities. Life in the IDP camp was not easy and I struggled to provide for my family’s basic needs. In November 2023, I attended a meeting with Helpcode staff in our camp and was very enthusiastic about participating in the project: I poured my heart and soul into every lesson. The trainer was patient and supportive, guiding me every step of the way.

With these tools in hand, after completing the 30-day training, I am now able to work as a phone repairer right here in the camp and fill a very strong need because so many women are reluctant to turn to men to repair their phones, so they can turn to me.

I am proud of what I have done and I am full of enthusiasm and gratitude for the opportunities ahead of me.”



SKILL DEVELOPMENT AND MICRO-ENTERPRISE START-UP FOR VULNERABLE FAMILIES IN YEMEN	
WHERE	Aden in Yemen
DONOR	Ville De Geneve, Private Funds
DURATION	01/06/2023 – 31/05/2025
EXPENDITURE 2023	12.580 euro
OBJECTIVES	Increasing the resilience of the most vulnerable households by providing access to employment opportunities and building micro-enterprises through vocational training and the provision of equipment and materials.
ACTIVITIES 2023	<ul style="list-style-type: none">- Delivery of vocational training courses (perfume making, cutting and sewing, smartphone maintenance, pastry making, etc.)- Micro-enterprise development through the provision of start-up kits and professional and life skills mentoring- Awareness-raising for market access
BENEFICIARIES	- 60 women and 88 men supported in starting micro-enterprises
PARTNERS	- Ministry of Planning and International Cooperation

FIRST EMERGENCY RESPONSE

Job opportunities and assistance for people affected by the conflict in Yemen

The action aimed at improving the conditions of the most vulnerable population affected by the conflict in Yemen, through a form of integrated support involving food assistance activities (adopting the ‘cash for work’

methodology) and support for education in the Ad-Dhale governorate. This action took place in five camps for IDPs and villages.



INTEGRATED FOOD ASSISTANCE AND EDUCATION ACTION IN YEMEN	
WHERE	Ad Dhale in Yemen
DONOR	8x1000 Waldensian Church, Private Funds
DURATION	01/09/2022 – 29/02/2024
EXPENDITURE 2023	75.934 euro
OBJECTIVES	Strengthening vulnerable families in camps and IDP settlements through an integrated approach of food assistance and education in Ad-Dhale’e governorate.
ACTIVITIES 2023	<ul style="list-style-type: none">- Identification of beneficiaries according to agreed criteria for determining vulnerability- Definition of tools and materials for the implementation of the work- Conditional transfers of funds for beneficiaries- Rehabilitation of buildings (hospitals identified by the community)
BENEFICIARIES	2,213 households (15,491 individuals) - 3,318 women (over 18 years), 3,188 men (over 18 years), 4,582 girls (under 18 years) and 4,403 boys (under 18 years)
PARTNERS	Ministry of Planning and International Cooperation

Support for the population affected by the conflict in Ukraine.

In Ukraine, Helpcode provided life-saving humanitarian assistance to the population affected by the humanitarian crisis, through the provision of basic necessities and essential protection services in the Chernivtsi region - with a focus on the needs of vulnerable groups.

Enrico Neri, Programme Developer Ucraina: *"In the course of the mission we visited seven schools, a centre for children with disabilities, two culture houses, and a technical training centre; we met a deputy mayor, a head of the municipality's education department, headmasters, teachers, trainers, interpreters, drivers... There was not a single man. They were all women, and not because it has become a model of female empowerment, but because men are engaged in conflict."*

EMERGENCY INITIATIVE TO SUPPORT THE POPULATION AFFECTED BY THE CRISIS IN UKRAINE	
WHERE	Hromada di Berehomet, Oblast di Chernivtsi, Ucraina
DONOR	Agenzia Italiana per la Cooperazione allo Sviluppo (AICS)
DURATION	27/07/2022 – 30/04/2023
EXPENDITURE 2023	316.415 euro
OBJECTIVES	Fornire assistenza umanitaria salvavita multisettoriale alla popolazione vittima della crisi umanitaria in corso, attraverso la fornitura di beni e servizi essenziali nella regione di Chernivtsi.
ACTIVITIES 2023	- fornitura/distribuzione di beni di prima necessità – con particolare attenzione alle esigenze di genere, dei minori, degli anziani, delle persone con disabilità e delle minoranze - erogazione di servizi essenziali di informazione, supporto psicologico, formazione lavorativa, convivenza comunitaria per tutta la popolazione, inclusi sfollati e ritornati
BENEFICIARIES	7.175 persone (81% minori) di cui 4.018 femmine e 3.157 maschi
PARTNERS	Enlightening Initiative (ONG Ucraina)

GENDER EQUITY

For a fair and inclusive society.

The promotion of equality between men and women in all spheres of life, including education, employment, local participation and access to resources and opportunities, is a cross-cutting objective of all our projects.

In order to achieve this we adopt an intersectional approach, considering the way in which gender, age and social status contribute to the creation of a situation of vulnerability for different groups: Helpcode in fact recognises that women and men in the communities we work with, in Italy and around the world, cannot be considered homogenous categories, with equal needs. However, we know that women and girls remain an extremely vulnerable group, particularly in those contexts where gender-based violence is structural, access to economic opportunities is limited and affected by discrimination in access to resources, information and education, and vulnerability caused by climate change further reduces the space in which women can play an active and recognised role. In the education sector, for example, we are committed not only to ensuring equal access to opportunities and promoting an inclusive and

non-discriminatory school culture, but also to working with families to improve their economic conditions so as to mitigate the risk that boys and girls may have to drop out of school to help their families and, in the case of girls, to be given in marriage in exchange for food.

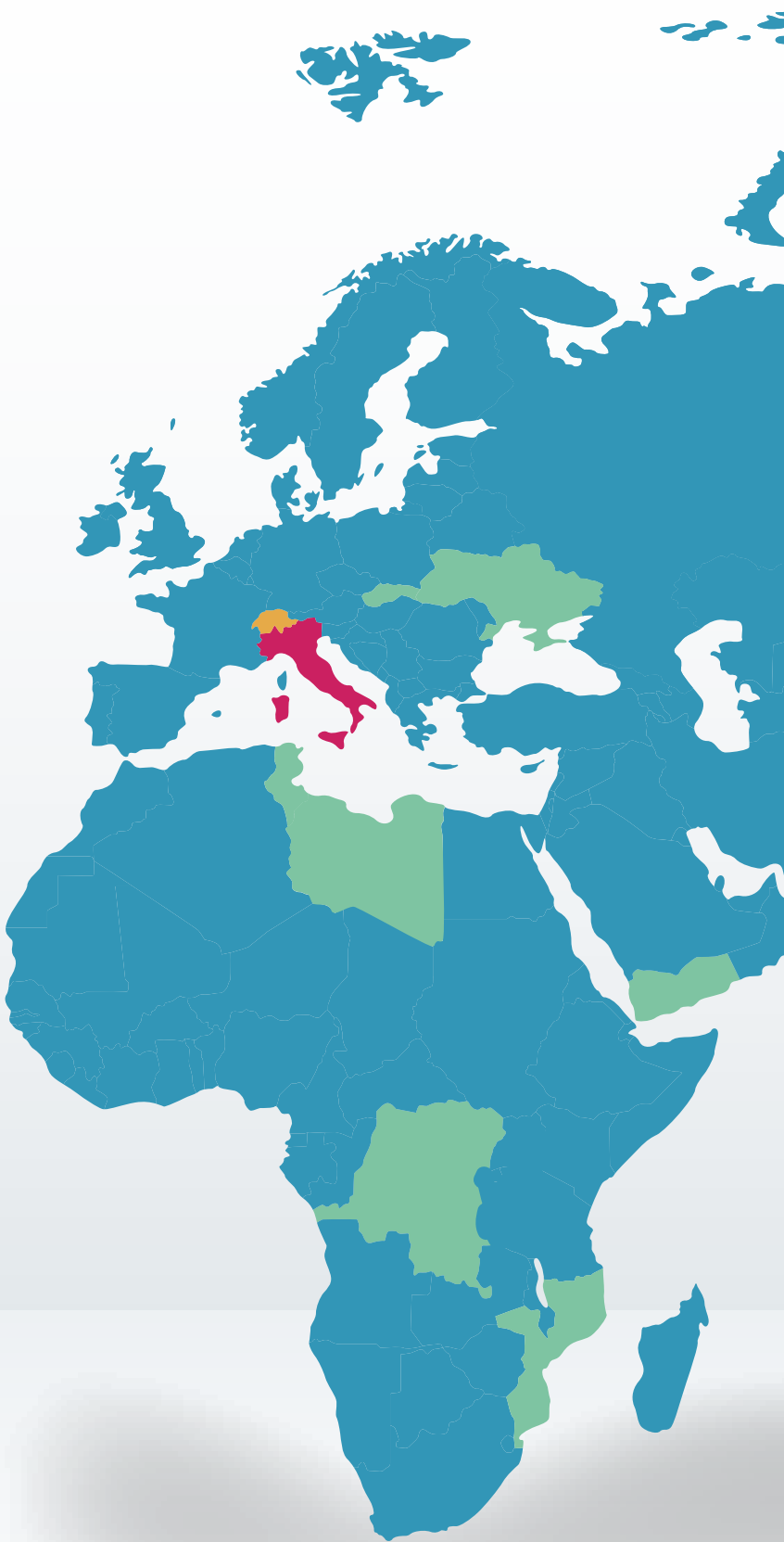
We also promote policies and initiatives that foster equal opportunities in the professional sphere: economic empowerment is, in fact, among the most powerful tools for preventing gender-based discrimination and violence. The activities we carry out include theoretical and practical training in various economic activities and the provision of individual toolkits and materials for starting one's own business, in order to create a favourable environment for women to improve their survival strategies and independence, and to mitigate the risk of economic dependence on their partners. At the same time, we also work with men to promote positive models of masculinity. Beyond the educational and employment spheres, we are committed to raising awareness of gender equality, promoting a culture that values mutual respect and equality, breaking down gender stereotypes through positive role models.



Where we operate

Helpcode in the world

- Italy
- Cambodia
- Libya
- Mozambique
- Nepal
- Democratic Republic of Congo
- Tunisia
- Ukraine
- Yemen







ITALY



The main social challenge that we, as Helpcode, are facing in Italy is that of combating educational poverty, an ancient and multidimensional phenomenon that cannot be reduced merely to a consequence of the economic crisis and the progressive impoverishment of families, even though it may derive from it. The objective of our actions is to support minors and school institutions in Italy with initiatives aimed at alleviating the distress of children, adolescents and their families, providing them with opportunities for educational, physical and socio-emotional growth to which they would otherwise not have access. To do this, we have developed three thematic programmes for action in response to the needs that have emerged from the territories in which we intervene, always keeping an eye on what is happening in the rest of the world and on global challenges for truly fair and sustainable development.

1. Promotion of sustainability and Global Citizenship Education, to enable children and young people to exercise active and responsible citizenship, becoming actors for positive change in the world and society
2. Digital education and promotion of STEAM subjects in response to the new issues related to the risks of the digital world and inequalities in access to it that the pandemic has highlighted
3. Deconstructing stereotypes and combating prejudice to build a more inclusive and solidarity-based future

To achieve all this, we rely on a participatory approach, with a perspective of not overlapping but enhancing what already exists and works, with strong complementarity with the communities involved, in order to contribute to strengthening their resilience by acting on those components that will determine their future.

We have been present since

1988

In 2023 we invested

389.851 euro

in these areas

Educazione

**We contributed to these
SDGs**

Objective 4: Equal and Quality Education
Objective 5: Gender Equality
Objective 6: Water and Sanitation
Objective 10: Reduce inequalities
Goal 13: Combat climate change
Objective 14: Life under water
Objective 15: Life on Earth

Active projects 2023

11

Regions of intervention

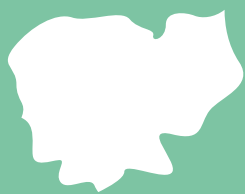
Liguria; Piedmont; Lombardy; Tuscany; Umbria;
Apulia; Trentino; Calabria; Sicily

Partners (local and international)	CISV; Step4; AnLaDi; Fondazione Feltrinelli; Fondazione Acquario di Genova; TAMAT; Marevivo; New Horizon; CNR-IAS; FOCSIV; Uni LUMSA; Uni Bicocca; Uni Genova; Uni Torino; ImpactSkills srl; Compagnia di San Paolo; Progetto domani:Culture and Solidarity; CONNGI; CODIASCO; School of Robotics; ARCI Genova; ARCI Ragazzi; Il sogno di Tommi; UISP Genova; OIRD (Belgium); Roma education fund (Romania); Musiques de nuit (France); Ville de Saint Denis (France); LABA (France); FOS spa; Goodwill; La terra di Piero; Rossano Purpurea; Covent Center; Ass. Prometeo APS
Donors	Liguria Region Municipality of Genoa AICS Motorway Company Deloitte Foundation ENEL S.p.A. European Union (Erasmus+) CARIPLO Foundation Impresa Sociale Con I Bambini (Social Enterprise With Children)
Employees and collaborators	74
Output	<ul style="list-style-type: none"> • Hours of educational activities with minors: 1838 • Adult training hours provided: 445 • Internal staff training hours: 75 • Local events held: 17 • No. of associations involved: 46 • No. of schools supported: 76 • No. of classes reached: 378
Minor beneficiaries	7.095
Total beneficiaries	9.329



ITALY





CAMBODIA



Before the COVID-19 pandemic, Cambodia was making significant progress in reducing poverty and inequality. By 2015, the country had achieved middle-income status and was aiming to become an upper middle-income nation by 2030. Unfortunately, the pandemic interrupted this growth path and the country is struggling to recover. Before the crisis, more than 30% of children under five suffered from malnutrition, with long-term consequences for health and the economy. With the pandemic, poverty, food insecurity and malnutrition have increased, threatening to undo the progress of previous years.

Cambodia still needs to improve equitable access to education for all citizens.

The prolonged closure of schools during the pandemic has exacerbated inequalities in education, with lasting effects. Economic growth has also led to a loss of biodiversity, increasing Cambodia's vulnerability to climate change, with flooding and erosion causing significant damage to the economy and people's livelihoods.

In 2023, Helpcode's work in Cambodia focused on five main objectives:

1. Education support: including the provision of school supplies to ensure that girls and boys could attend school regularly, as well as the improvement of school infrastructure.
2. Child drowning risk prevention: special emphasis was placed on this problem, considered a major cause of child death, with swimming lessons and events to raise awareness of the risk for families.
3. Improving access to school by providing bicycles for girls and boys: the aim is to enable them to reach school safely, thus improving access to education.
4. Awareness-raising on reducing the use of single-use plastics: this includes educational programmes and the provision of alternative school materials to single-use plastics.
5. Improving the quality and safety of the learning environment: this includes the installation of toilets and awareness-raising facilities to create a safer and more comfortable learning environment.

We have been present since

2006

In 2023 we invested

118.031 euro

in these areas

Education, Water, Gender Equity, Child Protection

We contributed to these SDGs	3 Health and Well-being 4 Quality Education 5 Gender Equality 6 Water and sanitation
Active projects 2023	4
Regions of intervention	Sihanoukville, Kandal, Kampot, Phnom Penh and the islands of Koh Rong and Koh Rong Sanloem
Partners (local and international)	Ministry of Education Youth and Sport, SWIM Cambodia, St Michael Catholic Church, Education Broadcasting Cambodia, Khmer Swimming Federation.
Donors	Distance Support, Princess Charlene Foundation, Synotis Foundation
Employees and collaborators	7
Output	<ul style="list-style-type: none"> • 5879 children were supported in accessing quality education • 32 schools supported • 500 hygiene kits distributed to students • One school was equipped with additional toilets
Minor beneficiaries	5.879
Total beneficiaries	6.022



CAMBODIA





LIBYA



Libya currently ranks 105th on the UNDP Human Development Index, having declined sharply in recent years due to the aftermath of the post-revolutionary conflict and recent instability. The country finds itself having to rebuild infrastructure and restore basic services in order to provide adequate services to the population, both residents and migrants. The insufficient quality of these services therefore continues to be a driving factor in humanitarian needs and highlights the need for continued support from international actors such as Helpcode.

In 2023, Helpcode's interventions in the country focused on the health, Wash and renewable energy sectors, and in particular on improving the quality of and access to health facilities and municipalities in the Fezzan region, through interventions to rehabilitate schools, health facilities, public buildings. Towards the end of the year, an emergency intervention was also launched in Derna aimed at supporting the crisis caused by the flooding related to the storm Daniel in September 2023 by providing water purification equipment.



We have been present since	2017
In 2023 we invested	1.665.319 euro
in these areas	Renewable Energy - Health - Child Protection
We contributed to these SDGs	2 Defeating hunger 4 Quality Education 6 Water and sanitation
Active projects 2023	3
Regions of intervention	Fezzan, Cyrenaica
Partners (local and international)	Première Urgence Internationale Organisation of Development Pioneers Peaceful Change Initiative Terre des Hommes Italy
Donors	AICS - Italian Development Cooperation Agency EUTF Ville de Genève Canton of Genève
Employees and collaborators	9
Output	<ul style="list-style-type: none"> • 12 healthcare facilities equipped with a photovoltaic system • architectural barriers removed in 12 healthcare facilities • 2 climate change awareness campaigns • awareness-raising prevention and health care • rehabilitation of a school • rehabilitation of 2 public parks • rehabilitation or installation of 9 drinking water purification and desalination systems • installation of 5 pumps and an electrical transformer • 11 control rooms for the main pumps/pits.
Beneficiari minorenni	88.972
Beneficiari totali	186.389





MOZAMBIQUE

Ranked 183rd out of 189th on the Human Development Index, Mozambique continues to present extremely worrying data: 61.9 per cent of the population lives in multidimensional poverty, and a further 14 per cent are in a state of vulnerability (UNDP data). 10 million children (out of a total of 14 million) live in one of many forms of poverty, according to UNICEF data. In the north of the country, there are still 670,000 internally displaced persons (IDPs) - the result of the conflict that resumed with worrying intensity at the end of 2023, with an increase in violence against civilians. Also in the north, more than half a million people have returned to their communities of origin - but this has not meant moving out of a state of extreme vulnerability, due to a lack of basic services and employment opportunities. Mozambique also remains one of the African countries most exposed to extreme weather events: in the second half of 2023, the phenomenon known as El Niño exposed some 3.5 million people to the risk of a food crisis.

For Helpcode, protecting and guaranteeing the rights of children in this complex context means adopting a multidimensional approach that combines direct support to the school sector (including in emergency and post-emergency contexts), projects that contribute, among other things, to the economic stability and food security of families (with a specific focus on the agricultural sector and on youth training), to improving access to services and basic rights (e.g. through the construction and rehabilitation of wells or the renovation of maternity homes), to promoting peace and social inclusion, to responding to gender-based violence, to mitigating the effects of climate change and to the sustainable use of natural resources.

We have been present since

1988

In 2023 we invested

3.873.417 euro

in these areas

Education, Protection, Agriculture, Water and sanitation, Environment and climate change, Conflict prevention and mitigation, Labour, Support to local civil society, Emergency distribution and food security, Gender equality

**We contributed to these
SDGs**

1 Overcoming poverty
2 Defeating hunger
4 Quality Education
5 Gender Equality
6 Water and sanitation
13 Fighting climate change
16 Peace, justice and strong institutions

Active projects 2023

13

Regions of intervention	<p>Maputo Province, Marracuene, Manhiça, Moamba, Magude Districts;</p> <p>Inhambane Province, Vilankulos District</p> <p>Sofala Province, Gorongosa and Maringue Districts</p> <p>Manica Province, Gondola, Barue, Guro, Tambara and Macossa Districts</p> <p>Cabo Delgado Province, Districts of Mueda, Mecufi, Chiure, Montepuez, Mocimba da Praia, Pemba, Balama, Metuge, Ibo, Quissanga and Palma</p>
Partners (local and international)	<p>Project World, Fundação para o Desenvolvimento da Comunidade, Grupo de Mulheres pela Partilha de Ideias, Novamont S.p.A, Gnucoop, Associação Nacional dos Jovens Empresarios, Eduardo Mondlane University, Agricoltori Solidarietà e Sviluppo (ASeS), Associação Moçambicana de Reciclagem (AMOR), Plan International</p>
Donors	<p>Italian Agency for Development Cooperation, EU-ECHO, UNHCR, UNICEF, 8x1000 of the Presidency of the Council, ENI, Abbecedario Association, Manlife Association, Hirzel Foundation, Coromandel Foundation</p>
Employees and collaborators	157
Output	<ul style="list-style-type: none"> • 40 schools supported • 172 women victims of violence received specialised assistance • 134 water points constructed or rehabilitated • 315 latrines built
Minor beneficiaries	62.350
Total beneficiaries	158.325



MOZAMBIQUE



Nepal experiences a number of complex problems related to education, extreme poverty, lack of basic infrastructure, scarcity of economic resources and vulnerability to natural events such as earthquakes and floods.

The country currently faces significant challenges in its education system and overall development process. Despite considerable efforts, access to education remains limited, especially in rural and remote areas.

Many children are still deprived of the opportunity to attend school due to factors such as poverty, geographical distance and gender inequality. Schools in Nepal often suffer from poor infrastructure and limited resources, with overcrowded classrooms and a lack of teaching materials and qualified staff. In addition, education is affected by social and cultural problems, such as gender and caste inequalities, which can hinder access to education for certain groups of people. Despite these challenges, Nepal has made significant progress in improving literacy and primary education. However, major obstacles remain in secondary and higher education, with dropout rates still high.

In addition, Nepal is working to promote environmental sustainability and the conservation of its valuable natural resources, recognising the crucial importance of environmental protection for the country's long-term well-being and development. Since 2003, our intervention in Nepal has been concentrated in some of the poorest and most remote areas (Chitwan, Makwanpur, Lalitpur districts), as well as in the Kathmandu District. The boys and girls are facilitated in access to education and receive meals, clothes, games and educational materials. We offer them regular medical check-ups and support the schools in terms of both infrastructure and teacher training.

We have been present since	2003
In 2023 we invested	72.727 euro
in these areas	Education - Gender Equity - Water and Sanitation - Child Protection
We contributed to these SDGs	Objective 3: Health and Well-being Objective 4: Equal and Quality Education Objective 6: Water and Sanitation
Active projects 2023	1
Regions of intervention	Chitwan, Makwanpur, Lalitpur and Kathmandu Districts
Partners (local and international)	Ministry of Education, Kathmandu District, Chitwan District, Makwanpur District, Kathmandu City, Gokarneshwor Municipality, Nagarjun Municipality, Ichchchhakamana Rural Municipality, Manahari Rural Municipality
Donors	Distance Support
Employees and collaborators	8
Output	<ul style="list-style-type: none"> • 21 schools were supported • A 'mother group' was set up in each school • 9140 children were supported • Work to improve access to clean water in two schools
Minor beneficiaries	9.140
Total beneficiaries	9.479



NEPAL



DEMOCRATIC REPUBLIC OF THE CONGO



The Democratic Republic of Congo (DRC) is a country full of contrasts and opportunities, with a very high human and natural potential, a key country, particularly on the issues of climate change and energy transition. However, the Democratic Republic of Congo remains only 180th out of 191 on the Human Development Index, and has for more than two decades faced one of the most complex humanitarian crises and one of the most forgotten, especially in the east of the country.

The resurgence of armed conflict and inter-communal clashes in the country has resulted in huge levels of displacement and further exacerbated chronic poverty, systemic weaknesses and people's vulnerability. In total, 6.04 million people are displaced, including 3.5 million children, making this the worst crisis in Africa. Instability and difficult conditions put a strain on children's mental health and psychosocial well-being: in 2023, 14.9 million children were affected in some way by the conflict, as they were exposed to extreme violence and the risk of abuse, often in precarious living conditions.

In the Democratic Republic of Congo, our intervention is concentrated in Bukavu - an urban area in the Great Lakes region - where we collaborate with the Ek'abana association, a centre founded in 2001, which aims to rehabilitate, educate and socially and professionally integrate girls and adolescents who, for various reasons - including being accused of witchcraft - find themselves on the margins of society.

Helpcode and Ek'abana operators work to welcome and accompany hundreds of girls and children removed from their homes. We strive to ensure quality schooling and protection for the most vulnerable girls and boys from the poorest neighbourhoods in the city.

We have been present since	2016
In 2023 we invested	36.223 euro
in these areas	Education - Gender equity - Child protection
We contributed to these SDGs	3 Health and Well-being 4 Quality Education 5 Gender Equality
Active projects 2023	1
Regions of intervention	Bukavu - Great Lakes Region
Partners (local and international)	Ek'abana, Ministry of Education, Archdiocese of Bukavu
Donors	Distance Support (SAD)
Employees and collaborators	0
Output	<ul style="list-style-type: none"> • 14 communities supported • Supported a library with 90 reading and study places in the centre, with 12,500 books available for consultation
Minor beneficiaries	1.372
Total beneficiaries	1.426

Tunisia currently ranks 97th on the UNDP Human Development Index, having declined sharply in recent years due to the economic crisis and the effects of the COVID-19 pandemic. In 2011, the Jasmine Revolution, triggered by general discontent with the government of President Ben Ali, in office for 35 years, led to the fall of the regime and triggered the broader Arab Spring movement, following which the first democratic elections resulted in the victory of the country's secular party. The year 2021 was characterised by various protests against the incumbent government, linked to mismanagement of the COVID-19 pandemic and the economic crisis. The country took an authoritarian turn in 2022, the consequences of which are still difficult to grasp. The last few months have also been characterised by unrest, protests and popular discontent due to the persistent economic crisis and the anti-democratic tendencies of President Saïed's central government.

Tunisian civil society plays a central role in the protection of human rights and gender equality and has experienced a real renaissance, growing from 9,600 associations in 2011 to more than 24,000 in 2021, following the reform of the legal framework for associations (Decree-Law 88-2011), which recognises the right to freedom of association. At the centre of association dynamism are mainly feminist organisations.

However, organisations face several obstacles that make it difficult to support their interventions (level of professionalisation, structuring of profitable activities and articulation with public players). For about a year now, Helpcode has been working with institutions and local authorities in the Jendouba region to set up a forthcoming strategy to support Tunisian civil society organisations, especially women's organisations, in making their income-generating activities autonomous and in supporting their role in public and political debate. In particular, the strategy envisages supporting associations in the promotion of responsible tourism, i.e. tourism that respects cultural specificities and preserves environmental resources while respecting communities - as well as those of visitors and future generations capable of contributing to the mitigation of social and territorial disparities through an inclusive approach. The governorate of Jendouba is located in the north-west of Tunisia and is characterised by the high hills of the Tell-Atlas and the coastline of the Mediterranean Sea. Thanks to its location, the region has a rich natural biodiversity that includes hot springs, forests, mountains and specific material (archaeological sites) and intangible heritage linked to the Kroumirie peoples and the cultural relations of the 'Tabarkini' peoples (relations between Tabarka, a former Genoese trading station, Carloforte and Genoa). Two identification field missions were carried out in 2022 and 2023, which made it possible to identify interesting civil society associations in the area (especially women's) with which projects are beginning to be proposed, in line with the previous strategy of supporting women's work and promoting new start-ups implemented in previous years.



TUNISIA



We have been present since	2017
In 2023 we invested in these areas	Women's empowerment, support for Tunisian civil society organisations, responsible tourism
Regions of intervention	Jendouba



UKRAINE



Ukraine plummeted to 100th place in the UNDP Human Development Index ranking in 2023. The figure refers to the first year of the war, 2022: the previous survey placed it 77th. Given the continuation and evolution of the conflict, the trend does not look set to be reversed for the following year. The country, especially in the areas close to the line of contact, finds itself having to rebuild infrastructure and restore basic services in order to provide adequate services to the population, both resident and migrant. It is also essential to reorganise, on a national scale, the energy supply and distribution systems, transport and the health system, which are the strategic sectors most severely affected by the conflict. In 2023, Helpcode concluded its direct operations mainly in favour of internally displaced persons (IDPs) in the west of the country (Chernivtsi Region) and refugees in Slovakia and then shifted its focus through direct contacts, field surveys and analysis, to the areas most directly affected by the military operations in the south-east of the country, to detect the most urgent needs of vulnerable populations, identify potential partners and map priority areas of intervention. This has led in 2023 to the first partnerships with local organisations in support of families and children with disabilities and autism spectrum disorders. The beneficiaries are a diverse group of displaced, returnees and conflict-affected households. During the second half of the year, Helpcode carried out assessment missions to around 30 schools in the Odessa, Mykolaiv, Dnipro and Kharkiv regions, which resulted in the definition of two projects approved in 2023 and to be implemented in 2024.

We have been present since	2022
In 2023 we invested	316.415 euro
in these areas	Education - Child Protection - Mental Hygiene and Psycho-Social Support
We contributed to these SDGs	Objective 2: Defeat hunger Objective 3: Good health and wellbeing for people Objective 4: Equal and Quality Education Objective 5: Gender Equality Goal 16: Peace, justice and strong institutions Objective 17: Partnership for Goals
Active projects 2023	2
Regions of intervention	Chernivtsi, Dnipro
Partners (local and international)	Children of New Generation, Enlightening Initiative

Donors	AICS - Italian Development Cooperation Agency Private donors (companies)
Employees and collaborators	1
Output	<ul style="list-style-type: none"> • Distribution of food and hygiene kits for 6,300 people • Winter preparation kits distributed to 1,050 families • Psychological support services and for 7,125 people • An equipped youth centre in Dnipro
Minor beneficiaries	5.892
Total beneficiaries	7.287





UKRAINE

CC



YEMEN



The humanitarian situation in Yemen remains dire, with millions of people facing severe food insecurity, lack of access to healthcare and displacement due to the ongoing conflict. Recent assessments by UNICEF and the World Food Programme reveal alarming statistics, including an 11% increase in food insecurity since November last year. This increase poses a significant threat to the lives and well-being of millions of people, particularly women and children. In addition to the conflict, the prolonged economic crisis and severe funding shortages further worsen the situation, hampering humanitarian assistance efforts.

The recent escalation of the conflict in Palestine has aggravated regional tensions and instability, exacerbating the humanitarian crisis. Moreover, rising tensions in the Red Sea region pose further challenges, threatening the modest economic improvements and humanitarian progress made since the UN-brokered truce in April 2022. Attacks on ships and reports of civilian casualties underline the human cost of the conflict, highlighting the need for unity and solidarity. The Red Sea region faces several challenges, including maritime security issues, environmental degradation and the impact of regional conflicts. These have significant implications for regional stability and socio-economic development.

Finally, the situation in Yemen and its regional impact requires urgent attention and support from the international community. Efforts to address humanitarian needs, mitigate the conflict and promote stability are essential to alleviate the suffering of millions of people and prevent further escalation of the crisis.

Helpcode started its intervention in Yemen in early 2019, in the south of the country, in areas heavily affected by the presence of displaced people forced to flee the conflict areas.

We decided to intervene in one of the relatively more stable areas to help improve the living conditions of both the displaced and local population. Intervening in Yemen is very complicated because of the insecurity and the extreme difficulty of access to the country, but in the safer areas it is important to start working with a medium-term perspective in order to create prospects for getting out of the emergency and making people more resilient.

In 2023, Helpcode projects focused on:

- 1) the protection of children, through the use of sport and play
- 2) Increasing the resilience of the most vulnerable households with individual business start-up programmes
- 3) emergency support for the most vulnerable people

We have been present since	2019
In 2023 we invested	185.024 euro
in these areas	Education, Protection, WASH
We contributed to these SDGs	2 Defeating Hunger 4 Quality Education 6 Water and Sanitation
Active projects 2023	4
Regions of intervention	Aden, Al Dhale'e and Lahj regions
Partners (local and international)	Yamany Foundation (YDH), Ministry of Planning and International Cooperation
Donors	Tavola Valdese, UEFA Foundation; Ville de Geneve, Plan des Outes, UEFA Foundation, Ville de Lancy et Ville d'Onex

Dipendenti e collaboratori	6
Output	<ul style="list-style-type: none"> • 5916 children had access to psychosocial support sessions • 2 schools renovated and 11 schools supported • 8656 people participated in awareness-raising events on protection issues
Beneficiari minorenni	15.579
Beneficiari totali	25.754



YEMEN



All our projects

COUNTRY	PROJECT
CAMBODIA	Child drowning prevention in Cambodia: promoting water safety in the Sihanoukville province of Cambodia
	Rehabilitation of sanitation facilities at Bun Rany Koh Sla school in Cambodia
	SAD 2023 - Improving access to inclusive and quality education for vulnerable children by improving the economic conditions of their families in Cambodia
LIBYA	SHAMS - Accessible health care for municipalities in southern Libya
	Enhancing access to quality basic services in southern Libya in the municipalities of Ghat, Algatron, Alkufra and Ribyana
	Drinking water for vulnerable people in Derna
MOZAMBIQUE	Everyone at school: ensuring school continuity for the children of Gorongosa
	Emergency intervention in the Metuge district, Mozambique
	Protected access to quality water and sanitation (WASH) for IDPs in the municipalities of Metuge, Mecufi and Negomano
	DELPАЗ Manica - Building peace and social cohesion through economic development, social and gender inclusion
	Building food resilience in a context of climate change: agricultural production, child nutrition and raising awareness of the effects of malnutrition in Moamba district, Mozambique
	From field to market (C2M): integrated support to agricultural associations and young producers in the Magude, Moamba and Manhiça districts for economic, environmental sustainability, social and gender inclusion
	Protection Monitoring - Gender-based violence (GBV) prevention and response.
	Reducing Barriers to Accessible, Quality and Protective Education for Children and Adolescents Affected by Conflict and Disasters in Northern Mozambique
	Gender-based violence (GBV) prevention, mitigation and response in Palma
	Improving maternal and child health in Maputo province.
	A Macaneta for all: integrated coastal resource management for economic and social empowerment
	SAD 2023 - Improving access to inclusive and quality education for vulnerable children by improving the economic conditions of their families in Maputo
	SAD 2023 - Improving access to inclusive and quality education for vulnerable children by improving the economic conditions of their families in Sofala
	SAD 2023 - Improving access to inclusive and quality education for vulnerable children by improving the economic conditions of their families in Vilankulo

SECTOR	DONOR	ROLE	DURATION	EXPENDITURE 2023
Development	Princess Charlene of Monaco Foundation	Lead agency	01.08.2023 - 31.07.2025	12.871,68 €
Development	Private donor (Synotis)	Lead agency	01.06.2023 - 30.11.2023	12.027,84 €
Development	Private donors	Lead agency	01.01.2023 - 31.12.2023	93.131,16 €
TOTAL CAMBODIA				118.030,68 €
Post-emergency	AICS	Lead agency	11.07.2022 - 10.11.2023	1.011.801,05 €
Post-emergency	EUTF via AICS	Lead agency	01.02.2023 - 30.04.2024	653.518,22 €
Emergency	Ville de Geneve and Canton of Geneva	Lead agency	20.10.2023 - 20.03.2024	-
TOTAL LIBYA				1.665.319,27 €
Post-emergency	Hirzel	Lead agency	01.07.2023 - 30.06.2024	20.823,00 €
Emergency	Canton of Geneve	Lead agency	01.12.2022 - 31.08.2023	68.245,66 €
Emergency	UNICEF	Lead agency	01.12.2022 - 28.02.2024	372.360,09 €
Development	AICS-DELPAP	Lead agency	11.11.2022 - 10.11.2024	1.038.818,83 €
Development	Presidency of the Council of Ministers 8x1000	Lead agency	01.02.2023 - 31.01.2024	297.932,93 €
Development	AICS-PROMOSI	Lead agency	25.07.2022 - 24.07.2025	495.787,70 €
Development	UNHCR	Lead agency		980.563,96 €
Development	ECHO	Partners	01.05.2023 - 30.04.2025	102.042,02 €
Development	Search for Common Ground	Lead agency	20.12.2023 - 19.03.2024	-
Development	ENI	Lead agency	01.03.2023 - 31.12.2025	86.666,06 €
Development	AICS	Lead agency	01.05.2023 - 30.04.2026	203.639,90 €
Development	Private donors	Lead agency	01.01.2023 - 31.12.2023	90.154,21 €
Development	Private donors	Lead agency	01.01.2023 - 31.12.2023	61.860,01 €
Development	Private donors	Lead agency	01.01.2023 - 31.12.2023	54.522,39 €
TOTAL MOZAMBIQUE				3.873.416,76 €

COUNTRY	PROJECT
YEMEN	Educating through sport in Yemen
	War, epidemic and locusts: intervention to support population resilience in Yemen
	Integrated protection and education project
	Livelihood support and skills development for vulnerable families in Yemen
	Integrated food assistance and education intervention to support the vulnerable population affected by the conflict in Yemen
NEPAL	SAD 2023 - Improving access to inclusive and quality education for vulnerable children by improving the economic conditions of their families in Nepal
UKRAINE	Protecting the most vulnerable IDPs and non-displaced communities in the Chernivtsi region
RDCONGO	SAD 2023 - Improving access to inclusive and quality education for vulnerable children by improving the economic conditions of their families in the Democratic Republic of Congo
ITALY	STEM: a girls' game!
	È viva la scuola
	The Water Code
	TECH KIDS' HUB: digital innovation at school to make STEM a kid's game
	PROCEED
	YES!
	A whole different story

SECTOR	DONOR	ROLE	DURATION	EXPENDITURE 2023
Development	UEFA Foundation	Lead agency	13.01.2023 - 31.08.2023	86.284,00 €
Emergency	Ville de Geneve	Lead agency	01.03.2021 - 28.02.2023	8.739,02 €
Emergency	Private Donor (ECOM)	Lead agency	01.05.2022 - 31.01.2023	1.486,50 €
Development	Ville de Geneve	Lead agency	01.06.2023 - 31.05.2025	12.580,45 €
Emergency	8x1000 Waldensian Church	Lead agency	01.09.2022 - 29.02.2024	75.933,62 €
TOTAL YEMEN				185.023,59 €
Development	Private donors	Lead agency	01.01.2023 - 31.12.2023	72.727,22 €
TOTAL NEPAL				72.727,22 €
Emergency	AICS	Lead agency	04.08.2022 - 30.04.2023	316.415,34 €
TOTAL UKRAINE				316.415,34 €
Development	Private donors	Lead agency	01.1.2023 - 31.12.2023	36.222,76 €
TOTAL RDCongo				36.222,76 €
Development	DELOITTE	Lead agency	01.04.2022 - 31.03.2023	11.572,49 €
Development	Enel	Lead agency	01.06.2022 - 30.09.2023	49.223,16 €
Development	AICS	Lead agency	11.11.2022 - 10.11.2024	264.981,69 €
Development	Private donors	Lead agency	01.04.2022 - 31.03.2023	2.256,85 €
Development	University of Genoa	Lead agency	01.02.2023 - 31.05.2024	32.532,10 €
Development	EU	Lead agency	01.02.2023 - 29.02.2024	21.011,20 €
Development	AICS	Lead agency	01.12.2022 - 31.11.2024	3.743,66 €
Development	CIB	Lead agency	04.09.2023 - 03.02.2027	4.530,09 €
TOTAL ITALY				389.851,24 €





7. Fundraising

Individuals

Our regular donors: child sponsors

Regular Helpcode donors are preponderantly child sponsors, divided between sponsors of a single boy or girl and sponsors of entire classes.

We strongly believe in caring for the relationship with our child sponsors. We work every day to reduce the distance between child and sponsor, and we do this with increasingly personalised communication, also favouring direct exchange.

In 2023, we started working on the major task of optimising our email communications, allowing us to reduce costs and delivery times compared to paper mailings. This also translates into a reduction in management costs and rationalisation of resources, a goal that is very dear to our donors themselves, as seen in the numerous thank-you emails received, for example, following the first digital mailing of the Magazine.

THE BEQUEST CAMPAIGN

In 2023, Helpcode's first bequest campaign was launched under the slogan "Se lascio, raddoppio", meaning "Leave it and double it". At the same time, a page on our website dedicated to bequests was released, as well as Helpcode's first guide to testamentary bequests, which received the patronage of the National Council of Notaries. Through the campaign message, we spread information about testamentary legacies to our donors with a dedicated mailing (around 7,000 letters). In the last quarter, we did a first digital lead generation test, which will be repeated in 2024. The aim is to make more people aware of testamentary bequests. We will also do this by sending our guide to those who request it.



Un lascito a Helpcode è molto più di un dono.

È qualcosa su cui tanti bambini potranno contare per sempre. Oggi porta istruzione, un pasto caldo e cure mediche. Domani diventerà la possibilità di scegliere del proprio futuro. Grazie a te.

Contatta Helpcode per saperne di più e per ricevere la tua Guida a un Lascito consapevole.

Gelsomina Vitiello
gelsomina.vitiello@helpcode.org
 Tel. +39 0105704843

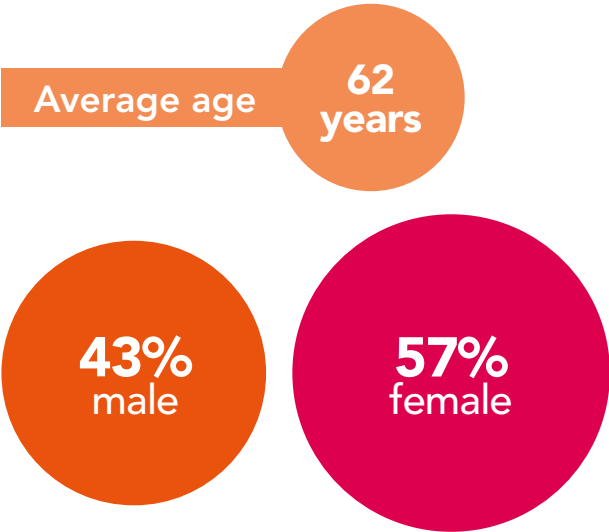


FUNDRAISING FROM INDIVIDUALS - DONORS IN ITALY

	2022	2023	
DISTANCE SUPPORTERS	4667	4426	-5,40%
INCOME FROM SAD	1.050.108,00 €	1.012.228,00 €	-3,60%
AVERAGE DONATION	216,89 €	237,26 €	9,00%
NEW DONORS	40	44	

• The number of supporters decreases but the average donation increases.
 • This means that those who stay are well motivated and loyal and give more.

WHO OUR DONORS ARE
AND HOW THEY DONATE



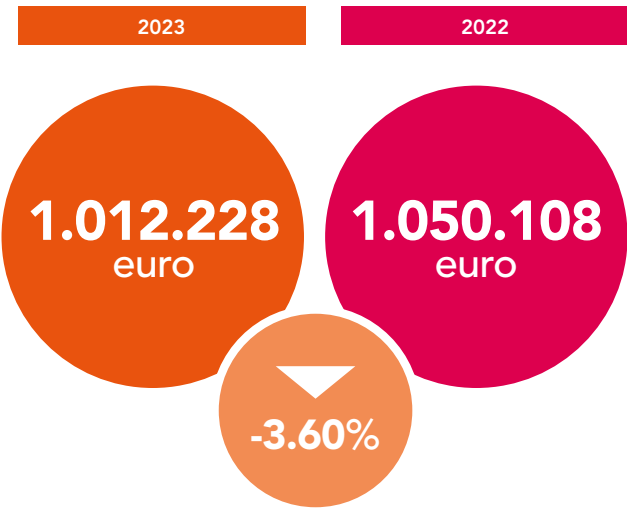
They have been with us on average for about



First three regions of residence



FUNDRAISING FROM INDIVIDUALS: CHILD
SPONSORSHIP INCOMES



FIVE PER THOUSAND

A signature that costs nothing but is worth a lot

In 2023 we raised **62,263 euros** thanks to the contribution of **1365 people** who have donated 5x1000 of their income tax to Helpcode.

Thanks to this figure:

- We delivered books, exercise books, pens, pencil cases and backpacks to 41 schools. This allowed the boys and girls to receive concrete support, which facilitated their access to classes and their integration into the school community.
- We distributed 400 hygiene kits (containing soap and towels) and organised a workshop on the importance of handwashing, in which 186 boys and 201 girls participated. The latter were also able to take part in a workshop on reproductive health. We intervened on the Bun Rany Hun Sen Khors Slar Primary school building, dividing the latrines into two blocks with separate access by gender, in order to ensure hygiene and safety for girls and boys. Both at this school and at Preksavy Primary School in Khors Rong Island, we built two stations with taps where the children can wash their hands and access drinking water.
- Training was initiated for teaching staff and students to raise awareness of the need to reduce single-use plastic at school. To continue this virtuous circle, 388 lunch boxes and 475 reusable water bottles were distributed.
- The Emergency Fund programme was established to support children and families who are experiencing an emergency situation or other serious events.

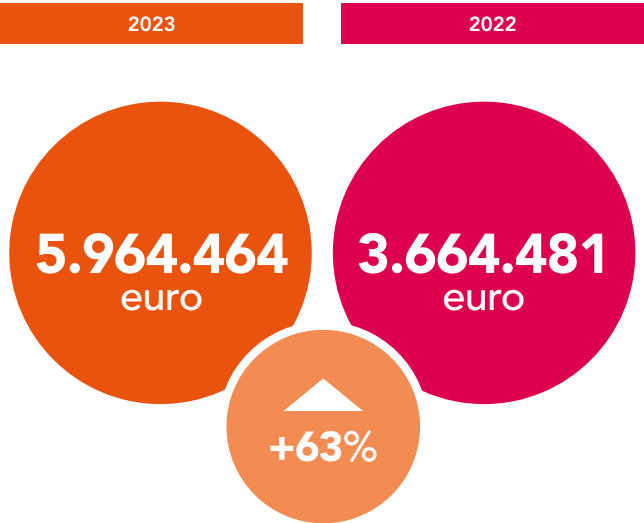


Institutional donors

The foundations of a significant impact.

Institutional donors are government agencies, institutions and international bodies that finance or co-finance Helpcode projects through calls for tenders. The definition and implementation of initiatives financed or co-financed by institutional donors is based on the principles of efficiency, effectiveness, relevance, coherence and sustainability established by the Development Aid Committee (DAC) of the Organisation for Economic Co-operation and Development (OECD). In this framework, the narrative and financial reporting of initiatives through periodic reports drawn up according to donor guidelines, is fundamental to guarantee the adherence of Helpcode's work to the principles listed above and to demonstrate the proper management of economic resources according to principles of transparency and cost-effectiveness. Initiatives are also monitored by Helpcode staff, the donors themselves and external bodies in order to provide recommendations to the project team for effective implementation and to identify good practices and lessons learned. In 2023, institutional fundraising reached EUR 5,964,464, an increase of 63% compared to 2022.

FUNDRAISING FROM INSTITUTIONAL DONORS*



**For more details on financing received, please refer to the following chapter*

INSTITUTIONAL DONORS 2023
AICS - Italian Agency for Development Cooperation
EU - European Union
DGECHO - Directorate-General for European Civil Protection and Humanitarian Aid Operations
UNHCR / UNHCR - United Nations High Commissioner for Refugees
UNICEF - United Nations Children's Fund
EUTF - European Union Emergency Trust Fund for Africa
Tavola Valdese - Waldensian Table
8x1000 directly managed by the State - Presidency of the Council of Ministers
Search For Common Ground
Canton of Geneva
Municipality of Geneva
Region of Liguria
University of Genoa
Princess Charlene of Monaco Foundation
Con i bambini Foundation
UEFA Foundation
Hirzel Foundation
Municipalities of Plan les Oates, Lancy and Onex
Synotis
DELOITTE
ENEL

Companies

Consolidating relationships to give new impetus for the future

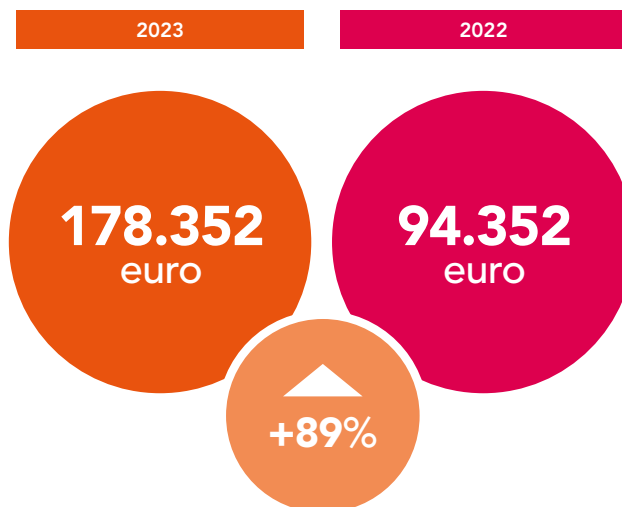
During 2023, Helpcode made significant strides in consolidating and expanding corporate partnerships. We have worked to strengthen ties with existing companies and expand our network by researching and identifying new opportunities for collaboration.

We have seen an increase in the number of companies that have contributed to our activities with donations.

During the year, we also worked to maintain and deepen relationships with the companies already involved by providing regular updates on the progress of projects, involving them in relevant events and initiatives, and witnessing the positive impact of their investments in realising our common goals.

This fills us with confidence that the established relationships and new connections will lead to equally significant results over the next 18 months.

FUNDRAISING FROM COMPANIES*



**For more details on financing received, please refer to the following chapter*

WITH HAPAG-LLOYD ALONGSIDE CHILDREN IN UKRAINE

Hapag-Lloyd in 2023 helped to support the activities of the Dream Center in Ukraine, run by the Children New Generation association with which Helpcode cooperates. Since the beginning of the war, all government facilities for the education and entertainment of children in Ukraine have been closed. The aim of this centre is to provide children with the essentials: communication, education, socialisation and, above all, to give them love and the possibility of a normal and happy childhood, full of games, friends, laughter and little adventures.

The Dream Centre also pays a lot of attention to programmes for children with disabilities, including children with autism spectrum disorder, facilitating their integration in a space of play and growth.

A renewal of this partnership is planned for 2024, because, in the words of Valeriy Leonov, Ukraine Country Manager Hapag-Lloyd, Helpcode and Hapag-Lloyd are renewing to make a positive impact in the lives of so many children and actively involve employees, because, again in the words of Leonov "Helpcode's mission strongly aligns with our commitment to responsible corporate citizenship. We are very much in tune with your dedication to helping the most vulnerable by providing practical help to bring about positive change. By supporting Helpcode, we seek to contribute to a sustainable and socially responsible future."



Foundations

Sharing values to support more and more beneficiaries

In 2023, the path of growth and relations with foundations and granting bodies, private non-profit organisations that by statute finance socially useful activities, is confirmed. The total funds collected amounted to **298,019 euro**. Funds are accounted for in a transparent manner, in line with donor procedures and with financial and narrative reports supported by photographic documentation.

Our 2023 partners are:

- Goodwill
- Fondazione CARIGE
- Fondazione Cariplo
- Fondazione Compagnia di San Paolo
- Fondazione Passadore
- Princess Charlene of Monaco Foundation
- Fondazione San Paolo
- UEFA Foundation
- Canton of Geneva
- Ville de Genève
- Irzel



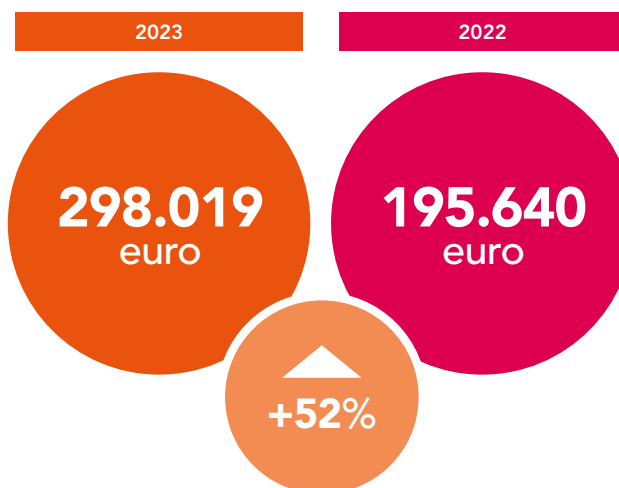
Annamaria Mereta, Helpcode educator:

"These children, immersed in a sea of stimuli from information technology, are looking for a compass with which to orient themselves, and they have found it not only in reliable data, but above all in the creation of a serene space in which to confront themselves with their peers. The project allowed me, as an educator, to internalise the principles of active pedagogy and put them into practice in a concrete way. Furthermore, as a secondary school teacher, I had the opportunity to explore and touch upon the topic of interculturality, understanding the valid tools for an inclusive approach that leaves no one behind in the classroom."

PROCEDI, A CONCRETE RESPONSE TO INTEGRATION.

In Italy, the phenomenon of migration is also evident in schools, with 8.4% of students being non-EU citizens. Analysing quantitative data allows us to understand its longitudinal dynamics and territorial variations. However, representation of the migrant condition often overlooks the social mobility it can generate. It is necessary to overcome the polarisation between 'us and them' and embrace an integrative approach. This is the reason for ProCEDI, Integration - Beyond Prejudices, a project financed by Fondazione Cariplo. The programme targets young and culturally diverse generations, offering them an opportunity for learning and inclusion. The project is a concrete response to the challenges of historical transition that we are facing. It focuses on the integration of young students of foreign origin or migrants through interactive workshops in high schools, involving 19 institutions in Genoa and 22 in Milan, for a total of 4500 students. The main objective is the deconstruction of stereotypes and prejudices related to migration, through activities of identification, perspective-taking and critical data discovery and analysis.

FUNDRAISING FROM FOUNDATIONS*

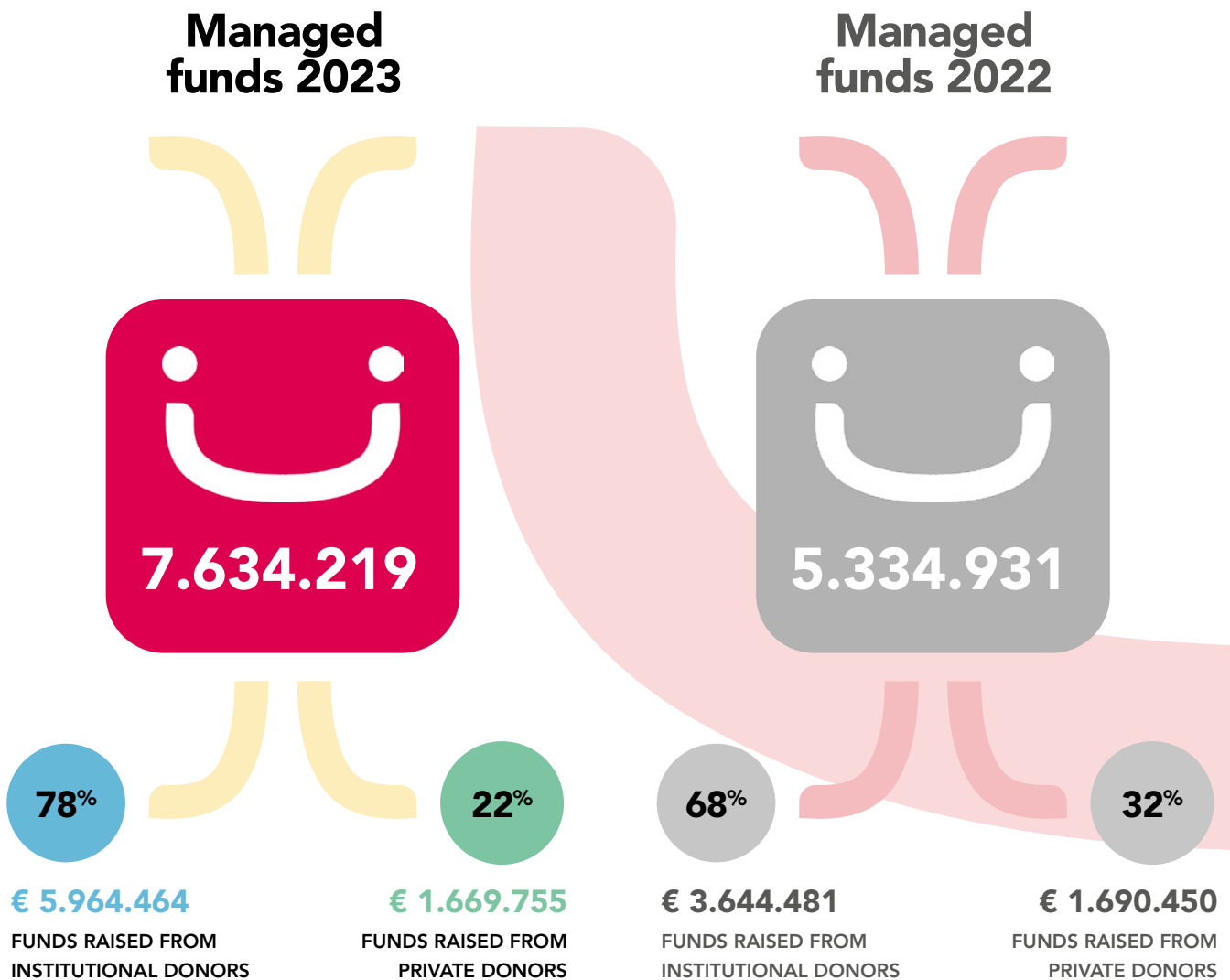


*For more details on financing received, please refer to the following chapter

PROCEDI - DEMOGRAPHIC CHANGES AND ENRICHED SOCIETY: PROMOTING CULTURAL DIVERSITY AND SOCIAL INCLUSION IN HIGHER EDUCATION IN ITALY

WHERE	Italy (Genoa, Milan)
DONOR	Cariplo Foundation
DURATION	April 2022 - March 2025
EXPENDITURE	32.532 €
2023	
OBJECTIVES	Contributing to the deconstruction of stereotypes related to the theme of migration
ACTIVITIES	<ul style="list-style-type: none"> • Workshop cycles in 120 classrooms • Questionnaire administration • Impact Assessment
BENEFICIARIES	<ul style="list-style-type: none"> - 3000 Secondary school students - 120 teachers
PARTNERS	<ul style="list-style-type: none"> - Bicocca University - University of Genoa

8. Budget 2023



Investment for growth and development

7%

How we use the funds raised

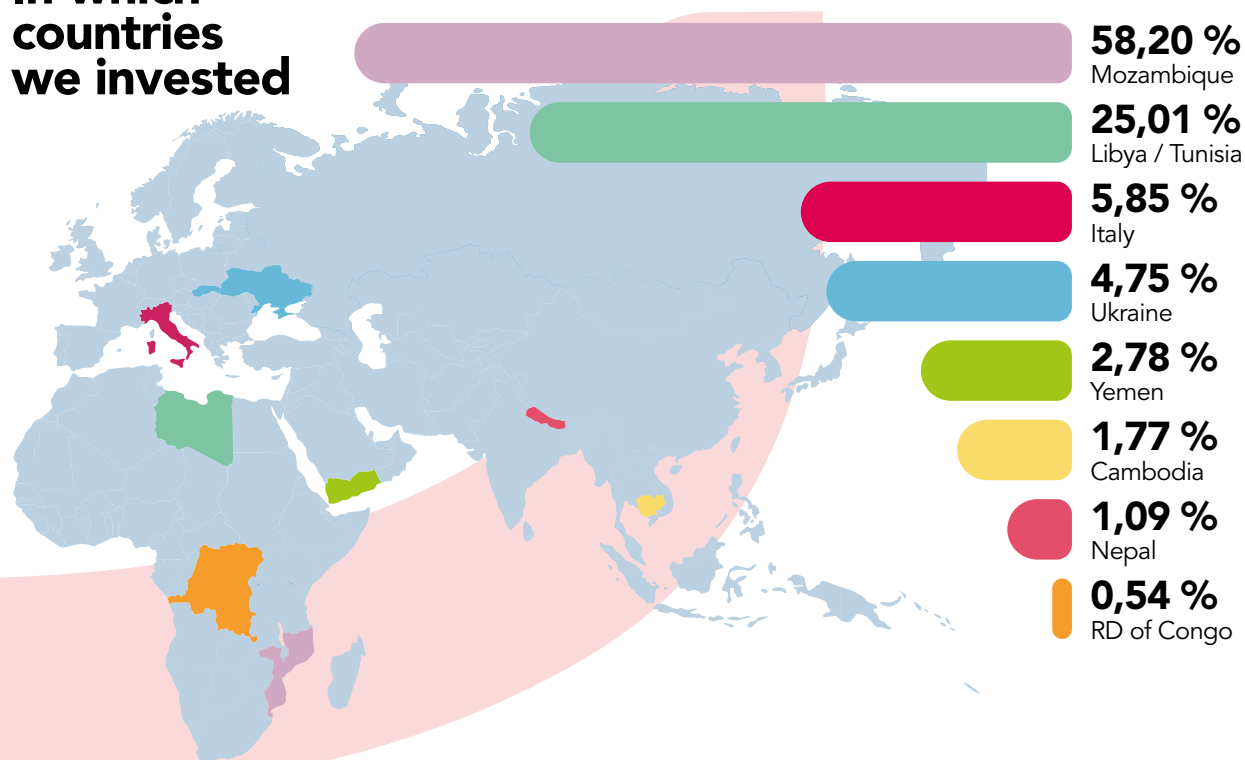
7%

Management expenses

86%

On behalf of children, their families and communities

In which countries we invested



Projects we invested in by type

Development

62

Emergency

13%

Post-emergency

25%

Management Report

	31.12.2023	31.12.2022
Active		
A) Membership fees or outstanding contributions	0	0
B) Fixed Assets		
I - Intangible fixed assets		
3) industrial patent rights and rights of use of intellectual works	5.422	8.022
4) concessions, licences, trademarks and similar rights	8.781	11.070
7) others	1.016	2.517
Total	15.219	21.609
II - Immobilizzazioni materiali		
4) altri beni	18.957	23.994
Totale	18.957	23.994
Total fixed assets	34.176	45.603
Active		
C) Current assets		
I - Inventories		
4) Finished products and goods	3.840	3.840
Total	3.840	3.840
II - Receivables, with separate additional indication, for each item, of the amounts due after the following year		
1) towards users and customers	0	6.820
3) towards public bodies	4.804.988	5.310.444
4) to private entities for contributions	1.242.545	10.100
9) tax credits	200	16.948
12) towards others	233.223	192.542
Total	6.280.956	5.536.854
III - Financial assets not constituting fixed assets		
3) other securities	2.928	0
Total	2.928	0
IV - Cash and cash equivalents		
1) bank and postal deposits	3.020.944	2.896.755
2) cheques	2.000	0
3) cash and valuables on hand	36.248	8.566
Total	3.059.192	2.905.321
Total current assets	9.346.916	8.446.014
D) Accrued income and prepaid expenses	37.909	2.699
TOTAL ASSETS	9.419.001	8.494.316

	31.12.2023	31.12.2022
Liabilities		
A) Net assets		
I - Endowment Fund of the institution	12.491	12.491
III - Free net assets		
1) Reserves of operating profits or surpluses	7.198	33.405
Total	7.198	33.405
IV - Surplus/deficit for the year	2.318	-26.207
Total net assets	22.007	19.689
B) Provisions for risks and charges		
3) Others	228.718	318.072
Total provisions for risks and charges	228.718	318.072
C) Severance pay	126.520	101.457
D) Payables, with separate additional indication, for each item, of amounts due beyond the next financial year		
1) Due to banks	154.081	0
7) payables to suppliers	128.725	94.258
9) tax debts	29.831	34.949
10) Amounts due to social security institutions	52.116	35.942
11) payables to employees and collaborators	100.646	80.715
12) other payables	1.861	38.438
Total payables, with separate additional indication, for each item, of amounts due beyond the next financial year	467.260	284.302
E) Accrued expenses and deferred income	8.574.496	7.770.796
TOTAL LIABILITIES	9.419.001	8.494.316

Report on Operations

	31.12.2023	31.12.2022
Charges and costs	2023	2022
A) Costs and Charges from General Interest Activities		
1) Raw materials, consumables and goods	2.404.136	1.010.049
2) Services	1.369.699	1.392.806
3) Use of third-party assets	391.796	241.905
4) Staff	2.434.802	1.923.625
5) Depreciation	0	9.284
6) Provisions for risks and charges	0	0
7) Sundry operating expenses	4.302	17.860
8) Opening inventories	0	0
9) Allocation to restricted reserve by decision of institutional bodies	0	0
10) Use of restricted reserve by decision of institutional bodies	0	-200.000
Total	6.604.735	4.395.529
B) Costs and expenses from other activities		
1) Raw materials, consumables and goods	231	1.203
2) Services	7.485	1.681
3) Use of third-party assets	0	0
4) Staff	0	0
5) Depreciation	0	0
6) Provisions for risks and charges	0	0
7) Sundry operating expenses	0	0
8) Opening inventories	0	0
Total	7.717	2.883
C) Costs and expenses from fundraising activities		
1) Charges for regular fundraising	533.058	411.285
2) Charges for occasional fundraising	0	2.163
3) Other Charges	627	68
Total	533.685	413.515
D) Costs and charges from capital and financial assets		
1) On banking relations	19.768	17.020
2) On loans	0	0
3) From real estate assets	0	0
4) From other assets	0	0
5) Provisions for risks and charges	0	0
6) Other Charges	49.807	28.491
Total	69.575	45.512

Charges and costs	2023	2022
E) General support costs and charges		
1) Raw materials, consumables and goods	3.405	1.106
2) Services	236.425	216.671
3) Use of third-party assets	29.621	24.724
4) Personnel	171.557	227.165
5) Depreciation	17.708	11.429
6) Provisions for risks and charges	0	0
7) Other Charges	130.690	411.655
8) Allocation to restricted reserve by decision of institutional bodies	0	0
9) Use of restricted reserve by decision of institutional bodies	0	0
Total	589.406	836.159
TOTAL CHARGES AND COSTS	7.805.118	5.750.190

Income and revenues	2023	2022
A) Revenues, rents and income from activities of general interest		
1) Income from membership fees and founders' contributions	0	0
2) Income from members for mutual activities	0	0
3) Revenues from services and sales to associates and founders	0	0
4) Liberal donations	0	0
5) Proceeds of the 5 per mille	62.263	62.831
6) Contributions from private entities	0	0
7) Revenues from services and sales to third parties	0	0
8) Contributions from public bodies	5.728.386	2.454.484
9) Income from contracts with public bodies	0	0
10) Other revenues, income and earnings	420.968	1.359.109
11) Closing inventories	0	0
Total	6.211.617	3.876.425
Surplus/deficit general interest activities (+/-)	-393.118	-519.104
B) Revenues, income and income from other activities		
1) Revenues from services and sales to associates and founders	0	0
2) Contributions from private entities	0	28.450
3) Revenues from services and sales to third parties	0	0
4) Contributions from public bodies	0	0
5) Income from contracts with public bodies	0	0
6) Other revenues, income and earnings	0	6.884
7) Closing inventories	0	0
Total	0	35.334
Surplus/deficit from various activities (+/-)	-7.717	32.451

Income and revenues	2023	2022
C) Revenues, annuities and income from fundraising activities		
1) Income from regular fundraising	1.420.172	1.421.348
2) Income from occasional fundraising	1.930	1.824
3) Other income	0	0
Total	1.422.102	1.423.172
Surplus/deficit fundraising activities (+/-)	888.417	1.009.657
D) Revenues, income and gains from financial and capital assets		
1) From banking relations	3.408	231
2) From other financial investments	0	0
3) From building heritage	0	0
4) From other assets	0	3
5) Other income	95.666	71.528
Total	99.073	71.762
Surplus/deficit capital and financial assets (+/-)	29.498	26.250
E) General support income		
1) Income from the secondment of personnel	0	0
2) Other general support income	103.090	338.984
Total	103.090	338.984
Surplus/deficit general support activities (+/-)	-486.315	-497.175
Total income and revenues	7.835.883	5.745.677
Operating surplus/deficit before tax (+/-)	30.765	-4.513
Taxes	28.447	21.694
Surplus/deficit for the year after tax (+/-)	2.318	-26.207



Auditors' report



HELP CODE Italy

Balance sheet as at 31 December 2023

Report of the independent auditors pursuant to Article 14 of
Legislative Decree No. 39 of 27 January 2010

**INDEPENDENT AUDITOR'S REPORT
PURSUANT TO ARTICLE 14 OF LEGISLATIVE DECREE NO. 39 OF 27 JANUARY 2010**

To the Members of
HELP CODE Italy

Report on the audit of the annual accounts

Judgement

We have audited the financial statements of HELP CODE Italia (hereinafter also referred to as the "Entity"), which comprise the balance sheet as at 31 December 2023, the statement of operations for the year then ended, and the "General part" and "Illustration of the items in the financial statements" sections included in the mission report. These financial statements have been prepared in accordance with the Italian regulations governing the criteria for their preparation.

In our opinion, the financial statements give a true and fair view of the financial position of the Entity as at 31 December 2023 and of the results of its operations for the year then ended in accordance with Italian law governing the criteria for their preparation.

Elements underlying judgement

We conducted our audit in accordance with International Auditing Standards (ISA Italia). Our responsibilities under these standards are further described in the section on the *Auditor's Responsibilities for the Audit of Financial Statements* of this report. We are independent of the Entity in accordance with the ethical and independence rules and principles applicable in the Italian legal system to the audit of financial statements. We believe that we have obtained sufficient and appropriate audit evidence on which to base our opinion.

Other aspects

The financial statements of HELP CODE Italia for the year ended 31 December 2022 were audited by another auditor, who issued an unmodified opinion on those financial statements on 14 September 2023.

Responsibility of the Board of Directors and the controlling body of the organisation for the annual accounts

The Board of Directors is responsible for the preparation of financial statements that give a true and fair view in accordance with the Italian regulations governing the criteria for their preparation and, within the terms of the law, for that part of the internal control it deems necessary to enable the preparation of financial statements that do not contain any significant errors due to fraud or unintentional conduct or events.

The board of directors is responsible for assessing the entity's ability to continue as a going concern and, in preparing the annual financial statements, for the appropriateness of the use of the going concern assumption, as well as for adequate disclosure. The Board of Directors shall use the going concern assumption in preparing the annual financial statements unless it has assessed that conditions exist for the winding-up of the Entity or for discontinuing operations, or that there are no realistic alternative to these choices.

The Controlling Body is responsible for supervising, within the terms of the law, the process of preparing the Entity's financial reporting.

Responsibility of the auditing company for the audit of the annual accounts

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or unintentional conduct or events, and to issue an audit report that includes our opinion. Reasonable assurance is defined as a high level of assurance which, however, does not provide assurance that an audit performed in accordance with the International Standards on Auditing (ISA Italia) will always detect a material misstatement, if any. Errors may arise from fraud or unintentional conduct or events and are considered significant if they could reasonably be expected, individually or in the aggregate, to influence the economic decisions made by users on the basis of the financial statements.

In performing our audit in accordance with International Standards on Auditing (ISA Italia), we exercised professional judgment and maintained professional scepticism throughout the audit. In addition:

- we have identified and assessed the risks of material misstatement of the financial statements, whether due to fraud or unintentional conduct or events; we have defined and performed audit procedures in response to those risks; and we have obtained sufficient appropriate audit evidence on which to base our opinion. The risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting a material misstatement resulting from unintentional conduct or events, since fraud may involve collusion, falsification, intentional omissions, misleading representations or forcing of internal control;
- we have acquired an understanding of internal control relevant to the audit for the purpose of designing audit procedures that are appropriate in the circumstances and not for the purpose of expressing an opinion on the effectiveness of the entity's internal control;
- we have assessed the appropriateness of the accounting principles used as well as the reasonableness of the accounting estimates made by the Board of Directors, including the related disclosures;
- we have reached a conclusion on the appropriateness of the Board of Directors' use of the going concern assumption and, based on the audit evidence obtained, on whether a material uncertainty exists with respect to events or circumstances that may cast significant doubt about the entity's ability to continue as a going concern. When a significant uncertainty exists, we are required to draw attention in the audit report to the related disclosures in the financial statements, or, if such disclosures are inadequate, to reflect that fact in the formulation of our opinion. Our conclusions are based on the evidence obtained up to the date of this report. However, subsequent events or circumstances may result in the Entity ceasing to operate as a going concern;
- we have assessed the presentation, structure and content of the annual financial statements as a whole, including the disclosures, and whether the annual financial statements present the underlying transactions and events in a manner that provides a true and fair view.

We disclosed to those responsible for governance activities, identified at an appropriate level as required by ISA Italia, among other matters, the planned scope and timing of the audit and the significant findings, including any significant deficiencies in internal control identified during the audit.\

Report on other legal and regulatory provisions

Judgement pursuant to Article 14(2)(e) of Legislative Decree 39/10

The Management Board of HELP CODE Italia is responsible for the preparation of the section "Illustration of the economic and financial performance of the organisation and the way in which it pursues its statutory aims" included in the mission report of HELP CODE Italia as at 31 December 2023, including its consistency with the relevant financial statements and its compliance with the law.

We have performed the procedures specified in Auditing Standard (SA Italy) No. 720B in order to express an opinion on the consistency of the section "Illustration of the economic and financial performance of the Entity and the way in which it pursues its statutory aims" included in the mission report with the financial statements of HELP CODE Italia as at 31 December 2023 and on its compliance with the law, as well as to issue a statement on any significant errors.

In our opinion, the section "Illustration of the economic and financial performance of the Institution and the way in which it pursues its statutory purposes" included in the mission report is consistent with the financial statements of HELP CODE Italia as at 31 December 2023 and has been prepared in accordance with the law.

With reference to the declaration referred to in Article 14(2)(e) of Legislative Decree 39/10, issued on the basis of the knowledge and understanding of the Entity and its context acquired in the course of the audit, we have nothing to report.

Genoa, 26 April 2024

Crowe Bompani SpA



Alessandro Rebora
(Statutory Auditor)

Report of the controlling body

REPORT OF THE AUDITING BODY TO THE MEMBERS' MEETING ON THE OCCASION OF THE APPROVAL OF THE FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDING 31 DECEMBER 2023, PREPARED ON THE BASIS OF THE SUPERVISORY ACTIVITY PERFORMED PURSUANT TO ARTICLE 30 OF LEGISLATIVE DECREE NO. 117 OF 3 JULY 2017

To the members of HELP CODE ITALIA ETS

During the financial year ended 31 December 2023, my activities were guided by the provisions of the law and the Rules of Conduct for the Control Body of Third Sector Entities issued by the National Council of Accountants and Bookkeepers, published in December 2020.

We wish to inform you about this activity and the results achieved with this report.

The financial statements of HELP CODE ITALIA ETS as at 31.12.2023, drawn up in compliance with Art. 13 of Legislative Decree no. 117 of 3 July 2017 and Ministerial Decree of 5 March 2020 of the Ministry of Labour and Social Policies, as supplemented by OIC 35 ETS Accounting Standard regulating their preparation, have been submitted for your examination by the organisation's board of directors; the financial statements show a surplus for the year of EUR 2,318.

HELP CODE ITALIA ETS is a Third Sector Entity (Ente del Terzo Settore or ETS in Italy) enrolled in the Single National Register of the Third Sector (Registro Unico Nazionale del Terzo Settore) under number 38804 of the Region of Liguria.

Pursuant to Article 13(1) of the Third Sector Code, its financial statements consists of a balance sheet, management account and mission report.

The control body was not entrusted with carrying out the statutory audit of the accounts, as the company Crowe Bompani S.p.A. was entrusted with this task and issued the audit report without qualifications on 26 April 2024. I therefore carried out the supervisory activities and controls on the financial statements required by Rule 3.8. of the Rules of Conduct for the Control Body of Third Sector Entities, consisting of an overall summary control aimed at verifying that the financial statements have been properly drawn up. The activity carried out did not therefore take the form of a statutory audit of the accounts.

1) Supervisory activities pursuant to Art. 30, para. 7 of the Third Sector Code

I monitored compliance with the law and the articles of association, observance of the principles of proper administration and, in particular, the adequacy of the organisational structures and the administrative and accounting system, and their actual functioning; I also monitored compliance with the entity's civic, solidarity and socially useful purposes, with particular regard to the provisions of Article 5 of the Third Sector Code, concerning the obligation to exclusively or principally carry out one or more activities of general interest, Article 6, concerning compliance with the limits for carrying out any other activities, Article 7, concerning fundraising, and Article 8, concerning the allocation of assets and the absence of (direct and indirect) profit-making purposes.

Regarding the monitoring of the above-mentioned aspects and related provisions, please refer to the mission report, highlighting the following:

- the entity carries out different activities provided for in Article 6 of the Third Sector Code, within the limits provided for in Ministerial Decree No. 107 of 19.5.2021, as demonstrated in the Mission Report;
- the organisation has carried out fundraising activities in accordance with the methods and limits provided for in Article 7 of the Third Sector Code and the relevant guidelines; it has also correctly accounted for the income and costs of these activities in the Mission Report;
- the organisation has complied with the prohibition of direct or indirect distribution of surpluses and assets; in this regard, pursuant to Article 14 of the Third Sector Code, it has published any emoluments,

remuneration or consideration that may have been paid, for any reason whatsoever to members of corporate bodies, senior employees and associates;

- For the purposes of maintaining legal personality, the net assets resulting from the balance sheet of the financial year is higher than the minimum limit provided for in Article 22 of the Third Sector Code and the articles of association.

I attended the membership and board meetings and, based on the information available, I have no particular remarks to make.

I have obtained information from the board of directors, also during its meetings, on the general performance of operations and its foreseeable development, as well as on the most significant transactions, due to their size or characteristics, carried out by the entity and, based on the information obtained, I have no particular observations to report.

I have acquired knowledge and supervised the adequacy of the organisational, administrative and accounting and its actual functioning.

2) Comments on the Annual Report

The auditing body, not being entrusted with the statutory audit, carried out the supervisory activities on the financial statements provided for in Rule 3.8. of the 'Rules of Conduct for the Auditing Body of Third Sector Entities', consisting of an overall summary check to verify that the financial statements were correctly drawn up.

To the best of our knowledge, in the preparation of the financial statements, the directors have not departed from the law pursuant to Article 2423, Paragraph 5 of the Civil Code.

3) Comments and proposals regarding the approval of the budget

In view of my findings, I invite the members to approve the financial statements for the year ended 31 December 2023, as prepared by the directors. The auditing body agrees with the proposed allocation of the surplus.

Genoa, 26 April 2024

The controlling body

Roberto Pischedda





9. Join HELPCODE

COMPANIES

We work together with companies, building lasting and mutually beneficial relationships: become our partner, help us defend children's rights and obtain tax advantages and benefits for your company.

Want to know more? Write to: aziende@helpcode.org

SCHOOLS

We run educational workshops for schools that address key topics in sustainable development education, always putting children and adolescents at the centre. Our courses offer innovative ways of discovering, learning and understanding oneself and the world through exploration, interaction and play.

If you would like more information on Helpcode workshops, please write to: scuola@helpcode.org

VOLUNTEERS

Do you want to be a protagonist of change and make a difference in the lives of many children? Become a volunteer with Helpcode! Make your skills available in our community so that all children are guaranteed the right to become adults and realise their dreams.

Write an e-mail to : volontari@helpcode.org

TEAM

Become part of our team and help us build a tomorrow that wasn't possible yesterday, for girls and boys around the world.

Apply for an open position or send us your free application by writing to: recruitment@helpcode.org



SUPPORT HELPCODE



WITH A DONATION

Children can only change the world if their rights are guaranteed and recognised by adults. Help us to make sure this happens. With a single donation, you can support our projects and give a voice to the most vulnerable; with an ongoing donation, you enable Helpcode to intervene early in emergencies and implement more effective and sustainable programmes. **Every contribution is important.**

WITH CHILD SPONSORSHIP

With only 85 cents a day - 25 euros a month - you can support the future of a child in the Democratic Republic of Congo, Nepal, Cambodia or Mozambique, guaranteeing them the right to an education and a prospect of growing up in a healthy family and a peaceful community. If you want more information call **010 5704843** or write to donatori@helpcode.org

WITH YOUR 5X1000

Donate your 5x1000 to Helpcode and bring a smile into the lives of many children growing up in difficult situations. All you need is your signature and Helpcode's tax code: **95017350109.**

The 5x1000 is neither a tax nor an additional expense. It is a part of your taxes that will in any case be allocated to a charity or non-profit organisation. It costs you nothing, but it is indispensable for Helpcode to implement its projects and protect children's rights.

WITH A TESTAMENTARY BEQUEST

With a solidarity bequest you can secure the future that children today do not have: the certainty of receiving an education and becoming adults capable of deciding their own lives. If you would like more information, write to donatori@helpcode.org or call **010 5704843.**

Helpcode Italia ETS

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Vitiello.

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